



# A Community Assessment of the Hidalgo County Head Start Program

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# Executive Summary

## Key Findings

### Number of eligible children in the service area

- There are an estimated 14,831 eligible children 3-5 in Hidalgo County who are currently not receiving, but could be eligible for Head Start services. (Page 43).

### Children experiencing homelessness

- A Point-in-Time survey conducted in Hidalgo County in 2016, identified 223 persons experiencing homelessness. Of those 223 persons, 21 were children 0-17. (Page 21).

### Children in foster care

- There are 743 children (0-17) in foster care in Hidalgo County. (Page 21).

### Children with disabilities

- ECI, which serves families with children 0-3 with disabilities and development delays served 1,721 children and their families in Hidalgo County. (Page 45).
- According to the Texas Education Agency, there are 1,426 children between the ages of 3 to 5 with a disability in public school. (Page 45).

### Education, health, nutrition and social service needs of eligible children and their families

- According to Head Start parents, the top 5 concerns/needs in their communities are: unemployment (52.3%), crime (47.8%), juvenile offenders (36.3%), lack of health insurance (35.4%), and teenage pregnancy (25.3%). (Page 46).
- Head Start families expressed most interest and need for the following family services: asset building services (533), health education (373), English as a second language (335), adult education (320 parents), and parenting education (298). (Page 48).

### Typical work, school, and training schedules of parents with eligible children

- The majority of two-parent and single-parent families receiving Head Start services have a parent that is employed. Two-parent families: one parent employed (64.7%), both parents employed (16.9%). Single-parent families: parent is employed (56.8%).

### Other child development, child care centers programs that serve eligible children

- According to data from the Texas Education Agency there were 12,810 three and four-year olds who were enrolled in public pre-kindergarten programs in Hidalgo County in 2015-2016. (Page 42).
- A total of 7,443 children 3 to 5 receive child care services through Hidalgo County Head Start, Teaching & Mentoring Communities' Migrant and Seasonal Head Start, and Workforce Solutions' Child Care Management Services programs. (Page 42).

### Resources that are available in the community to address the needs of eligible children and their families

- There is a network of agencies and community organizations that administer or provide programs to help low-income families and children with food, housing, health care, education and jobs in the communities in the service area. (Page 50).

### Strengths of the community

- Community strengths: young population, growing economy, low cost of living, entrepreneurial spirit, Hispanic culture and heritage, quality schools and universities, natural resources, hospital and health care services, community-based organizations, social support network, etc. (Page 54).

### Parent satisfaction

- Parents are satisfied with the Hidalgo County Head Start program. Ninety-eight percent (98%) said they were "very satisfied" or "satisfied" when asked about their satisfaction with Head Start. Satisfaction is also expressed by the positive comments about the program made by parents. (Page 31).

## Recommendations

### Services and Program Options.

- As indicated by the satisfaction scores, parents are satisfied with the services they are receiving. There are no recommended changes to the current center-based, full day, (5 days per week, 6 > hours per day) service being provided.

### Recruitment Area for Grantee

- There is unmet need of 14,831 eligible children 3-5 for Head Start services in the existing recruitment/service area of Hidalgo County. There is no recommended changes to the recruitment/service area.

### Locations of Centers and Facilities

- The existing locations of the Head Start centers are in close proximity to the existing communities of eligible children and families living in cities and rural areas of Hidalgo County. There are no recommended changes to the locations of centers.

### Criteria for Recruitment and Selection

- Existing criteria for recruitment and selection is set to select the children and families with the greatest need for services. There are no recommended changes to the existing recruitment and selection criteria.

## Overview of the Grantee

The Hidalgo County Commissioners' Court is the Grantee for the Hidalgo County Head Start Program (HCHSP).

HCHSP administers a Head Start grant that provides center-based services to eligible low-income preschool-aged children (3 to 5 years old) and their families in Hidalgo County.

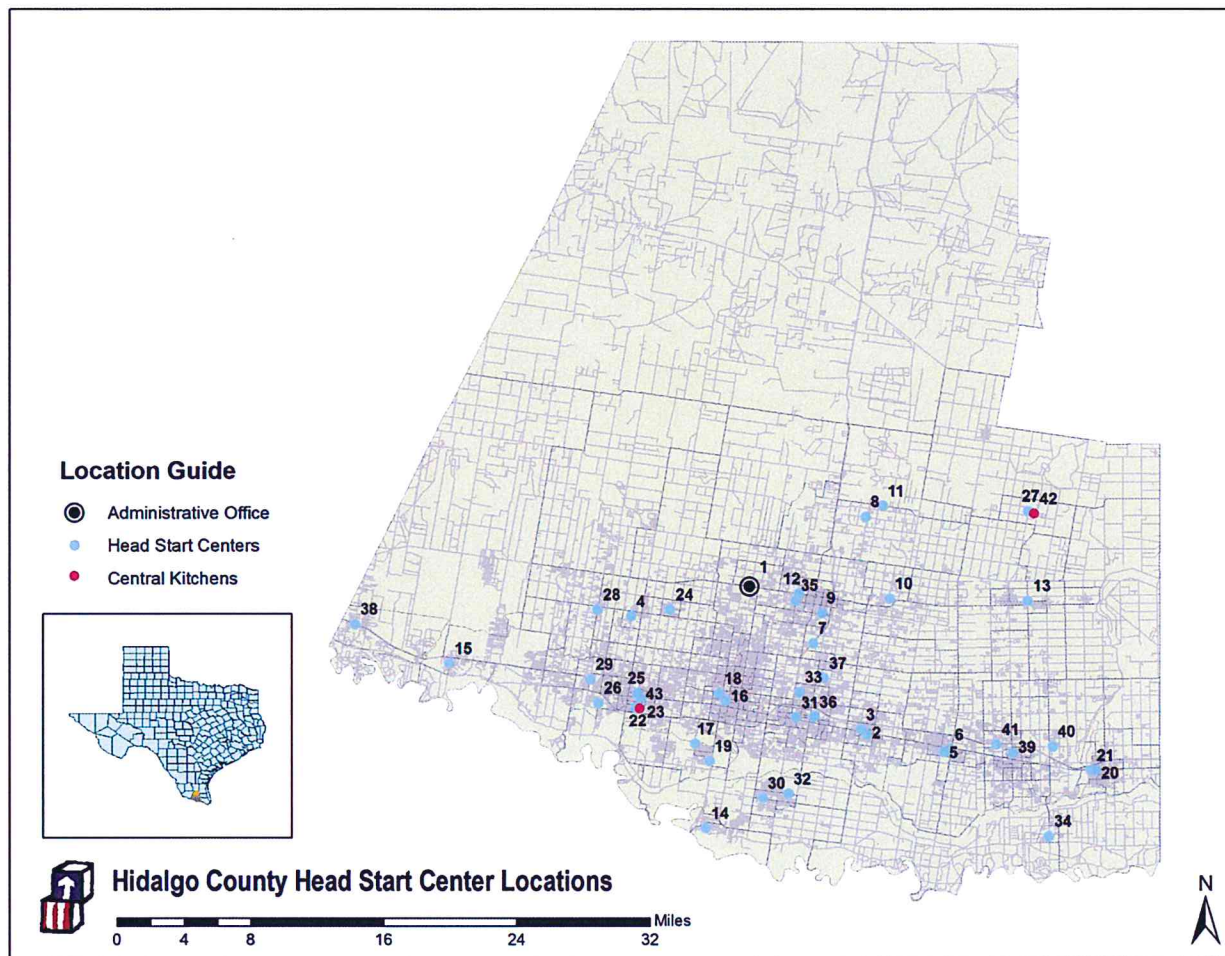
Through its grant, HCHSP promotes school readiness of preschool-aged children and supports their growth and development in a positive learning environment through comprehensive services, which include:

- **Education and Child Development Program Services:** Children's readiness for school and beyond is fostered through individualized learning experiences. Through relationships with adults, play, and planned and spontaneous instruction, children grow in many aspects of development. Children progress in social skills and emotional well-being, along with language and literacy learning, and concept development.
- **Health Services:** Each child's perceptual, motor, and physical development is supported to permit them to fully explore and function in their environment, using a system of health and safety practices that ensure children are kept safe at all times. All children receive health and development screenings, nutritious meals, oral health and mental health support. Programs connect families with medical, dental, and mental health services to ensure that children are receiving the services they need.
- **Family and Community Engagement Program Services:** Parents and families are supported in achieving their own goals, such as housing stability, continued education, and financial security. Programs support and strengthen parent-child relationships and engage families around children's learning and development.

HCHS Services Snapshot	
Funded Enrollment	3,690 slots
Program Option	Center-based, Full Day, (5 days per week, 6 > hours per day)
Cumulative Enrollment	4,408 participants
Participants by Age	3 years old (53.9%), 4 years old (46.1%)
Families	4,051 families
Source: Office of Head Start, Head Start Services Snapshot, Hidalgo County Head Start Program (2015-2016).	

HCHP provides these services through a staff of 784 persons and a network of 40 centers, 1 administrative office, and 2 kitchens in Hidalgo County.

## Hidalgo County Head Start Locations



ID	HCHS Locations	Address	City	State	Zip
1	Administration Office	1901 State Hwy. 107	McAllen	TX	78504
2	Alamo H/S	303 S. 7th	Alamo	TX	78516
3	Farias Elementary	1100 W. Acacia St.	Alamo	TX	78516
4	Alton H/S	202 W. Dawes Ave.	Alton	TX	78572
5	Donna I H/S	1402 Silver Ave.	Donna	TX	78537
6	Donna II H/S	1715 Miller Ave.	Donna	TX	78537
7	Edinburg I H/S	225 South 25th St.	Edinburg	TX	78539
8	Edinburg II H/S	1200 North 1st St.	Edinburg	TX	78539
9	Edinburg III H/S	3817 Veterans Boulevard	Edinburg	TX	78539
10	Edinburg IV H/S	3215 Richardson Rd.	Edinburg	TX	78539
11	Edinburg V H/S	3500 East F.M. 2812	Edinburg	TX	78539
12	UTRGV H/S	1201 W. University Dr.	Edinburg	TX	78539
13	Edcouch H/S	201 N. Yellow Jacket Dr.	Elsa	TX	78538
14	Hidalgo H/S	607 South 5th St.	Hidalgo	TX	78557

15	La Joya H/S	105 E. 5th & Leo Ave.	La Joya	TX	78560
16	Austin (A-1) H/S	2100 Fir St.	McAllen	TX	78501
17	McAllen IV H/S	3900 S. Ware Rd.	McAllen	TX	78501
18	McAllen V H/S	2500 Laurel Ave.	McAllen	TX	78501
19	McAllen VI H/S	2601 Sarah Ave.	McAllen	TX	78502
20	La Herencia H/S	RR 3 Box 3059	Mercedes	TX	78570
21	Mercedes I H/S	1100 W. Expressway 83	Mercedes	TX	78570
22	Mission I H/S	115 Mayberry	Mission	TX	78572
23	Mission II H/S	1105 East 8th St.	Mission	TX	78572
24	Western Road H/S	8245 E. Poinsetta Dr.	Mission	TX	78573
25	Mission III H/S	3401 N. Mayberry	Mission	TX	78572
26	Mission IV H/S	301 S. Inspiration	Mission	TX	78574
27	Monte Alto H/S	25249 1st St.	Monte Alto	TX	78538
28	Palmview III H/S	1208 Paula Drive Rear (Unit 3)	Palmview	TX	78574
29	Palmview II H/S	618 N. Breyfogle Rd.	Palmview	TX	78574
30	Las Milpas I H/S	714 Zapata Ave.	Pharr	TX	78557
31	Pharr H/S Center	415 E. Clark	Pharr	TX	78577
32	Palacios Elementary H/S	801 E. Thomas Drive	Pharr	TX	78577
33	Longoria H/S	2500 N. Cypress	Pharr	TX	78577
34	Progreso H/S	109 W. Palm Ave	Progreso	TX	78579
35	San Carlos H/S	134 North 86	San Carlos	TX	78539
36	San Juan I H/S	200 North Cougar	San Juan	TX	78589
37	San Juan II H/S	601 Earling Rd	San Juan	TX	78589
38	Sullivan City H/S	379 E. Expressway 83	Sullivan City	TX	78595
39	Weslaco I H/S	310 N. Kansas St.	Weslaco	TX	78596
40	La Estancia H/S	3601 East Mile 8 North	Weslaco	TX	78596
41	Weslaco III H/S	1317 W. Expressway 83	Weslaco	TX	78596
42	Edcouch Central Kitchen	W. Hwy 107 and Mile 4 N.	Edcouch	TX	78538
43	Palmview Kitchen	1208 Paula Dr.	Mission	TX	78572

# Overview of the Assessment Process

The community assessment was conducted using the five steps outlined in the *“Five Steps to Community Assessment: A Workbook for Head Start Programs Serving Hispanic and other Emerging Populations”* published by the Office of Head Start. The five steps were: 1) Plan and Organize 2) Design Data Collection 3) Gather Data 4) Review and Analyze and 5) Write Report with Results and Recommendations.

## Step 1: Plan and Organize

A CA work group was created to help develop and guide the CA. The work group consisted of the executive director, assistant directors and key program staff members.

## Step 2: Design Data Collection

Using Head Start Policy and Regulations, *45 CFR Section 1302.11 Determining community strengths, needs and resources* on the type of information that the grantee is required to collect and analyze, and input from the CA work group, DISC developed a CA research plan to collect the data for the CA.

