

# Requisition

Req # 00287776

PO #

Date: 11/10/15

Bill To: x  
x

**Vendor :** 430919  
DIEM TECHNOLOGIES, INC.  
1227 WEST CAMPBELL ROAD, STE 301  
RICHARDSON TX 75080-2970  
FAX (972)421-4330

**Ship To:** INFORMATION TECHNOLOGY DEPARTMENT  
100 E. CANO, 4TH FLOOR  
EDINBURG TX 78540

**Contact:** EDNA KIRBY  
956-292-7010

**Contract No:**

**Special Instructions:**

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
		CONTROL# OKGGPA0003CD DO NOT DUPLICATE ORDER		
16.00	EACH	RIGHT FAX FOIP UPGRADE TO EXISTING DOCUMENT DELIVERY CHANNELS	550.00	8,800.00
1.00	EACH	SPECIAL PLATINUM PREMIER PARTNER DISCOUNT	-440.00	-440.00
1.00	EACH	RIGHTFAX INCREMENTAL SUPPORT ON 16 FOIP ENABLED CHANNELS TO INTERGRATE WITH SHORE TEL SYSTEM. CO TERMED TO EXPIRE WITH EXISTING PLAN 2/24/16 ADDITION TO NEX YEARS RENEWAL WILL BE \$1760	733.33	733.33
1.00	EACH	DIEM REMOTE DIAL-IN PROFESSIONAL SERVICES TO INSTALL RIGHTFAX 10.6 CLEAN IN VM. CONFIGURE FOIP CHANNELS TO TALK TO SHORE TEL 14.2. MIGRATE 10.5 FPI SR4 DATA OVER. INCLUDES PRE-INSTALLAION PLANNING.	2,250.00	2,250.00
1.00	EACH	AFTER HOURS OR WEEKEND SERVICES FEE. NOTE: THIS FEE WILL NOT BE INVOICED IF THIS SERVICE IS NOT REQUIRED.	750.00	750.00
		<u>Account No</u>	<u>Encumbrance</u>	
		5-1100-415-00-200-002-0-336	12,093.33	
			Freight	.00
			Total	12,093.33
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

**Authorized By:** \_\_\_\_\_



# RightFax FOIP Proposal

Hidalgo County

Noah Lopez

100 N. Clossner

Edinburg, TX 78539

956-292-7000 ext 6015

noah.lopez@co.hidalgo.tx.us

## Diem Technologies

1227 W. Campbell, Suite 301  
Richardson, Texas 75080  
www.diem.com  
972-421-4300 FAX 972-421-4330

Date:	10/7/2015
Control #:	OKGGPA0003CD
Salesperson:	Michelle Enderson
Rev	
1/11/12	
Cust Dept :	
Cust PO #:	
Payment Terms:	Net 30*
Total Sale:	\$12,093.33

Prices Valid for 30 Days

This proposal does NOT include sales tax. Applicable sales tax will be added to the actual invoice.

A PRODUCT ORDER WILL NOT BE PLACED UNTIL CUSTOMER RETURNS TO DIEM (1) A VALID CUSTOMER PO FORM / NUMBER, OR (2) AN EXECUTED DIEM PO WAIVER FORM RELATED TO THE GOODS AND SERVICES COVERED

Diem proposals do NOT include any computers or servers.

Total Professional Fees			\$3,000.00
<b>TOTAL SALE</b>			<b>\$12,093.33</b>
<b>PAYMENT TERMS:</b>			<b>Net 30*</b>
* Regardless of terms listed above, payment terms for new customers are <u>Due Upon Receipt</u> . Once customers establish a credit history with Diem or submit a New Customer Form and meet minimum D&B credit ratings, net terms may be approved.			

### GENERAL TERMS AND CONDITIONS

DIEM does not warrant the usability, functionality, or reliability of any software or hardware product. It is expressly understood that the sole warranty, express or implied, for the software and hardware products purchased from DIEM are the Manufacturer's Warranty. Purchaser hereby acknowledges and accepts the License Agreement(s), Manufacturer's Warranty and return policies related to the products purchased from DIEM. Purchaser has performed its own due diligence related to the purported functionality and reliability of the software and/or hardware products purchased from DIEM and assumes sole responsibility for any and all purchase decisions made.

