



Customer service
Call us anytime: 1-866-519-1263
Manage your account:
business.twc.com/myaccount
Visit us online: business.twc.com

Account number
8260 18 004 0822627
Customer code 0590

Due date	Service period	Amount due
Mar 01, 2015	02.19 - 03.18	\$1,872.62

Service address
TX Department Of Informa
Account Phone 956.289.7444
3105 W University Dr
Fiber
Edinburg, TX 78539.8175

Previous balance . payments	
Balance last statement	0.00
Current month	
Monthly services	550.00
Partial month charges	255.31
Credits and one time charges	750.00
Surcharges	168.77
Taxes and fees	148.54

FOOD/SERVICES RECEIVED BY:

INVOICE RECEIVED BY:

Gene Hernandez

V 231924

RECEIVED BY
CITY ADD
11-17-15
PT 11 04

INVOICE NO. 2-19-15 ACCT NO. 826018004 Total due by Mar 01, 2015 \$1,872.62
3-18-15 *0822627*

P.O. NO. _____
ACCT. NO. 5-1292-441.00.350.001-5531
AMOUNT DUE: \$ 1872.62 *11/15*

APPROVED BY: *Thomas L. Lopez*



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 02102015 NNYNNYNN 01 008864 0031

TX DEPARTMENT OF INFORMA
PO BOX 13664
AUSTIN, TX 78711.3564



Payment due date
Mar 01, 2015

Account number
8260 18 004 0822627

Please write your account number on your check.

Please enclose this coupon with your payment.

Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due
\$1,872.62

Amount enclosed

TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 1716.0074



826018004082262701872621

TX Department Of Informa
Total due by Mar 01, 2015. \$1,872.62
Account number.8260 18 004 0822627
Customer code.0590
Statement date. Feb 09, 2015



	Previous balance	
	Balance last statement	0.00
	Total previous balance	\$0.00
	Monthly services	
02.09	Ethernet EVPL . 10 MBPS	550.00
	Total monthly services	\$550.00
	Partial month charges	
02.06	Ethernet EVPL . 10 MBPS 02.06.02.18	255.31
	Total partial month charges	\$255.31
	Credits and one.time charges	
02.06	Installation	750.00
	Total credits and one.time charges	\$750.00
	Surcharges	
	TWC Regulatory Recovery Fee	22.64
	Federal Universal Service Fund	139.41
	TWC State Cost Recovery Fee	6.72
	Total surcharges	\$168.77
	<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.</i>	
	Taxes and fees	
	State and Local Sales Tax	142.04
	Municipal Right.Of.Way Fee	6.50
	Total taxes and fees	\$148.54
	Total due by Mar 01, 2015	\$1,872.62

Reach us at your convenience

Online

Visit us at business.twc.com/myaccount to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

Over the phone

Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.



Pay online

My Account puts you in control!

Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at business.twc.com/myaccount to get started today!

Pay by phone

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

Customer information

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

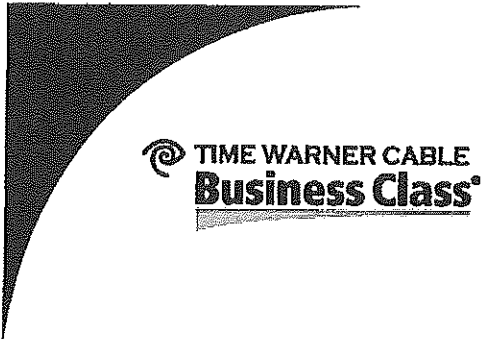
If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your Business Phone calls, go to business.twc.com/myaccount.

For information on any upcoming programming changes please consult the Legal Notices published in *Brownsville Herald*, *McAllen Monitor* or *Valley Morning Star* on the 1st and 3rd Monday of each month and on twc.com.

Time Warner Cable is an Equal Opportunity Employer M/F/D/V/Drug free workplace. For career opportunities at Time Warner Cable, visit twc.com/careers.

TX Department Of Informa
Total due by Mar 01, 2015. \$1,872.62
Account number.8260 18 004 0822627
Customer code.0590
Statement date. Feb 09, 2015



SOLUTIONS THAT MOVE YOUR BUSINESS FORWARD

Add a **TV PACKAGE** for as low as **\$19.99** MORE PER MONTH
FLEXIBLE TERMS, 1-4 YR.

877-509-7248 | BUSINESS.TWC.COM/GETTV
MENTION OFFER CODE BTW2



Dear Valued Customer,

In today's fast-paced world, keeping your customers entertained and employees informed is crucial to the success of your business. And with Time Warner Cable Business Class TV, you will always have innovative solutions to move your business in an exciting direction—forward.

From retail stores to office lobbies to break rooms, we will help provide the best television package that meets your business needs. Options include real-time access to news, sports, weather and entertainment channels—and ask about adding our commercial-free, digital-quality music channels and more!

Get TV designed to quickly meet your business needs.

Sign up today and choose from a variety of packages that enhance your office space. As a valued customer, you can now get Business TV for as low as \$19.99 more per month.

There has never been a better time to set your future business plans in motion.

And as a special bonus, Internet customers get a TWC WiFi® Hotspot at no additional charge when you order today. Give your customers fast and reliable Internet access at your business location.

Ready to set your future business plans in motion? To learn more, call your Account Manager at **877-509-7248**.

Weekdays until midnight EST. Saturdays until 8PM EST.

Sincerely,

Tamara Bowens

Tamara Bowens
Senior Director | Small Business
Time Warner Cable Business Class



Try Business TV, risk free, with our 30-Day Hassle-Free Guarantee. If you are not completely satisfied, you can cancel the TV service within 30 days with no early termination fee.



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 3/18/15 and is available to existing Internet and/or Phone customers. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if added TV service is cancelled within 30 days of installation. Service will be cancelled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Lease of a digital set-top box required. Standard installation rates and construction costs (if applicable) apply. Additional charges apply for equipment, surcharges, taxes and fees. Offer is not transferable, not available in all areas and may not be combined with any other offer. Some restrictions apply. Subject to change without notice. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable. All Rights Reserved.

01-28MW-TX-PW.W1 SA1FF01G



SOLUTIONS THAT MOVE YOUR **BUSINESS** FORWARD

Switch and Get
Unlimited Local & Nationwide Calling for as low as **\$29.99** MORE PER MONTH
MINIMUM 2 LINES OR 1 LINE PLUS VOICE FEATURE REQUIRED
FLEXIBLE TERMS, 1-4 YR.
877.509.7248 | **BUSINESS.TWC.COM/GETPHONE**
MENTION OFFER CODE BPWI

Dear Valued Customer,

One missed call can mean the difference between meeting or not making an important deadline. With Time Warner Cable Business Class Phone, you will have innovative solutions needed to help move your business in an exciting direction—forward.

Our flexible calling plans include local and nationwide long distance calling and over 20 advanced voice features, including Caller ID, 3-way calling and Remote call forwarding, at no additional charge.

Get Business Class Phone to quickly meet your business needs.

Switch today and as a valued Time Warner Cable Business Class customer, you can get Business Class Phone for \$29.99 more per month.

There has never been a better time to set your future business plans in motion.

And as a special bonus, Internet customers get a TWC WiFi® Hotspot at no additional charge when you order today. Give your customers fast and reliable Internet access at your business location.

Ready to set your future business plans in motion? To learn more, call your Account Manager at 877.509.7248.

Weekdays until midnight EST. Saturdays until 8PM EST.