## Step 3: Gather Data

DISC staff worked with the CA work group, to collect the data needed for the CA. The CA work group assisted in distributing the surveys and getting parents to participate, and gathering the information needed for the CA. A total of 2,222 surveys were completed by parents at Head Start centers using center computers. Parents were provided assistance in filling out the surveys as needed, and parents were given the option of filling out paper-based surveys. The surveys were in English and Spanish.

## Step 4: Review and Analyze Data

DISC staff, along with the CA work group, analyzed the information collected for the CA. DISC analyzed the survey data collected using statistical software and created tables, charts and graphs to illustrate the data collected.

## Step 5: Write Report with Results

Using the data analysis, DISC staff created the CA report. The CA report included data that the grantee is required to collect and analyze in the CA as stated in Head Start Policy and Regulations, *45 CFR Section 1302.11 Determining community strengths, needs and resources*.



# Data and Analysis

## Profile of the Service Area

Using secondary data sources, DISC collected data on population, ethnicity, employment, education, income, public assistance, and health, nutrition, and social services for the service area of Hidalgo County.

### Population

According to the U.S. Census Bureau American Community Survey, 2011-15, 5-year estimates, Hidalgo County has 819,217 persons.

Population	Total Population	Total Land Area (Square Miles)	Population Density (Per Square Mile)
Hidalgo County	819,217	1,570	521.5
Texas	26,538,614	261,250	101.5
United States	316,515,021	3,532,070	89.6
Source: U.S. Census Bureau, American Community Survey, 2011-2015.			

### Hispanic Population

The population in Hidalgo County (91.0%) is predominately of Hispanic origin. Origin can be viewed as the heritage, nationality group, lineage, or country of birth of the person or the person's parents or ancestors before their arrival in the United States. People who identify their origin as Hispanic, or Latino may be of any race.

Hispanic Population	Non-Hispanic Population	Percent Population Non-Hispanic	Hispanic or Latino Population	Percent Population Hispanic or Latino
Hidalgo County	73,468	9.0%	745,749	91.0%
Texas	16,342,247	61.6%	10,196,367	38.4%
United States	262,282,816	82.9%	54,232,205	17.1%
Source: U.S. Census Bureau, American Community Survey, 2011-15.				

## Population Change

From the 2000 to 2015, the population in Hidalgo County grew by 249,755 persons, or 43.8%, 3.3 times faster than the growth rate of the U.S. population (12.9%).

Population Change	Total Population, 2000 Census	Total Population, 2015 ACS	Population Change from 2000-2015 Census/ACS	Percent Change from 2000-2015 Census/ACS
Hidalgo County	569,462	819,217	249,755	43.8%
Texas	20,851,666	26,538,614	5,686,948	27.2%
United States	280,405,781	316,515,021	36,109,240	12.9%

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015; Census 2000.

## Population Projections

The State Demographer with The Texas State Data Center, which produces the official population estimates for Texas and its counties, projects the population in Hidalgo County to grow 10.5% from 2015 to 2020, faster than Texas (6.9%) over the next five years.

Population Projections	Population, 2015	Population, 2020	Population Change from 2015-2020	Percent Change from 2015-2020
Hidalgo County	857,513	948,305	90,792	10.5%
Texas	26,947,116	28,813,282	1,866,166	6.9%

Source: Texas State Data Center, Population Projections Program, 0.5 scenario, <http://txsdc.utsa.edu/Data/TPEPP/Projections/Index.aspx>.

## Employment

Employment is a good indicator to examine to see if the local economy is growing or declining. Economies performing poorly will increase the need for public assistance, food and other government programs to help those in need. Employment in Hidalgo County grew 5.3% from 2012 to 2016, slightly slower than employment growth for Texas (7.2%) and the U.S. (6.2%).

Employment	Employment 2012	Employment 2016	Change 2012 to 2016	% Change 2012 to 2016
Hidalgo County	293,300	308,973	15,673	5.3%
Texas	11,818,675	12,671,801	853,126	7.2%
United States	142,469,000	151,436,000	8,967,000	6.2%

Source: U.S. Department of Labor, Bureau of Labor Statistics, LAUS, annual, non-adjusted.

## Unemployment Rates

Unemployment creates financial instability and barriers to access including insurance coverage, health services, healthy food, and other necessities that contribute to poor health status. Unemployment rates in Hidalgo County (7.8%) have steadily declined as the economy has improved, but are still higher than unemployment rates of Texas (4.6%) and the U.S. (4.9%).

Unemployment Rates	2012	2013	2014	2015	2016
Hidalgo County	10.6%	10.3 %	8.8%	7.9%	7.8%
Texas	6.7%	6.2%	5.1%	4.5%	4.6%
United States	8.1%	7.4%	6.2%	5.3%	4.9%

Source: U.S. Department of Labor, [Bureau of Labor Statistics](#), LAUS, annual, non-adjusted.

## Median Family Income and Per Capita Income

In terms of income, Hidalgo County is among the poorest counties in the U.S. Both median family incomes and per capita incomes for the county are significantly lower than median family incomes and per capita incomes of Texas and the U.S.

Incomes	Median Family Income	Per Capita Income
Hidalgo County	\$37,529	\$14,689
Texas	\$62,717	\$26,999
United States	\$66,011	\$28,930

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## Poverty All Ages

Poverty information is at 100% of the federal poverty income guidelines. Poverty rates in Hidalgo County (34.2%) are significantly higher than Texas (17.3%) and the U.S. (15.5%).

Poverty All Ages	All Ages Persons	All Ages Poverty Rate
Hidalgo County	277,104	34.2%
Texas	4,472,451	17.3%
United States	47,749,043	15.5%

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## Children At or Below 100% Poverty

According to ACS data, 126,625 children 0-18 in Hidalgo County were living in poverty. Hidalgo County's child poverty rate was 45.9%, significantly higher than Texas (24.7%) and the U.S. (21.7%).

Children at or Below 100% FPL	Population Under Age 18	Population Under Age 18 in Poverty	Percent Population Under Age 18 in Poverty
Hidalgo County	275,760	126,625	45.9%
Texas	6,974,778	1,725,793	24.7%
United States	72,540,829	15,760,766	21.7%

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## Poverty Rate Change

According to the U.S. Census, the poverty rate remained unchanged in Hidalgo County (34.2%) from 2000 to 2015, while the poverty rate in the Texas (17.3%) and the U.S. (15.5%) rose.

Poverty Rate Change	Persons in Poverty 2000	Poverty Rate 2000	Persons in Poverty 2015	Poverty Rate 2015	Poverty Rate % Points Change
Hidalgo County	185,854	34.2%	277,104	34.2%	0.0
Texas	3,041,115	14.6%	4,472,451	17.3%	2.7
United States	31,581,086	11.3%	47,749,043	15.5%	4.2

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## Educational Attainment

Educational attainment is linked to positive health outcomes and higher wages for persons who graduate with an associate's degree, bachelors, or graduate or professional degree. Educational attainment in Hidalgo County is lower than Texas and the U.S.

Educational Attainment Persons Over 25	No HS Diploma	HS Only	Some College	Associates Degree	Bachelors Degree	Graduate or Professional Degree
Hidalgo County	37.9%	23.2%	17.4%	4.7%	11.9%	4.8%
Texas	18.1%	25.2%	22.5%	6.7%	18.2%	9.4%
United States	13.3%	27.8%	21.1%	8.1%	18.5%	11.2%

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## High School Graduation Rates

High school graduation rates are one measure of school districts performance and how they are preparing young children and adults for college and the workforce. Graduation rates for students receiving their high school diploma within four years in Hidalgo County (86.6) were slightly lower than Texas (89.6).

Graduation Rates	Student Cohort	Est. Number of Diplomas Issued	Cohort Graduation Rate
Hidalgo County	12,797	11,085	86.6
Texas	317,801	284,801	89.6

Source: U.S. Department of Education, ED Facts, 2014-15.

## Population with Limited English Proficiency

This indicator reports the percentage of the population aged 5 and older who speak a language other than English at home and speak English less than "very well". Hidalgo County (31.9%) had a higher percentage of the population with limited English proficiency than Texas (14.2%) and the U.S. (8.6%).

Population with Limited English Proficiency	Population Age 5+ with Limited English Proficiency	Percent Population Age 5+ with Limited English Proficiency
Hidalgo County	236,435	31.9%
Texas	3,486,872	14.2%
United States	25,410,756	8.6%

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## Population Receiving Medicaid

The percentage of the population with insurance enrolled in Medicaid assesses vulnerable populations which are more likely to have multiple health access, health status, and social support needs. The percent of insured population receiving Medicaid is high in Hidalgo County (46.2%) is twice as high as Texas (21.8%) and the U.S. (21.2%).

Population Receiving Medicaid	Population (For Whom Insurance Status is Determined)	Population Receiving Medicaid	Percent of Insured Population Receiving Medicaid
Hidalgo County	811,347	244,782	46.2%
Texas	26,062,431	4,519,485	21.8%
United States	311,516,332	57,557,806	21.2%

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## Receiving TANF

Temporary Assistance to Needy Families (TANF) provides general assistance to low-income families and children to meet their basic needs. Hidalgo County has 5,186 cases, or 22 percent of the total cases in Texas.

Receiving TANF	TANF Cases	TANF Recipients
Hidalgo County	5,186	14,565
Texas	23,491	57,494
Source: Texas Health and Human Services Commission, TANF data, March 2017.		

## SSI Recipients (0-17)

Supplemental Security Income (SSI) is a federal income program to help aged, blind, and disabled people who have little or no income and provides cash to meet basic needs for food, clothing, and shelter. In Hidalgo County, 10,407 children 0-17 received SSI.

SSI Recipients Ages 0-17	Number	Rate per 1,000 Children Ages 0-17
Hidalgo County	10,407	38.4
Texas	146,148	20.4
Source: U.S. Social Security Administration and the Texas Health and Human Services Commission, 2014. Accessed through the <a href="#">Kids Count Data Center</a> .		

## Households with No Motor Vehicle

About seven percent of households in Hidalgo County (6.8%) have no motor vehicle. Households with no motor vehicle will need public or private transportation or family and friends to get to their doctor, agency appointments and work.

Households with No Motor Vehicle	Total Occupied Households	Households with No Motor Vehicle	Percent Households with No Motor Vehicle
Hidalgo County	224,021	15,148	6.8%
Texas	9,149,196	530,789	5.8%
United States	116,926,305	10,628,474	9.1%
Source: U.S. Census Bureau, <a href="#">American Community Survey</a> , 2011-2015.			

## CHIP Enrollment

The Children's Health Insurance Program (CHIP) provides medical coverage to low-income Texans. Enrollment in CHIP fell statewide from 2011-2015, in Hidalgo County (-44.5%) and Texas (-37.3%) due to funding and program changes.

CHIP Enrollment	2011	2012	2013	2014	2015	% Change 2009-2013
Hidalgo County	23,936	24,852	24,626	15,759	13,267	-44.5%
Texas	544,434	583,151	607,057	403,336	341,253	-37.3%

Source: Texas Health and Human Services Commission. Accessed through [Kids Count Data Center](#).

## Uninsured Population

Lack of insurance is a primary barrier to healthcare access including regular primary care, specialty care, and other health services that contributes to poor health status. Hidalgo County has a high rate of uninsured persons with 34.7%.

Uninsured Population	Insurance Population	Number Insured	Number Uninsured	Percent Uninsured
Hidalgo County	811,347	529,686	281,661	34.7%
Texas	26,062,431	20,698,446	5,363,985	20.6%
United States	311,516,332	271,070,101	40,446,231	13.0%

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## Child Abuse

The number of child abuse cases in Texas decreased by 8.8% from 2012 to 2016. Child abuse cases have decreased in Hidalgo County (-49.3%) since 2012.

Child Abuse Cases	2012	2013	2014	2015	2016	% Change in Child Abuse Cases 2009-2013
Hidalgo County	2,685	3,098	2,144	2,165	1,361	-49.3%
Texas	64,344	66,384	66,551	66,697	58,627	-8.8%

Source: [Texas Department of Projective and Regulatory Services](#). Data Book. Fiscal Years 2012-2016.

## Children 0-3 Receiving ECI Services

ECI is a statewide program for families with children, birth to three, with disabilities and developmental delays. ECI supports families to help their children reach their potential through developmental services. The percent of population receiving ECI services in Hidalgo County was 2.6%.

Children 0-3 Receiving ECI Services	0-3 Population	0-3 Children Served	Percent of Population Served
Hidalgo County	66,222	1,704	2.6%
Texas	1,637,681	51,332	3.2%

Source: Texas Department of Assistive and Rehabilitative Services, Division of ECI Services, [FY2015 Data](#).

## Early Head Start Enrollment

The University of Texas Rio Grande Valley and Avance, Inc., administer Early Head Start programs in Hidalgo County. UTRGV has a funded enrollment of 372 slots and Avance, Inc., has a funded enrollment of 100 slots, for a total funded enrollment of 472 children and pregnant women.

Early Head Start Enrollment	Funded Enrollment
UTRGV	372
Avance, Inc.	100

Source: Head Start Services Snapshot 2016.

## Children Eligible for Free/Reduced Price Lunch

The percentage of students eligible for free/reduced price lunch in Hidalgo County (85.2%) was higher than percentages of children eligible for free/reduced lunch in Texas (60.1%) and the U.S. (52.4%).