Any and all product returns must (1) be shipped pre-paid with the appropriate insurance, (2) include all original packaging, materials, and products in like-new condition, (3) include any manufacturer (NOT Diem) required RMA number, and (4) be received by the manufacturer (NOT Diem) within 30 days of shipment. All Captaris products are subject to a 20% restocking fee if returned and received by Captaris with an appropriate RMA number within 30 days after shipment. If the seal on the outside of the Brooktrout board box is broken, it CANNOT be returned for a refund. All Diem sales are final 30 days from the date of shipment.

Ownership of the products detailed herein does not pass to Purchaser until payment-in-full has been made to Diem. Accordingly, in the event Purchaser fails to make payment-in-full for the products in compliance with the terms provided for herein, Diem shall send a late notice attention of "Accounts Payable" by certified U.S. Mail to the address listed herein no later than 45 days after the expiration of the payment terms herein. In the event the Purchaser has not made payment-in-full on or before the 65th day after the expiration of the terms herein, Purchaser thereby waives any right to additional payment demand notice by Diem and specifically agrees to allow and/or provide a Diem representative access to the Purchaser's premises (or any other actual location of the products detailed herein) during normal business hours to retrieve the related products.

Any and all "Custom Programs" developed by DIEM on behalf of Purchaser shall be governed by a separate Statement of Work (SOW), and unless otherwise noted, shall be the property and sole responsibility of the Purchaser. Upon signoff of a Final Acceptance Test (FAT) by Purchaser, (1) DIEM shall provide Purchaser with the source code for said Custom Program, and (2) Purchaser assumes sole responsibility for any future trouble-shooting, maintenance, and/or modification to said Custom Program. DIEM hereby specifically reserves the unlimited right to reuse any and all code developed for Purchaser in any other Custom Program developed for any of its other customers. DIEM does not warrant the usability, functionality, or reliability of any Custom Program.

Purchaser assumes sole responsibility for the installation/setup of the software and/or hardware related to any order placed with DIEM unless DIEM has been specifically engaged (and compensated) to perform such services. DIEM strongly recommends that Purchaser engage the services of a professional to assist with the deployment of any and all products purchased from DIEM. In the event DIEM is specifically engaged (and compensated) to perform installation/setup services, DIEM shall use its best efforts to install/setup the software and/or hardware related to this order according to the manufacturer's recommendations.

Purchaser acknowledges that the written and verbal installation/setup instructions of commercial software and hardware manufacturers are not 100% reliable. Finally, Purchaser acknowledges that its office environment, business practices, software and hardware reliability, and user skill levels play a significant role in the successful deployment of any contemplated technology solution.

In no event shall DIEM be liable for any costs of procurement of substitute and/or additional goods or services (e.g. Line Conditioners, Testing Equipment...), or indirect, special, or consequential damages such as loss of data, loss of anticipated profits, or any other economic loss in connection with or otherwise arising out of the existence, furnishing, function, failure or Purchaser's use of any product or services purchased from DIEM, even if DIEM was aware of the possibilities of such damages.

Any and all installation, trouble-shooting, consultation, or other services ("Additional Services") performed by DIEM for Purchaser which are not specifically delineated and charged via an accepted Proposal and/or SOW shall be billable at DIEM's standard billing rates. In the event that DIEM consultants are

# RightFax FOIP Proposal

Hidalgo County

Noah Lopez

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## Diem Technologies

1227 W. Campbell, Suite 301  
Richardson, Texas 75080  
www.diem.com  
972-421-4300 FAX 972-421-4330

Date: 10/7/2015

Control #: OKGGPA0003CD

Salesperson: Michelle Enderson

Rev

1/11/12

Cust Dept :

Cust PO #:

Payment Terms: Net 30\*

Total Sale: \$12,093.33

Prices Valid for 30 Days

This proposal does NOT include sales tax. Applicable sales tax will be added to the actual invoice.