Sincerely,

Tamara Bowens

Tamara Bowens
Senior Director | Small Business
Time Warner Cable Business Class

Try Business Class Phone, risk free, with our 30-Day Hassle-Free Guarantee. If you are not completely satisfied with our high speed phone service, you can cancel within 30 days with no early termination fee.



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 3/18/15 and is available to existing Internet and/or Video customers. Minimum 2 lines or 1 line plus voice feature required. Offer is not transferable, is not available in all areas and may not be combined with any other offer. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if phone service is canceled within 30 days of installation. Service will be canceled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Additional charges apply for equipment, taxes, fees, surcharges, Directory Assistance, Operator Services, International calls, installation and construction (if applicable). Toll-usage charges apply with toll-free number. Enhanced Toll-Free Service with routing options extra. Regular rates will apply at the end of the term period. Early termination fee may apply. Time Warner Cable Business Class Phone customer-premise equipment is electrically powered, and in the event of a power outage or network failure, Enhanced 9-1-1 ("E911") services may not be available. Subject to change without notice. Some restrictions apply. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable Enterprises LLC. All Rights Reserved. 01-1-CAR-NYC-NER.WWI SACFREC



PO BOX 460849. SAN ANTONIO. TX 78246.0849
8260 1800 NO RP 09 02102015 NNYNNYNN G1 008864 0031

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN. TX 78711.3564





Customer service
Call us anytime: 1-866-519-1263
Manage your account:
business.twc.com/myaccount
Visit us online: business.twc.com

Account number
8260 18 004 0822627
Customer code 0590

Due date Service period Amount due
upon receipt 03.19 . 04.18 \$2,595.78

Service address
TX Department Of Informa
Account Phone 956.289.7444
3105 W University Dr
Fiber
Edinburg, TX 78539.8175

Previous balance . payments	
Balance last statement	1.872.62
Unpaid balance	1.872.62
Current month	
Monthly services	550.00
Surcharges	115.26
Taxes and fees	57.90
Total due upon receipt	\$2,595.78

FOOD/SERVICES RECEIVED BY:

11-17-15

INVOICE RECEIVED BY:

Genette Mander

INVOICE NO. 319-15 ACCT NO. 826018004822627

4-18-15

P.O. NO.

ACCT. NO. 51292-441.00.350.001-5.531

AMOUNT DUE: \$ 723.16 11/17/15

APPROVED BY: *[Signature]*

OUR RECORDS INDICATE THAT YOUR ACCOUNT IS DELINQUENT. PLEASE MAKE A PAYMENT WITHIN 5 DAYS OF THE DATE OF THIS BILL TO AVOID LOSS OF SERVICE. A LATE FEE OF 1.5. AND A POSSIBLE COLLECTION FEE. IF PAYMENT HAS BEEN MADE. PLEASE DISREGARD.



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 03102015 MNYNNYNN 01 009885 0038

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564



Payment due date
upon receipt

Account number
8260 18 004 0822627

Please write your account
number on your check.

Please enclose this coupon with your payment.

Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due
\$2,595.78

Amount enclosed

TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 91716.0074



826018004082262702595783



TX Department Of Informa
Total due upon receipt \$2,595.78
 Account number.8260 18 004 0822627
 Customer code.0590
 Statement date. Mar 09. 2015



	Previous balance	
	Balance last statement	1.872.62
	Total previous balance	\$1.872.62
	Monthly services	
03.09	Ethernet EVPL . 10 MBPS	550.00
	Total monthly services	\$550.00
	Surcharges	
	TWC Regulatory Recovery Fee	15.46
	Federal Universal Service Fund	95.21
	TWC State Cost Recovery Fee	4.59
	Total surcharges	\$115.26
	<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.</i>	
	Taxes and fees	
	State and Local Sales Tax	54.65
	Municipal Right.Of.Way Fee	3.25
	Total taxes and fees	\$57.90
	Total due upon receipt	\$2,595.78

Reach us at your convenience

Online

Visit us at business.twc.com/myaccount to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

Over the phone

Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.



Pay online

My Account puts you in control!

Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at business.twc.com/myaccount to get started today!

Pay by phone

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

Customer information

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

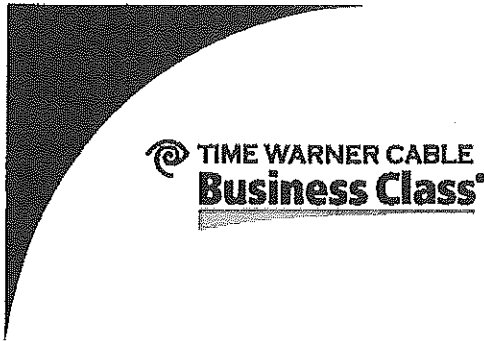
If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your Business Phone calls, go to business.twc.com/myaccount.

For information on any upcoming programming changes please consult the Legal Notices published in Brownsville Herald, McAllen Monitor or Valley Morning Star on the 1st and 3rd Monday of each month and on twc.com.

Time Warner Cable is an Equal Opportunity Employer M/F/D/V/Drug free workplace. For career opportunities at Time Warner Cable, visit twc.com/careers.

TX Department Of Informa
Total due upon receipt. \$2,595.78
Account number.8260 18 004 0822627
Customer code.0590
Statement date. Mar 09. 2015



SOLUTIONS THAT MOVE
YOUR **BUSINESS**
FORWARD

Add a **TV** for as **\$19.99** MORE PER MONTH
PACKAGE low as FLEXIBLE TERMS, 1-4 YR

877-509-7248 | BUSINESS.TWC.COM/GETTV

MENTION OFFER CODE BTW2



Dear Valued Customer,

In today's fast-paced world, keeping your customers entertained and employees informed is crucial to the success of your business. And with Time Warner Cable Business Class TV, you will always have innovative solutions to move your business in an exciting direction—forward.

From retail stores to office lobbies to break rooms, we will help provide the best television package that meets your business needs. Options include real-time access to news, sports, weather and entertainment channels—and ask about adding our commercial-free, digital-quality music channels and more!

Get TV designed to quickly meet your business needs.

Sign up today and choose from a variety of packages that enhance your office space. As a valued customer, you can now get Business TV for as low as \$19.99 more per month.

There has never been a better time to set your future business plans in motion.

And as a special bonus, Internet customers get a TWC WiFi® Hotspot at no additional charge when you order today. Give your customers fast and reliable Internet access at your business location.

Ready to set your future business plans in motion? To learn more, call your Account Manager at 877-509-7248.

Weekdays until midnight EST. Saturdays until 8PM EST.

Sincerely,

Tamara Bowens
Senior Director | Small Business
Time Warner Cable Business Class



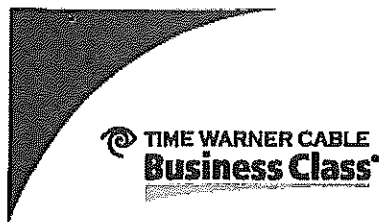
Try Business TV, risk free, with our 30-Day Hassle-Free Guarantee. If you are not completely satisfied, you can cancel the TV service within 30 days with no early termination fee.



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 3/18/15 and is available to existing Internet and/or Phone customers. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if added TV service is cancelled within 30 days of installation. Service will be cancelled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Lease of a digital set-top box required. Standard installation rates and construction costs (if applicable) apply. Additional charges apply for equipment, surcharges, taxes and fees. Offer is not transferable, not available in all areas and may not be combined with any other offer. Some restrictions apply. Subject to change without notice. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable. All Rights Reserved.