Children Eligible for Free/Reduced Price Lunch	Total Students	Number Free/Reduced Price Lunch Eligible	Percent Free/Reduced Price Lunch Eligible
Hidalgo County	220,534	187,925	85.2%
Texas	5,149,025	3,092,087	60.1%
United States	50,195,195	26,012,902	52.4%

Source: National Center for Education Statistics, [NCES – Common Core of Data, 2013-14](#).

## Population Receiving SNAP

SNAP offers nutrition assistance to eligible, low-income individuals and families and provides economic benefits to communities. The percent of households receiving SNAP in Hidalgo County (32.1%) was more than two times as high as Texas (13.4%) and the U.S. (13.2%).

Population Receiving SNAP Benefits	Total Households	Households Receiving SNAP Benefits	Percent Households Receiving SNAP Benefits
Hidalgo County	224,021	71,890	32.1%
Texas	9,149,196	1,229,337	13.4%
United States	116,926,305	15,399,651	13.2%

Source: U.S. Census Bureau, [American Community Survey](#), 2011-2015.

## Births

The number of births in Texas decreased by -5.2% from 2009 to 2013. Births in Hidalgo County (-3.6%) decreased as well, indicating a slight slowdown in annual births since 2009.

Births	2009	2010	2011	2012	2013	% Change in Births 2009-2013
Hidalgo County	16,948	16,398	16,101	16,301	16,059	-5.2%
Texas	401,599	385,746	377,274	382,438	387,110	-3.6%

Source: Texas Department of State Health Services, [Center for Health Statistics](#), 2013. Accessed through [Kids Count Data Center](#).

## WIC Program (Pregnant Women/Expectant Mothers)

WIC—The Special Supplemental Nutrition Program for Women, Infants and Children—is a health and nutrition program for low-income infants, children, and pregnant, postpartum and breastfeeding women who are at risk for nutrition-related illness. There were 8,707 pregnant women (expectant mothers) in Hidalgo County who were estimated to be eligible for WIC according to the Texas Department of State Health Services.

WIC Program (Pregnant Women/Expectant Mothers)	2015
Hidalgo County	8,707
Texas	154,818

Source: Texas Department of State Health Services, 2015.

## Births to Women Receiving Late or No Prenatal Care

Births to women receiving late or no prenatal care highlights a lack of access to preventive care, a lack of health knowledge, insufficient provider outreach, and/or social barriers preventing utilization of services. In Hidalgo County, 23 percent of the births to women received late or no prenatal care.

Births to Women Receiving Late or No Prenatal Care	Number	Percent of Total Births
Hidalgo County	3,770	23.0%
Texas	137,604	36.0%

Source: Texas Department of State Health Services, Bureau of Vital Statistics, 2013. Accessed through [Kids Count Data Center](#).

## Teen Births

Teen parents have unique social, economic, and health support services. High rates of teen pregnancy may indicate the prevalence of unsafe sex practices. The teen birth rate in Hidalgo County (79.2) per 1,000 population is more than double the teen birth rate in U.S. (36.6).

Teen Births	Female Population Age 15–19	Births to Mothers Age 15–19	Teen Birth Rate (Per 1,000 Population)
Hidalgo County	34,294	2,716	79.2
Texas	914,438	50,294	55.0
United States	10,736,677	392,962	36.6

Source: U.S. Department of Health & Human Services, [Health Indicators Warehouse](#). Centers for Disease Control and Prevention, [National Vital Statistics System](#). Accessed via [CDC WONDER](#). 2006-2012.

## Access to Primary Care Physicians

A shortage of health professionals contributes to access and health status issues in Hidalgo County (49.8), which has fewer primary care physicians per 100,000 population than Texas (68.7) and the U.S. (87.8).

Access to Primary Care Physicians	Total Population 2014	Primary Care Physicians 2014	Primary Care Physicians, Rate per 100,000 Pop.
Hidalgo County	831,073	414	49.8
Texas	26,956,958	18,511	68.7
United States	318,857,056	279,871	87.8

Source: U.S. Department of Health & Human Services, Health Resources and Services Administration, Area Health Resource File. 2014. Source geography: County.

## Access to General Dentists

Like access to primary care physicians, residents living in the Hidalgo County (25.5) have access to fewer dentists per 100,000 population, than people living in Texas (54.1) and the U.S. (65.6).

Access to General Dentists	Total Population, 2015	General Dentists 2015	Dentists, Rate per 100,000 Pop.
Hidalgo County	842,304	211	25.5
Texas	27,469,114	14,857	54.1
United States	321,418,820	210,832	65.6

Source: U.S. Department of Health & Human Services, Health Resources and Services Administration, Area Health Resource File. 2015. Source geography: County.

## Adults with Diabetes

Diabetes is more prevalent among Hispanics; it may indicate an unhealthy lifestyle and puts individuals at risk for health issues. Compared to Texas, rates of the population 20+ diagnosed with diabetes is slightly higher in Hidalgo County (10.0%) than Texas (9.1%) and the U.S. (9.1%).

Diabetes (Adult)	Total Population Age 20+	Population with Diagnosed Diabetes	Population with Diagnosed Diabetes, Crude Rate	Population with Diagnosed Diabetes, Age-Adjusted Rate
Hidalgo County	514,763	49,932	9.7	10.0%
Texas	18,709,042	1,734,167	9.2	9.1%
United States	236,919,508	23,685,417	10	9.1%

Source: Centers for Disease Control and Prevention, [National Center for Chronic Disease Prevention and Health Promotion](#), 2013.

## Obesity

Obesity may indicate an unhealthy lifestyle and puts individuals at risk for further health issues. Adults in Hidalgo County (34.4%) are considered more obese than Texas (27.9%) and the U.S. (27.5%).

Obese Adults	Population Age 20+	Adults with BMI > 30.0	Percent Adults with BMI > 30.0
Hidalgo County	514,631	177,033	34.4%
Texas	18,707,673	5,244,904	27.9%
United States	234,188,203	64,884,915	27.5%

Source: Centers for Disease Control and Prevention, [National Center for Chronic Disease Prevention and Health Promotion](#). 2013.

## Mortality Rates

The highest mortality rates in Hidalgo County were from heart disease (116.4), cancer (97.2), and Ischemic heart disease (89.3).

Mortality Rates (Death Rate per 100K Population)	Cancer	Heart Disease	Ischemic Heart Disease	Lung Disease	Stroke	Accident	Suicide
Hidalgo County	97.2	116.4	89.3	15.6	21.9	11.0	5.4
Texas	145.4	151.2	91.4	36.8	35.8	13.1	11.6
United States	185.4	192.3	118.5	45.9	41.3	10.8	12.8

Source: Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2010-14. Source geography: County.

## Crime Offenses and Rates

This indicator reports the rate of crime offenses reported by law enforcement; it is relevant because it assesses community safety. The crime rate per 100,000 persons for Hidalgo County was 1,977.5.

Crime	Murder	Rape	Robbery	Assault	Burglary	Larceny	Auto	Total
Hidalgo County								
-Offenses	17	122	129	416	1,517	2,699	303	5,203
-Rate Per 100K	6.5	46.4	49.0	158.1	576.5	1,025.8	115.2	1,977.5

Source: Texas Department of Public Safety, The Texas Crime Report for 2015.

## Special Populations

Special populations such as undocumented immigrants, children in foster care, inmates in jails, persons with substance abuse problems, domestic violence and homeless persons were examined as part of the community assessment. The percentage of teen births in Hidalgo County, which represented 14.1 percent of all births, was higher than the percentage of teen births in Texas at 9.8 percent. Hidalgo County also has a large undocumented immigrant population of 94,000 persons. Other indicators for special populations were below the state.

Special Populations	Hidalgo County	Texas
Teen Births (2013)		
Births to Teens 19 and Younger	2,264	38,030
Percent of Births	14.1%	9.8%
Child Abuse (2016)		

Confirmed Victims of Child Abuse 0-17	1,361	58,627
Rates per 1,000 Children 0-17	4.6	7.9
Foster Care (2016)		
Children in Foster Care 0-17	743	31,943
Rates per 1,000 Children 0-17	2.5	4.3
Family Violence (2007)		
Children in Family Violence Shelters 0-17	492	15,212
Rate per 1,000 Children 0-17	2.0	2.4
Alcohol Consumption (2012)		
Adults Drinking Excessively	72,665	2,879,956
Percentage of 18+ Population	14.1%	15.8%
Tobacco Usage (2012)		
Adults Regularly Smoking Cigarettes	59,318	3,005,954
Percentage of 18+ Population	12.0%	16.7%
Undocumented Immigrants (2015)		
Undocumented Immigrants Total	94,000	NA
Undocumented Immigrants 3-17 in School	13,000	NA
Homeless Population (2016)		
Number of Homeless Adults	202	NA
Number of Homeless Children (0-17)	21	NA
Inmates (2015)		
County Jail Population	1,285	59,218
Incarceration Rate Per 1,000 Persons	1.59	2.27







Highest Education (Spouse)	2017	2013	2010	2007	2004	2001
Less than 9 <sup>th</sup> grade	36.8%	39.5%	39.3%	40.9%	29.3%	30.1%
More than 9 <sup>th</sup> grade, but no HS diploma	18.8%	19.7%	23.0%	21.7%	22.1%	22.5%
HS diploma or GED	21.2%	21.1%	21.6%	21.6%	25.7%	26.4%
Some college	17.3%	11.9%	10.8%	9.9%	14.3%	15.1%
Associate degree	0.9%	3.9%	3.2%	2.5%	4.8%	4.1%
College degree or higher	4.9%	3.9%	2.1%	3.5%	3.9%	1.3%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

## Employment

Fifty-two percent of survey respondents were employed full-time, part-time, or seasonally, with about 26% of all respondents having full-time jobs. Of those respondents with spouses, 86.8% were employed, the overwhelming majority of these with full-time jobs (62.8%). The percentage of respondents and their spouses who were employed has steadily increased from 2004.

Employed (Respondent)	2017	2013	2010	2007	2004
Full-time	26.4%	27.4%	24.4%	28.9%	35.9%
Part-time	22.6%	20.0%	20.7%	20.7%	20.9%
Seasonally	2.9%	3.3%	2.7%	3.2%	2.1%
Not employed	48.0%	49.3%	51.9%	47.2%	41.1%
	100.0%	100.0%	100.0%	100.0%	100.0%

Employed (Spouse)	2017	2013	2010	2007	2004
Full-time	62.8%	58.5%	50.6%	67.1%	67.2%
Part-time	17.8%	15.9%	15.9%	11.7%	11.8%
Seasonally	6.2%	7.8%	8.4%	7.4%	4.7%
Not employed	13.0%	17.8%	25.1%	13.6%	16.1%
	100.0%	100.0%	100.0%	100.0%	100.0%

## Income

Head Start uses federal poverty guidelines to determine eligibility for the Head Start program. According to reported incomes and household sizes, 100% of Head Start families were considered to be living in poverty according to the federal poverty guidelines.

Income (Annual)	2017
Less than \$11,880	60.3%
Between \$11,881 and \$16,020	20.0%
Between \$16,021 and \$20,160	7.1%
Between \$20,161 and \$24,300	7.7%
Between \$24,301 and \$28,440	2.4%
Between \$28,441 and \$32,580	0.5%
Between \$32,581 and \$36,730	1.0%
Between \$36,731 and \$40,890	0.4%
More than \$40,890	0.2%
	100.0%

## Children Below 5

Respondents were asked if they had children under the age of 5 and, if so, how many. Eighty-nine percent of survey respondents have children between the ages of 0 and 5.

Children Below 5	2017	2013	2010	2007	2004	2001
Yes	89.0%	97.0%	94.3%	84.4%	86.1%	87.7%
No	11.0%	3.0%	5.7%	15.6%	13.9%	12.3%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Fifty-one percent of survey respondents have one child below the age of 5. Twenty-seven percent have two children. Six percent have three or more children.

Number of Children Below 5	2017	2013	2010	2007	2004	2001
1	50.9%	37.0%	43.0%	39.5%	35.9%	38.6%
2	27.0%	21.3%	27.5%	24.3%	24.5%	25.0%
3 or more	6.7%	7.1%	9.8%	7.9%	7.1%	--



Receive WIC	2017	2013	2010	2007	2004	2001
Yes	75.0%	72.1%	79.0%	66.0%	68.3%	73.7%
No	25.0%	27.9%	21.0%	34.0%	31.7%	26.3%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Receive TANF	2017	2013	2010	2007	2004	2001
Yes	19.3%	26.2%	25.5%	21.5%	20.0%	15.2%
No	80.7%	73.8%	74.5%	78.5%	80.0%	84.8%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Receive Medicaid	2017	2013	2010	2007	2004	2001
Yes	97.3%	85.8%	86.8%	84.3%	81.2%	63.4%
No	2.7%	14.2%	13.2%	15.7%	18.8%	36.6%
	100.0%	100%	100.0%	100.0%	100.0%	100.0%

Receive Social Security	2017	2013	2010	2007	2004	2001
Yes	9.7%	16.6%	10.8%	7.3%	7.5%	5.5%
No	90.3%	83.4%	89.2%	92.7%	92.5%	94.5%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Receive Public Housing	2017	2013	2010	2007	2004	2001
Yes	6.9%	12.8%	11.4%	10.4%	10.2%	14.0%
No	93.1%	87.2%	88.6%	89.6%	89.8%	86.0%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

## Housing

When compared with countywide data, respondents are behind in home ownership and certain basic home amenities. For example, only 32% of Head Start families own their home compared to the countywide average of 70%. Fifty-two percent of families have heating in their homes. Seventy-one percent of families have air conditioning. Twenty-nine percent of families lack complete kitchen facilities compared to only 1.4% of all county homes. Moreover, 28.9% of families lack complete plumbing facilities, compared to only 2.3% of all county homes.