A PRODUCT ORDER WILL NOT BE PLACED UNTIL CUSTOMER RETURNS TO DIEM (1) A VALID CUSTOMER PO FORM / NUMBER, OR (2) AN EXECUTED DIEM PO WAIVER FORM RELATED TO THE GOODS AND SERVICES COVERED

Diem proposals do NOT include any computers or servers.

required to travel outside of the immediate Dallas/Fort Worth area to perform Additional Services, Purchaser hereby agrees to pay for round-trip, non-stop coach airline tickets, per diem, hotel (if necessary), and local transportation expenses associated with such Additional Services.

ACCEPTANCE: Purchaser's (A) execution of this Proposal or any release or revision hereto (collectively the "Proposal"), (B) issuance of a Purchase Order for the goods and/or services covered hereunder, or (C) acceptance of the goods and/or services covered hereunder, whichever occurs first, shall be deemed Purchaser's acceptance of the Proposal. Purchaser's acceptance is limited to acceptance of the express terms of the Proposal and does not include any additional or different terms proposed by Purchaser to vary the terms hereof. Any additional or different terms in the Purchaser's form are hereby deemed to be material alterations and notice of objection to them and rejection of them is hereby given.

**ACCEPTED AND AGREED**

\_\_\_\_\_  
Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Title

**Dynamic Solutions Group, Inc.**

Phone: 952-224-3340  
Fax: 952-224-3343  
11975 Portland Avenue, Suite 110  
Burnsville, MN 55337



**Prepared for:**

Noah Lopez  
Hidalgo County  
100 S. Clossner  
Edinburg, TX 78539 U.S.A.

**Prepared by:**

Zack Reilly  
Account No.: 5946  
Quote No. 10508

Date: 10/29/2015

Quantity	Item ID	Description	Sell	Total
16	S-CPRFPGDDCFOIPU	FoIP Enable an Existing RightFax Document Delivery Channel	\$495.00	\$7,920.00
1	Dynamic Solutions Group SILVER Support Plan	The Fax Guys Silver Support Plan M-F, 8-5, One Year Duration <b>* Prorated to expire with 2/23/16 renewal</b> <b>** Full year of maintenance on these components is: \$1,760</b>	\$587.00	\$587.00
1	DSG-CS1000	The Fax Guys Installation/Configuration and RightFax Review <b>* Written SOW</b> <b>Remote Installation Includes:</b> <b>* Installation/configuration of RightFax 10.6 FP2 in parallel</b> <b>* Installation/configuration of FoIP</b> <b>* Installation/configuration of users/settings/modules</b> <b>* Testing</b> <b>* Includes (1) after hours cut over (Monday -Thursday)</b> <b>* All additional cut overs will be handled on a time and materials basis</b>	\$2,640.00	\$2,640.00

**Quote Total: \$11,147.00**

Prices are firm until 11/28/2015 and do not include any applicable sales tax and/or shipping charges.

**Quoted by:** Zack Reilly, zreilly@thefaxguys.com

**Date:** 10/29/2015

**Disclaimer**

Dynamic Solutions Group, Inc. is pleased to submit the above quotation for your approval. Should you place an order, be assured it will receive prompt attention. This quotation is valid for 30 days. Thereafter, it is subject to change without notice. Note: Credit Card orders are limited to \$5,000. To pay via Credit Card, please contact our office at 952-224-3340 and speak with an Accounting Representative.

Dynamic Solutions Group, Inc. (DSGI) General Terms and Conditions:

DSGI does not warrant the usability, functionality or reliability of any software or hardware product. It is expressly understood that the sole warranty, express or implied, for the software and hardware products purchased from DSGI are the Manufacturer's Warranty. Purchaser hereby acknowledges and accepts the License Agreement(s), Manufacturer's Warranty and Return Policies related to the products purchased from DSGI. Purchaser has performed its own due diligence related to the purported functionality and reliability of the software and/or hardware products purchased from DSGI and assumes sole responsibility for any and all purchase decisions made.

