

**AI-55808**

**HIDTA - Task Force 18. A.**

**CC - REGULAR**

**Meeting Date:** 08/16/2016

**Submitted By:** Nelda Olivarez, HIDTA

**Department:** HIDTA

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**Information**

**CAPTION**

Acceptance and approval of the continuation of the Software License Agreement and Support Services Addendum (reviewed and approved by legal as to form) between Cardinal Tracking, Inc. and the Hidalgo County Criminal District Attorney's Office HIDTA Task Force for the provision of software/maintenance support services of the Badge Police Records Management System (in place since 2010). The three(3) year Software License and Support Contract Period is from 10/1/2016 - 09/30/2019, requisition #00302878

**BACKGROUND**

The "Turnkey Records Management Software (Badge)" was approved by Commissioners' Court (CC) on 06/15/10 (AI-21542). The "Sole Source Declaration" , approved by CC on 07/23/13 (AI-39545) will remain in effect as long as HIDTA possesses and utilizes the hardware and software commencing 10/01/2013

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**Fiscal Impact**

**Attachments**

Cardinal License Agreement

Cardinal Support Addendum

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**Form Review**

<b>Inbox</b>	<b>Reviewed By</b>	<b>Date</b>
Budget & Management Final Approval	Veronica Ortiz	08/10/2016 03:55 PM
Budget & Management Final Approval	Veronica Ortiz	08/10/2016 03:59 PM
Form Started By: Nelda Olivarez		Started On: 08/10/2016 10:48 AM



Hidalgo County Purchasing Department  
2812 S. Business Highway 281  
New Administration Building  
Edinburg, Texas 78539  
(956) 318-2626/ Fax: (956) 318-2629

## MEMORANDUM

TO: Hidalgo County Commissioner's Court

FROM: Martha L. Salazar, CPPB  
Hidalgo County Purchasing Agent *mls*

DATE: July 16, 2013

RE: "Sole Source Declaration" – Cardinal Tracking, Inc.

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In 2010 Hidalgo County Commissioner's Court approved the purchase of law enforcement hardware/software equipment for Hidalgo County's HIDTA Task Force from Cardinal Tracking, Inc. Cardinal Tracking is the developer, manufacturer of the BADGE RMS, and as such, Cardinal Tracking is the only provider of support and maintenance services.

It is the utmost importance for the continuation of the maintenance services for the accurate efficiency of the operations for HIDTA Task Force.

Therefore, Hidalgo County HIDTA Task Force requires the continued term renewals for the software license, maintenance and support services from Badge RMS from the sole source developer/manufacturer, Cardinal Tracking Inc.

This declaration (with authority to renew) will remain in effect through the life term of the equipment, software, hardware and licenses.

Chapter 271.

(b) The requirements established by Subsection (a) apply to contracts for which payment will be made from current funds or bond funds or through time warrants. Contracts for which payments will be made through certificates of obligation are governed by The Certificate of Obligation Act of 1971 (Subchapter C, Chapter 271). Contracts for which payment will be made through anticipation notes are subject to the competitive bidding provisions of The Certificate of Obligation Act of 1971 (Subchapter C, Chapter 271) in the same manner as certificates of obligation.

(c) In applying the requirements established by Subsection (a), all separate, sequential, or component purchases of items ordered or purchased, with the intent of avoiding the requirements of this subchapter, from the same supplier by the same county officer, department, or institution are treated as if they are part of a single purchase and of a single contract. In applying this provision to the purchase of office supplies, separate purchases of supplies by an individual department are not considered to be part of a single purchase and single contract by the county if a specific intent to avoid the requirements of this subchapter is not present.