Own Home	2017	2013	2010	2007	2004
Yes	32.8%	40.7%	30.0%	42.6%	43.5%
No	67.2%	59.3%	70.0%	57.4%	56.5%
	100.0%	100.0%	100.0%	100.0%	100.0%

Have Heating	2017	2013	2010	2007	2004	2001
Yes	52.4%	53.7%	48.7%	56.8%	59.8%	76.7%
No	47.6%	46.3%	51.3%	43.2%	40.2%	23.4%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Have AC	2017	2013	2010	2007	2004	2001
Yes	70.9%	69.4%	67.1%	60.0%	64.3%	74.2%
No	29.1%	30.6%	32.9%	40.0%	35.7%	25.8%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Have Kitchen	2017	2013	2010	2007	2004
Yes	71.0%	70.4%	69.6%	73.6%	73.8%
No	29.0%	29.6%	30.4%	26.4%	26.2%
	100.0%	100.0%	100.0%	100.0%	100.0%

Have Plumbing	2017	2013	2010	2007	2004
Yes	71.1%	67.8%	67.8%	71.2%	68.4%
No	28.9%	32.2%	32.2%	28.8%	31.6%
	100.0%	100.0%	100.0%	100.0%	100.0%

### Telephone, Computer and Internet

Regarding technology at home, the number of homes surveyed with telephone service has increased from 2013 (61.0%) to 2017 (81.1%). The number of homes without telephone service is also substantially higher than the number of homes countywide that do not have telephone service (9.1%). Twenty-seven percent of homes have a computer at home; thirty-eight percent of homes have access to the internet.

Have Telephone Service	2017	2013	2010	2007	2004	2001
Yes	81.1%	61.0%	57.7%	66.9%	74.5%	88.8%
No	18.9%	39.0%	42.3%	33.1%	25.5%	11.2%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Have Computer	2017	2013	2010	2007	2004
Yes	27.4%	41.2%	30.6%	23.9%	27.3%
No	72.6%	58.8%	69.4%	76.1%	72.7%
	100.0%	100.0%	100.0%	100.0%	100.0%



## Satisfaction with Head Start and Parents' Comments

When asked to rate the Head Start program, 98% of parents reported that they were “very satisfied” or “satisfied” with the services provided by the Hidalgo County Head Start program.

Satisfaction with Head Start	2017	2013	2010	2007	2004
Very satisfied	78.4%	78.2%	73.7%	66.1%	75.2%
Satisfied	19.5%	17.0%	22.4%	27.1%	21.2%
Neutral	1.7%	2.1%	2.1%	5.7%	2.3%
Dissatisfied	0.1%	0.1%	0.3%	0.1%	0.2%
Very dissatisfied	0.0%	2.6%	1.5%	1.0%	1.1%
	100.0%	100.0%	100.0%	100.0%	100.0%

Satisfaction with Hidalgo County Head Start is evident by the many positive comments that parents made about the program. Other comments and suggestions concerned the need for more transportation (La Joya) and more information.

Comments and Suggestions
A good program.
A mi me gustaria que los ninos aprendieran mas a leer y escribir.
A mi nino le ha serbido de la manera que se ha desenhuelto mas para comunicarse con los demas ninos y ha haprendido mucho para aprender numeros y letras.
A very good program.
Actividades deportivas a bajo costo para iniciar desde una temprana edad a los ninos participacion mas para eviar que caigan en adicciones.
Aqui en el centro de Pharr son excelentes con los padres y nuestros ninos. Los servicios sociales son excelentes tambien. Y es un programa bueno por que mis hijos a aprendido mucho.
Austyn's teachers are awesome! My son has learned so much. He loves coming! Thankyou!
Ayuda para la ciudadania clases.
Ayuda para la salud, gracias.
Buen programa, pero necesitamos bos para llevar a los ninos al hestar.
Bus transportation for the La Joya center is a big issue. Kids going to school late and getting home very late.
Bus transportation is a big issue in the La Joya Center. Need more buses so kids won't miss out in the education.
Buy new furniture such as tables, cubicles, etc.
Children learn a lot and enjoy the school.
Compranran muebles nuevo: mesas, busones, y etc.
Consider an extension to the Head Start of La Joya.
Contenta con Head Start porque esta aprendiendo mucho.
Continuacion de servicios de Head Start, son de gran ayuda.
Continue el programa de Head Start es de gran ayuda.
Continuen como siguen.

Crime-I am scared to get attacked any time due to what's going around. Child abuse-anyone can abuse a kid without us knowing. Teenager pregnancy- anyone can help but still up to the teen if she wants to take it. Juvenile offenders- anyone can say something cruel without knowing and do something bad to anyone.
Cuidan muy bien a mi nina y se a desarrollado muy bien.
Doy las gracias por el apoyo que nos brindan , al cuidar de nuestros hijos mientras estamos trabajando.
El Head Start es muy bien para los ninos aprenden mucho gracias.
El Head Start western alluda a muchas familias que nesesitan educacion para ayudar a sus hijos.
El program de Head Start es muy bueno para el aprendizaje de los ninos y estoy muy contenta con lo que mi nina a aprnedido en este tiempo que a estado en el Head Start.
El programa ayuda mucho a los ninos para cuando yaban a comenzar la escuela.
El programa de Head Start es muy complete y ayuda a qie los ninos esten mas preparados para la escuela.
El programa en si es muy bueno mi hija a aprendido mucho y a progresado demaciado.
El programa es muy bueno en lo personal estoy muy contenta por como a formado a mi hijo y el servicio del personal muy bueno.
El programa esta bien.
El programa muy gusta mucho.
En este Head Start solo hace falta que proveean bus a personas que no cuentan con un carro propio.
En la comunidad creo y me atrevo a decir que nos falta mas ayuda adel precinto en cuanto a la seguridad de todos nuestros ninos. Alumbramiento, topes para reducir la velocidad en colonias y mas patrullaje serian unos ejemplos.
En lo personal me gustaria que hubiera mas empleos en los que no tenga uno problema por tener hijos. Cada que busco trabajo hago aplicaciones y en las etrevistas me preguntan que si tengo hijos y al decir que si me niegan el trabajo.
Enque estoy muy orgullosa de que sean unas buenas maestras con mi nina.
Es muy vuen centro de ducasion.
Esta muy bien el programa de Head Start porque ayuda mucho alas familias.
Esta muy bien la programa.
Esta programa esta bien.
Esta programa esta muy bien para me nino.
Esta programa esta muy bien.
Esta programa me gusta mucho pare mi ninos.
Esta satisfecho con el trabajo que estamos haciendo, no tengo quejas.
Estamos contentos con la educion y el trato que recibe mi hija. Eya esta contenta por venir a la escuela.
Estamos muy felices con el programa.
Estoy muy agradecida con el condado por recibi a mis hijos y ayudarme con su educacion.
Estoy muy agradecido con todo el personal de Head Start porque es un programa que ayuda a desarrollar la mente de todos los ninos a una temprana edad y los prepara para sus estudios superiors. Nosotros como padres sabemos que a veces es dificil trabajar cn ninos y es por eso que me siento agradecida con todo el personal porque se que nuegos hijas son tratados muy bien.
Estoy muy conforme con el programa de Head Start. Mi hija ha aprendido mucho.
Estoy muy contedo con la programa.
Estoy muy contenta con la comunicacion que existe entre los maestros y los padres.
Estoy muy satifecho por ver como aprende mi hija y la estan educando excelentement. Sigam con este

programa porque los niños aprenden mucho y ya van bien avanzados para la escuela y es una gran ayuda para los padres que tenemos que salir a trabajar. Gracias.
Estoy muy satisfecha con el programa de Head Start y con sus maestras.
Estoy muy satisfecha con la capacitacion de los maestros y su exelencia en el cuidado y educacion de los ninos.
Estoy muy satisfecha con la escolita de mi hijos, lo unico que quisiera que pusieran banos en los salones para que los ninos no tengan que salir al interperie al bano, mas cuando hace frio. Pero de ahi en adelante todo me gusta. Gracias.
Estoy muy satisfecha con lo que mi nina a aprendido en estos 5 meses estoy muy feliz porque save conta las figuras y colores. Muchas gracias.
Estoy muy satisfecho con el programa.
Estoy muy satisfecho con este programa felicidadesz al creador de dicho programa. Gracias por su ayuda.
Estoy satisfecha con el programa de Head Start.
Estoy satisfecho con el programa.
Estoy satispecha con los programas que tebeb para os ninos, eos dirve de mocha ayuda pars los padre que queremos estudiar p pare trabjar u no tenemos quten nor cuide a nestros hijos.
Estubo muy bien su encuesta. Me gustaria que estuviera mas alumbrado en nuestra comunidad.
Everything good. Very convenient program for the children.
Everything is all right.
Everything is fine.
Everything is fine, thank you.
Everything is fine, =the bad thing is that the bus does not notify when it arrives (honk).
Everything is fine, excellent service.
Everything is good.
Everything is good.
Everything is great.
Everything is so far good.
Excellent program.
Excellent support in developing my child's abilities.
Excelente programa.
Felicidades por su desempeno en hacer posible que todo funcione lo major posible.
For there to be a better organized parking during school hours.
Good job.
Good job. Thanks.
Good program.
Gracias.
Gracias.
Gracias por el apoyo que nos brindan.
Gracias por el programa de Head Start. No tengo sugerencias poeque estan muy capacitados en todo.
Gracias por el servicio de Head Start. Ecelente capacidad.
Gracias por la programa. Les ayuda much a nuestros hujos.
Gracias por seguir preocupados por la educacion de nuestro hijos.
Gracias por su programa.
Gracias por tener maestros tan pacientes con los ninos y sobre todo muycvapitados para cuidar a los ninos.

Gracias por todo que hacen por mi hijo.
Great program.
Hacer reconocimient a su excelente labor se lo que quiero hacerles saber. Gracias.
Have school buses.
He visto el avance generado en mi hija.
Head Start deve tener tranporte para todos igual.
Head Start has been a very good experience in many ways. Thank you.
Head Start is a good program.
Head Start is a very good program. I loved it.
Head Start is an excellent program!
Head Start is an excellent program. Their teachers teach our children a lot. Thanks.
Head Start is good program for kids.
Head Start program is very important. It helps our children to start developing on all areas of needs for their development.
Head Start has helped my daughter to gain and learn skills to help her in public school. I am very satisfied with the program.
Help to educate children.
Here where my child attends....it needs a lot of work outside with building and playground.....staff n teachers are excellent...
I am completing satisfied with the education my son is receiving through Hidalgo County Head Start program. This service helps families and it is awesome.
I am grateful because my three children had been in this program. Thank you for your support this past two years. This is a great opportunity for immigrant families that don't speak English. It's something that I appreciate among many things. Thank you very much.
I am happy with this program they have really helped my little girl.
I am satisfied with the Head Start program. The only thing is the transportation. I would like two buses so that the children are early in the afternoon. Thank you.
I am very grateful that my son had the opportunity to learn a lot with the amazing teachers that took time to teach him. Amazing Head Start program and amazing staff!
I am very happy with the care that they provide my child at the Head Start program.
I am very happy with the program because it helps me a lot.
I am very happy with this program. This program provides the best education any preschooler could have.
I am very pleased with all the services I get from Head Start.
I am very pleased with the Head Start program. Both of my younger children have been involved in. Head Start educators are the best!
I am very satisfied and content with the services provided for my child. Thank You!
I am very satisfied in the way that my children are learning real quick.
I am very satisfied with Head Start.
I am very satisfied with the Head Start program in my area.
I am very satisfied with the services of the Head Start program. 100% recommendable.
I am very satisfied with the teachers this year. My daughter Joelynn has improved a lot throughout the year. Most important is that I know she was in good hands. Thank you!
I am very satisfied with the Head Start program because my children have learned the values that will serve them for a good future.
I believe this program is helping little ones to get prepared for when they face the real world out

there (public school).
I like the activities that take part in the meetings, helps us spend time with the family.
I like the way my son is educated. I would like my son to have more activities at school. I am very satisfied.
I love my son (Adyn Russell's) educators.
I love the Head Start Program. Very nice teachers and staff. My children have really improved in their education. Just love it.
I love the staff. The teachers are great.
I love Head Start.
I loved this program.
I wish there were two buses, so that there was only one route and the children arrived earlier to have a good breakfast.
I would like more activities for the children.
I would like to have a parent-teacher conference monthly on the child's improvements.
I would suggest to allow parents to be more involved with their children during education time and spend a whole day of lessons with them.
I am very happy with Head Start and very happy with the teachers. My child has improved a lot. Thank you so much for teaching my child and may God bless you.
More information about about kids daycare on summer.
Informacion sobre prorammas de bajo costo para ninos y adultos.
It is very difficult to have medical insurance in Hidalgo County. Parents need to be more involved in the education of the children of Head Start.
It's a great program for the community.
It's a good program.
It's a great program for the community.
It's a great program.
It's a very good program.
It's a wonderful program.
Job well done. More effort to get more parents involved.
La programa esta muy bien.
La atencio que le dedican a los ninos.
La atencion en el programa head star es lo major en cuanto lo que ofrecen a nuestros hijos, les brindan seguridad y tambien a nosotros como padres ya que es satisfactorio saber que nuestros hijos estan en buenas manos. Necesitamos ayuda los padres en cuato a como poner en practica los estudios terminados en otro paiz aqui en los estados unidos.
La joya center has a bus transportation issue. They need more buses.
La programa esta bien.
La programa esta muy bien para los ninos.
La programa esta muy bien.
Lack of light at night, the streets are very dark.
Las maestras de el #8 son muy amables y mija a aprendido mucho con ellas.
Las maestras y trabajadores del Head Start western son muy amables y les ayudan mucho a los ninos. Estoy muy contenta.
Le doy gracias al programa por darnos la oportunidad de ayudarnos con nuestra familia pare capacitor los hijos y darnos el tiempo para poder trabajar.
Lo que no me gusta es que cuando tiene eventono aceptan ninos.