Any and all product returns must (1) be shipped pre-paid with the appropriate insurance, (2) include all original packaging, materials, and products in like-new condition, (3) include any manufacturer (NOT Dynamic Solutions Group, Inc.) required RMA number, and (4) be received by the manufacturer (NOT Dynamic Solutions Group, Inc.) within 30 days of shipment. All OpenText products are subject to a 20% restocking fee if returned and received by OpenText with an appropriate RMA number within 30 days after shipment. If the seal on the outside of the Brooktrout board box is broken, it CANNOT be returned for a refund. All DSGI sales are final 30 days from the date of shipment.

Purchaser assumes sole responsibility for the installation/setup of the software and/or hardware related to any order placed with DSGI, unless DSGI has been specifically engaged (and compensated) to perform such services. DSGI strongly recommends that Purchaser engage the services of a professional to assist with the deployment of any and all products purchased from DSGI. In the event DSGI is specifically engaged (and compensated) to perform installation/setup services, DSGI shall use its best efforts to install/setup the software and/or hardware related to this order according to the manufacturer's recommendations.

Purchaser acknowledges that the written and verbal installation/setup instructions of commercial software and hardware manufacturers are not 100% reliable. Finally, Purchaser acknowledges that its office environment, business practices, software and hardware reliability, and user skill levels play a significant role in the successful deployment of any contemplated technology solution.

Any and all "Custom Programs" developed by DSGI on behalf of Purchaser shall be governed by a separate Statement of Work (SOW), and unless otherwise noted, shall be the property and sole responsibility of the Purchaser. Upon signoff of a Final Acceptance Test (FAT) by Purchaser, the Purchaser assumes sole responsibility for any future trouble-shooting, maintenance, and/or modification to said Custom Program. DSGI hereby specifically reserves the unlimited right to reuse any and all code developed for Purchaser in any other Custom Program developed for any of its other customers. DSGI does not warrant the usability, functionality, or reliability of any Custom Program.

Ownership of the products detailed herein does not pass to Purchaser until payment-in-full has been made to DSGI. Accordingly, in the event Purchaser fails to make payment-in-full for the products in compliance with the terms provided for herein; DSGI shall send a late notice attention of "Accounts Payable" by certified U.S. Mail to the address listed herein no later than 45 days after the expiration of the payment terms herein. In the event the Purchaser has not made payment-in-full on or before the 65th day after the expiration of the terms herein, Purchaser thereby waives any right to additional payment demand notice by Dynamic Solutions Group, Inc. and specifically agrees to allow and/or provide a DSGI representative access to the Purchaser's premises (or any other actual location of the products detailed herein) during normal business hours to retrieve the related products.

In no event shall DSGI be liable for any costs of procurement of substitute and/or additional goods or services (e.g. Line Conditioners, Testing Equipment, and so on), or indirect, special, or consequential damages such as loss of data, loss of anticipated profits, or any other economic loss in connection with or otherwise arising out of the existence, furnishing, function, failure or Purchaser's use of any product or services purchased from DSGI, even if DSGI was aware of the possibilities of such damages.

Any and all installation, trouble-shooting, consultation, or other services ("Additional Services") performed by DSGI for Purchaser which are not specifically delineated and charged via an accepted Quote/Proposal and/or SOW shall be billable at DSGI's standard billing rates. In the event that DSGI consultants are required to travel outside of the immediate Minneapolis / St Paul area to perform Additional Services, Purchaser hereby agrees to pay for all applicable travel charges (including, but not limited to round-trip, non-stop coach airline tickets, hotel and local transportation expenses) associated with such Additional Services.

ACCEPTANCE: Purchaser's (A) execution of this Proposal or any release or revision hereto (collectively the "Proposal"), (B) issuance of a Purchase Order for the goods and/or services covered hereunder, or (C) acceptance of the goods and/or services covered hereunder, whichever occurs first, shall be deemed Purchaser's acceptance of the Proposal. Purchaser's acceptance is limited to acceptance of the express terms of the Proposal and does not include any additional or different terms proposed by Purchaser to vary the terms hereof. Any additional or different terms in the Purchaser's form are hereby deemed to be material alterations and notice of objection to them and rejection of them is hereby given.

