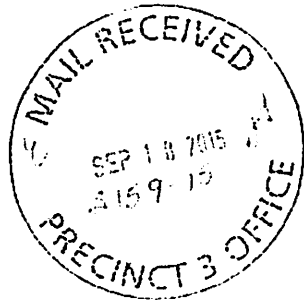


Superior Alarms

600 Ash Avenue
PO Box 3097
McAllen, TX 78501-8502
(956) 682-6005
Fax: (800) 580-6001



Invoice

Invoice Number 529918	Date 9/17/2015
Customer Number 647590	Due Date 9/17/2015

To: **Hidalgo Co. Precinct #3- Penitas Landfill**
724 N. Breyfogle
Mission, TX 78574

Remit To: **Superior Alarms**
PO Box 3097
McAllen, TX 78502

Amount Enclosed: _____

Net Due: \$85.00

Detach And Return Top Portion With Your Payment

Customer Name	Customer Number	PO Number	Invoice Date	Due Date
Hidalgo Co. Precinct #3- Penitas Landfill	647590		9/17/2015	9/17/2015

Quantity	Description	Amount
1.00	Minimum Service Call Charge	
	Tax	0.00
	Payments/Credits Applied	0.00
	Subtotal:	\$85.00
	Invoice Balance Due:	\$85.00

Date	Invoice #	Description	Amount	Balance Due
9/17/2015	529918	Service Call (128962)	\$85.00	\$85.00

Gave customer a walk through of the system.

Jr# 529918

Superior Alarms

600 Ash Avenue
McAllen, TX 78501

Service Ticket

Ticket Number 128962	Appointment 9/16/2015 12:00:00 PM	Technician Luis O9 Martinez
Problem Code Operation Not Normal	System Account 647590	System Type Burglar Alarm
Panel Type DMP XT30 w/Cell	Panel Location	Monitored By Superior Alarms
Service Level Com-Monitored	Warranty Level Expired: 3/10/2015	Keys on File No
Secondary Account	Panel Phone #	2nd Panel Phone

To: 647590
Hidalgo Co. Precinct #3- Penitas Landfill
1.4 Mile W. FM 1427 Military
Penitas, TX 78572
(956) 519-3756



Arrived
on 9/15/2015 5:05:15 PM

Contact:
MR. MARTINEZ (956) 569-6885

Comments:
AS PER CUSTOMER HAVING ISSUES WITH
SYSTEM KEEPS GOING OFF BY ITSELF? NEEDS A
TECH OUT THEIR ASAP

Appointment Information:

Technician	Date
Luis O9 Martinez	9/16/2015

Parts Used:

Part	Location	Quantity	Rate	Price
Service		1		

Service Performed:

Checked system & everything work in properly
Just explained to customer how to use system &
Send signals @
Done

Superior Alarms

600 Ash Avenue
McAllen, TX 78501

Superior Alarms

600 Ash Avenue
McAllen, TX 78501

Service Ticket

Ticket Number 128962	Appointment 1/16/2015 12:00:00 PM	Technician Luis O9 Martinez
Problem Code Operation Not Normal	System Account 647590	System Type Burglar Alarm
Panel Type DMP XT30 w/Cell	Panel Location	Monitored By Superior Alarms
Service Level Com-Monitored	Warranty Level Expired: 3/10/2015	Keys on File No
Secondary Account	Panel Phone #	2nd Panel Phone #

To: 647590
Hidalgo Co. Precinct #3- Penitas Landfill
1.4 Mile W. FM 1427 Military
Penitas, TX 78572
(956) 519-3756



garcia
on 9.15.2015 5:05.15 PM

Service Charges:

Service Call 85.00
Labor _____
Materials _____
Other _____
Subtotal _____
Tax _____
Total: 85.00

Amount Paid: \$ _____ Check #: _____
CC Type _____ CC # _____ Exp _____
Name on Card _____
X Eduardo Martinez
Customer Signature _____ Date _____

Superior Alarms
600 Ash Avenue
McAllen, TX 78501

X Eduardo Martinez

Superior Alarms

600 Ash Avenue
PO Box 3097
McAllen, TX 78501-8502
(956) 682-6005
Fax: (800) 580-6001

1250-15
JH

Invoice

Invoice Number 542687	Date 12/21/2015
Customer Number 647590	Due Date 12/21/2015

To: **Hidalgo Co. Precinct #3- Penitas Landfill**
724 N. Breyfogle
Mission, TX 78574

Remit To: **Superior Alarms**
PO Box 3097
McAllen, TX 78502

Amount Enclosed: _____

Net Due: \$7.50

Detach And Return Top Portion With Your Payment

Customer Name	Customer Number	PO Number	Invoice Date	Due Date
Hidalgo Co. Precinct #3- Penitas Landfill	647590		12/21/2015	12/21/2015

Quantity	Description	Rate	Amount
1.00	Hidalgo Co. Precinct #3- Penitas Landfill, 1/4 Mile W./ FM 1427 Military, Penitas, RECESSED DOOR CONTACT WHT	7.50	7.50
	Tax		0.00
	Payments/Credits Applied		0.00
	Invoice Balance Due:		\$7.50

replace a window contact on break room / as per cust removed keypad replaced with icon keypad. Tested and sent signals. System normal. No labor charge as per Adolfo.