Acts 1987, 70th Leg., ch. 149, § 1, eff. Sept. 1, 1987. Amended by Acts 1989, 71st Leg., ch. 1, § 57(a), eff. Aug. 28, 1989; Acts 1989, 71st Leg., ch. 1250, § 9, eff. Sept. 1, 1989; Acts 1991, 72nd Leg., ch. 16, § 13.02(b), eff. Aug. 26, 1991; Acts 1993, 73rd Leg., ch. 757, § 13, 38, eff. Sept. 1, 1993; Acts 1997, 75th Leg., ch. 442, § 1, eff. Sept. 1, 1997; Acts 1999, 76th Leg., ch. 505, § 2, eff. Sept. 1, 1999; Acts 2001, 77th Leg., ch. 436, § 4, eff. May 28, 2001; Acts 2001, 77th Leg., ch. 1063, § 2, eff. Sept. 1, 2001; Acts 2001, 77th Leg., ch. 1409, § 4, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1276, § 12.004, eff. Sept. 1, 2003.

§ 262.0235. PROCEDURES ADOPTED BY COUNTY PURCHASING AGENTS FOR ELECTRONIC BIDS OR PROPOSALS. The county purchasing agent, before receiving electronic bids or proposals, shall adopt rules in conformance with Section 262.011(o) to ensure the identification, security, and confidentiality of electronic bids or proposals.

Added by Acts 2001, 77th Leg., ch. 1063, § 3, eff. Sept. 1, 2001.

§ 262.024. DISCRETIONARY EXEMPTIONS. (a) A contract for the purchase of any of the following items is exempt from the requirement established by Section 262.023 if the commissioners court by order grants the exemption:

- (1) an item that must be purchased in a case of public calamity if it is necessary to make the purchase promptly to relieve the necessity of the citizens or to preserve the property of the county;
- (2) an item necessary to preserve or protect the public health or safety of the residents of the county;
- (3) an item necessary because of unforeseen damage to public property;
- (4) a personal or professional service;
- (5) any individual work performed and paid for by the day, as the work progresses, provided that no individual is compensated under this subsection for more than 20 working days in any three month period;
- (6) any land or right-of-way;
- (7) an item that can be obtained from only one source,

including:

(A) items for which competition is precluded because of the existence of patents, copyrights, secret processes, or monopolies;

(B) films, manuscripts, or books;

(C) electric power, gas, water, and other utility

services; and

# CARDINAL

TRACKING INC.

Steve Puente – Region 4 Sales Manager  
Home Office: 1825 Lakeway Drive – Suite 100 – Lewisville, Texas. 75057  
Toll: 800-285-3833 – Bus: 972-539-9650 Fax: 972-539-8914  
Bandera Office: 3969 Forest Trail Drive -- Bandera, Texas 78003  
Bus: (830) 460-8290 -- Fax: (830) 460-8328 -- Mobile: 210-827-2952  
Email: [spuente@cardinaltracking.com](mailto:spuente@cardinaltracking.com)

June 4, 2013

Cris Ayala  
Hidalgo County

Ref: Sole Source Letter for Cardinals BADGE Law Enforcement Software.

Chris Yates  
Assistant Commander  
Hidalgo County Criminal District Attorney HIDTA Task Force  
P.O. Box 5719  
McAllen, Texas 78502  
Phone: 956-381-0444  
Fax: 956-381-8722

This letter serves to confirm that Cardinal Tracking is the owner of Cardinals BADGE Law Enforcement Software Source Code. Cardinal is the only authorized party able to provide, install, train, support, upgrade, provide enhancements and perform specialized custom programming to the BADGE Law Enforcement Software that was purchased by Hidalgo County Criminal District Attorney HIDTA Task Force.

Cardinal Tracking is the exclusive developer and distributor of the BADGE suite of Law Enforcement Software Products including BADGE SE Police RMS (Records Management System), BADGE SE Multi-User License, BADGE SE Vehicle Maintenance Module, BADGE SE Warrants Module, BADGE SE Enhanced Property - Professional Module, Cardinals TracerPlus and Cardinals ODBC Link to TracerPlus.

Cardinal Tracking is a Motorola Product Specialist for the Motorola MC55 has developed specific functionality to work with the Cardinal's BADGE Law Enforcement Software.

Cardinal Tracking is a Zebra Partner Select Member for the Zebra LP2824 Label Printer to print Bar Code, Property ID Number, Description and location of item on Zebra Bar Code Labels to the specific requirements in the BADGE Enhanced Property Professional Software.

Cardinal utilizes no other vendor or resellers to provide any of our software products.

