

FILED
AT 10:55 O'CLOCK A M
APR 06 2017
ARTURO GUAJARDO, JR. COUNTY CLERK
HIDALGO COUNTY, TEXAS
BY AMENDMENT TO JG DEPUTY

**PRODUCT SUPPORT &
ENHANCEMENT AGREEMENT**

Xerox Government Systems, LLC
2025 Leestown Rd.
Lexington, KY 40511
("Conduent")

and

HIDALGO COUNTY, TEXAS
100 N. Closner, 1st Floor
Edinburg, Texas 78539
("Licensee")

Original Product Support & Enhancement Agreement dated November 1, 2011 (the "PSE Agreement").

This Amendment No. 4 (this "PSE Amendment").

Effective Date of this PSE Amendment January 1, 2017 (the "PSE Amendment Date").

Licensee and Conduent, intending to be legally bound, agree as follows:

1. Replacement of Exhibit 1. Exhibit 1 of the PSE Agreement is deleted in its entirety and replaced with Exhibit 1 to this PSE Amendment.
2. Integration Provision. Except as expressly modified by this PSE Amendment, the PSE Agreement shall remain in full force and effect. As of the PSE Amendment Date, the PSE Agreement, as further amended by the PSE Amendment, constitutes the entire understanding of the parties as regards the subject matter hereof and cannot be modified except by written agreement of the parties.

IN WITNESS WHEREOF, the parties have set their respective hands and seals below.

XEROX GOVERNMENT SYSTEMS, LLC

HIDALGO COUNTY, TEXAS

By: [Signature]

By: Ramon Garcia

Name: Louis Schiavone, Jr.

Name: Ramon Garcia

Title: Vice President

Title: County Judge

APPROVED BY
COMMISSIONERS' COURT
ON: 3/21/17 amb

EXHIBIT 1

LICENSEE: Hidalgo County, Texas

ANNUAL CONTRACT YEAR PAYMENT DATE: 01/01/2017

ANNUAL ESCALATION NOT TO EXCEED: For the Baseline Component System Juror and the Data Merge Services, each Contract Year beginning in Contract Year 2, the Payment Amount shall not increase by more than the US Department of Labor, Bureau of Labor Statistics, Historical Chained Consumer Price Index for all Urban Consumers (C-CPI-U), US City Average for All Items, Percent Change from Previous December, with an increase of not less than 2% and not greater than 5% on a year-over-year basis, multiplied by the Payment Amount in the immediately preceding Contract Year. All results will be rounded up to the next ten dollars (\$10.00).

Baseline Component System	Contract Year Begins/Ends	Expiration Date	First Annual Payment Amount
Conduent Basic Juror Support	January 1, 2017	December 31, 2017	\$9,570.00
Conduent Basic eJuror Support	January 1, 2017	December 31, 2017	\$4,260.00
Conduent IVR	January 1, 2017	December 31, 2017	\$3,340.00
Conduent Data Merge with NCOA and DPV Services	January 1, 2017	December 31, 2017	\$2,400.00
TOTAL:			\$19,570.00

1. Fees will be invoiced and paid in U.S. Dollars.
2. Upon request, Licensee shall provide Conduent with a tax exemption certificate.

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SERVICE AGREEMENT

Company's Name: Xerox Corporation

Department: District Clerk

AI- 58475 **Approved on CC on** 03/21/2017

Approved as to form: Office of Criminal District Attorney

By: *Josephine Ramirez-Solis*

Print Name: Josephine Ramirez-Solis, ADA
County of Hidalgo District Attorney's Office

Date: _____

ATTEST:

By: *Arturo Guajardo*
Arturo Guajardo, County Clerk



Date: _____