Los niños aprenden, incluyen a los padres y recibimos apoyo.
Many thanks for the support with the children and the understanding with the parents.
Más apoyo de la directora para el comité de padres.
Más áreas recreacionales para niños.
Más clases de inglés y para hacer el GED.
Más énfasis en que los niños no hablen con extraños.
Más fuentes de salud para niños físicos y vacunas gratis para personas que no cuenten con seguro médico.
Más información para la comunidad de los programas accesibles, para la mejor educación de nuestros hijos.
Más información para los adolescentes de drogas y prevención de embarazos en adolescentes.
Más información sobre salud mental, necesidades especiales para niños.
Más paciencia con los niños especiales se que no es fácil pero me gustaría ...gracias.
Más seguridad en parques en los secundarios.
Mayor comunicación por parte de las maestras acerca del avance de mi hijo, no solo quejas. Dios les bendija.
Me encanta el programa del Head Start.
Me encanta este programa a aportado a mi familiar mucha ayuda y sobre todo la educación a mis hijos.
Me gusta mucho la programa de Head Start.
Me gusta como educan a mi hijo y a mí me gustaría que mi hijo tuviera más actividades en la escuela. Estoy satisfecha.
Me gusta el avance de mi niña.
Me gusta el programa.
Me gusta el trabajo de las maestras y las enseñanzas que le piven a los niños.
Me gusta la atención que se les brinda a los niños. Es muy buena.
Me gusta la programa del cuidado de los niños in esta escuela gracias.
Me gusta las actividades que dan en el Head Start para pasar un tiempo como familia.
Me gusta mucho el programa.
Me gusta mucho la programa de Head Start.
Me gusta mucho la programa.
Me gusta que aquí en Western Road. Los niños aprenden más, se hacen independientes. También nos dan mucha información a nosotros de papas, y el personal de este centro es muy amable.
Me gustaría que el centro de Head Start tuviera mejores áreas de juegos para los niños en la parte de los patios y estuvieran protegidos para sol o lluvia.
Me gustaría que el Head Start de mis hijos tuviera semento enfrente.
Me gustaría que hubiera cursos técnicos para poder ahorrar en nuestras casas gastos de reparaciones pequeñas, en nuestras casas, como reparar una pared de un golpe pequeño, un cano tapado etc.
Me gustaría que hubiera más programas donde los niños participaran más en hacer ejercicio; que su capacidad física y mental se enfocaran también.
Me gustaría que las mamás tengamos a oportunidad de aprender o estudiar algún oficio y podamos tener un lugar donde nos cuiden a los niños durante ese tiempo y así tener más probabilidades de obtener un trabajo o iniciar un negocio propio.
Me gustaría tener más programas que enseñen o den clases cerca de mi comunidad para las personas como ged gratis.
Me gustaría ver algún día que la maestras de Head Start se les aumente el sueldo a uno más

adecuado teniendo en cuenta el suldo de lies aumente el sulto por el costo de vida.
Me gusto la encuesta.
Me han ayudado mucho con el progreso de mi hijo.
Me han servido de mucho las juntas y hubo mucho cambio bueno hacia mi nino pero lo que quisiera es que hubiera transp[orte].
Me parece que hace falta mas limpieza en los banos, ya que se ve que tienen sarro y algunas tazs de basn las he visto manchadas de escremento, y es el bano al que van todos los ninos.
Me quedo bien satifecha con la educacion.
Me siento satisfecha con el desempeno de las maestras gracias.
Menos violencia en las calles y transporte para los ninos de la escuela.
Menu de comida mas nutritivas y diversas para los ninos. Mejoea en las instalaciones; se ve muy descuidado el edificio necesitan mayor organizacion y comunicacion entre las organizadoras de las actividades o festivals que se realizan durante el ano.
Mi hija a aprendido a combibir con ninos y no ser timida. De salud me gustaria saber mas pero que fuera temprano ya que en la tarde no puedo asisitir por las terapias de mis hijos. Me gustaria saber como poder ayudar a nuestro ninos para expresarse majo en lugar de lolo llorar se sientan mas seguros de expresar y decir todo.
Mi hija a aprendido mucho este ano escolar con la ayuda de Head Start del condado Hidalgo.
Mi hija ha aprendido much mas de lo que se espera para su edad.
Mi hija ha aprendido mucho desde que empezo el ciclo escolar. Todo esta muy bien tanto la educacion nutricion y aun mas los servicios sociales.
Mi hijo a aprendio mucho, a incrementado su lenguaje.
Mi hijo ha aprendido mucho, aqui en el centro habla mas, se interesa por los libros y se que es bueno. Necesitamos autobus para la escuela, falta transporte.
Mil gracias.
More information on GED classes for parents.
More lighting for the streets at night, my area is very dark. Also more attention to the streets due to bumps.
More outside stuff for kids.
More programs to educate parents in our community.
Motivate the students to go to college.
Muchas gracias por el apoyo con los ninos y la compreucion con los padres de familia.
Muchas gracias por el programa.
Muchas gracias por sus servicios.
Muchas grasias por involucrarnos con nuestros hijos en las escuelas y ue tambien podamos participar.
Mucho gusto en la programa.
Muy satisfecha con los servicios de programa Head Start.
Muy buen.
Muy buena atencion con los ninos y lo que ellos aprenden.
Muy Buena programa.
Muy Buenos aprenden mucho.
Muy buenos servicios del Head Start par los hijos.
Muy contenta con el programa.
Muy contenta con los servicios de Head Start.
Muy satisfecha con el programa.
Muy satisfecha con el programa de Head Start.

Muy satisfecha con Head Start por tanto que aprendido y la buena estancia.
Muy satisfecho con el Head Start.
Muy buena el programa.
My child is diagnosed with autism this is his 2 year @ Head Start form not saying no word he now knows his name, color, numbers. etc.
My daughter has learned so much. The program provides lots of information to parents.
My kids enjoy being in the Head Start program. Everyday they learn new things. Thanks for having Head Start.
My son keep learning more.
Myself and child are very satisfied about the Head Start program. It's helped him improve in many aspects.
Necesitamos transporte.
Necesitan mas actividades donde los padre podamos estar mas en comunicacion con los maestros ya sea juntas u otras actividades gracias.
Necessitan mas ayuda con transportation.
Todo se trabaja muy bien.
Very satisfied with staff and program.
No parking. Kids deserve a better school. Letting the kids take any kind of backpacks.
I'm very satisfied with the services provided for my son.
Estoy muy satisfecha con la atencion que le dan a los ninos.
No tengo que paga para mi nino.
Todo es muy bien. Muchas gracias.
Everything is good.
Everything is fine with me.
Everything is good.
On the bus we know that it is not mandatory, but as long as they have a bus they should work every day. The bus drivers are missing a lot and that harms the education of the children.
Para mi todo esta muy bien. Gracias.
Pleased with the program.
Por el momento ningun comentario.
Por mi experencia puedo decir que estoy mas que satisfecha con el programa de Head Start.
Program has helped my child learn.
Programas aser como preparar alimentos saludables para la familia como clases y de economia y ayudas para reparacion de bibiendas.
Provide bus in my area. It's not fair to parents that can't get bus because there's a "Dead End". Other school buses come to stop sign. I can drop them off there. It's too much \$ spent for gas to be dropping and picking up.
Pues el programa es un gran apoyo en mi familia debido al tiempo de servicios ya que mi trabajo esta retirado y yo tengo que viajar en autobus. El desarrollo que mi hijo esta teniendo estoy muy satisfecha. Me gustaria ver mas actividades comunitarias para os ninos.
Pues yo les doy las gracias a cada persona por apollarnos y darnos su tienpo mas que nada compartir con todos cada decision al respeto gracias.
Que agradezco al Centro de Western Road, la informacion que nos dan, ayuda mucho a las familias, de las clases de nutricion, asesoria legal de inmigracion y clases de ser mejor padres.
Que consideren una ampliacion al Head Start de La Joya.
Que estoy muy agusto en pertencer a este grupo en el cual esta mi hija porque me dan mucha

confianza en dejarla con ellos.
Que estoy muy satisfecha con el programa del Head Start.
Que estoy muy satisfecho con el programa de Head Start. Muy buenas maestras y personal.
Que existan clases de natacion es muy importante que los ninos sepan nadar.
Que Gracias a las maestras de Head Start. Mi Nina a aprendido mucho.
Que Head Start nos provea transportacion para todos los ninos.
Que habia un poco mas de cobertera en el ruta del bus, muchas de los padres batallamos un poco por el transporte.
Que hubiera transporte al centro.
Que hubiera transporte en el Head start.
Que las juntas fueran an las tares para que mas padres vinieran.
Que le pongan un poco mas aencion a los ninos que tienen ADHD porque mi hijo tiene ese problema.
Que menos raicismo hacia los indocumentados de parte de la policia y que halla mas programas de ingles.
Que se nos informa a los padres, donde y cuando podemos acudir para que tomemos clases de ingles y que le ensenen el idioma a los ninos porque al entrar a la escuela ellos van a tener problemas para comunicarse. Muchas gracias.
Que sigan con esta gran ayuda que nos estan brindando, y que nos digan como ayudarlos.
Que sigan igual con el programa de Head Start.
Que wetooy muy contenta por la dispoccion tonto de las maestras como de todo el personal de Pharr Head Start.
Que se integren en lo posible los padres general en la educacion de sus hijos para que asi el nino pueda sentirse valorado y con entusiasmo de aprender.
Raise hourly wage.
Really like the Head Start program because it teaches my child stuff that she is going to need to know when she starts normal school.
Satisfecha con el programa.
Satisfecha con el programa y los maestras del Head Start.
Satisfecha con el programa, que no lo quiten.
Satisfecha con la educacion que le estan dando a mi hijo muy buen personal, buenas maestras que nos ayudan con la educacion de nuestros hijos.
Satisfecha con el programa.
Satisfecho con todo.
Se esta adaptando con los ninos para cuando empiese la escuela.
Se necesita transporte para todos los ninos del programa de Head Start.
Sigan Asi!!! Solo muchas gracias por sus atenciones com mi hija. Muchisimas gracias.
Sin palabras, y muy agradecida con el programa mis ninas an tenido un gran desarrollo y an aprendido muchas cosas.
Sobre el bus sabemos que no es obligatorio pero mientras tengan bus deberian pasar todos los dias y los boseros faltan mucho y eso perjudica la educacion de los ninos.
Solo dar las gracias por este progeama que tanto les ayuda a los ninos y gracias a las maestras por el aprendizaje y apoyo que le dan a los ninos.
Solo darles las gracias por toda la paciencia con nuestros hijos, yo estoy muy agradecida proque mi nina aprendio bastante, gracias.
Some teachers need to have more patience.
Staff is doing great job with the children.

Sugiero que abran las puertas del Head Start mas temprano por lo cual muchos de los padres entramos a trabajar a las 8:00 a.m.
Tener oportunidades para mas ninos en cada Head Start.
Thank you.
Thank you for being a good teacher to my son.
Thank you for doing a good job with our children and keeping in a positive track by being such good teachers to them.
Thank you for your program.
Thank you for your services!
Thank your for providing community service.
That is a great opportunity for are kids for early learning.
That mothers participate once a week each in class with teachers, and that is bilingual to learn more the language.
The attention that they dedicate to the children.
The child is becoming more involved with other children and does more different things.
The facility is very helpful and very kind keep up the good work.
The Head Start staff is friendly and helpful with the parents, they always help and are kind.
The Head Start program has really helped us out with our kids. They have shown great improvement and it really shows.
The Head Start program is really great. It's a huge help not paying child care services.
The Head Start program is very good for children's learning. I'm happy with what my girl has learned in this time in Head Start.
The only concern I have is that there should be some form of transportation for children who's parents vehicles have broken down or any kind of mechanic work. So our children don't miss any school and or affect in any way.
The program helped my son to get along with other children and to talk a little more.
The program is a great benefit for my child.
The program is excellent.
The program is great.
The program is very good for my child.
The program is very good. I like the new thing that my child is learning. I like the parent classes.
The programs lack more promotion or information to take advantage of the programs offered by the county.
They are a very good team. Teachers put all their efforts in teaching children.
They need more buses in La Joya center.
They need to provide more bus transportation in the La Joya center.
This is a good program for the low-income families.
This is a good program.
This is a very good program.
This is good program.
This program is very good.
Todo bien nomas mi nino no le gusta su miestra.
Todo el personal son muy amables pero mas las maestras de mi hijo.
Todo es exelente servivio en Head Start.
Todo esta bien estoy agusto y todo esta bien con los programas que tenemos.
Todo esta bien, estoy contenta con lo que le ensenan al nino.

