



Cisco Systems, Inc.

Vendor ID 1770059951100	DIR Contract Number DIR-TSO-2542
URL Vendor Website (http://www.cisco.com/web/strategy/government-texas/contracts.html#~1)	Contract Term End Date 5/5/2018
HUB Type Non HUB	Contract Fax Date 5/5/2018
E-Rate Qualified	

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Contract Overview

Cisco Systems offers Cisco branded hardware, networking equipment, servers, data storage solutions, and related services through this contract. This contract is E-Rate qualified. Contracts may be used by state and local government, public education, other public entities in Texas, as well as public entities outside the state. This contract has a number of resellers, many of which are HUB vendors.

Contract Documents

- [DIR-TSO-2542 Contract PDF \(373.51KB\)](#)
([http://publishingext.dir.texas.gov/portal/internal/contracts-and-services/Contracts/DIR-TSO-2542 Contract.pdf](http://publishingext.dir.texas.gov/portal/internal/contracts-and-services/Contracts/DIR-TSO-2542%20Contract.pdf))
- [DIR-TSO-2542 Appendix A Standard Terms and Conditions \(Amendment 4\) PDF \(980.84KB\)](#)
([http://publishingext.dir.texas.gov/portal/internal/contracts-and-services/Contracts/DIR-TSO-2542 Appendix A Standard Terms and Conditions \(Amendment 4\).pdf](http://publishingext.dir.texas.gov/portal/internal/contracts-and-services/Contracts/DIR-TSO-2542%20Appendix%20A%20Standard%20Terms%20and%20Conditions%20(Amendment%204).pdf))
- [DIR-TSO-2542 Appendix B HUB Subcontracting Plan \(Approved 04-05-2016\) PDF \(556.63KB\)](#)
([http://publishingext.dir.texas.gov/portal/internal/contracts-and-services/Contracts/DIR-TSO-2542 Appendix B HUB Subcontracting Plan \(Approved 04-05-2016\).pdf](http://publishingext.dir.texas.gov/portal/internal/contracts-and-services/Contracts/DIR-TSO-2542%20Appendix%20B%20HUB%20Subcontracting%20Plan%20(Approved%2004-05-2016).pdf))

Cisco System, Inc.
APPENDIX C TO DIR-TSO-2542 - Amendment #4
Dated 4/26/2017

Cisco Hardware	APPENDIX C TO DIR-TSO-2542 PRICING INDEX			CISCO SYSTEMS, INC.		
PRODUCT Category			DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit	
Cisco Hardware on Cisco Global Price List	See Cisco Web Page for detail	See Cisco Web Page for detail	36.00%	Customer price will be 36.00% less the then-current List Price as published on Cisco's Global Price List		
Cisco Meraki Price List	See Cisco Web Page for detail	See Cisco Web Page for detail	36.00%	Customer price will be 36.00% less the then-current List Price as published on Cisco's Meraki Price List		
Cisco SMARTnet Services	Cisco is providing its standard warranty term for all new hardware and software purchased under the contract. Customers may purchase Cisco SMARTnet for an increased level of support which provides: 1) Global 24-hour access to experts in the Cisco Technical Assistance Center (TAC), 2) Self-help support through online communities, resources, and tools, 3) Hardware replacement options, including 2-hour, 4-hour and next business day, and 4) Operating System (OS) software updates. Below is pricing for a 1, 3, and 5 year term of service.					
SERVICE Category	Manufacturer Part Number	MSRP COST	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit
Cisco SMARTnet for Government (1 Year Term)	See Cisco Web Page for detail	See Cisco Web Page for detail		10.00%	Customer price will be 10.00% less the then-current List Price as published on Cisco's Global Price List	
Cisco SMARTnet for Government (3 Year Term) *	See Cisco Web Page for detail	See Cisco Web Page for detail		17.00%	Customer price will be 17.00% less the then-current List Price as published on Cisco's Global Price List	
Cisco SMARTnet for Government (5 Year Term) *	See Cisco Web Page for detail	See Cisco Web Page for detail		21.00%	Customer price will be 21.00% less the then-current List Price as published on Cisco's Global Price List	
Cisco SMARTnet for Education (1 Year Term)	See Cisco Web Page for detail	See Cisco Web Page for detail		25.00%	Customer price will be 25.00% less the then-current List Price as published on Cisco's Global Price List	
Cisco SMARTnet for Education (3 Year Term) *	See Cisco Web Page for detail	See Cisco Web Page for detail		28.00%	Customer price will be 28.00% less the then-current List Price as published on Cisco's Global Price List	
Cisco SMARTnet for Education (5 Year Term) *	See Cisco Web Page for detail	See Cisco Web Page for detail		30.00%	Customer price will be 30.00% less the then-current List Price as published on Cisco's Global Price List	
* If a three (3) or five (5) year prepaid term is selected, full payment is made upfront at the beginning of the subscription term. The above discounts do not assume or factor in any applicable finance or interest charges for the prepaid terms. It is the responsibility of the customer to determine the mechanism for funding.						
Cisco Technical and Maintenance Services	These services provide technical support, flexible hardware coverage, and smart, proactive device diagnostics for hardware.					
SERVICE Category	Manufacturer Part Number	MSRP COST	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit
Cisco Technical and Maintenance Services	Please see Exhibit 3 for a complete listing of Cisco Services IDs	See Cisco Web Page for detail		10.00%	Customer price will be 10.00% less the then-current List Price as published on Cisco's Global Price List	