01-28JAN-TX-PW-W1 SA1FR01G



SOLUTIONS THAT MOVE YOUR BUSINESS FORWARD

Switch and Get **Unlimited Local & Nationwide Calling** for as low as **\$29.99** MORE PER MONTH. MINIMUM 2 LINES OR 1 LINE PLUS VOICE FEATURE REQUIRED. FLEXIBLE TERMS, 1-4 YR.

877.509.7248 | BUSINESS.TWC.COM/GETPHONE
MENTION OFFER CODE BPWI



Dear Valued Customer,

One missed call can mean the difference between meeting or not making an important deadline. With Time Warner Cable Business Class Phone, you will have innovative solutions needed to help move your business in an exciting direction—forward.

Our flexible calling plans include local and nationwide long distance calling and over 20 advanced voice features, including Caller ID, 3-way calling and Remote call forwarding, at no additional charge.

Get Business Class Phone to quickly meet your business needs.

Switch today and as a valued Time Warner Cable Business Class customer, you can get Business Class Phone for \$29.99 more per month.

There has never been a better time to set your future business plans in motion.

And as a special bonus, Internet customers get a TWC WiFi® Hotspot at no additional charge when you order today. Give your customers fast and reliable Internet access at your business location.

Ready to set your future business plans in motion? To learn more, call your Account Manager at 877.509.7248.

Weekdays until midnight EST. Saturdays until 8PM EST.

Sincerely,

Tamara Bowens

Tamara Bowens
Senior Director | Small Business
Time Warner Cable Business Class



Try Business Class Phone, risk free, with our 30-Day Hassle-Free Guarantee. If you are not completely satisfied with our high speed phone service, you can cancel within 30 days with no early termination fee.



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 3/18/15 and is available to existing Internet and/or Video customers. Minimum 2 lines or 1 line plus voice feature required. Offer is not transferable, is not available in all areas and may not be combined with any other offer. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if Phone service is canceled within 30 days of installation. Service will be canceled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Additional charges apply for equipment, taxes, fees, surcharges, Directory Assistance, Operator Services, international calls, installation and construction (if applicable). Toll-usage charges apply with toll-free number. Enhanced Toll-Free Service with routing options extra. Regular rates will apply at the end of the term period. Early termination fee may apply. Time Warner Cable Business Class Phone customer-premise equipment is electrically powered, and in the event of a power outage or network failure, Enhanced 8-1-1 ("E911") services may not be available. Subject to change without notice. Some restrictions apply. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable Enterprises LLC. All Rights Reserved. Q1-1-CAR-NYC-NERLWV1 SACEREC



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 03102015 NNYNNYNN 01 009865 0036

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564





Customer service
Call us anytime: 1-866-519-1263
Manage your account:
business.twc.com/myaccount
Visit us online: business.twc.com

Account number
8260 18 004 0822627
Customer code 0590

Due date Service period Amount due
upon receipt 04.19 . 05.18 \$3.023.02

Service address
TX Department Of Informa
Account Phone 956.289.7444
3105 W University Dr
Fiber
Edinburg, TX 78539.8175



Previous balance . payments
Balance last statement 2.595.78
Unpaid balance 2.595.78

V 231924

FOOD/SERVICES RECEIVED BY:

Current month
Monthly services 550.00
Credits and one time charges .221.71
Surcharges 95.70
Taxes and fees 3.25

INVOICE RECEIVED BY: Gene Hernandez
DATE: 11-17-15

INVOICE NO. 4-19-15 ACCT NO. 826018 Total due upon receipt \$3.023.02

RECEIVED BY
COUNTRY
NOV 15

0040822427

P.O. NO. 5-18-15
ACCT. NO. 8292-441.00.350.001-5531
AMOUNT DUE: 4649.17

APPROVED BY: [Signature]

YOUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866.519.1263 FOR PAYMENT ARRANGEMENTS. OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 04102015 NNNNNYNN D1 010931 0055

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564



Payment due date
upon receipt

Account number
8260 18 004 0822627

Please write your account
number on your check.

Please enclose this coupon with your payment.

Please allow 7, 10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due
\$3.023.02

Amount enclosed

TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 91716.0074



TX Department Of Informa
Total due upon receipt. \$3,023.02
Account number.8260 18 004 0822627
Customer code.0590
Statement date. Apr 09, 2015



Previous balance	
Balance last statement	2,595.78
Total previous balance	\$2,595.78
Monthly services	
04.09 Ethernet EVPL , 10 MBPS	550.00
Total monthly services	\$550.00
Credits and one.time charges	
03.16 Late Payment Fee	24.39
03.11 Tax Exempt . Adjustment	.246.10
Total credits and one.time charges	.\$221.71
Surcharges	
Federal Universal Service Fund	95.70
Total surcharges	\$95.70
<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC.s Texas Margins Tax liability.</i>	
Taxes and fees	
Municipal Right.Of.Way Fee	3.25
Total taxes and fees	\$3.25
Total due upon receipt	\$3,023.02

Reach us at your convenience

Online

Visit us at business.twc.com/myaccount to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

Over the phone

Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.



Pay online

My Account puts you in control!

Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at business.twc.com/myaccount to get started today!

Pay by phone

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

Customer Information

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

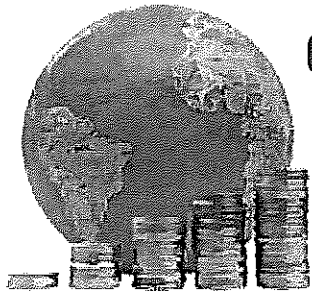
If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your BusinessPhone calls, go to business.twc.com/myaccount.

For information on any upcoming programming changes please consult the Legal Notices published in Brownsville Herald, McAllen Monitor or Valley Morning Star on the 1st and 3rd Monday of each month and on twc.com.

Time Warner Cable is an Equal Opportunity Employer M/F/D/V/Drug free workplace. For career opportunities at Time Warner Cable, visit twc.com/careers.

TX Department Of Informa
 Total due upon receipt \$3,023.02
 Account number 8260 18 004 0822627
 Customer code 0590
 Statement date, Apr 09, 2015



Global Calling on a *Nickel a Minute*

Call abroad for only five cents a minute*
 when you purchase Business Class Phone with our
 Global Calling Plan.



- **Control Costs** – For a flat fee of \$7.95 per month, our new Global Calling Plan lets you make calls to the 50+ most commonly called countries for only \$.05 per minute (calls to Canada are priced at interstate rates**)
- **A Low Rate to Call Mobile Numbers** – Pay the same low rate to call mobile phone numbers in 20+ countries
- **Simple Dialing** – Dial international locations directly – no access codes, PINs, or additional dialing required
- **Reliable Service** – Count on our secure, fiber-rich network to deliver your calls throughout the US and around the globe
- **Easy Upgrade** – Easily add the plan to any of your TWC Business Class Phone lines

Global Calling Plan Countries		
Argentina	Guatemala	Norway
Australia	Hong Kong ¹	Panama
Austria	Hungary	Peru ¹
Belgium	Iceland	Poland
Brazil ¹	India ¹	Portugal
Brunei	Ireland ¹	Russia
Chile ¹	Italy ¹	Singapore ¹
China ¹	Jamaica ¹	Slovenia
Colombia ¹	Japan ¹	South Africa ¹
Costa Rica ¹	Korea (South) ¹	Spain ¹
Croatia	Luxembourg	Sweden
Cyprus	Malaysia	Switzerland
Denmark	Malta	Taiwan
Dominican Republic ¹	Mexico ¹	Turkey
France ¹	Morocco	United Kingdom ¹
Germany ¹	Netherlands	Uruguay
Greece ¹	New Zealand	Venezuela ¹

¹ Countries that have the \$.05 per minute rate for calls to both landline and mobile phone numbers.

