Hidalgo County Purchasing Department
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MEMORANDUM

"SOLE SOURCE DECLARATION"

TO: Hidalgo County Commissioner's Court

FROM: Martha L. Salazar, CPPB
Hidalgo County Purchasing Agent

DATE: July 6, 2016

RE: "Sole Source Declaration" – CALLYO 2009 CORP.

Hidalgo County HIDTA Task Force requires the purchase of Callyo system and related services and accessories for the purpose of covert mobile telephone conversation recording and monitoring.

Callyo 2009 Corp. is the sole source vendor, worldwide, for the Callyo system and related services, virtual training, and accessories. Callyo 2009 Corp has multiple patents awarded and filed for Virtual Investigation Phones, Mobile Bugs, 3-Way Controlled Calls, T3 Consensual Device Number Intercept, Skype Recording and Carrier-Based Device Geolocation. This specialized technology is not available from any other source.

The Callyo System is a web based technology software system which is able to create virtual telephone numbers which automatically record conversation between undercover agent and sources or targets. The technology works on any phone; smart phone is not required. The authorized agent dials the Mobile Bug Number to initiate the wireless transmission; the authorized listeners are required to enter a secret pin; at the tone, agent will state name then press the # button and the recording has begun. The agents' phone then becomes the wire with no audio delay, unlimited listeners, unlimited distance, live GPS and team location, with high-quality recordings. Playback recordings are available immediately from any device.

Law enforcement records calls by Virtual Investigation Phones (VIP). A Callyo VIP is a second number added to an existing phone that records your investigation automatically, thus eliminating the purchase of new phones. This also eliminates the necessity, and cost, of purchasing burner phones and digital recorders for each undercover investigation. Team is able to monitor calls live as they are happening. With the consent of the cooperator, law enforcement officers are able to monitor live calls between caller and suspect from anywhere by enabling 3-Way Controlled Call. Detective dials the Callyo VIP number and records a preempt message; detective enters the phone numbers of the caller and the suspect; suspect receives an ordinary phone call displaying the number of the caller; detective monitors their conversation (muted) while the call is being recorded. This enables the officers to conduct controlled calls where the recipients are completely unaware that they are being monitored and/or recorded but the consent of the cooperator remains intact. All classified call recordings are stored securely and available for immediate playback.

Callyo Locate finds any phone, any time. Law enforcement, through consensual intercept is able to track and confirm the location of confidential informants as well as protect victims and high-value targets by keeping tabs on them. If an officer becomes unresponsive law enforcement is able to track and locate missing officer with real-time GPS device.

Therefore, Hidalgo County HIDTA Task Force requires the purchase of Callyo system, related services, virtual training, and accessories with services to be rendered according to Hidalgo County Purchasing Policies. Services to include if necessary, all other related Hidalgo County Law Enforcement Agencies. (from all funding sources).

This Sole Source Declaration is to remain in effect unless otherwise revoked by Hidalgo County Commissioners Court.