

Zimbra

rudy.salinas1@co.hidalgo.tx.us

RE: BullEx Invoice No. 65122

From : Matt Monroe <mmonroe@bullex.com>
Subject : RE: BullEx Invoice No. 65122
To : Rudy Salinas <rudy.salinas1@co.hidalgo.tx.us>

Thu, Aug 06, 2015 04:44 PM

 4 attachments

Hi Rudy,

It looks like this was shipped from our warehouse by mistake. Combing through the notes in our system, it looks like I put this file in a holding cue expecting an order within a 30 day timeframe given my last correspondence with your Fire Marshal. However, in my transitioning to a new role it appears that there was a mix-up in our system when files were switched over to a new rep and the items were mistakenly shipped.

I would like to work with you on a resolution. Whether we need to coordinate return shipping, or if you are looking to keep the equipment; we would certainly be willing to wait until funding was available to finalize things on your end.

Either way, please let me know what the next best steps would be.

Thanks,

Matthew J. Monroe
National Sales Manager



20 Corporate Circle | Albany, NY 12203
office 888-4BULLEX | 518.689.2023 | fax 518.689.2034 | web: bullex.com

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Firehouse Expo: Baltimore, MD – July 16-18, Booth #1331
VPPPA Expo 2015: Grapevine, TX – August 24-27, Booth #1211
FRI 2015: Atlanta, GA – August 28-29, Booth #1107
NSC 2015: Atlanta, GA – September 28-30, Booth #2266

From: Rudy Salinas [mailto:rudy.salinas1@co.hidalgo.tx.us]
Sent: Thursday, August 06, 2015 12:06 PM
To: Matt Monroe
Subject: Re: BullEx Invoice No. 65122
Importance: High

Mr. Monroe, Good Morning!

As per our conversation yesterday, can you please respond to this email so I can continue to work on a resolution?

Thank You,

Rudy Salinas, Purchasing Specialist III

Hidalgo County Purchasing Department
2808 South Business Highway 281
Edinburg, Texas 78539
Phone: 956-292-7000 Ext: 4875
Fax: 956-292-7612
Email: rudy.salinas1@co.hidalgo.tx.us

From: "Rudy Salinas" <rudy.salinas1@co.hidalgo.tx.us>
To: "Matt Monroe" <mmonroe@bullex.com>
Sent: Tuesday, August 4, 2015 1:36:31 PM
Subject: Re: BullEx Invoice No. 65122

Mr. Monroe,

Have you located a copy of our Purchase Order? Please advise.

Thank You,

Rudy Salinas, Purchasing Specialist III

Hidalgo County Purchasing Department
2808 South Business Highway 281
Edinburg, Texas 78539
Phone: 956-292-7000 Ext: 4875
Fax: 956-292-7612
Email: rudy.salinas1@co.hidalgo.tx.us

From: "Matt Monroe" <mmonroe@bullex.com>
To: "Rudy Salinas" <rudy.salinas1@co.hidalgo.tx.us>
Sent: Thursday, July 30, 2015 4:35:36 PM
Subject: RE: BullEx Invoice No. 65122

Hi Rudy,

My accounting department said they have a PO# attached to an order, but they are searching for the hardcopy. Please standby and give them until Monday to get through monthend and they will go through files to locate the paper copy.

I will be in touch Monday.

Thanks for your patience,

Matthew J. Monroe
National Sales Manager



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NSC 2015: Atlanta, GA – September 28-30, Booth #2266

From: Rudy Salinas [<mailto:rudy.salinas1@co.hidalgo.tx.us>]
Sent: Tuesday, July 28, 2015 3:59 PM
To: Matt Monroe
Cc: Juan Martinez; Elizabeth Castro; martha salazar
Subject: BullEx Invoice No. 65122

Mr. Monroe,

Thank you for taking time to speak with me this afternoon.

As I mentioned during our conversation, I'm following up with an email to request a copy of our Purchase Order that would have prompted the shipment of the items on this invoice. If you have any items pending delivery, please suspend any further shipments until further notice.

I ask for your assistance in resolving this matter.

Thank You,

Rudy Salinas, Purchasing Specialist III

Hidalgo County Purchasing Department
2808 South Business Highway 281
Edinburg, Texas 78539
Phone: 956-292-7000 Ext: 4875
Fax: 956-292-7612
Email: rudy.salinas1@co.hidalgo.tx.us

Attached: BullEx Invoice# 65122.pdf



image001.jpg
2 KB



image002.wmz
1 KB

image005.png
171 B

image003.png
171 B
