

Zimbra

rudy.salinas1@co.hidalgo.tx.us

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**FW: RTL 8.0 Version - Hidalgo County**

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**From :** Mary Garcia-Jackson <maria.garcia@hidalgocountytax.org>  
**Subject :** FW: RTL 8.0 Version - Hidalgo County  
**To :** Rudy Salinas <rudy.salinas1@co.hidalgo.tx.us>  
**Cc :** rudy flores <rudy.flores@hidalgocountytax.org>

Wed, Feb 10, 2016 11:03 AM

 3 attachments

Thank you, I will forward this over to our Purchasing dept.



**Mary D. Jackson**  
**Executive Assistant**  
**Hidalgo County Tax Office**  
**2804 S. Bus. Hwy 281**  
**Edinburg, Texas 78539**  
**Phone: (956) 318-2157**  
**Fax: (956) 318-2733**  
**Email: [maria.garcia@hidalgocountytax.org](mailto:maria.garcia@hidalgocountytax.org)**

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**From:** Bernadette Padilla [mailto:[bernadette.padilla@rtlawrence.com](mailto:bernadette.padilla@rtlawrence.com)]  
**Sent:** Wednesday, February 10, 2016 10:54 AM  
**To:** Mary Garcia-Jackson; karenjoy.javerto@rtlawrence.com  
**Subject:** RE: RTL 8.0 Version - Hidalgo County

Hi Mary,

**Purchase order will do.** Let me know if you need anything else. Karen Javerto, your AM, can also assist you should you need immediate assistance.

Thank you,  
Bernadette Padilla  
Account Manager  
Phone: 562.696.4843 ext 119  
Fax: 866.330.3495  
Web: [www.rtlawrence.com](http://www.rtlawrence.com)



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**From:** Mary Garcia-Jackson [mailto:maria.garcia@hidalgocountytax.org]  
**Sent:** Wednesday, February 10, 2016 8:47 AM  
**To:** karenjoy.javerto@rtlawrence.com  
**Cc:** denzil.acay@rtlawrence.com  
**Subject:** FW: RTL 8.0 Version - Hidalgo County

Hello,

I emailed the following response I received to you from our Purchasing dept. sometime last month. I have not received a response. Please advise.

Thank you in advance,



**Mary D. Jackson**  
**Executive Assistant**  
**Hidalgo County Tax Office**  
**2804 S. Bus. Hwy 281**  
**Edinburg, Texas 78539**  
**Phone: (956) 318-2157**  
**Fax: (956) 318-2733**  
**Email: maria.garcia@hidalgocountytax.org**

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**From:** Mary Garcia-Jackson  
**Sent:** Friday, January 15, 2016 10:05 AM  
**To:** 'Rudy Salinas'  
**Cc:** liza.lopez@co.hidalgo.tx.us  
**Subject:** FW: RTL 8.0 Version - Hidalgo County

Let me know if there is anything else I can assist you with.

Thank you,



**Mary D. Jackson**  
**Executive Assistant**  
**Hidalgo County Tax Office**

**2804 S. Bus. Hwy 281**  
**Edinburg, Texas 78539**  
**Phone: (956) 318-2157**  
**Fax: (956) 318-2733**  
**Email: [maria.garcia@hidalgocountytax.org](mailto:maria.garcia@hidalgocountytax.org)**

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**From:** Karen Javerto [mailto:karenjoy.javerto@rtlawrence.com]  
**Sent:** Thursday, January 14, 2016 5:20 PM  
**To:** Mary Garcia-Jackson  
**Subject:** RE: RTL 8.0 Version - Hidalgo County

Actually, the purchase order will be enough.

Thank you,

Karen

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**From:** Mary Garcia-Jackson [mailto:maria.garcia@hidalgocountytax.org]  
**Sent:** Thursday, January 14, 2016 2:30 PM  
**To:** denzil.acay@rtlawrence.com  
**Subject:** FW: RTL 8.0 Version - Hidalgo County

*This is a question from our Purchasing Department:*

Does the vendor absolutely requires the proposal signed or will our purchase order suffice?

Please let me know at your earliest convenience.



**Mary D. Jackson**  
**Executive Assistant**  
**Hidalgo County Tax Office**  
**2804 S. Bus. Hwy 281**  
**Edinburg, Texas 78539**  
**Phone: (956) 318-2157**  
**Fax: (956) 318-2733**  
**Email: [maria.garcia@hidalgocountytax.org](mailto:maria.garcia@hidalgocountytax.org)**

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**From:** Rudy Flores  
**Sent:** Monday, January 11, 2016 8:22 AM  
**To:** Mary Garcia-Jackson  
**Subject:** FW: RTL 8.0 Version - Hidalgo County

Hi Mary,

Here is the updated quote.

Thanks,  
Rudy

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**From:** Karen Javerto [<mailto:karenjoy.javerto@rtlawrence.com>]  
**Sent:** Friday, January 08, 2016 6:49 PM  
**To:** Rudy Flores  
**Subject:** RE: RTL 8.0 Version - Hidalgo County

Attached is the revised proposal for your review. Kindly send me the signed copy once approved.

Feel free to reach me should you have any questions and/or need anything further.

Have a wonderful weekend!