Todo esta muy bien.
Todo esta muy bien me gusta mucho los maestros y todo los que participant.
Todo esta muy bien me siento muy agusto de que mi hija este recibiendo educacion de head star por que veo su avance a pesar de su corta edad y todo el personal siempre son muy hamables.
Todo me parese satisfactorio en cuanto al programa de educacion con los ninos y padres, saber que cuentas con maestros capacitados para la educacion de nuestros hijos y ayudarnos ha relacionarnos mejor en su crecimiento y educacion me doy por satisfecha y l agradezco ha los maestros por su profesionalismo.
Todo muy bien.
Todo muy bien. Exelente servicio.
Todos son muy amables y te atienden excclentemente gracias.
Transportation for the La Joya Head Start. With just one bus route, kids are getting home and school late. They need more buses in the center.
Un buen programa.
Very satisfied.
Very satisfied with my daughters' teachers and staff. Thank you so much for what you do.
Very satisfied with the Head start program.
Very satisfied with the Head Start program. I know my daughter will be ready when she goes into public school because of it.
Very satisfied with the Head Start program. Benefits both children and parents.
Very satisfied with the Head Start. Not only does it benefit my children but as parents as well. It gives me the opportunity to attend school.
Very satisfied with the program. Thank You!
Volunteers after work hours (5 p.m.) for parents who work full time.
We are very grateful and satisfied with the Head Start program that our son attends.
We enjoy the program.
Would appreciate a week notice on any events going on in school to prepare our child for it
Yes, the program is very helpful and educated for my child.
You all doing great.

## Other Child Development and Child Care Programs Serving Eligible Children

According to data from the Texas Education Agency there were 12,810 three and four-year olds who were enrolled in public pre-kindergarten programs in Hidalgo County in 2015-2016.

County and Age	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016
Hidalgo County					
3-Year Olds	593	788	857	1,323	1,410
4-Year Olds	11,387	11,466	11,654	10,867	11,400
Total	11,980	12,254	12,511	12,190	12,810

Source: Texas Education Agency.

## Other Child Care Providers

According to data from the Texas Department of Family and Protective Services, there are 409 licensed child care centers, 73 licensed child care homes, and 66 registered homes providing child care services in Hidalgo. These child care providers have the capacity to serve 32,133 children.

Child Care Providers	Hidalgo County
Licensed Child Care Centers	
Number	409
Capacity	30,507
Licensed Child Care Homes	
Number	73
Capacity	872
Registered Homes	
Number	66
Capacity	754

Source: Texas Department of Family and Protective Services.

## Unmet Needs for Services

According to data provided by the organizations that administer and provide child care services and programs for low-income children, Hidalgo County serves 3,690 children 3 to 5 through the Head Start program in Hidalgo County, Teaching & Mentoring Communities serves 519 children 3 to 5 through the Migrant and Seasonal Head Start program in Hidalgo County, and Workforce Solutions serves 3,234 children 3 to 5 through the Child Care Management System in Hidalgo County. Together, a total of 7,443 children 3 to 5 receive child care services through Hidalgo County Head Start, Teaching & Mentoring Communities' Migrant and Seasonal Head Start, and Workforce Solutions' Child Care Management Services programs in Hidalgo County.

To calculate the unmet need for the Head Start program in Hidalgo County, we use the 2016 ESRI estimate of 47,393 children 3 to 5 in Hidalgo County. We multiply this number by 47 percent (47% of children under 5 in Hidalgo County are living in poverty according the American Community Survey) to get 22,274 children 3 to 5 who are potentially income eligible for Head Start. Of the 22,274 children that are potentially income eligible, we subtract the 7,443 children 3 to 5 who are receiving child care services through Hidalgo County Head Start, Teaching & Mentoring Communities' Migrant and Seasonal Head Start, and Workforce Solutions' Child Care Management Services programs, to calculate an estimated unmet need of 14,831 children 3 to 5 that could qualify for Head Start in Hidalgo County.

Unmet Need in Hidalgo County	
Children 3 to 5 Population in Hidalgo County	47,393
Times Percentage of Children Living in Poverty (47%)	22,274
Less Children 3 to 5 Served by Hidalgo County Head Start, TMC and CCMS	7,443
Unmet Need Children 3 to 5 for Head Start in Hidalgo County	14,831
Source: UTRGV calculations using ESRI, Hidalgo County Head Start, TMC, CCMS, and ACS data.	

To calculate the unmet need for Head Start by city and rural areas of Hidalgo County, we multiplied the 14,831 children 3 to 5 by the population distribution of children 3 to 5 in Hidalgo County.

<b>UNMET NEED CHILDREN 3 TO 5, HIDALGO COUNTY</b>	<b>% of 3-5 Population</b>	<b>Unmet Need 3-5 Population</b>
Alamo	2.17%	322
Alton	1.70%	252
Donna	1.99%	295
Edcouch	0.42%	62
Edinburg	8.97%	1,330
Elsa	0.67%	99
Granjeno	0.05%	7
Hidalgo	1.36%	202
La Joya	0.51%	76
La Villa	0.19%	28
McAllen	14.03%	2,081
Mission	9.17%	1,360
Mercedes	1.84%	273
Palmhurst	0.30%	44
Palmview	0.72%	107
Penitas	0.65%	96
Pharr	9.43%	1,399
Progreso	0.87%	129
Progreso Lakes	0.03%	4
San Juan	4.33%	642
Sullivan City	0.47%	70
Weslaco	4.33%	642
Rural areas	35.81%	5,309
Hidalgo County	100.0%	14,831
Sources: ESRI 2016 estimates, American Community Survey 2013.		

## Children with Disabilities

### Early Childhood Intervention

ECI is a statewide program for families with children, birth to three, with disabilities and developmental delays. ECI supports families to help their children reach their potential through developmental services. Services are provided by a variety of local agencies and organizations across Texas. Easter Seals Rio Grande Valley and Region One Education Service Center provide ECI services in Hidalgo County.

Early Childhood Intervention	Birth-to-3 Population	Children Served: Comprehensive Services	Children Served: Follow Along	Total Served	Percent of Population Served: Comp	Percent of Population Served: Total
Hidalgo County	66,222	1,704	17	1,721	2.57%	2.60%
Statewide	1,637,681	51,332	1,530	52,862	3.13%	3.23%

Source: Texas Department of Assistive and Rehabilitative Services, ECI Consumer Profile, FY 2015.

### Children 3 to 5 with a Disability in Public School

According to the Texas Education Agency, there are 1,426 students between the ages of 3 to 5 with a disability in public schools in Hidalgo County.

Children 3 to 5 with a Disability in Public School	Hidalgo County
Orthopedic impairment	25
Other health impairment	104
Auditory impairment	31
Visual impairment	19
Deaf Blind	NA
Intellectual disability	89
Emotional disturbance	NA
Learning disability	NA
Speech impairment	883
Autism	181
Developmental delay	NA
Traumatic brain injury	NA
Non-categorical delay	94
Total	1,426

Source: Texas Education Agency. NA = not available as student counts less than five are not added in compliance with FERPA.



How Parents Found Out about Head Start	2017	2013	2010	2007	2004	2001
Friends	56.2%	55.6%	55.5%	41.9%	54.0%	65.7%
Staff	3.0%	23.1%	22.0%	21.3%	22.2%	24.6%
Media	14.3%	3.1%	1.8%	3.5%	1.5%	2.3%
Flyers	8.5%	13.7%	9.7%	15.1%	9.4%	4.9%
Other	37.3%	12.8%	11.0%	18.3%	12.9%	2.5%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

### Awareness of Similar Childcare/Education Opportunities

Fifty-one percent of respondents said they were not aware of other similar programs that provide childcare/educational opportunities for their children.

Aware of other Childcare/Educational Opportunities	2017	2013	2010	2007	2004
Yes	48.1%	36.5%	35.6%	34.5%	31.8%
No	51.8%	63.5%	64.4%	65.5%	68.2%
	100.0%	100.0%	100.0%	100.0%	100.0%

### Satisfaction with Health, Education, and Nutrition Program Resources

Ninety-two percent of the survey respondents were “very satisfied” or “satisfied” with the available resources for health, education, and nutrition programs in Hidalgo County.

Satisfaction with Health, Education, and Nutrition Program Resources	2017	2013	2010	2007	2004
Very satisfied	52.9%	48.0%	41.2%	38.3%	43.6%
Satisfied	39.6%	38.8%	44.5%	48.6%	42.1%
Neutral	7.0%	10.3%	11.3%	10.6%	10.2%
Dissatisfied	0.2%	0.9%	1.1%	1.7%	2.9%
Very dissatisfied	0.3%	1.9%	1.9%	.8%	1.2%
	100.0%	100.0%	100.0%	100.0%	100.0%

## Childcare and Training Programs Would Like to See

Fifty-one percent of parents would like to see more childcare training in their community. Another 49% would like to see more programs that involve children. Fifty-eight percent of survey respondents were not aware of job training opportunities in their community. A very similar situation occurs when respondents answered if they were aware of “other” training opportunities; Fifty-two percent said they were not aware of other training for educational opportunities. These answers may point training providers to focus more efforts on promoting what job training and educational opportunities are available.

Training Parents Would Like to See	2017	2013	2010	2007	2004	2001
Childcare	51.4%	53.5%	43.9%	48.2%	75.5%	47.4%
Involvement with children	49.2%	47.8%	39.9%	43.2%	75.0%	43.4%
Prenatal	13.0%	16.0%	15.1%	20.4%	34.1%	11.0%
Mental health	14.9%	14.8%	12.2%	18.3%	30.4%	6.2%
Other	3.4%		13.8%	1.5%	--	--

Aware of Job Training Opportunities	2017	2013	2010	2007	2004	2001
Yes	41.5%	36.0%	38.0%	44.1%	44.3%	49.7%
No	58.4%	64.0%	62.0%	55.9%	55.7%	50.3%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Aware of Educational Opportunities	2017	2013	2010	2007	2004	2001
Yes	47.2%	43.6%	43.0%	51.6%	50.7%	42.9%
No	52.7%	56.4%	57.0%	48.4%	49.3%	57.1%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

## Family Services

According to the internal data, Head Start parents expressed most interest and need for: asset building services (533), health education (373), English as a second language (335), adult education (320), and parenting education (298).

Family services needed (the difference in family services that parents expressed an interest or need in and received) are: adult education (295), English as a second language (272), health education (265), housing assistance (42), mental health services (37), job training (28), and child support assistance (4).

Family Services	Parents Expressed	Parents Received	Needed
Asset building services (such as financial education, opening savings and checking accounts, debt counseling, etc.)	533	533	0
Health education	373	108	265
English as a Second Language (ESL)	335	63	272
Adult education such as GED programs and college selection	320	25	295
Parenting education	298	298	0
Job training	57	29	28
Housing assistance such as subsidies, utilities, repairs, etc.	46	4	42
Mental health services	38	1	37
Assistance to families of incarcerated individuals	21	21	0
Emergency/crisis intervention such as meeting immediate needs for food, clothing, or shelter	18	18	0
Relationship/marriage education	9	9	0
Child support assistance	4	0	4
Substance abuse prevention	0	0	0
Substance abuse treatment	0	0	0
Child abuse and neglect services	0	0	0
Domestic violence services	0	0	0
<b>Total</b>	<b>2,052</b>	<b>1,109</b>	<b>943</b>

Source: Office of Head Start, Family Information Report, Hidalgo County Head Start, 2016.

## Community Resources for Eligible Children and Families

There is a good network of agencies and community organizations that administer or provide programs to help low-income families and children with food, housing, health care, education and jobs in the communities in the service area.