**Accepted by:** \_\_\_\_\_ **Date:** \_\_\_\_\_



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952-224-3340 ph 952-224-3343 fx

### Integration with Microsoft Exchange 2007 / Exchange 2010

If you uninstall the RightFax Connector for Exchange 2007/2010 servers at any point, a reboot may be required and is recommended.

The RightFax Connector for Microsoft Exchange supports:

- Exchange Server 2007
- Exchange Server 2010
- Exchange Server 2010 Unified Messaging
- Exchange Server 2013

**Note:** Microsoft Exchange Server must be installed on **Windows Server 2008, 2008R2, 2012, or 2012R2**, and requires a 64-bit processor platform.

As of RightFax 10.0 – RightFax Exchange Connector integration with Exchange 2003 is no longer supported.

### RightFax Shared Service / Collective Requirements

If you are utilizing the RightFax Shared Service Module (RightFax Collective) it is required that the RightFax image directory be shared between all collective servers (up to 12 servers). If you share the image directory off one RightFax server to the other if the main server is down the entire RightFax application will be down. Likewise the SQL server must on a separate server to enable the SQL database to be available to RightFax if either node is down.

Load Balancer Ports – these ports must be open for the collective to function properly

FaxUtil	10520 & 10521
EFM	10520, 10521 & 445
WebAccess	80
LPR printing	515
SMB	445

### RightFax Client Requirements

RightFax 10.6 Server will support RightFax Client versions 10.0, 10.5, & 10.6.

### RightFax Enterprise Fax Manager

RightFax EFM 9.4 client or earlier, will not work with RightFax Server 10.6. You must install the new 10.0 or newer EFM client.

### Fax Transmission

RightFax 10.6 supports only the following technologies for transmitting and receiving faxes. Other board types or 3rd party board/ SR140 emulation technologies are not supported.

- Dialogic Embedded SR140
- Dialogic Brooktrout TR 1034 series fax boards
- Dialogic Brooktrout TruFax (RoHS Compliant) series fax boards
- RightFax Connect Hybrid Faxing

**Note:** RightFax Embedded SR140 and Dialogic Fax boards cannot run on the same RightFax DocTransport server.

**Note:** Customers with Legacy (pre-RightFax 10.0) SR140 software may continue to use that legacy software with RightFax 10.6. If the customer adds any additional FoIP channels to their RightFax 10.6 system, OpenText will upgrade the Legacy SR140 licenses to Embedded SR140 licenses at no charge.

### Terminal Services

For Remote access or terminal services, RightFax 10.6 supports the following products:

- Windows 2008
- Windows 2008 R2
- Windows 2012
- Citrix XenApp Client



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### Supported Client Operating Systems

RightFax 10 desktop clients will run on the following desktop operating systems

- Windows 7 x86 and x64
- Windows Vista Business, x86 and x64 versions
- Windows Vista Enterprise, x86 and x64 versions
- Windows Vista Ultimate, x86 and x64 versions
- Windows 8 x86 and x64 versions

### Internet Browser Requirement

Internet Explorer 8 or later is required for RightFax Web applications. The RightFax Web Client HTML-based browser client is supported for use with other web browsers, such as Google Chrome, Mozilla Firefox and Apple Safari, running on Windows or Apple OS operating systems.

### Microsoft Outlook

RightFax 10.6 supports the following versions of Microsoft Outlook.

- Outlook 2010
- Outlook 2007
- Outlook 2013

### Microsoft SharePoint Server

RightFax supports Microsoft SharePoint Connector 2013, 2010 or 2007 x64 only.

### Quality of Service

In large enterprise environments, our best practices dictate that quality of service (QoS) be utilized to provide the Fax over IP (FoIP) priority. In Windows 2003, this was done through the Brooktrout SR-140 GUI interface. In Windows 2008, this configuration was moved from the application to the Operating System and is handled via Group Policy.