Cardinal Tracking is listed as a Vendor on CMBL [Centralized Master Bidders List] #1751841973801/62527 and our CMBL expires on May 12, 2014.

Steve Puente  
Region IV Sales Manager  
800-285-3833, Ext. 227  
210-827-2952, Mobile  
[spuente@cardinaltracking.com](mailto:spuente@cardinaltracking.com)

May 6, 2013

Hidalgo County  
H.I.D.T.A. Task Force  
PO Box 5719  
McAllen, TX 78502

CARDINAL TRACKING, INC. - BADGE POLICE RMS SOFTWARE & SUPPORT

Regarding the annual software license and technical support agreement with Cardinal Tracking, Inc., Cardinal Tracking Inc. develops and maintains the Badge software you currently use for your public safety record management system and additional modules purchased. Therefore we are the sole support of the software in the event of any type of problem. The fees you currently pay for the software license agreement includes unlimited technical support and any and all upgrades to the system during the contract dates.

We offer a 10% discount for a 3 year contract and 15% discount for a 5 year contract if paid in full prior to the previous contract's expiration date.

If you need further assistance please do not hesitate to contact the accounting department.

Sincerely,

Ms. Jeffrie Roberts  
Cardinal Accounts Manager  
Cardinal Tracking, Inc.  
800-285-3833

# Cardinal Tracking, Inc.

1825 Lakeway Dr Suite 100  
Lewisville, TX 75057-6046

Phone # 972-539-9650

Fax # 972-539-8914

# Service & Support Proposal

Date	Proposal #
05/06/2013	35811

Revised: 07/11/2013

Bill To
HIDTA TASK FORCE P.O. BOX 5719 MC ALLEN, TX 78502 USA

Ship To
HIDTA TASK FORCE P.O. BOX 5719 MC ALLEN, TX 78502 UNITED STATES

Purchase Order #	Terms
	QUOTE

Item #	Quantity	Description	Price Each	Total
		*** QUOTE FOR THREE YEAR CONTRACT PERIOD***		
BU03	3	Badge (POLICE RMS) BASE System Annual Software License and Customer Support Renewal Package includes the following: Flywriter, Incident, Location, Master Name, Master Vehicle, NIBRS/UCR Reports, Property, Personnel, Racial Profiling and the additional modules shown below.	3,039.20 (per year)	9,117.60
BU03A	15	Badge USER Licenses	0.00	
BU18	1	Badge ENHANCED PROPERTY PROFESSIONAL (Barcoding) Module includes ODBC LINK & TRACER PLUS Handheld Software	0.00	
BU17	1	Badge PLIS Module	0.00	
BU17	1	Badge VEHICLE MAINTENANCE Module	0.00	
BU17	1	Badge WARRANTS Module	0.00	
DISCOUNT	1	10% DISCOUNT for payment received in full prior to previous expiration date.	-911.76	-911.76
COVERAGE D...		THREE (3) Year Software License and Support Contract Period: 10/01/2013 - 09/30/2016  **SPECIAL CONTRACT PROVISIONS** 1. Software support for any new hardware or modules purchased by HIDTA after 10/01/2013 will result in additional annual support charges of 18% of the purchase price of the acquired item. 2. HIDTA maintains the option to continue the service and support agreement for the life of the equipment.		

Authorized Signature \_\_\_\_\_

<b>Subtotal</b>	\$8,205.84
<b>Sales Tax (0.0%)</b>	\$0.00
<b>Total</b>	\$8,205.84

Please sign and return this proposal along with your Purchase Order via:

Fax to 972-539-6814

Mail to the address listed above

Email to [cardinalar@cardinaltracking.com](mailto:cardinalar@cardinaltracking.com)

Invoice will be generated upon receipt of you purchase order.