Adolfo

Date	Invoice #	Description	Amount	Balance Due
12/21/2015	542687	Service Call (131788)	\$7.50	\$7.50

Superior Alarms

600 Ash Avenue
PO Box 3097
McAllen, TX 78501-8502
(956) 682-6005
Fax: (800) 580-6001


Superior Alarms

600 Ash Avenue
PO Box 3097
McAllen, TX 78501-8502
(956) 682-6005
Fax: (800) 580-6001

SEP 12 2016
[Signature]

Invoice

Invoice Number 570225	Date 9/7/2016
Customer Number 647590	Due Date 9/7/2016

To: 
Hidalgo Co. Precinct #3- Penitas Landfill
724 N. Breyfogle
Mission, TX 78574

Remit To: **Superior Alarms**
PO Box 3097
McAllen, TX 78502

Amount Enclosed: _____ **Net Due: \$185.00**

Detach And Return Top Portion With Your Payment

Customer Name	Customer Number	PO Number	Invoice Date	Due Date
Hidalgo Co. Precinct #3- Penitas Landfil	647590		9/7/2016	9/7/2016

Quantity	Description	Rate	Amount
<i>Hidalgo Co. Precinct #3- Penitas Landfill, 1/4 Mile W./ FM 1427 Military, Penitas,</i>			
1.00	Minimum Service Call Charge	85.00	85.00
1.00	XT30 PANEL ONLY	100.00	100.00
	Subtotal:		\$185.00
	Tax		0.00
	Payments/Credits Applied		0.00
	Invoice Balance Due:		\$185.00

Replaced inoperable board, programmed it and tested it. Tested and sent signals with C/S. Verified with C/S system working properly.

[Signature]

Date	Invoice #	Description	Amount	Balance Due
9/7/2016	570225	Service Call (139374)	\$185.00	\$185.00

Superior Alarms

600 Ash Avenue
PO Box 3097
McAllen, TX 78501-8502
(956) 682-6005
Fax: (800) 580-6001

Zimbra

laurel.adair@co.hidalgo.tx.us

Re: Vendor Issues | Superior Alarm | Re: INVOICES FROM SUPERIOR ALARMS for PRECINCT 3

From : Rudy Salinas <rudy.salinas1@co.hidalgo.tx.us> Tue, Nov 22, 2016 04:23 PM
Subject : Re: Vendor Issues | Superior Alarm | Re: INVOICES FROM SUPERIOR ALARMS for PRECINCT 3 📎 1 attachment
To : Laurel L. Adair <laurel.adair@co.hidalgo.tx.us>
Cc : Norma Ceballos <norma.ceballos@co.hidalgo.tx.us>, Elena Gomez <elena.gomez@co.hidalgo.tx.us>

Laurie,

Please proceed to pay these three invoices as claims as there was no contract or purchase order in place to cover the service calls for the false alarms. I believe Superior Alarms has demonstrated a spirit of cooperation by crediting invoices 525629-\$85.00 and 526149-75.00 (see attached).

You can have them draft a new agreement and submit that along with your requisition to Elena Gomez, Procurement Specialist Supervisor.

Thank You & Happy Thanksgiving!

Rudy Salinas
Procurement Manager
Phone: 292-7000 Ext: 4875

From: "Laurel L. Adair" <laurel.adair@co.hidalgo.tx.us>
To: "Rudy Salinas" <rudy.salinas1@co.hidalgo.tx.us>
Cc: "Norma Ceballos" <norma.ceballos@co.hidalgo.tx.us>
Sent: Tuesday, November 22, 2016 3:09:22 PM
Subject: Re: Vendor Issues | Superior Alarm | Re: INVOICES FROM SUPERIOR ALARMS for PRECINCT 3

Good Afternoon! Rudy ... should we just go ahead and place these three invoices in Commissioners' Court? Tks! --L

Laurel "Laurie" Adair
Office of Commissioner Joe M. Flores
Precinct No. 3, Hidalgo County, Texas
956.585.4509 x 3003
Wishing you a Blessed and Happy Day!
Dance like no one is watching!

From: "Laurel L. Adair" <laurel.adair@co.hidalgo.tx.us>
To: "Rudy Salinas" <rudy.salinas1@co.hidalgo.tx.us>
Cc: "Norma Ceballos" <norma.ceballos@co.hidalgo.tx.us>
Sent: Tuesday, November 22, 2016 9:34:09 AM
Subject: Re: Vendor Issues | Superior Alarm | Re: INVOICES FROM SUPERIOR ALARMS for PRECINCT 3

GM! Rudy ... Vendor has called this morning requesting status on these invoices:

The two from the previous arrangement:

Invoice#529918 Dated: 9/17/15 \$85.00

Invoice#542687 Dated: 12/21/15 \$7.50

and then the additional service call invoice we received in September:

Invoice#570225 Dated: 9/07/16 \$185.00

Please let me know what needs to happen for these to be paid.

Additionally, vendor is asking if they need to draw up a new agreement on the monitoring services that reflects a Jan-Dec coverage ... if so, with whom do they need to speak? (Marta 213-1332)

Thanks so much, Rudy ... wishing you a wonderful day! --L

Laurel "Laurie" Adair
Office of Commissioner Joe M. Flores
Precinct No. 3, Hidalgo County, Texas
956.585.4509 x 3003
Wishing you a Blessed and Happy Day!
Dance like no one is watching!

From: "Laurel L. Adair" <laurel.adair@co.hidalgo.tx.us>
To: "Rudy Salinas" <rudy.salinas1@co.hidalgo.tx.us>
Cc: "Norma Ceballos" <norma.ceballos@co.hidalgo.tx.us>
Sent: Monday, October 24, 2016 8:21:06 AM
Subject: Re: Vendor Issues | Superior Alarm | Re: INVOICES FROM SUPERIOR ALARMS for PRECINCT 3

Good Morning! Rudy ... hope you had a great weekend! Following up for payment procedures on these invoices. Thanks much! Have a fantastic day! --L

Laurel "Laurie" Adair
Office of Commissioner Joe M. Flores
Precinct No. 3, Hidalgo County, Texas
956.585.4509 x 3003
Wishing you a Blessed and Happy Day!
Dance like no one is watching!