Call us today at **855-811-4073** to see how you
 could save with our new Global Calling Plan!



* \$.05 per minute rate is only available with a monthly fee of \$7.95 per line. ** Interstate rate plans are separate from the Global Calling Plan. Purchase of Business Class Phone service required. All products and services are not available in all areas. Some restrictions apply. Subject to change without notice. Additional charges apply for surcharges, taxes and fees, installation, Directory Assistance, Operator Services, and calls to international locations outside of the plan's calling area. For our standard international rates visit business.twc.com. Time Warner Cable Business Class is a trademark of Time Warner Inc., used under license. © 2015 Time Warner Cable Enterprises LLC. All rights reserved. SA3FF04D



Switch and Get
Unlimited Local & Nationwide Calling

for as low as **\$29.99** MORE PER MONTH
MINIMUM 2 LINES OR 1 LINE PLUS VOICE FEATURE REQUIRED. FLEETABLE TERMS, 1-4 YR.

877-509-7248

BUSINESS.TWC.COM/GETPHONE

MENTION OFFER CODE BPEI

Dear Valued Customer,

Time Warner Cable Business Class Phone provides innovative solutions that allow you to easily stay connected with those who matter most—your customers and your employees. Our dedicated phone service is separate from your Internet connection, so bandwidth is never an issue.

Our flexible calling plans include over 20 advanced voice features, including Caller ID, Three-Way Calling and Remote Call Forwarding, at no additional charge. You can also add:

- **Mobility Package** – Add this package and have your office calls route simultaneously or sequentially to a mobile device or another location for \$3.95 more per month.
- **Global Calling Plan** – Add this package and you can call to more than 50 countries for one low flat rate of \$7.95 more per month.
- **Voice Manager** – Receive voice message notification by email, listen to Voice Mail, review your account and more.

Saving bandwidth and staying in touch are not the only added bonuses.

Plus, if you have Business Internet you will get a TWC WiFi® Hotspot at no additional charge when you order today. Give your customers fast and reliable Internet access, so that they will want to spend more time and money at your business location.

Add Business Class Phone for as low as \$29.99 more per month today.

Of course, you will also receive the support and convenience you have come to expect from us.

Ready for advanced solutions for your business?

To learn more, call your Account Manager at **877-509-7248**.

Weekdays until Midnight EST. Saturdays until 8PM EST.

Sincerely,

Tamara Bowens
Senior Director | Small Business
Time Warner Cable Business Class



Try Business Internet, risk free, with our 30-Day Hassle-Free Guarantee.



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 6/18/15 and is available to existing Internet and/or Video customers. Minimum 2 lines or 1 line plus voice feature required. Offer is not transferable, is not available in all areas and may not be combined with any other offer. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if Phone service is canceled within 30 days of installation. Service will be canceled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Additional charges apply for equipment, taxes, fees, surcharges, Directory Assistance, Operator Services, international calls, installation and construction (if applicable). Toll-usage charges apply with toll-free number. Enhanced Toll-Free Service with routing options extra. (Regular) rates will apply at the end of the term period. Early termination fee may apply. Time Warner Cable Business Class Phone customer-premise equipment is electrically powered, and in the event of a power outage or network failure. Enhanced 9-1-1 ("E911") services may not be available. Subject to change without notice. Some restrictions apply. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable Enterprises LLC. All Rights Reserved. 02-1NYC-TX-PW-WV1 SAJF04R



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8288 1600 NO RP 09 04102015 NNNNNYNN 01 010931 0055

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564





Customer service
Call us anytime: 1-866-519-1263
Manage your account:
business.twc.com/myaccount
Visit us online: business.twc.com

Account number
8260 18 004 0822627
Customer code 0590

Due date Service period Amount due
upon receipt 05.19 . 06.18 \$3,707.21

Service address
TX Department Of Informa
Account Phone 956.289.7444
3105 W University Dr
Fiber
Edinburg, TX 78539.8175

Previous balance . payments
Balance last statement 3,023.02
Unpaid balance 3,023.02

Current month
Monthly services 550.00
Credits and one time charges 35.24
Surcharges 95.70
Taxes and fees 3.25
Total due upon receipt \$3,707.21

FOOD/SERVICES RECEIVED BY:
11-17-15

INVOICE RECEIVED BY:
Genie Hernandez

INVOICE NO. 5-19-15 ACCT NO. 8260 18 004 0822627
6-18-15

P.O. NO. 5-1292-441.00.350.001-5-532
AMOUNT DUE: \$ 684.19 11/17/15

APPROVED BY: *Flame of Kopy...*

OUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866.5191263 FOR PAYMENT ARRANGEMENTS. OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.



PO BOX 480849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 05102015 NNNNYYM 01 009273 0033

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564



Payment due date
upon receipt

Account number
8260 18 004 0822627

Please write your account
number on your check.

Please enclose this coupon with your payment.

Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due
\$3,707.21

Amount enclosed

TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 91716.0074



826018004082262703707213

TX Department Of Informa
Total due upon receipt. \$3,707.21
Account number.8260 18 004 0822627
Customer code.0590
Statement date. May 09, 2015



	Previous balance	
	Balance last statement	3,023.02
	Total previous balance	\$3,023.02
	Monthly services	
05.09	Ethernet EVPL - 10 MBPS	550.00
	Total monthly services	\$550.00
	Credits and one.time charges	
04.16	Late Payment Fee	35.24
	Total credits and one.time charges	\$35.24
	Surcharges	
	Federal Universal Service Fund	95.70
	Total surcharges	\$95.70
	<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.</i>	
	Taxes and fees	
	Municipal Right.Of.Way Fee	3.25
	Total taxes and fees	\$3.25
	Total due upon receipt	\$3,707.21

Reach us at your convenience

Online

Visit us at business.twc.com/myaccount to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

Over the phone

Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.



Pay online

My Account puts you in control!

Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at business.twc.com/myaccount to get started today!

Pay by phone

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

Customer information

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your Business Phone calls, go to business.twc.com/myaccount.

For information on any upcoming programming changes please consult the Legal Notices published in Brownsville Herald, McAllen Monitor or Valley Morning Star on the 1st and 3rd Monday of each month and on twc.com.

Time Warner Cable is an Equal Opportunity Employer M/F/D/V/Drug free workplace. For career opportunities at Time Warner Cable, visit twc.com/careers.



Switch and Get
**Unlimited Local &
Nationwide Calling**

for as low as **\$29.99** MORE PER MONTH
MINIMUM 2 LINES OR 1 LINE PLUS VOICE FEATURE REQUIRED.
FLEXIBLE TERMS, 1-4 YR.

877-509-7248

BUSINESS.TWC.COM/GETPHONE

MENTION OFFER CODE BPE1

Dear Valued Customer,

Time Warner Cable Business Class Phone provides innovative solutions that allow you to easily stay connected with those who matter most—your customers and your employees. Our dedicated phone service is separate from your Internet connection, so bandwidth is never an issue.

Our flexible calling plans include over 20 advanced voice features, including Caller ID, Three-Way Calling and Remote Call Forwarding, at no additional charge. You can also add:

- **Mobility Package** – Add this package and have your office calls route simultaneously or sequentially to a mobile device or another location for \$3.95 more per month.
- **Global Calling Plan** – Add this package and you can call to more than 50 countries for one low flat rate of \$7.95 more per month.
- **Voice Manager** – Receive voice message notification by email, listen to Voice Mail, review your account and more.

