



*THE OFFICE OF*

**ARTURO GUAJARDO, JR.**

**HIDALGO COUNTY CLERK**

Collections Department Annual Presentation

# County Clerk Collections Department

## OVERVIEW

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To highlight and illustrate the statistical data for the past year by the County Clerk Collections Department. Bringing to the forefront the upward trend in County and District Courts collected fines and fees primarily influenced by implementation of collection programs. Showcasing the accomplishments of the top three collectors of the year as well as the amounts they contributed. To recognize those who work in conjunction with the department.

## RISING NUMBERS

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2015 proved to be a record year for the County Clerk Collections Dept. in the sense that it totaled its highest amount of court fines and fees collected since 2006, \$4,195,503. Equally of importance is the fact that it marks the second year in a row in which the department surpassed \$4 million in collected monies since 2006-2007.

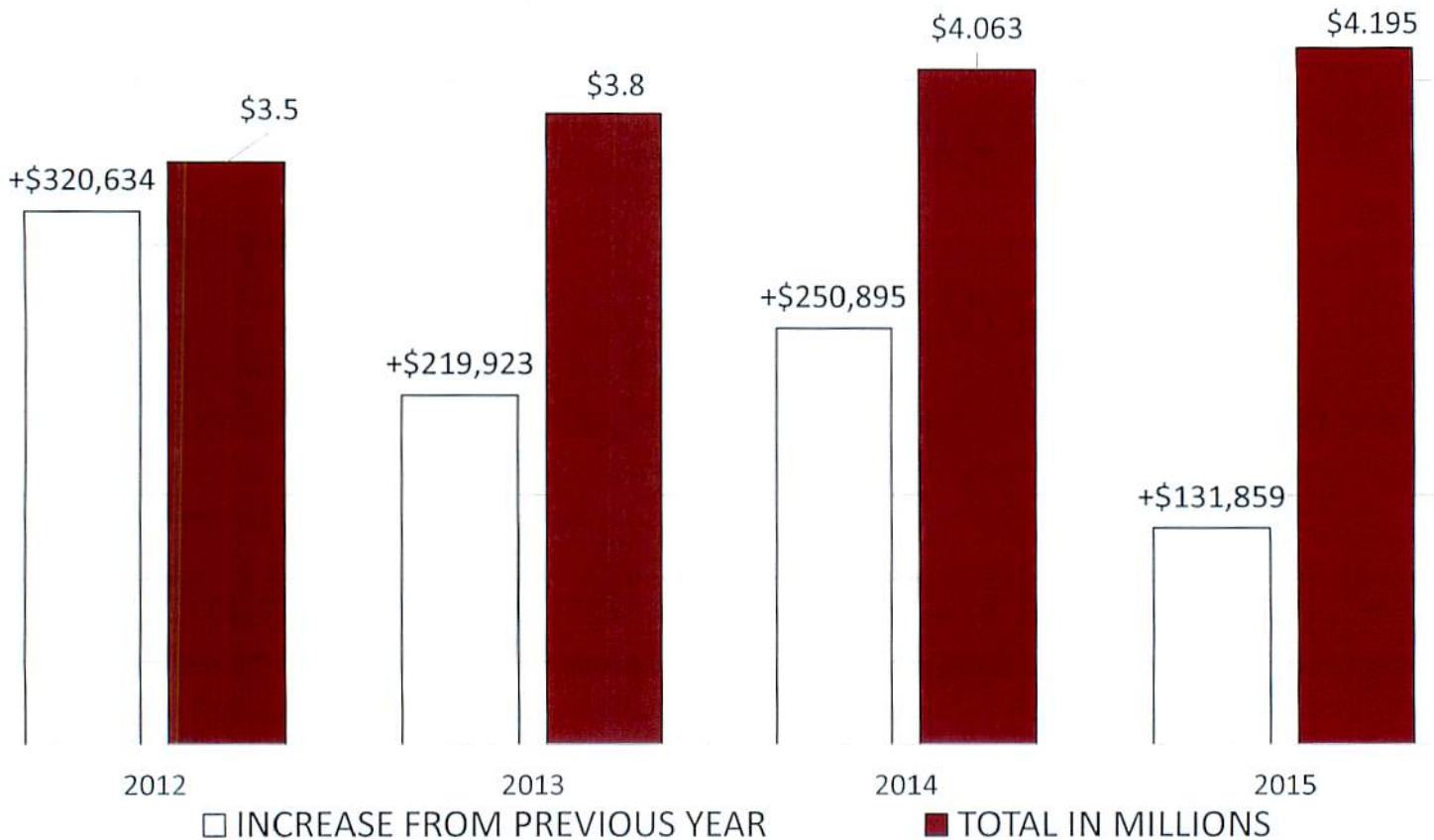
## TOOLS OF THE TRADE

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The implementing of two collecting programs has proven to pay dividends as reflected by rising end-of-year totals since they were started. Omnibase Services of Texas, which is a program that will place a hold on Driver's License renewal for violators with outstanding fees, was started in 2011. Also, the Scofflaw Program, which puts a similar hold on motor vehicle registration and is placed by the Tax-Assessor's Office, was started in 2013. Both programs cost zero tax payer dollars as they are fully automated and their influence is evident in the rise in monies collected since being implemented by the County Clerk's Office.

## ILLUSTRATION OF INCREASE

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## TOP THREE COLLECTORS OF THE YEAR

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Utilization of technology such as the aforementioned collecting programs are helpful tools at the disposal of the collectors. However, the task of actually collecting and how much will be collected falls solely on the human aspect of the department. Sylvia L. Reyes (\$636,138), Sylvia G. Gallegos (\$593,223) and Lavinia Montalvo (\$587,802) were the top three collectors for the County Clerk's Collections Department for the year 2015. Reyes has been the top office collector for the past 5 years and has also been recognized state-wide as the Governmental Collectors Association of Texas (GCAT) Collector of the Year for 2012 and 2013. She's also nominated for 2015.

## COOPERATION BETWEEN DEPARTMENTS

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As is apparent in all forms of local government, synergy between the different entities is crucial for achieving the ultimate goal of serving the public. The Office of Arturo Guajardo, Jr. is no different and would like to recognize those contributing members.

- County and District Courts
- District Clerk's Office
- Justices of the Peace
- Tax-Assessor Collector's Office

## IN CLOSING

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It is with the most sincere gratitude that the Office of Arturo Guajardo, Jr. commends the Commissioner's Court of Hidalgo County for their dedication to providing this office with all the tools it requires to fully execute its duties to better serve the public. We are very appreciative for the assistance and commitment they have provided the County Clerk's Office.



**The Office of Arturo Guajardo, Jr.**  
**Hidalgo County Clerk**