



Brian Donohue
Aetna
151 Farmington Ave,
RE11
Hartford, CT 06156
860-273-6820

October 12, 2016

County of Hidalgo
100 East Cano
Edinburg, TX 78539

Re: County of Hidalgo - Confirmation of Services and Administrative Services Only Fees

Dear County of Hidalgo:

Thank you for selecting Aetna and we look forward to beginning our business relationship with County of Hidalgo. Based on our original proposal and subsequent discussions, we have outlined the products and services County of Hidalgo has purchased for the plan effective January 1, 2017. Please review and confirm this information accurately reflects County of Hidalgo's understanding. If you have any questions, you may contact Louie Heerwagen to discuss any necessary changes.

The contract period begins on the effective date of January 1, 2017. Our contracts provide for automatic renewal upon the completion of each contract period unless either party invokes the termination provision, which requires 31 days advance written notice of termination to the other party. This provision may be invoked at any time during the continuance of the contract and is not limited to termination occurring on the renewal date, subject to the terms of the contract(s).

Coverages and Financial Arrangements

The following illustrates the funding arrangements by line of coverage:

Coverage	Funding Arrangement
Choice POS II	Self-Funded
Aetna Pharmacy Management	Self-Funded

Administrative Service Fees

Based on the package of services selected and enrollment awarded to Aetna, the per employee per month administrative services fees by plan for each of the three contract periods, as revised and quoted on August 26, 2016, are:

Plan	Projected Enrollment	01/01/2017	01/01/2018	01/01/2019
Choice POS II	3,779	\$41.06	\$40.40	\$41.61
Pharmacy Rebate Offset		(\$21.38)	(\$23.33)	(\$25.02)
Total Per Employee Per Month		\$19.68	\$17.07	\$16.59

Self Funded Fees include:

Included Services / Programs in Above Administrative Fees
Implementation & Communications
\$10,000 Implementation Allowance (Year 1 Only)
\$65,000 Wellness Allowance (Year 1 Only)
\$45,000 Wellness Allowance (Year 2 Only)
\$5,000 Wellness Allowance (Year 3 Only)
Designated Implementation Manager
Open Enrollment Marketing Material (noncustomized)
Onsite Open Enrollment Meeting Preparation
Standard ID Cards
General Administration
Experienced Account Management Team
Designated billing, eligibility, plan set up, underwriting and drafting services
Review or draft plan documents
Summary of Benefits and Coverage (SBCs)
Aetna Full Claim Fiduciary - Option 1
Aetna provides External Review
Alternate Stockpiling (1x Month) ACH Drawdown
Member and Claim Services
Claim Administration
Member Services
Aetna Voice Advantage
Designated Service Center
Plan Sponsor Liaison
Special Investigations / Zero Tolerance Fraud Unit
Network
National Advantage™ Program
Standard Facility Charge Review
Network Access / Full National Reciprocity
Institutes of Excellence™ (Transplants)
Custom Network
Care Management
Utilization Management Inpatient Precertification
Utilization Management Outpatient Precertification
Utilization Management Concurrent Review

Utilization Management Discharge Planning
Utilization Management Retrospective Review
Aetna Compassionate Care Program (ACCP)
Infertility Case Management
National Medical Excellence®
Institutes of Quality Program (IOQ) (same benefits)
Informed Health® Line - 24-hour Nurseline 1-800 #
Simple Steps To A Healthier Life ®- Health Assessment
Behavioral Health
Managed Behavioral Health
Aetna Behavioral Health Basic Conditions Management Program
AbilTo network – subject to member cost share
Applied Behavioral Analysis (ABA)
Web Tools
DocFind® (online provider directory)
Aetna Navigator® - Member Self Service Web
Web-Chat Technology - Virtual Assistant Ann
Online Programs
Health Decision Support - Basic
Reporting
10 Hours of Ad Hoc Reports, Annual Restoration
Aetna Health Information Advantage
e.Plan Sponsor Monitor – Level B Reporting (Standaard Quarterly Utilization Reports)
Monthly Financial Claim Detail Reports
Monthly Banking Reports
Aetna Discount Program
at home products, books, fitness, hearing, national products and services, oral health care, vision and weight management

Services included through the claim wire:

Claim Wire Billing Programs	Charged through the claim wire. Not included in the PEPM fees above.
Subrogation	30% of recovered amount will be retained
Coordination of Benefits, Retro Terminations, Medical Bill and Hospital Bill Audits, Workers Compensation, DRG and Implant Audits	30% of recovered amount will be retained
Enhanced Clinical Review	\$0.60 per member per month
Aetna Oncology Solutions SM	\$125 per month of active treatment
Teladoc	\$0.21 per member per month plus \$3.00 for each Teladoc consultation and \$40 per Teladoc consultation

- Broker/Consultant fees of \$0.00 paid to Alamo.