Saving bandwidth and staying in touch are not the only added bonuses.

Plus, if you have Business Internet you will get a TWC WiFi® Hotspot at no additional charge when you order today. Give your customers fast and reliable Internet access, so that they will want to spend more time and money at your business location.

Add Business Class Phone for as low as \$29.99 more per month today. Of course, you will also receive the support and convenience you have come to expect from us.

Ready for advanced solutions for your business?
To learn more, call your Account Manager at **877-509-7248**.
Weekdays until Midnight EST. Saturdays until 8PM EST.

Sincerely,

Tamara Bowens
Senior Director | Small Business
Time Warner Cable Business Class



Try Business Internet, risk free, with our 30-Day Hassle-Free Guarantee.



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 6/16/15 and is available to existing Internet and/or Video customers. Minimum 2 lines or 1 line plus voice feature required. Offer is not transferable, is not available in all areas and may not be combined with any other offer. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if Phone service is canceled within 30 days of installation. Service will be canceled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Additional charges apply for equipment, taxes, fees, surcharges, Directory Assistance, Operator Services, International calls, Installation and construction (if applicable). Toll-usage charges apply with toll-free number. Enhanced Toll-Free Service with routing options extra. Regular rates will apply at the end of the term period. Early termination fee may apply. Time Warner Cable Business Class phone customer-premise equipment is electrically powered, and in the event of a power outage or network failure, Enhanced 9-1-1 ("E911") services may not be available. Subject to change without notice. Some restrictions apply. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable Enterprises LLC. All Rights Reserved. 02-1.NYC-TX-PW.WW1 SA3RFBAR



PO BOX 480849. SAN ANTONIO, TX 78246.0849
8260 1600 NO RP 09 05102015 NNNNNYYN 01 009273 0033

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564





Customer service
Call us anytime: 1-866-519-1263
Manage your account:
business.twc.com/myaccount
Visit us online: business.twc.com

Account number
8260 18 004 0822627
Customer code 0590

Due date Service period Amount due
upon receipt 06.19 . 07.18 \$4,356.16

Service address
TX Department Of Informa
Account Phone 956.289.7444
3105 W University Dr
Fiber
Edinburg, TX 78539.8175



Previous balance . payments
Balance last statement 3,707.21
Unpaid balance 3,707.21

V231924

FOOD/SERVICES RECEIVED BY:

11-17-15

INVOICE RECEIVED BY:

Genie Hernandez

Current month
Monthly services 550.00
Surcharges 95.70
Taxes and fees 3.25

Total due upon receipt \$4,356.16

INVOICE # *111915* ACCT NO. *8260180040822627*

7-18-15

P.O. NO. _____
ACCT. NO. *5-1292-441.00.350.001-5-531*

AMOUNT DUE: *\$642.95* *11/17/15*

APPROVED BY: *Theresa S. Lopez*

YOUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866.5191263 FOR PAYMENT ARRANGEMENTS. OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 06102015 NNNNNYYN 01 010219 0043

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564



Payment due date
upon receipt

Account number
8260 18 004 0822627

Please write your account number on your check.

Please enclose this coupon with your payment.

Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due
\$4,356.16

Amount enclosed

TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 1716.0074



826018004082262704356168

TX Department Of Informa
 Total due upon receipt. \$4,356.16
 Account number.8260 18 004 0822627
 Customer code.0590
 Statement date. Jun 09. 2015



Previous balance	
Balance last statement	3,707.21
Total previous balance	\$3,707.21
Monthly services	
06.09 Ethernet EVPL . 10 MBPS	550.00
Total monthly services	\$550.00
Surcharges	
Federal Universal Service Fund	95.70
Total surcharges	\$95.70
<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.</i>	
Taxes and fees	
Municipal Right.Of.Way Fee	3.25
Total taxes and fees	\$3.25
Total due upon receipt	\$4,356.16

Reach us at your convenience

Online
 Visit us at business.twc.com/myaccount to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

Over the phone
 Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.



Pay online

My Account puts you in control!
 Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at business.twc.com/myaccount to get started today!

Pay by phone

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

Customer Information

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your Business Phone calls, go to business.twc.com/myaccount.

For information on any upcoming programming changes please consult the Legal Notices published in Brownsville Herald, McAllen Monitor or Valley Morning Star on the 1st and 3rd Monday of each month and on twc.com.

Time Warner Cable is an Equal Opportunity Employer M/F/D/V/Drug free workplace. For career opportunities at Time Warner Cable, visit twc.com/careers.



Switch and Get
**Unlimited Local &
Nationwide Calling**

for as low as **\$29.99** MORE PER MONTH
MINIMUM 2 LINES OR 1 LINE PLUS VOICE FEATURE REQUIRED. FLEXIBLE TERMS, 1-4 YR.

877-509-7248

BUSINESS.TWC.COM/GETPHONE

MENTION OFFER CODE BPE1

Dear Valued Customer,

Time Warner Cable Business Class Phone provides innovative solutions that allow you to easily stay connected with those who matter most—your customers and your employees. Our dedicated phone service is separate from your Internet connection, so bandwidth is never an issue.

Our flexible calling plans include over 20 advanced voice features, including Caller ID, Three-Way Calling and Remote Call Forwarding, at no additional charge. You can also add:

- **Mobility Package** – Add this package and have your office calls route simultaneously or sequentially to a mobile device or another location for \$3.95 more per month.
- **Global Calling Plan** – Add this package and you can call to more than 50 countries for one low flat rate of \$7.95 more per month.
- **Voice Manager** – Receive voice message notification by email, listen to Voice Mail, review your account and more.

Saving bandwidth and staying in touch are not the only added bonuses.

Plus, if you have Business Internet you will get a TWC WiFi® Hotspot at no additional charge when you order today. Give your customers fast and reliable Internet access, so that they will want to spend more time and money at your business location.

Add Business Class Phone for as low as \$29.99 more per month today.

Of course, you will also receive the support and convenience you have come to expect from us.

Ready for advanced solutions for your business?

To learn more, call your Account Manager at **877-509-7248**.

Weekdays until Midnight EST. Saturdays until 8PM EST.

Sincerely,

Tamara Bowens

Tamara Bowens

Senior Director | Small Business
Time Warner Cable Business Class



Try Business Internet, risk free, with our 30-Day Hassle-Free Guarantee.



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 8/18/15 and is available to existing Internet and/or Video customers. Minimum 2 lines or 1 line plus voice feature required. Offer is not transferable, is not available in all areas and may not be combined with any other offer. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if Phone service is canceled within 30 days of installation. Service will be canceled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Additional charges apply for equipment, taxes, fees, surcharges, Directory Assistance, Operator Services, International calls, Installation and construction (if applicable). Toll-usage charges apply with toll-free number. Enhanced Toll-free Service with routing options extra. Regular rates will apply at the end of the term period. Early termination fee may apply. Time Warner Cable Business Class Phone customer-premise equipment is electrically powered, and in the event of a power outage or network failure, Enhanced 9-1-1 ("E911") services may not be available. Subject to change without notice. Some restrictions apply. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable Enterprises LLC. All Rights Reserved. 02-1.NYC-TX-PWJW1 SASR04R



PO BOX 460849, SAN ANTONIO, TX 78246.0849

8260 1800 NO RP 09 06102015 NNNNNYYN 01 D10219 0043

TX DEPARTMENT OF INFORMA

PO BOX 13564

AUSTIN, TX 78711.3564





Customer service
Call us anytime: 1-866-519-1263
Manage your account:
business.twc.com/myaccount
Visit us online: business.twc.com