Sincerely,

**Karen Javerto**

[karenjoy.javerto@rtlawrence.com](mailto:karenjoy.javerto@rtlawrence.com)

(562) 696-4843 ext. 105



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**From:** Rudy Flores [<mailto:rudy.flores@hidalgocountytax.org>]  
**Sent:** Friday, January 8, 2016 3:07 PM  
**To:** Karen Javerto  
**Subject:** FW: RTL 8.0 Version

Hi Karen,

We have already gotten the preliminary approval from management for the upgrade, but our Purchasing department is requiring a Grand Total of the costs. I noticed that the Solution Grand Total is \$9,000 and then below is the Travel Expenses of \$3,000. Could a line below be added to reflect a Grand Total of \$12,000 since that is what the Purchase Order is going to be made for.

Thanks,  
Rudy

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**From:** Denzil Acay [<mailto:denzil.acay@rtlawrence.com>]  
**Sent:** Thursday, January 07, 2016 7:56 AM  
**To:** Rudy Flores  
**Subject:** RE: RTL 8.0 Version

Hi Rudy,

Enclosed is the updated quote. Let me know if you have questions, otherwise, please send me a signed copy so I can pin this project in our calendar.

Thanks and have a great day!

## Denzil Acay

### Account Manager

[denzil.acay@rtlawrence.com](mailto:denzil.acay@rtlawrence.com)

562 - 616-1781

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**From:** Rudy Flores [<mailto:rudy.flores@hidalgocountytax.org>]

**Sent:** Tuesday, January 05, 2016 1:45 PM

**To:** Denzil Acay

**Subject:** RE: RTL 8.0 Version

Hi Denzil,

Could we get an updated quote for RTLFirst 8.0 upgrade? Our Purchasing Dept. is requiring that a current date be reflected in the quote in order to proceed.

Thanks,

Rudy

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**From:** Denzil Acay [<mailto:denzil.acay@rtlawrence.com>]

**Sent:** Friday, November 20, 2015 10:35 AM

**To:** Rudy Flores

**Subject:** RE: RTL 8.0 Version

Hi Rudy,

Thanks for taking time talking to me earlier.

As discussed, we are ready in moving forward and Upgrading Hidalgo County to RTLFiRST 8.0 version after your Tax Season and hold a Spot for you in April next year in our calendar.

Attached is the updated quote and I look forward in getting a signed quote before end of this year. Should you have any questions, just let me know.

Thanks,

## Denzil Acay

### Account Manager

[denzil.acay@rtlawrence.com](mailto:denzil.acay@rtlawrence.com)

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**From:** Denzil Acay [<mailto:denzil.acay@rtlawrence.com>]  
**Sent:** Wednesday, May 06, 2015 7:45 AM  
**To:** 'Rudy Flores'; 'Ferny Cantu'; 'Julio Espinosa'; 'Neida Chavana'  
**Subject:** RE: RTL 8.0 Version

Hi Rudy,

Please see attached quote for 8.0 upgrade. Please send me signed copy or PO once approved.

Thanks and looking forward for this upgrade project. Let me know if you have questions.

**Denzil Acay**  
**Account Manager**  
[denzil.acay@rtlawrence.com](mailto:denzil.acay@rtlawrence.com)  
562 - 616-1781  
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**From:** Denzil Acay [<mailto:denzil.acay@rtlawrence.com>]  
**Sent:** Wednesday, May 06, 2015 7:18 AM  
**To:** 'Rudy Flores'; 'Ferny Cantu'; 'Julio Espinosa'; 'Neida Chavana'  
**Subject:** RE: RTL 8.0 Version

Thank you Rudy. I'll generate a quote ASAP and will get back to you.

**Denzil Acay**  
**Account Manager**  
[denzil.acay@rtlawrence.com](mailto:denzil.acay@rtlawrence.com)  
562 - 616-1781  
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**From:** Rudy Flores [<mailto:rudy.flores@hidalgocountytax.org>]  
**Sent:** Wednesday, May 06, 2015 7:14 AM  
**To:** Denzil Acay; Ferny Cantu; Julio Espinosa; Neida Chavana  
**Subject:** RE: RTL 8.0 Version

Good morning Denzil,

We are interested and would like to schedule the upgrade this summer if possible. I spoke with John during the User Group Meeting and expressed our interest in being the first to get updated to 8.0 since we do not have much special logic in place. Please advise us on this.

Thanks,  
Rudy

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**From:** Denzil Acay [<mailto:denzil.acay@rtlawrence.com>]  
**Sent:** Wednesday, May 06, 2015 8:51 AM  
**To:** Rudy Flores; Ferny Cantu; Julio Espinosa; Neida Chavana  
**Subject:** RTL 8.0 Version

Good morning,

Please see attached updated information about RTLFIRST 8.0 version. As discussed during the last User Group Meeting, we are now ready to upgrade TX Tax Collector to our latest version. However, as discussed, we cannot schedule everyone this year before tax season; we will need to fill in the schedule for later this year and next.

Please let me know your interest in upgrading to 8.0 and your thoughts on timing. Please call me or John Phillips and we can discuss more about this.

## **Denzil Acay**

### **Account Manager**

[denzil.acay@rtlawrence.com](mailto:denzil.acay@rtlawrence.com)

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