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
2/25/2013

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Independent Insurance Group 3010 LBJ Freeway Ste. 920 Dallas TX 75234-7004	<b>CONTACT NAME:</b> Diana Allred														
	<b>PHONE (A/C, No, Ext):</b> 972-231-8277 <b>FAX (A/C, No):</b>														
	<b>E-MAIL ADDRESS:</b> dianaa@indinsgrp.com														
	<table border="1"> <tr> <th>INSURER(S) AFFORDING COVERAGE</th> <th>NAIC #</th> </tr> <tr> <td>INSURER A :Hartford Casualty Insurance Co</td> <td></td> </tr> <tr> <td>INSURER B :Hartford Fire Ins. Co.</td> <td></td> </tr> <tr> <td>INSURER C :Twin City Fire Ins Co Co</td> <td>29459</td> </tr> <tr> <td>INSURER D :Sentinel Insurance Company</td> <td></td> </tr> <tr> <td>INSURER E :</td> <td></td> </tr> <tr> <td>INSURER F :</td> <td></td> </tr> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A :Hartford Casualty Insurance Co		INSURER B :Hartford Fire Ins. Co.		INSURER C :Twin City Fire Ins Co Co	29459	INSURER D :Sentinel Insurance Company		INSURER E :		INSURER F :	
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INSURER C :Twin City Fire Ins Co Co	29459														
INSURER D :Sentinel Insurance Company															
INSURER E :															
INSURER F :															
<b>INSURED</b> Cardinal Tracking Inc 1825 Lakeway Dr # 100 Lewisville TX 75057															

**COVERAGES**      **CERTIFICATE NUMBER:** 805045248      **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
B	<b>GENERAL LIABILITY</b> <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC			46UUNPN2522	2/27/2013	2/27/2014	EACH OCCURRENCE	\$1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	\$300,000
							MED EXP (Any one person)	\$10,000
							PERSONAL & ADV INJURY	\$1,000,000
							GENERAL AGGREGATE	\$2,000,000
							PRODUCTS - COMP/OP AGG	\$2,000,000
								\$
D	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS			46UUNPN2522	2/27/2013	2/27/2014	COMBINED SINGLE LIMIT (Ea accident)	\$1,000,000
							BODILY INJURY (Per person)	\$
							BODILY INJURY (Per accident)	\$
							PROPERTY DAMAGE (Per accident)	\$
								\$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTION \$ \$10,000			46RHUPN1646	2/27/2013	2/27/2014	EACH OCCURRENCE	\$3,000,000
							AGGREGATE	\$3,000,000
								\$
C	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below			46WEPO0972	2/27/2013	2/27/2014	<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTH-ER	
							E.L. EACH ACCIDENT	\$500,000
							E.L. DISEASE - EA EMPLOYEE	\$500,000
							E.L. DISEASE - POLICY LIMIT	\$500,000
B	Technology Liability			00TE025610613	2/27/2013	2/27/2014	Glitch	\$1,000,000
							Agg	\$1,000,000

**DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES** (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

The general liability policy includes a blanket automatic additional insured endorsement that provides additional insured status to Hidalgo County only when there is a written contract between the named insured and Hidalgo County that requires such status.

<b>CERTIFICATE HOLDER</b> Hidalgo County New Administration Building 2812 S Highway Bus. 281 Edinburg TX 78539	<b>CANCELLATION</b> SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 
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Contact 800.285.3833

## Partners



### Hardware Partners



Cardinal Tracking is one of North America's leading distributors of Casio's rugged handheld and tablet PCs. Casio's newest mobile device is an all-in-one device with the printer included! provider of the all in one handheld Cardinal is an [authorized Casio Service Center](#) and provides both warranty and non warranty repairs. Cardinal's exclusive comprehensive warranty program provides the security of *no questions asked protection*.



Getac manufactures rugged solutions for some of the most demanding users in some of the most demanding environments. Explore our full line of high-performance rugged solutions including notebooks, tablets, handhelds, and more



Rugged Notebooks and Rugged Tablet Computers from General Dynamics Itronix



Honeywell Scanning & Mobility is a leading manufacturer of high-performance image and laser-based data collection hardware, including rugged mobile computers and bar code scanners.



Motorola is a leading manufacturer of rugged mobile handheld devices, including the MC 75 series. The versatility of Motorola's integrated voice and data mobile computing products, allows you to capture and exchange business-critical information according to your specific enterprise demands



Trimble produces ultra-rugged handheld computers, including the Nomad and Juno T41, for extreme environments. Cardinal is a [Trimble authorized service provider](#) and performs both warranty and non warranty repairs.