Account number
8260 18 004 0822627
Customer code 0590

Due date Service period Amount due
upon receipt 07.19 . 08.18 \$5,003.49

Service address
Hidalgo County Wic Admin
Account Phone 956.289.7444
3105 W University Dr
Fiber
Edinburg, TX 78539.8175

Previous balance . payments	
Balance last statement	4,356.16
Unpaid balance	4,356.16
Current month	
Monthly services	550.00
Surcharges	94.05
Taxes and fees	3.28
Total due upon receipt	\$5,003.49

FOOD/SERVICES RECEIVED BY:

11-17-15

INVOICE RECEIVED BY:

Genie Hernandez

INVOICE NO. 7-19-15 ACCT NO. 8260180040822627

P.O. NO. 1292-441.00.350.001-5531
AMOUNT DUE: \$47.33

APPROVED BY: *[Signature]*

YOUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866.5191263 FOR PAYMENT ARRANGEMENTS. OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 07102015 YNNNNYNN 01 010754 0647

HIDALGO COUNTY WIC ADMIN
3105 W UNIVERSITY DR
FIBER
EDINBURG, TX 8539



Payment due date
upon receipt

Account number
8260 18 004 0822627

Please write your account
number on your check.

Please enclose this coupon with your payment.

Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due
\$5,003.49

Amount enclosed

TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 91716.0074



826018004082262705003496

Hidalgo County Wic Admin
 Total due upon receipt. \$5,003.49
 Account number. B260 18 004 0822627
 Customer code. 0590
 Statement date. Jul 09, 2015



	Previous balance	
	Balance last statement	4,356.16
	Total previous balance	\$4,356.16
07.09	Monthly services	
	Ethernet EVPL . 10 MBPS	550.00
	Total monthly services	\$550.00
	Surcharges	
	Federal Universal Service Fund	94.05
	Total surcharges	\$94.05
	<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.</i>	
	Taxes and fees	
	Municipal Right.Of.Way Fee	3.28
	Total taxes and fees	\$3.28
	Total due upon receipt	\$5,003.49

Reach us at your convenience

Online

Visit us at business.twc.com/myaccount to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

Over the phone

Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.



Pay online

My Account puts you in control!

Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at business.twc.com/myaccount to get started today!

Pay by phone

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

Customer information

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your Business Phone calls, go to business.twc.com/myaccount.

For information on any upcoming programming changes please consult the Legal Notices published in *Brownsville Herald*, *McAllen Monitor* or *Valley Morning Star* on the 1st and 3rd Monday of each month and on twc.com.

Time Warner Cable is an Equal Opportunity Employer M/F/D/V/Drug free workplace. For career opportunities at Time Warner Cable, visit twc.com/careers.



As a valued customer, you can switch and get **Unlimited Local & Nationwide Calling** for **\$29.99** more per month**

**Flexible terms available from 1 to 4 years. Minimum two lines or one line plus Voice feature required.

Call your Account Manager at

877.509.7248

Mention offer code BPE1

BUSINESS.TWC.COM/GETPHONE

Weekdays until Midnight EST. Saturdays until 8PM EST.



Try Business Class Phone, risk free, with our 30-Day Hassle-Free Guarantee.

In today's nonstop, connected world, your customers expect you to always answer the phone. And even when you cannot always be at your desk, you can always answer their calls with **Business Class Phone**.

We make it easy for you to keep up with your heavy workload:

- Stay connected with our flexible calling plans, which include over 20 advanced voice features, such as Custom Caller ID, Three-Way Calling and Call Forwarding.
- Get the **Global Calling Plan** and call to more than 50 countries for five cents a minute at no additional monthly fee when you add phone service today.*

*Monthly service charge waived for contract term with any Nationwide Business Class Phone plan.

Answer the call for superior service and savings.



Business Internet customers get a TWC WiFi® Hotspot at no additional charge when they order today.

SOLUTIONS THAT CAN HELP
MOVE YOUR **BUSINESS**
FORWARD



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 09/18/15 and is available to existing Internet and/or Video customers. Standard international calling rates apply to all other calls. See business.twc.com for applicable Global Calling Plan rates and information. Additional charges and fees may apply for taxes, surcharges, fees, installation, operator service and directory assistance and other items. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if Phone service is cancelled within 30 days of installation. Service will be cancelled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Regular rates will apply at the end-of-the-term period. Early termination fee may apply. Time Warner Cable Business Class Phone customer-premise equipment is electrically powered, and in the event of a power outage or network failure, Enhanced 9-1-1 ("E911") services may not be available. Subject to change without notice. Some restrictions apply. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable Enterprises LLC. All Rights Reserved. SAGFF00F

03-1 ALL-MKTS.WVI



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8280 1800 NO RP 09 07102015 YNNNNYNN 01 010764 0047

HIDALGO COUNTY WIC ADMIN
3105 W UNIVERSITY DR
FIBER
EDINBURG, TX 78539





Customer service
Call us anytime: 1-866-519-1263
Manage your account:
business.twc.com/myaccount
Visit us online: business.twc.com

Account number
8260 18 004 0822627
Customer code 0590

Due date Service period Amount due
UPON RECEIPT 08.19 . 09.18 \$5,653.59

Service address
TX Department Of Informa
Account Phone 956.289.7444
3105 W University Dr
Fiber
Edinburg, TX 78539.8175



Previous balance . payments	
Balance last statement	5,003.49
Unpaid balance	5,003.49
Current month	
Monthly services	550.00
Surcharges	96.82
Taxes and fees	3.28
Total due UPON RECEIPT	\$5,653.59

FOOD/SERVICES RECEIVED BY:
11-17-15
INVOICE RECEIVED BY:

Genie Hernandez

INVOICE NO. ⁸⁻¹⁹⁻¹⁵~~9-18-15~~ ACCT NO. ~~8260180040822627~~

P.O. NO. _____
ACCT. NO. ~~5~~1292-441.00.350.001-5531
AMOUNT DUE: ~~650.10~~ 11-17-15

APPROVED BY: *Norma S. Lopez*

YOUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866.5191263 FOR PAYMENT ARRANGEMENTS. OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 08102015 YNYYNNYN 01 009689 0041

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564



Payment due date
UPON RECEIPT

Account number
8260 18 004 0822627

Please write your account number on your check.

Please enclose this coupon with your payment.

Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due
\$5,653.59

Amount enclosed

TIME WARNER CABLE
PO BOX 80074
CITY OF INDUSTRY CA 91716.0074



TX Department Of Informa
Total due UPON RECEIPT. \$5,653.59
Account number.8260 18 004 0822827
Customer code.0590
Statement date. Aug 09. 2015



	Previous balance	
	Balance last statement	5,003.49
	Total previous balance	\$5,003.49
	Monthly services	
08.09	Ethernet EVPL . 10 MBPS	550.00
	Total monthly services	\$550.00
	Surcharges	
	TWC Regulatory Recovery Fee	2.42
	Federal Universal Service Fund	94.40
	Total surcharges	\$96.82
	<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Margins Tax liability.</i>	
	Taxes and fees	
	Municipal Right Of Way Fee	3.28
	Total taxes and fees	\$3.28
	Total due UPON RECEIPT	\$5,653.59

Reach us at your convenience

Online

Visit us at business.twc.com/myaccount to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

Over the phone

Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.



Pay online

My Account puts you in control!

Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at business.twc.com/myaccount to get started today!

Pay by phone

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

Customer information

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your Business Phone calls, go to business.twc.com/myaccount.