### Texas Health and Human Services Commission (SNAP, TANF, Medicaid)

135 E. Business Highway 83, Alamo, TX 78516, (956) 787-0026

2520 S. Veterans Blvd., Edinburg, TX 78540, (956) 383-5344

2520 N. Closner, Edinburg, TX 78541, (956) 383-3120

¼ Mile S. of Highway 107 on FM 88, Elsa, TX 78543, (956) 262-4701

4501 W. Business Highway 83, McAllen, TX 78501, (956) 630-9441

202 W. 2<sup>nd</sup> St., Mercedes, TX, 78570, (956) 565-2445

4015 N. Conway, Mission, TX 78573, (956) 585-1579

1503 W. Polk, Pharr, TX 78577, (956) 787-3131

3412 E. Moreland, Weslaco, TX 78596, (956) 969-9115

### Texas Department of Family & Protective Services (Child and Adult Abuse)

135 E. Business Highway 83, Alamo, TX 78516, (956) 781-5991

2520 N. Closner Blvd., Edinburg, TX 78541, (956) 316-2489

2520 S. Veterans Blvd., Edinburg, TX 78541, (956) 383-5344

300 E. Canton Rd., Edinburg, TX, 78539, (956) 381-5791

1919 Austin Ave., McAllen, TX 78501, (956) 682-1301

510 S. Texas Blvd., Weslaco, TX 78596, (956) 969-9280

### Food Assistance

RGV Food Bank, 724 North Cage Blvd., Pharr, TX 78577, (956) 682-8101

### General Assistance (Housing, Food, Utility Bills)

Salvation Army, 1600 N. 23<sup>rd</sup> St., McAllen, TX 78501, (956) 682-1468

Catholic Charities RGV, 700 N. Virgen de San Juan Blvd., San Juan, TX 78589, (956) 702-4088

### Social Security Administration (SSI)

3004 N. McColl Rd., McAllen, TX 78501, 1-855-886-9628

### Attorney General (Child Support)

3508 N. Jackson Rd., Ste. 600, Pharr, TX 78577, 1-800-252-8014

### Womens Infants and Childrens Program (WIC)

Edinburg WIC Clinic, 3105 E. Richardson, Edinburg, TX, 78539, (956) 380-0363
Mission WIC Clinic, 211 South Schuerbach Rd., Mission, TX, 78572, (956) 581-2723
Pharr WIC Clinic, 1903 North Knights, Pharr, TX 78577, (956) 783-1151
Hidalgo WIC Clinic, 702 East Tejano, Hidalgo, TX 78557, (956) 843-8151
Donna WIC Clinic, 301 South 8th Street, Donna, TX 78537, (956) 464-2251
Weslaco WIC Clinic, 1901 North Bridge, Weslaco, TX 78596, (956) 968-0594
Mercedes WIC Clinic, 540 S. Texas, Mercedes, TX 78570, (956) 565-2603
Elsa WIC Clinic, 708 East Edinburg Street, Elsa, TX 78543, (956) 262-1324
Progreso WIC Clinic, 510 N. FM 1015, Progreso, TX 78579, (956) 514-0236
Alton WIC Clinic, 3509 E. Main Ave., Suite 104, Alton, TX 78573, (956) 519-7159
Alamo WIC Clinic, 313 E. Business 83, Suite 113, Alamo, TX 78516, (956) 783-5369
Mission WIC Clinic II, 722 N. Breyfogle, Suite 2-C, Mission, TX 78572, (956) 584-3334
McAllen WIC Clinic II, 220 S. Bicentennial, Suite D, McAllen, TX 78501, (956) 972-0554
Edinburg WIC Clinic II, 113 Dawson, Edinburg, TX 78539, (956) 316-1434
Pharr WIC Clinic II, 300 W. Hall Acres Rd., Ste. A, Pharr, TX 78577 (956) 781-4920
San Carlos WIC Clinic, 230 North 86th Street, Edinburg, TX 78539, (956) 318-1476
Weslaco WIC Clinic II, 417 South Oregon Avenue, Weslaco, TX 78596, (956) 968-3516
North San Juan WIC Clinic, 509 E. Earling Road, San Juan, TX 78589, (956) 702-7788
McAllen WIC Clinic III, 3001 North 23rd Street, Suite 8, McAllen, TX 78502, (956) 683-1822
Alton WIC Clinic II, 3503 W. 5 Mile Rd., Ste 5, 6, 7, Mission, TX 78574, (956) 583-5791
Alamo WIC Clinic II, 1429 S. Tower Rd., Alamo, TX 78516, (956) 784-3523

### Early Childhood Intervention (ECI)

Easter Seals Rio Grande Valley, Inc., 1217 Houston St., McAllen TX 78501, (956) 631-9171
Region One Education Service Center, 1900 W. Schunior, Edinburg, TX 78540, (956) 651-1960

### Summer Food Service Program Sites

USDA, Summer Food Service Program, click on <a href="#">link</a> to find a site, over 100 sites.
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### Public Housing (Low-Rent and Section 8)

Alamo Housing Authority, 309 N. 9 <sup>th</sup> St., Alamo, TX 78516, (956) 787-2352
Edcouch Housing Authority, 209 Pacific Ave., Edcouch, TX 78538, (956) 262-2471
Edinburg Housing Authority, 910 S. Sugar Rd., Edinburg, TX 78539, (956) 383-3839
Hidalgo Housing Authority, 704 E. Texano Dr., Hidalgo, TX 78557, (956) 843-8561
La Joya Housing Authority, 945 S. Leo Ave., La Joya, TX 78560, (956) 581-7069
McAllen Housing Authority, 2301 Jasmine Ave., McAllen, TX 78501, (956) 686-3951
Mercedes Housing Authority, 306 W. 5 <sup>th</sup> St., Mercedes, TX 78570, (956) 565-3139
Mission Housing Authority, 1300 E. 8 <sup>th</sup> St., Mission, TX 78572, (956) 585-9747
Pharr Housing Authority, 104 W. Polk, Pharr, TX 78577, (956) 787-1822
San Juan Housing Authority, 700 Maldonado, San Juan, TX, (956) 781-3130
Hidalgo County Housing Authority, 1800 N. Texas Blvd., Weslaco, TX 78596, (956) 969-5865
Weslaco Housing Authority, 600 N. Airport Dr., Weslaco, TX 78596, (956) 969-1538

### School Districts (Independent and Charter)

Donna ISD, 116 N. 10 <sup>th</sup> St., Donna, TX 78537, (956) 464-1600
Edcouch-Elsa ISD, P.O. Box 127, Edcouch, TX 78538, (956) 262-6000
Edinburg CISD, 411 N. 8 <sup>th</sup> Ave., Edinburg, TX 78541, (956) 289-2300
Hidalgo ISD, 324 E. Flora St., Hidalgo, TX, (956) 843-4401
La Joya ISD, 200 W. Expressway 83, La Joya, TX 78560, (956) 323-2000
La Villa ISD, P.O. Box 9, La Villa, TX 78562, (956) 262-4755
Mercedes ISD, 206 W. 6 <sup>th</sup> St., Mercedes, TX 78570, (956) 514-2000
Mission CISD, 1201 Bryce Dr., Mission, TX 78572, (956) 323-5500
Monte Alto ISD, 1 <sup>st</sup> St., Monte Alto, TX 78538, (956) 262-1381
PSJA ISD, 601 E. Kelly, Pharr, TX 78577, (956) 354-2000
Progreso ISD, P.O. Box 610, Progreso, TX 78579, (956) 565-3002
Sharyland ISD, 1106 N. Shary Rd., Mission, TX 78572, (956) 580-5200
Valley-View ISD, 9701 S. Jackson Rd., Pharr, TX 78577, (956) 340-1000
Weslaco ISD, 319 W. 4 <sup>th</sup> St., Weslaco, TX 78596, (956) 969-6500
McAllen ISD, 2000 N. 23 <sup>rd</sup> St., McAllen, TX 78501, (956) 618-6000
Excellence in Leadership Academy, 915 W. Expressway 83, Mission, TX, (956) 424-9504
Horizon Montessori Public Schools, 519 S. Texas Blvd., Weslaco, TX, (956) 969-3092
Idea Public Schools, 505 Angelita Dr., Ste. 9, Weslaco, TX 78599, (956) 377-8000
Vanguard Academy, 1200 E. Kelly, Pharr, TX 78577, (956) 781-1701

### Mental Health and Substance Abuse

Tropical Texas Behavioral Health, 1901 S. 24 <sup>th</sup> Ave., Edinburg, Texas, (956) 289-7000
Tropical Texas Behavioral Health, 601 W. 6 <sup>th</sup> St., Weslaco, Texas, (956) 968-8551
Palmer Drug Abuse Program, 115 N. 9 <sup>th</sup> , McAllen, TX 78501, (956) 687-7714
Behavioral Health Solutions, 5510 N. Cage, Pharr, TX 78577, 1-800-748-3580, (956) 878-7110

### Workforce Solutions (Work, Child Care, Unemployment)

WF Solutions, 2719 W. University Dr., Edinburg, TX 78539, (956) 380-0008
WF Solutions, 901 Travis St., Ste. 7, Mission, TX 78572, (956) 519-4300
WF Solutions, 1600 N. Westgate, Ste. 400, Weslaco, TX 78596, (956) 969-6100

### Texas Rural Legal Aid (Legal Assistance)

316 S. Closner Blvd., Edinburg, TX 78539, (956) 393-6200
300 S. Texas, Weslaco, TX 78596, (956) 447-4800

### Homelessness and Temporary Shelter

Salvation Army, 1600 N. 23 <sup>rd</sup> St., McAllen, TX 78501, (956) 682-1468
Catholic Charities RGV, 700 N. Virgen de San Juan Blvd., San Juan, TX 78589, (956) 702-4088

### Immunizations

1304 S. 25<sup>th</sup> Ave., Edinburg, TX 78539

3105 E. Richardson, Edinburg, TX 78539, (956) 318-2040

708 E. Edinburg, St., Elsa, TX 78543, (956) 262-1141

300 E. Hackberry, McAllen, TX 78501

211 N. Shuerbach, Ste. 1, Mission, TX 78572

### Adult Education and Literacy (ABE, GED, ESL, Literacy)

McAllen Adult Learning Center, 4305 N. McColl, McAllen, TX 78504, (956) 984-6274

Pharr Adult Learning Center, 317 W. Gore St., Pharr, TX 78577, (956) 984-6277

Region One, 1900 W. Schunior, Edinburg, TX, (956) 984-6270

La Union del Pueblo Entero, 209 W. Dawes Ave., Alton, TX, (956) 584-3636

La Union del Pueblo Entero, 1225 N. Baseline Rd., Mercedes, TX, (956) 565-2761

La Union del Pueblo Entero, Cesar Chavez Rd. and Bus. 83, San Juan, TX 78589, (956) 787-2233

Texas A&M HEP Program, 3516 E. Expressway 83, Weslaco, TX, (956) 447-9355

UTRGV HEP Program, 1201 W. University Dr., Edinburg, TX 78539, (956) 665-2521

South Texas College, 3201 Pecan Blvd., McAllen, TX 78501, (956) 872-3585

### Domestic Violence

Mujeres Unidas, 1-800-580-4879, (956) 630-4878

Family Crisis Center of the Rio Grande Valley, 9956) 423-9305

### Indigent Health Care

Edinburg Health Clinic, 3105 E. Richardson R., Edinburg, TX 78539, (956) 318-2087

Edinburg Regional Medical Center, 1102 W. Trenton Rd., Edinburg, TX 78541, (956) 388-6704

McAllen Health Clinic, 300 E. Hackberry, McAllen, TX 78501, (956) 682-0824

McAllen Medical Center, 301 W. Expressway 83, McAllen, TX 78503, (956) 971-5645

Mission Health Clinic, 211 N. Schuerbach Rd., Mission, TX 78572, (956) 581-8596

Mission Hospital, 906 S. Bryan Rd., Ste. 103, Mission, TX 78572, (956) 323-1980

Weslaco Health Clinic, 1901 N. Bridge, Weslaco, TX 78596, (956) 969-4700

Knapp Medical Center, 1401 E. 8<sup>th</sup> St., Weslaco, TX 78596, (956) 969-5587

Pharr Health Clinic, 300 W. Hall Acres, Pharr, TX 78577, (956) 787-3980

Rio Grande Regional Hospital, 222 E. Ridge, Ste., #118, McAllen, TX 78503, (956) 632-6586

Doctors Hospital at Renaissance, 5519 S. McColl, Edinburg, TX 78539, (956) 362-5566

## Community Strengths

Community strengths were identified through the review of secondary research of existing publications and studies such as the *Lower Rio Grande Valley Development Council's Regional Strategic Plan, 2011-2016* and the *Hidalgo County Community Service Agency's Community Needs Assessment 2015*. The identified strengths of communities in Hidalgo County were:

- Young population
- Abundant workforce
- Growing economy, businesses, and job creation
- Hispanic culture and heritage
- New university (UTRGV) and medical school
- Hospitals and health care services
- Low cost of living
- Entrepreneurial spirit
- International trade and infrastructure
- Natural resources
- Recreation
- Tourism
- Retail destination
- Cultural diversity
- Climate
- Quality schools
- Community involvement of faith-based organizations
- Availability of social support network and agencies
- Availability of land for development
- Responsive community leaders

## 2017 Head Start Parent Survey

*Dear parent/guardian: We are doing a community assessment of our Head Start program. Please fill out the survey.  
Your answers will help us improve our program. If you need help, ask your caseworker at your center.  
Your answers will not be shared with anyone. Thank you very much.*

- Please mark clearly.
1. Are you a Head Start parent?  Yes  No
  - 1A. If not a parent, what are you?  Grandparent  Foster Parent  Legal Guardian  Other
  2. What is your sex?  Male  Female
  3. What is your race/ethnicity?  Hispanic  White  Black  American Indian  Asian  Other
  4. What is your marital status?  Single  Married  Separated  Divorced  Widowed
  5. What is your residency status?  U.S. Citizen  Resident  Other
  6. Do you speak...  English  Spanish  Other(s) *(please check all that apply)*
  7. Which language is spoken the most in your home?  English  Spanish  Other
  8. What is the highest level of education you (and/or your spouse) have completed?
 

You	Your Spouse	
<input type="checkbox"/>	<input type="checkbox"/>	Less than 9 <sup>th</sup> grade
<input type="checkbox"/>	<input type="checkbox"/>	More than 9 <sup>th</sup> grade, but no diploma
<input type="checkbox"/>	<input type="checkbox"/>	High School Diploma or GED
<input type="checkbox"/>	<input type="checkbox"/>	Some College
<input type="checkbox"/>	<input type="checkbox"/>	Associate Degree
<input type="checkbox"/>	<input type="checkbox"/>	College Degree or higher
  - 9A. Are you employed...  Full-time  Part-time  Seasonally  Not Employed
  - 9B. Is your spouse employed...  Full-time  Part-time  Seasonally  Not Employed
  10. What is your family's annual income from all sources?
 

