

**Re: Disconnect letter for Hidalgo Co. Wic Program**

**From :** Josephine Ramirez <josephine.ramirez@da.co.hidalgo.tx.us>  
**Subject :** Re: Disconnect letter for Hidalgo Co. Wic Program  
**To :** Betsy Roque <betsy.roque@co.hidalgo.tx.us>  
**Cc :** Elena Gomez <elena.gomez@co.hidalgo.tx.us>, Dina Trevino <dina.trevino@co.hidalgo.tx.us>, Martha Salazar <martha.salazar@co.hidalgo.tx.us>, Victor Garza <victor.garza@da.co.hidalgo.tx.us>

Fri, Jul 28, 2017 01:52 PM

2 attachments

Yes

**Josephine Ramirez Solis**

Assistant Criminal District Attorney

Chief - Civil Division

Office of Criminal District Attorney

Hidalgo County, Texas

100 E. Cano

Edinburg, TX 78539

(956) 292-7609 ext. 8186

(956) 318-2079 FAX

[josephine.ramirez@da.co.hidalgo.tx.us](mailto:josephine.ramirez@da.co.hidalgo.tx.us)

\*\*\*\*\*

The information contained in this e-mail may be 1.SUBJECT TO THE ATTORNEY-CLIENT PRIVILEGE; 2.ATTORNEY WORK PRODUCT; and/or 3.CONFIDENTIAL. It is intended only for the individual or entity designated above. Any distribution, copying, or use of or reliance upon the information contained in this e-mail by or to anyone other than the recipient designated above by the sender is unauthorized and strictly prohibited. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE ADVISE THE SENDER BY REPLY E-MAIL TO [josephine.ramirez@da.co.hidalgo.tx.us](mailto:josephine.ramirez@da.co.hidalgo.tx.us) AND DELETE THE COMMUNICATION.

\*\*\*\*\*

On Fri, Jul 28, 2017 at 1:46 PM, Betsy Roque <[betsy.roque@co.hidalgo.tx.us](mailto:betsy.roque@co.hidalgo.tx.us)> wrote:

Ms. Ramirez,

As you suggested, I looked further into this. I found the original AI where the contract was approved for the monitoring services for the WIC Clinic located at 113 Dawson. Page 5 of the attachment is the contract that was available as the backup, and page 6 the T&Cs. The original contract was only for 1 year, and "continuing regularly and monthly thereafter."

I ran several searches through Agenda Quick under various key words to see if a contract had been entered for this location after the 1 year expiration, and none was found.

Does this clarify your concerns, and would you now approve to form?

**BR****Betsy Roque**

Procurement Specialist I

**Hidalgo County Purchasing Department****2812 South Business Highway 281****Edinburg, Texas 78539****P: (956) 292-7000 ext. 4858 F: (956) 292-7612****[betsy.roque@co.hidalgo.tx.us](mailto:betsy.roque@co.hidalgo.tx.us)*****"By failing to prepare, you're preparing to fail." -Benjamin Franklin*****From:** "Betsy Roque" <[betsy.roque@co.hidalgo.tx.us](mailto:betsy.roque@co.hidalgo.tx.us)>**To:** "Josephine Ramirez" <[josephine.ramirez@da.co.hidalgo.tx.us](mailto:josephine.ramirez@da.co.hidalgo.tx.us)>**Cc:** "Martha Salazar" <[martha.salazar@co.hidalgo.tx.us](mailto:martha.salazar@co.hidalgo.tx.us)>, "Victor Garza" <[victor.garza@da.co.hidalgo.tx.us](mailto:victor.garza@da.co.hidalgo.tx.us)>**Sent:** Tuesday, July 25, 2017 4:43:40 PM**Subject:** Re: Disconnect letter for Hidalgo Co. Wic Program

I've contacted Ms. Mague and we will look further into this.

Thank you!

**BR**

**Betsy Roque**  
 Procurement Specialist I  
**Hidalgo County Purchasing Department**  
**2812 South Business Highway 281**  
**Edinburg, Texas 78539**  
**P: (956) 292-7000 ext. 4858 F: (956) 292-7612**  
[betsy.roque@co.hidalgo.tx.us](mailto:betsy.roque@co.hidalgo.tx.us)

*"By failing to prepare, you're preparing to fail." -Benjamin Franklin*

**From:** "Josephine Ramirez" <[josephine.ramirez@da.co.hidalgo.tx.us](mailto:josephine.ramirez@da.co.hidalgo.tx.us)>  
**To:** "Betsy Roque" <[betsy.roque@co.hidalgo.tx.us](mailto:betsy.roque@co.hidalgo.tx.us)>, "Martha Salazar" <[martha.salazar@co.hidalgo.tx.us](mailto:martha.salazar@co.hidalgo.tx.us)>  
**Cc:** "Victor Garza" <[victor.garza@da.co.hidalgo.tx.us](mailto:victor.garza@da.co.hidalgo.tx.us)>  
**Sent:** Tuesday, July 25, 2017 4:30:46 PM  
**Subject:** Re: Disconnect letter for Hidalgo Co. Wic Program

Ms. Roque,

Please note that the form requires acknowledgement as to the continuing obligation to pay further monitoring fees that may be owed under the contract. I would recommend looking into that before having someone sign off on it.

Thanks.