For information on any upcoming programming changes please consult the Legal Notices published in Brownsville Herald, McAllen Monitor or Valley Morning Star on the 1st and 3rd Monday of each month and on twc.com.

Time Warner Cable is an Equal Opportunity Employer M/F/D/V/Drug free workplace. For career opportunities at Time Warner Cable, visit twc.com/careers.



As a valued customer, you can switch and get **Unlimited Local & Nationwide Calling** for **\$29.99** more per month**

**Flexible terms available from 1 to 4 years. Minimum two lines or one line plus Voice feature required.

Call your Account Manager at

877.509.7248

Mention offer code BPE1

BUSINESS.TWC.COM/GETPHONE

Weekdays until Midnight EST. Saturdays until 8PM EST.



Try Business Class Phone, risk free, with our 30-Day Hassle-Free Guarantee.

In today's nonstop, connected world, your customers expect you to always answer the phone. And even when you cannot always be at your desk, you can always answer their calls with **Business Class Phone**.

We make it easy for you to keep up with your heavy workload:

- Stay connected with our flexible calling plans, which include over 20 advanced voice features, such as Custom Caller ID, Three-Way Calling and Call Forwarding.
- Get the **Global Calling Plan** and call to more than 50 countries for five cents a minute at no additional monthly fee when you add phone service today.*

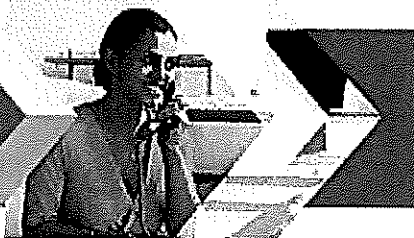
*Monthly service charge waived for contract term with any Nationwide Business Class Phone plan.

Answer the call for superior service and savings.



Business internet customers get a TWC WiFi® Hotspot at no additional charge when they order today.

SOLUTIONS THAT CAN HELP
MOVE YOUR **BUSINESS**
FORWARD



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 09/18/15 and is available to existing Internet and/or Video customers. Standard international calling rates apply to all other calls. See business.twc.com for applicable Global Calling Plan rates and information. Additional charges and fees may apply for taxes, surcharges, fees, installation, operator service and directory assistance and other items. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if Phone service is cancelled within 30 days of installation. Service will be cancelled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Regular rates will apply at the end-of-the-term period. Early termination fee may apply. Time Warner Cable Business Class Phone customer-premise equipment is electrically powered, and in the event of a power outage or network failure, Enhanced 9-1-1 ("E911") services may not be available. Subject to change without notice. Some restrictions apply. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable Enterprises LLC. All Rights Reserved. SA6FFDF

03-1-ALL-MKTS.WV1



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 08102015 YHNNYNN 01 009599 0041

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564





Customer service
Call us anytime: 1-866-519-1263
Manage your account:
business.twc.com/myaccount
Visit us online: business.twc.com

Account number
8260 18 004 0822627
Customer code 0590

Due date	Service period	Amount due
UPON RECEIPT	09.19 10.18 9-30 10-1	\$6,303.69

Service address
TX Department Of Informa
Account Phone 956.289.7444
3105 W University Dr
Fiber
Edinburg, TX 78539.8175

Previous balance . payments	
Balance last statement	5,653.59
Unpaid balance	5,653.59

Current month	
Monthly services	550.00
Surcharges	96.82
Taxes and fees	3.28
Total due UPON RECEIPT	\$6,303.69

FOOD/SERVICES RECEIVED BY: 11-17-15

INVOICE RECEIVED BY: Genie Hernandez

INVOICE NO. 9-14-15 ACCT NO. 8260180040822627

P.O. NO. _____
ACCT. NO. 5-1292-441.00-350.001-5-531. \$238.37
AMOUNT DUE: 5-1292-441.00-350.001-6-531-411.73 11-17-15

APPROVED BY: Theresa S. Lopez

YOUR ACCOUNT IS SCHEDULED FOR DISCONNECTION. IT IS IMPERATIVE THAT YOU CALL 866.519.1263 FOR PAYMENT ARRANGEMENTS. OUTSTANDING BALANCES WILL BE SENT TO A 3RD PARTY COLLECTION AGENCY AND THEN PLACED WITH THE CREDIT BUREAU. PLEASE DISREGARD IF PAYMENT HAS BEEN MADE.



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 09102015 MNNNNYYN 01 009681 0037

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564



Payment due date
UPON RECEIPT

Account number
8260 18 004 0822627

Please write your account number on your check.

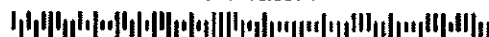
Please enclose this coupon with your payment.

Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Total amount due
\$6,303.69

Amount enclosed

TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 91716.0074



826018004082262706303697

TX Department Of Informa
Total due UPON RECEIPT. \$6,303.69
Account number.8260 18 004 0822627
Customer code.0590
Statement date. Sep 09. 2015



Previous balance	
Balance last statement	5,653.59
Total previous balance	\$5,653.59
Monthly services	
09.09 Ethernet EVPL . 10 MBPS	550.00
Total monthly services	\$550.00
Surcharges	
TWC Regulatory Recovery Fee	2.42
Federal Universal Service Fund	94.40
Total surcharges	\$96.82
<i>TWC imposes surcharges to recover costs of complying with its governmental obligations. Specifically, TWC chooses to impose the State Cost Recovery Fee to recover the cost of TWC's Texas Mammals Tax liability.</i>	
Taxes and fees	
Municipal Right.Of.Way Fee	3.28
Total taxes and fees	\$3.28
Total due UPON RECEIPT	\$6,303.69

Reach us at your convenience

Online

Visit us at business.twc.com/myaccount to chat with agents online, manage your services, access support tools such as FAQs and user guides, and pay your bill when it is convenient for you.

Over the phone

Call us anytime at **1-866-519-1263** to speak with someone live. For the most efficient service, have the phone number associated with your account or your account number available when you call.



Pay online

My Account puts you in control

Enjoy the convenience of anytime access to your account, save time with easy, online bill payment and efficiently manage your service all in one place. Your account number and customer code are needed to register. Visit us online at business.twc.com/myaccount to get started today!

Pay by phone

Make a payment free of charge using our automated payment option at **1-866-519-1263** and authorize payment directly from your bank account or credit card.

Customer information

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

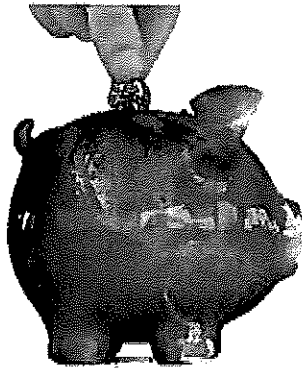
If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions. Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your TWC services.

To view the call detail for your Business Phone calls, go to business.twc.com/myaccount.

For information on any upcoming programming changes please consult the Legal Notices published in Brownsville Herald, McAllen Monitor or Valley Morning Star on the 1st and 3rd Monday of each month and on twc.com.

Time Warner Cable is an Equal Opportunity Employer M/F/D/V/Drug free workplace. For career opportunities at Time Warner Cable, visit twc.com/careers.