### IBM Lotus Domino

RightFax 10.6 supports:

- Lotus Domino Server R7, R8, R8.5, R8.5.1, R8.5.2, and R8.5.3
- Lotus Notes R7, R8, R8.5, R8.5.1, R8.5.2, and R8.5.3

### IBM Lotus Domino Web Access (iNotes)

- Lotus Domino Web Access 8

### Microsoft Internet Information Services (IIS)

The following RightFax Web applications support Microsoft Internet Information Services (IIS) versions 6.0 SP2 or later, IIS 7, or IIS 7.5

- RightFax Certified Delivery (requires the RightFax SecureDocs Module)
- Enterprise Fax Manager Web Edition
- RightFax Web Access (WebUtil), a full-featured browser-based version of FaxUtil
- RightFax SOAP Server (requires SOAP client)
- RightFax Web Client, a browser-based client with basic faxing functionality, compliant with U.S. Section 508 accessibility guidelines
- RightFax SharePoint Web Services (requires SharePoint)
- RightFax Server Status Dashboard, a browser-based tool for viewing the server statistics



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## RightFax 10.6 Installation Requirements / Best Practices

### Fax Server Requirements

This version of the RightFax server can be installed and run only on computers running the following operating systems:

#### Server Operating System

- Windows Server 2008 R2, Standard Edition x64, Enterprise Edition x64
- Windows Server 2008, Standard Edition x64 or x86 & 2008 Enterprise Edition x64 or x86
- Windows Server 2012 and 2012 R2 Standard & Enterprise x64 & 2012 Datacenter x64

#### Windows Clustering

- Microsoft Windows Server 2008 & Windows Server 2008 R2 Failover Clustering services are supported.

#### Recommended Hardware Requirements:

- Computer/processor: 3.6 GHz Intel Xeon, Core or Pentium, or compatible CPU
- Memory: 2 GB RAM
- Hard disk: 40 GB free space. Installed programs require 1.2 GB\*
- Display: SVGA (1024 x 768) or higher resolution monitor
- Keyboard: Keyboard and mouse

\*Hard disk minimum requirements do not include space for storage of document images. To calculate needed disk space, Open Text recommends using an estimate of 35kb per page.

- Full Length PCI slot available for Brooktrout Fax card if using physical card
- PCI Express Brooktrout Fax cards require a PCIe compatible slot

#### Database Requirements

RightFax 10.6 ships with a copy of the SQL 2012 Express database provided by Microsoft. If you are considering RightFax as an enterprise application, we recommend using MS SQL 2005 (Standard, Enterprise) or MS SQL 2008/2008 R2 (Standard, Enterprise) or MS SQL 2012 (Express, Standard, Enterprise). The SQL Express database will support approximately 1,000,000 fax records. These records could be individual faxes or history / routing records in the database.

#### New installation permissions

During new server installations, Setup prompts for two SQL accounts. The first is used by Setup to execute SQL create statements during the creation of the RightFax database. This account is required only for Setup and is neither saved nor used by RightFax. The SQL permissions required for this account are provided below.

Create database  
Create table  
Create procedure  
Create view  
Create rule  
Create default

The second account is used by and during Setup to run SQL stored procedures and subsequently by RightFax services requiring a SQL connection.



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Normal operation of RightFax

The RightFax Database Module, DocTransport Module, Remoting Service, and Server Module request information from the RightFax database. Access to the database is controlled via the service account assigned to these services.

RightFax users without *Administrative Access* permission do not have direct access to the RightFax database.

The following access levels allow RightFax services to perform various tasks on the SQL Server.

Server Roles: None required.

**Select, Update, Insert, Delete, and Execute** permissions on all RightFax database objects. DB\_writer and DB\_reader database roles provide Select, Update, Insert, and Delete permission, but do not grant explicit Execute permission.

Database collation support

The RightFax10.6 database supports only the SQL Language collation. **Case sensitivity, Accent sensitivity and Kana sensitivity** collations are not supported. Configure the language collation before you install RightFax. It cannot be changed post-install.

OpenText follows the minimum hardware requirements specified by Microsoft. Customer implementations may require additional memory, disk space and processor resources beyond the minimum requirements specified by Microsoft.