Janam Technologies LLC is a provider of rugged, handheld computing devices for mobile workers. Janam combines deep industry knowledge with advanced technologies to deliver products and accessories that increase productivity, reduce costs and improve customer satisfaction



Zebra is the leading manufacturer of rugged mobile printers used by the public safety and parking industries, including the RW420 and MZ320.

Industry Partners



CrimeReports is the largest and most comprehensive crime-mapping network in the world. [More...](#)



US Fleet Tracking is a GPS tracking manufacturer providing Internet-based access to LIVE vehicle tracking and asset management. Knowing where your vehicles and assets are at all times gives you the power to make time and money-saving decisions with a quick glance



LexisNexis® eCrash is designed to help your agency automate the process of fulfilling requests for accident reports. [More](#)



BSS provider of [Banner eCrash](#), [Banner AR](#) and [Banner](#)



Cardinal and Ellucian have jointly developed a interface between TickeTrak and Banner. This interface includes two-way real-time synchronization for tickets, fees, permits and payments with Banner Student AR. The Interface also contains real-time identity provisioning (name and address updates) from Banner Digital Campus to TickeTrak.

Find out more [Ellucian Banner Info](#)

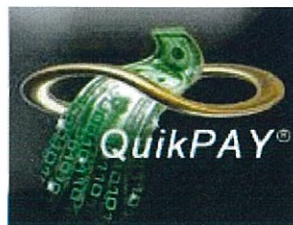
PARTNER



Member IPI. The International Parking Institute (IPI) is the largest and leading association of parking professionals and the parking industry.

Ecommerce Providers

Cardinal works with the following ecommerce providers to allow online payments of tickets and permits.





INNOVATE | AUTOMATE | SUCCEED

Contact 800.285.3833

## Contact Us

**Cardinal Tracking, Inc.**

1825 Lakeway Drive  
Suite 100  
Lewisville, Texas 75057

**Phone:**

800.285.3833  
972.539.9650  
972.539.8914 Fax

## Sales

[Regional Sales Managers](#)

### Ticket and Envelope Sales

[tickets@cardinaltracking.com](mailto:tickets@cardinaltracking.com)

## Support

**Technical Support Hotline: (888) 634-7181**

[support@cardinaltracking.com](mailto:support@cardinaltracking.com)

## Corporate

**Steve Leuschner**  
President and CEO  
800-285-3833  
[sleuschner@cardinaltracking.com](mailto:sleuschner@cardinaltracking.com)

**Jeremy Moon**  
Client Support/Development Manager  
800-285-3833, Ext. 211  
[jmoon@cardinaltracking.com](mailto:jmoon@cardinaltracking.com)

**Mike Basaldua**  
Product Development Manager  
Public Safety and Special Projects  
800-285-3833, Ext 212  
[mbasaldua@cardinaltracking.com](mailto:mbasaldua@cardinaltracking.com)

### Maintenance Contracts

**Jeffery Roberts**  
800-285-3833, Ext 110  
[cardinalar@cardinaltracking.com](mailto:cardinalar@cardinaltracking.com)

## B2B (Mobile Computing Devices)

Kris Williams  
Director of VAR Sales  
800-285-3833, Ext 115

[kwilliams@cardinaltracking.com](mailto:kwilliams@cardinaltracking.com)

## Handheld Repair

Sokha Ben  
Repairs (Handhelds/Printers)  
800-285-3833, Ext 166

[Rma@cardinaltracking.com](mailto:Rma@cardinaltracking.com)

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Search:  all the words

## Search Results Summary

Search Criteria: **Badge RMS Software**

*Did you mean:* badge mrs Software



No matches found using your search criteria

Search By  Enter search criteria



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**Contracts by Brand**

**Search By = Brand, Search Criteria = Badge Rms**

No results matching your search were found.

1. Check your spelling. Are the words in your query spelled correctly?
2. Try using synonyms. Maybe what you're looking for uses slightly different words.
3. Make your search more general. Try more general terms in place of specific ones.

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Austin, TX 78701 [MAP](#)  
(512) 475-4700

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