**Josephine Ramirez Solis**

Assistant Criminal District Attorney

Chief - Civil Division

Office of Criminal District Attorney

Hidalgo County, Texas

100 E. Cano

Edinburg, TX 78539

[\(956\) 292-7609 ext. 8186](tel:(956)292-7609)

[\(956\) 318-2079](tel:(956)318-2079) FAX

[josephine.ramirez@da.co.hidalgo.tx.us](mailto:josephine.ramirez@da.co.hidalgo.tx.us)

.....  
 The information contained in this e-mail may be 1.SUBJECT TO THE ATTORNEY-CLIENT PRIVILEGE; 2.ATTORNEY WORK PRODUCT; and/or 3.CONFIDENTIAL. It is intended only for the individual or entity designated above. Any distribution, copying, or use of or reliance upon the information contained in this e-mail by or to anyone other than the recipient designated above by the sender is unauthorized and strictly prohibited. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE ADVISE THE SENDER BY REPLY E-MAIL TO [josephine.ramirez@da.co.hidalgo.tx.us](mailto:josephine.ramirez@da.co.hidalgo.tx.us) AND DELETE THE COMMUNICATION.  
 .....

On Tue, Jul 25, 2017 at 4:23 PM, Betsy Roque <[betsy.roque@co.hidalgo.tx.us](mailto:betsy.roque@co.hidalgo.tx.us)> wrote:

Good afternoon Ms. Ramirez,

Attached you'll find an official notice of discontinuance for alarm monitoring system from Superior Alarm. Ms. Mague from WIC has asked me to place this on the agenda, as Superior Alarm is requesting a signature to proceed with the discontinuance of service.

Please review and approve to form, so that I may proceed with the agenda item.

**BR**

**Betsy Roque**  
 Procurement Specialist I  
**Hidalgo County Purchasing Department**  
**2812 South Business Highway 281**  
**Edinburg, Texas 78539**  
**P: (956) 292-7000 ext. 4858 F: (956) 292-7612**  
[betsy.roque@co.hidalgo.tx.us](mailto:betsy.roque@co.hidalgo.tx.us)

*"By failing to prepare, you're preparing to fail." -Benjamin Franklin*

**From:** "Mague Gonzalez" <[mague.gonzalez@wic.co.hidalgo.tx.us](mailto:mague.gonzalez@wic.co.hidalgo.tx.us)>  
**To:** "Betsy Roque" <[betsy.roque@co.hidalgo.tx.us](mailto:betsy.roque@co.hidalgo.tx.us)>  
**Sent:** Thursday, July 20, 2017 5:46:54 PM  
**Subject:** Fwd: Disconnect letter for Hidalgo Co. Wic Program

Betsy, this is the notice that needs to be signed for the disconnection for the alarm system for the Edinburg WIC Clinic, 113 Dawson, Edinburg, Texas 78539. Superior Alarm.

Margarita Gonzalez  
Grants Accounting Supervisor  
Hidalgo County WIC Program  
3105 W. University  
Edinburg, Texas 78539  
 [\(956\)381-4646 ext. 4042](tel:(956)381-4646)  
 [\(956\)381-0017](tel:(956)381-0017)  
[mague.gonzalez@wic.co.hidalgo.tx.us](mailto:mague.gonzalez@wic.co.hidalgo.tx.us)

---

**From:** "Magda Ramirez" <[m.ramirez@superioralarms.com](mailto:m.ramirez@superioralarms.com)>  
**To:** "mague gonzalez" <[mague.gonzalez@wic.co.hidalgo.tx.us](mailto:mague.gonzalez@wic.co.hidalgo.tx.us)>  
**Cc:** [dataentry@superiorcentral.com](mailto:dataentry@superiorcentral.com), "Josue Alegria" <[j.alegria@superioralarms.com](mailto:j.alegria@superioralarms.com)>, "m taylor" <[m.taylor@superioralarms.com](mailto:m.taylor@superioralarms.com)>  
**Sent:** Wednesday, June 28, 2017 4:49:22 PM  
**Subject:** Disconnect letter for Hidalgo Co. Wic Program



600 Ash Avenue - P.O. Drawer 3097  
McAllen, TX 78501  
State Lic. B4881 - Fire Lic. ACR-86318-816  
Tel. (956) 682-6005 - Fax 213-1179

*We send the police there in a hurry!*

June 28, 2017

Hidalgo County Wic Program

113 Dawson

Edinburg, TX 78539

Re: 551485

Dear Valued Customer,

I have enclosed an official disconnect form to be completed, signed, dated and returned to us at your earliest convenience.

Your continued patronage is a vital part of our growth. We are most grateful and would like to continue serving you for many more years to come.

Please let me know if there is anything we can do to keep you. You have been a part of our family for many years and would like to continue our business relationship with you.

If you have any questions, need any additional information or decide to continue service with us please do not hesitate to call me.

I look forward to hearing from you soon!

Sincerely,

**Magda Ramirez**

Customer Service

Superior Alarms

600 Ash Ave.

McAllen, Tx 78501

Office: [956-682-6005](tel:956-682-6005)

Direct: [956-213-1332](tel:956-213-1332)

Fax: [956-213-1179](tel:956-213-1179)

Email: [m.ramirez@superioralarms.com](mailto:m.ramirez@superioralarms.com)



The information in this email may be confidential and/or privileged. This email is intended to be reviewed only by the individual or organization named above. If you are not the intended recipient or an authorized representative of the intended recipient, you are hereby notified that any review, dissemination or copying of this email and its attachments, if any, and any use or disclosure of the information contained herein, is prohibited. If you have received this email in error, please immediately notify the sender by email or telephone and permanently delete this email from your system.



**image002.png**  
29 KB



4814 Lakewood Blvd., Suite 307  
Houston, TX 77058  
Phone: 281-956-1179 Fax: 281-956-1179  
Tel: 281-956-1179 Fax: 281-956-1179  
www.superioralarms.com

**image001.png**  
35 KB