#### Microsoft Message Queuing Requirements

RightFax 10.6 now utilizes Microsoft Message Queuing (MSMQ) for the processing of inbound and outbound faxes. RightFax 10.6 Supports Microsoft Message Queuing (MSMQ) on the approved Windows operating systems listed above.

#### Attachment/Cover Sheet Conversion Requirements

Microsoft Office is required to be installed on all RightFax server(s) for the conversion of Word, Excel or Powerpoint files as fax attachments, or for using Word document cover sheets. **Microsoft Office Documents**

- SSA supported applications used by the Captaris Conversion Engine are:
  - Microsoft Word, versions 2000, 2003, 2007, 2010, and 2013.
  - Microsoft Excel, versions 2000, 2003, 2007, 2010, and 2013.
  - Microsoft PowerPoint, versions 2000, 2003, 2007, 2010, and 2013.

**Note:** Microsoft does not support Office 2010 on XP 64x systems.

- The version of Microsoft Office installed on the Fax Server or WorkServers must be able to open the document versions that are submitted by client computers.

#### Virtualization Environments

RightFax 10.6 supports the following Virtualization environments.

- Microsoft Hyper-V with optional Live Migration
- VMware ESX 3.01 or later.
- VMware vSphere 4.0 and later with VMotion

#### T1 / PRI Service Direct from Telco

If your T1 or PRI comes directly from Telco we recommend that you purchase a CSU such as the ADTRAN CSU ACE to clean and regenerate the signal transmission problems and other errors. This is not required for customers using CUCM.

#### Installation Procedures

Installation must be done using Remote Control software or from the server console. Initial installation via Terminal Services does not work.



# Quote

QUO-18190-M8C8

2301 W. 190th St.  
 Torrance, CA 90504  
 Phone #: 310-750-7252  
 Fax #: 310-750-7262  
 Email: dangelid@instantinfo.com  
**David Angelidis**

Quote to: Hidalgo County  
 100 N Closner  
 Edinburg,, Texas 78539

Ship to: Hidalgo County  
 100 N Closner  
 Edinburg,, Texas 78539

Date	Ship Via	FOB	Terms
10/13/2015	Electronic	FOB Origin	Net 30

Quote Valid Until	Sales Person	Request Delivery By
11/30/2015	David Angelidis	

Line #	Qty	Item	Description	Unit Price	Amount
1	16	202-0000504	FoIP Enable an Existing RightFax Document Delivery Channel	\$550.00	\$8,800.00
2	1	302-OTX1406	Open Text Standard Support for Open Text Fax Server (RightFax) - Incremental 1-Year of Incremental Support for SR140 - 10/13/2016 ** System ID:83663-12108	\$1,760.00	\$1,760.00
3	8	301-0002503	IIS T&M Professional Services  IIS Professional Services to assist with the configuration of the software-based FoIP boards. Project will be billed on a Time and Materials basis. Engagement will be billed for actual time used.	\$250.00	\$2,000.00

**Quote Subtotal:** \$12,560.00  
**Shipping and Handling:**  
**Sales Tax:** \*\*\*\*  
**Quote Total:** \$12,560.00

All Professional Services work will commence a minimum of three (3) weeks after a purchase order has been received by Instant InfoSystems.

Past Due amounts subject to 1.5% per month Interest charge.

The Initial Term expires on: 10/13/2016 ("Initial Term").

\*\*\*\*Applicable sales tax will be calculated and applied at time of invoice.



# Quote

QUO-18190-M8C8

Signature	Name	Title	Date
-----------	------	-------	------

*I am authorized to approve this transaction on behalf of Hidalgo County and Hidalgo County will honor to pay invoiced amount within thirty days.*

Or

### Credit Card Info

Credit Cards Will Only Be Accepted At Time of Order.

<b>Cardholder Name:</b>	_____	<b>Billing Address:</b>	_____
<b>Card Number:</b>	_____		_____
<b>Expiration Date:</b>	_____	AMEX MC VISA DISCOVER	_____
<b>Total Amount:</b>	<u>\$12,560.00</u>	<b>Signature</b>	_____
<b>Quote No: QUO-18190-M8C8</b>		<b>Thank You</b>	