TX Department Of Informa
Total due UPON RECEIPT. \$6,303.69
Account number.8260 18 004 0822627
Customer code.0590
Statement date. Sep 09. 2015



Now Call Three New Countries for a *Nickel a Minute:* *Israel, Romania, Thailand*

Call abroad for only five cents a minute*
when you purchase Business Class Phone with our
Global Calling Plan. Act Now and Pay No Monthly Fee.†



- **Control Costs** – Pay one simple rate of \$.05 per minute to dial 50+ of the most commonly called countries (calls to Canada are priced at interstate rates**)
- **A Low Rate to Call Mobile Numbers** – Pay the same low rate to call mobile phone numbers in 30+ countries
- **Simple Dialing** – Dial international locations directly – no access codes, PINs, or additional dialing required
- **Reliable Service** – Count on our secure, fiber-rich network to deliver your calls throughout the US and around the globe
- **Easy Upgrade** – Easily add the plan to any of your TWC Business Class Phone lines

Global Calling Plan Countries		
Argentina	Hong Kong ¹	Panama
Australia	Hungary	Peru ¹
Austria ¹	Iceland	Poland ¹
Belgium ¹	India ¹	Portugal
Brazil ¹	Ireland ¹	Romania ¹
Brunei	Israel	Russia
Chile ¹	Italy ¹	Singapore ¹
China ¹	Jamaica ¹	Slovenia
Colombia ¹	Japan ¹	South Africa ¹
Costa Rica ¹	Korea (South) ¹	Spain ¹
Croatia	Luxembourg	Sweden ¹
Cyprus	Malaysia ¹	Switzerland
Denmark ¹	Malta ¹	Taiwan
Dominican Republic ¹	Mexico ¹	Thailand ¹
France ¹	Marocco	Turkey
Germany ¹	Netherlands	United Kingdom ¹
Greece ¹	New Zealand	Uruguay
Guatemala	Norway	Venezuela ¹

¹ Countries that have the \$0.05 per minute rate for calls to both landline and mobile phone numbers.

Call us today at **855-811-4073** to see how you
could save with our new Global Calling Plan!



* \$.05 per minute rate is only available with The Global Calling Plan which includes a monthly fee of \$7.95 per line. ** Interstate rate plans are separate from the Global Calling Plan. Purchase of Business Class Phone service required. All products and services are not available in all areas. Some restrictions apply. Subject to change without notice. Additional charges apply for surcharges, taxes and fees, installation, Directory Assistance, Operator Services, and calls to international locations outside of the plan's calling area. For our standard international rates visit business.twc.com. Time Warner Cable Business Class is a trademark of Time Warner Inc., used under license. © 2015 Time Warner Cable Enterprises LLC. All rights reserved.

† Offer expires 09/16/15, is available to new Business Class Phone customers and requires subscription to unlimited Nationwide Business Class Phone. Standard international rates apply to all other calls. SA77F01W

TX Department Of Informa
Total due UPON RECEIPT. \$6,303.69
Account number.8260 18 004 0822627
Customer code.0590
Statement date, Sep 09, 2015



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD



It Pays to Have Relationships.

Refer a business to Time Warner Cable Business Class. When an eligible business you refer becomes a Time Warner Cable Business Class customer we'll send you a \$100 Reward Card.

With Time Warner Cable Business Class services your referred business can benefit from

- Reliable business phone service with high-quality call clarity over our secure, fiber-rich network that includes popular phone features at no additional charge
- Business Internet that is secure, reliable and scalable to any business need
- A variety of Television packages ready to enhance any business environment
- 24/7 Business Support



Submitting a referral is as easy as **1-2-3!**

- 1. Fill out the Referral Form**
Visit www.refernewcustomers.com to complete the online form
- 2. Click submit**
You'll receive an email with a confirmation code that allows you to track the status of your referral anytime
- 3. Earn a \$100 Reward Card**
After your eligible referral installs, you'll receive an email letting you know we're sending your Reward Card to your preferred shipping address

www.refernewcustomers.com

\$100 Reward Card Customer Referral Offer: Offer expires 12/31/15 and is available to current and non-delinquent Time Warner Cable Business Class (TWCBC) customers who refer a new TWCBC customer. Education and government customers are not eligible for this offer. Referred business or account may not be owned or operated by the current customer and must not have had service with TWCBC within the past 12 months and must be located within markets serviced by TWCBC. Referred service contract must include High-Speed Data or Business Class Phone or cable TV services to receive reward. In the event that more than one current customer refers the same new business or account, the reward will be made to the first customer who submitted the referral online. Reward Card will be mailed to TWCBC account owner up to 60 days after the referred new customer installation has occurred and are mailed only to new addresses in the United States. Reward Cards may be subject to separate terms and conditions imposed by issuer. See front and back of Reward Card and any accompanying materials for additional details. For full terms and conditions go to <http://www.wfnmnewcustomers.com>. SA7FF020



As a valued customer, you can switch and get **Unlimited Local & Nationwide Calling** for \$29.99 more per month**

**Flexible terms available from 1 to 4 years. Minimum two lines or one line plus Voice feature required.

Call your Account Manager at

877.509.7248

Mention offer code BPE1

BUSINESS.TWC.COM/GETPHONE

Weekdays until Midnight EST. Saturdays until 8PM EST.



Try Business Class Phone, risk free, with our 30-Day Hassle-Free Guarantee.

In today's nonstop, connected world, your customers expect you to always answer the phone. And even when you cannot always be at your desk, you can always answer their calls with **Business Class Phone**.

We make it easy for you to keep up with your heavy workload:

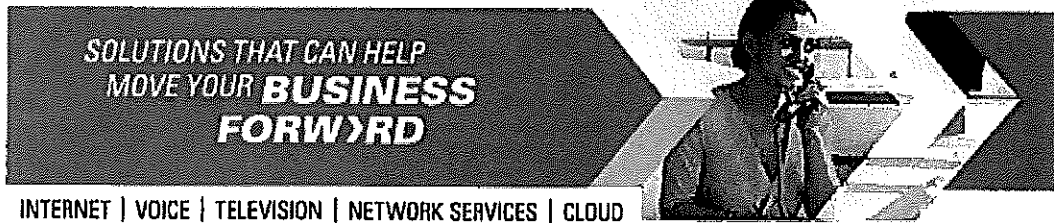
- Stay connected with our flexible calling plans, which include over 20 advanced voice features, such as Custom Caller ID, Three-Way Calling and Call Forwarding.
 - Get the **Global Calling Plan** and call to more than 50 countries for five cents a minute at no additional monthly fee when you add phone service today.*
- *Monthly service charge waived for contract term with any Nationwide Business Class Phone plan.



Answer the call for superior service and savings.



Business Internet customers get a TWC WiFi® Hotspot at no additional charge when they order today.



INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD

Offer expires 09/18/15 and is available to existing Internet and/or Video customers. Standard International calling rates apply to all other calls. See business.twc.com for applicable Global Calling Plan rates and information. Additional charges and fees may apply for taxes, surcharges, fees, installation, operator service and directory assistance and other items. 30-day Hassle-Free Guarantee applies to waiver of Early Termination Fee if Phone service is cancelled within 30 days of installation. Service will be cancelled within 30 days of receipt of written notice. Guarantee does not apply to service, installation, construction or other charges. Regular rates will apply at the end-of-the-term period. Early termination fee may apply. Time Warner Cable Business Class Phone customer-premise equipment is electrically powered, and in the event of a power outage or network failure, Enhanced 9-1-1 ("E911") services may not be available. Subject to change without notice. Some restrictions apply. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. © 2015 Time Warner Cable Enterprises LLC. All Rights Reserved. SA6FF00F

Q3-1-ALL-MKTS.WV1



PO BOX 460849, SAN ANTONIO, TX 78246.0849
8260 1800 NO RP 09 00102015 NNNNNYYN 01 009601 0037

TX DEPARTMENT OF INFORMA
PO BOX 13564
AUSTIN, TX 78711.3564