<input type="checkbox"/> Less than \$11,880	<input type="checkbox"/> Between \$11,881 and \$16,020	<input type="checkbox"/> Between \$16,021 and \$20,160
<input type="checkbox"/> Between \$20,161 and \$24,300	<input type="checkbox"/> Between \$24,301 and \$28,440	<input type="checkbox"/> Between \$28,441 and \$32,580
<input type="checkbox"/> Between \$32,581 and \$36,730	<input type="checkbox"/> Between \$36,731 and \$40,890	<input type="checkbox"/> More than \$40,890
  11. Counting yourself, how many persons live in your household? \_\_\_\_\_
  12. Do you have children below the age of 5?  Yes  No 12 A. If yes, how many? \_\_\_\_\_
  - 12B. Do any of your children below the age of 5 suffer from any physical or mental disability?  Yes  No  
If yes, how many of them have some form of disability? \_\_\_\_\_
  13. Which of the following social services do you or members of your family have, receive, or participate in?
    - Health insurance
    - Family health insurance coverage
    - Food stamps (SNAP=Supplemental Nutrition Assistance Program)
    - WIC benefits (WIC=Women Infant Children)
    - TANF (TANF=Temporary Assistance for Needy Families)
    - Medicaid
    - Social Security
    - CHIP (CHIP=Children Health Insurance Program)
    - Public housing benefits

*Check all that apply*
  14. Which of the following amenities do you have?
    - Own home (not rent)
    - Heating in your home
    - Air conditioning
    - Complete kitchen facilities
    - Complete plumbing facilities
    - Telephone service (cell phone or landline)
    - A computer at home
    - Access to the Internet
    - Own transportation (car, truck)

*Check all that apply*

*(Over, please)*

15A. If you own a car or truck, how many do you own? \_\_\_\_\_

15B. If you do not, what is your primary means of transportation?  Taxi  Bus  Ride from friends & family  Borrow car

16. Is flooding a problem in your neighborhood?  Yes  No

17. In your opinion, which are the top **five** pressing concerns in your community?

- |   |  |
|---|--|
| <input type="checkbox"/> Crime                    | <input type="checkbox"/> Lack of parental emphasis on education          |
| <input type="checkbox"/> Lack of health insurance | <input type="checkbox"/> Illiteracy                                      |
| <input type="checkbox"/> Unemployment             | <input type="checkbox"/> Lack of affordable housing                      |
| <input type="checkbox"/> Undocumented immigrants  | <input type="checkbox"/> Lack of funds for housing rehabilitation        |
| <input type="checkbox"/> Child abuse              | <input type="checkbox"/> Homelessness                                    |
| <input type="checkbox"/> Spouse abuse             | <input type="checkbox"/> Lack of utilities or public services            |
| <input type="checkbox"/> Elder abuse              | <input type="checkbox"/> Lack of accessibility to mental health services |
| <input type="checkbox"/> Divorce                  | <input type="checkbox"/> Substance abuse (alcohol, drugs, etc.)          |
| <input type="checkbox"/> HIV/AIDS                 | <input type="checkbox"/> Racial/Ethnic or sex discrimination             |
| <input type="checkbox"/> Teenage pregnancy        | <input type="checkbox"/> Lack of handicap accessibility                  |
| <input type="checkbox"/> Juvenile offenders       | <input type="checkbox"/> Other, please specify _____                     |

18. Are you aware of job training opportunities in your community?  Yes  No

19. Are you aware of other training or educational opportunities in your community?  Yes  No

20. Are you aware of Head Start services in your community?  Yes  No

20A. If yes, how did you find out about them?  Friends  Family  Staff  Media  Flyers  Other

21. If your child attends Head Start, how satisfied are you with the program?

- Very satisfied       Satisfied       Neutral (no inclination)       Dissatisfied       Very dissatisfied

21A. If dissatisfied or very dissatisfied, why?

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22. Are you aware of other similar education or child care opportunities for your children in Hidalgo County?  Yes  No

23. Regarding education, health, nutrition, and social services, how satisfied are you with the resources available in Hidalgo County?

- Very satisfied       Satisfied       Neutral (no inclination)       Dissatisfied       Very dissatisfied

23A. If dissatisfied or very dissatisfied, what resources would you like to see more of?

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24. What kind of training programs would you like to see in your community?

- Prenatal health  Child care  Mental health  Involvement with children  Other \_\_\_\_\_

25. What is the zip code of where you live? \_\_\_\_\_

26. Please provide us with additional comments or suggestions you wish to share with us.

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**THANK YOU FOR YOUR COOPERATION**

## 2017 Encuesta Comunitaria Del Programa Hed Start Del Condado De Hidalgo

Queridos Padres: Estamos haciendo una evaluación comunitaria de nuestro programa Head Start. Por favor llene la encuesta. Sus respuestas nos ayudarán a mejorar nuestro programa. Si necesita ayuda, consulte a su trabajador social en su centro. Sus respuestas no serán compartidas con nadie. Gracias por su ayuda.

Por favor marque claramente.

1. ¿Es Ud. un padre de familia de Head Start?  Sí  No
- 1A. ¿Si no es padre de familia, ¿qué es?  Abuelo(a)  Padre adoptivo  Guardián legal  Otro
2. ¿Cuál es su sexo?  Masculino  Femenino
3. ¿Cuál es su raza?  Hispano  Blanco  Negro  Indio Americano  Asiático  Otro
4. ¿Cuál es su estado civil?  Soltero  Casado  Separado  Divorciado  Viudo
5. ¿Cuál es su estado de residencia?  Ciudadano de U.S.  Residente  Otro
6. Usted habla...  Ingles  Español  Otro(s) (marque todos los que apliquen)
7. ¿Cuál idioma predomina en su hogar?  Ingles  Español  Otro
8. ¿Cuál es el nivel mas alto de educación que usted y su esposo(a) tienen?  

Usted	Su pareja	
<input type="checkbox"/>	<input type="checkbox"/>	Menos del Noveno grado
<input type="checkbox"/>	<input type="checkbox"/>	Mas del Noveno grado, pero no diploma
<input type="checkbox"/>	<input type="checkbox"/>	Un diploma o GED
<input type="checkbox"/>	<input type="checkbox"/>	Algunos años de colegio o escuela superior
<input type="checkbox"/>	<input type="checkbox"/>	Grado Asociado
<input type="checkbox"/>	<input type="checkbox"/>	Título universitario o superior
9. ¿Trabaja usted?  Tiempo completo  Medio tiempo  Como jornalero o migrante  Desempleado  
 ¿Su esposo(a) trabaja?  Tiempo completo  Medio tiempo  Como jornalero o migrante  Desempleado
10. ¿Cuáles son los ingresos totales de su hogar, tomando en cuenta todas las fuentes de ingreso?  

<input type="checkbox"/> Menos de \$11,880	<input type="checkbox"/> Entre \$11,881 y \$16,020	<input type="checkbox"/> Entre \$16,021 y \$20,160
<input type="checkbox"/> Entre \$20,161 y \$24,300	<input type="checkbox"/> Entre \$24,301 y \$28,440	<input type="checkbox"/> Entre \$28,441 y \$32,580
<input type="checkbox"/> Entre \$32,581 y \$36,730	<input type="checkbox"/> Entre \$36,731 y \$40,890	<input type="checkbox"/> Más de \$40,890
11. ¿Contándose ud. mismo, cuántas personas viven en su casa? \_\_\_\_\_
12. ¿Tiene hijos menores de 5 años?  Sí  No    12A. Si es Sí, ¿cuántos hijos menores de 5 años tiene? \_\_\_\_\_
- 12B. ¿Algunos de sus hijos menores de 5 años sufren de alguna discapacidad mental o física?  Sí  No  
 Si su respuesta es Sí, ¿cuántos de ellos tienen alguna discapacidad? \_\_\_\_\_
13. ¿Cuáles de los siguientes servicios sociales recibe usted y/o algún miembro de su familia?  

<input type="checkbox"/> Seguro medico	<input type="checkbox"/> Casa propia (no renta)
<input type="checkbox"/> Seguro medico con cobertura familiar	<input type="checkbox"/> Calefaccion en su casa
<input type="checkbox"/> Estampillas de comido (SNAP)	<input type="checkbox"/> Aire acondicionado en su casa
<input type="checkbox"/> Beneficios WIC (WIC=Mujeres con Niños Infantes)	<input type="checkbox"/> Instalaciones completas en la cocina
<input type="checkbox"/> TANF (TANF = Asistencia Temporal para Familias Necesitadas)	<input type="checkbox"/> Instalaciones completas de plomería
<input type="checkbox"/> Medicaid	<input type="checkbox"/> Servicio de teléfono (celular o de su casa)
<input type="checkbox"/> Seguro social	<input type="checkbox"/> Una computadora en casa
<input type="checkbox"/> CHIP (CHIP=Programa de Seguro Medico para Niños)	<input type="checkbox"/> Acceso a Internet
<input type="checkbox"/> Vivienda publica (Public Housing)	<input type="checkbox"/> Transporte propio (automovil, camion)
14. ¿Cuales de los siguientes servicios tiene ud.?  

<input type="checkbox"/> Seguro medico	<input type="checkbox"/> Casa propia (no renta)
<input type="checkbox"/> Seguro medico con cobertura familiar	<input type="checkbox"/> Calefaccion en su casa
<input type="checkbox"/> Estampillas de comido (SNAP)	<input type="checkbox"/> Aire acondicionado en su casa
<input type="checkbox"/> Beneficios WIC (WIC=Mujeres con Niños Infantes)	<input type="checkbox"/> Instalaciones completas en la cocina
<input type="checkbox"/> TANF (TANF = Asistencia Temporal para Familias Necesitadas)	<input type="checkbox"/> Instalaciones completas de plomería
<input type="checkbox"/> Medicaid	<input type="checkbox"/> Servicio de teléfono (celular o de su casa)
<input type="checkbox"/> Seguro social	<input type="checkbox"/> Una computadora en casa
<input type="checkbox"/> CHIP (CHIP=Programa de Seguro Medico para Niños)	<input type="checkbox"/> Acceso a Internet
<input type="checkbox"/> Vivienda publica (Public Housing)	<input type="checkbox"/> Transporte propio (automovil, camion)

(Continúa)

- 15A. ¿Cuántos vehículos tiene? \_\_\_\_\_
- 15B. ¿Si no tiene vehículos, ¿Cuál es su medio de transporte?  Taxi  Camión  Amigos y familiares  Vehículo prestado
16. ¿Es la inundación un problema en su vecindario?  Sí  No
17. ¿Cuáles son **las cinco** principales preocupaciones de su comunidad en su opinión?

- |  |  |
|--|--|
| <input type="checkbox"/> Crimen                      | <input type="checkbox"/> Falta de énfasis de los padres en la educación      |
| <input type="checkbox"/> Falta de seguro médico      | <input type="checkbox"/> Analfabetismo                                       |
| <input type="checkbox"/> Desempleo                   | <input type="checkbox"/> Falta de vivienda asequible                         |
| <input type="checkbox"/> Personas indocumentadas     | <input type="checkbox"/> Falta de fondos para la rehabilitación de viviendas |
| <input type="checkbox"/> Abuso a los menores         | <input type="checkbox"/> Sin hogar   |
| <input type="checkbox"/> Abuso del conyuge           | <input type="checkbox"/> Falta de utilidades o servicios públicos            |
| <input type="checkbox"/> Maltrato a personas mayores | <input type="checkbox"/> Falta de accesibilidad de servicios de salud mental |
| <input type="checkbox"/> Divorcio                    | <input type="checkbox"/> Abuso de sustancias (alcohol, drogas, etc.)         |
| <input type="checkbox"/> VIH/SIDA                    | <input type="checkbox"/> Discriminación racial/étnica o sexual               |
| <input type="checkbox"/> Embarazo en la adolescencia | <input type="checkbox"/> Falta de accesibilidad para discapacitados          |
| <input type="checkbox"/> Delincuentes juveniles      | <input type="checkbox"/> Otro, por favor especificar _____                   |

18. ¿Tiene conocimiento de las oportunidades de capacitación laboral en su comunidad?  Sí  No
19. ¿Tiene conocimiento de otras oportunidades de capacitación o educación en su comunidad?  Sí  No
20. ¿Tiene conocimiento de los servicios de Head Start en su comunidad?  Sí  No
- 20A. Si es Sí, ¿cómo supo del programa?  Amigos  Familia  Personal  Radio, TV  Folletos  Otro
21. Si su hijo asiste a Head Start, ¿cómo se siente con el programa?
- Muy satisfecho  Satisfecho  Neutral  Insatisfecho  Muy insatisfecho

Q21A. Si está insatisfecho o muy insatisfecho, ¿por qué? \_\_\_\_\_

22. ¿Tiene conocimiento de otras oportunidades de educación o cuidado de niños similares para sus hijos en el Condado de Hidalgo?  Sí  No
23. ¿En cuanto a salud, educación, nutrición y servicios sociales, ¿cómo se siente con los recursos disponibles en el Condado de Hidalgo?  Muy satisfecho  Satisfecho  Neutral  Insatisfecho  Muy insatisfecho
- 23A. Si está insatisfecho o muy insatisfecho, ¿qué recursos le gustaría ver más? \_\_\_\_\_

24. ¿Qué clase de programas de capacitación le gustaría ver en su comunidad?
- Salud prenatal  Cuidado de los niños  Salud mental  Participación con niños  Otro \_\_\_\_\_

25. ¿Cuál es el código postal de su residencia? \_\_\_\_\_

26. Por favor, proveanos con comentarios o sugerencias adicionales que desee compartir con nosotros.

**MUCHAS GRACIAS POR SU COOPERACION**