

Zimbra

monica.salinas@co.hidalgo.tx.us

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**Fwd: Invoice 91886**

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**From :** Rosie Luna <rosie.luna@co.hidalgo.tx.us> Thu, Oct 05, 2017 08:06 AM  
**Subject :** Fwd: Invoice 91886  
**To :** monica salinas <monica.salinas@co.hidalgo.tx.us>  
**Cc :** Lauro Torres <lauro.torres@co.hidalgo.tx.us>

Monica,

This is what TriStar sent me as a response to the questions you had.

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Thank you,

*Rosie Luna*

The County of Hidalgo  
Safety Division  
9805 N. 10th  
McAllen, Texas 78504  
(956) 292-7030  
rosie.luna@co.hidalgo.tx.us

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**From:** "Inga Sanders" <Inga.Sanders@tristargroup.net>  
**To:** "rosie luna" <rosie.luna@co.hidalgo.tx.us>  
**Cc:** "Lynda Navarro" <Lynda.Navarro@tristargroup.net>, "Jimmy Dyer" <Jimmy.Dyer@tristargroup.net>  
**Sent:** Wednesday, October 4, 2017 7:27:15 PM  
**Subject:** RE: Invoice 91886

Hi Rosie,

The price increased with the contract date of 1/1/2017.

Per the contract, the fees increased 2.5%.

$\$7.85 * 1.025 = \$8.05$

The rate of \$8.05 is what you should see on the face of the invoice. Once you use that rate, the math should work.

Please let us know if you need any additional information. Thanks!

Inga Sanders  
Corporate Controller  
TRISTAR Insurance Group  
Office: 562-495-6600 Ext.1035

Fax: 562-495-6675  
Mobile: 949-463-6642  
[Inga.Sanders@tristargroup.net](mailto:Inga.Sanders@tristargroup.net)

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**From:** Lynda Navarro  
**Sent:** Wednesday, October 04, 2017 9:34 AM  
**To:** Inga Sanders  
**Subject:** FW: Invoice 91886

Lynda Navarro  
Accounts Receivable Specialist  
Tristar Insurance Group  
Office: 562-495-6600 Ext. 1011  
Fax: 562-432-8258  
[Lynda.Navarro@tristargroup.net](mailto:Lynda.Navarro@tristargroup.net)

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**From:** Rosie Luna [<mailto:rosie.luna@co.hidalgo.tx.us>]  
**Sent:** Wednesday, October 04, 2017 9:26 AM  
**To:** Lynda Navarro  
**Subject:** Invoice 91886

Good morning Ms. Navarro,

I am trying to acquire some answers to questions that were brought up with invoice# 91886 (attached for your review). I know the process is for TRISTAR to bill Montalvo Insurance and they in turn bill Hidalgo County for the reimbursement of paying out to you all. Here are the questions that were asked:

1. Reporting fee has been \$7.85 when did the price increase?
2. On invoice# 91886, it shows that there were 12 CMS Rpt at \$8. and invoice is for \$96.60. If fee is \$8 would that not produce an invoice for \$96.00 not \$96.60?

Could you please reply to the questions? Should you need any further assistance, please contact our department.

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Thank you,

*Rosie Luna*

The County of Hidalgo  
Safety Division  
9805 N. 10th  
McAllen, Texas 78504  
(956) 292-7030  
[rosie.luna@co.hidalgo.tx.us](mailto:rosie.luna@co.hidalgo.tx.us)

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