

# **HIDALGO COUNTY HEALTH & HUMAN SERVICES**

## **COMMUNITY HEALTH WORKER (PROMOTORA)**

### **General Description:**

Under the supervision of a licensed social worker or nurse, provides community based health education and referrals. Role is aimed at supporting prevention activities, treatment services, and resource referrals for women (including pregnant women and their partners), adolescents, and men adversely or potentially impacted by vector borne disease. Will also improve public understanding of vector borne health issues and connect residents with available resources as well as encourage them to take control of their own health needs. Services will be provided to women, adolescents, men, families, and communities. This employee will have no supervisory responsibilities.

### **Examples of Work Performed:**

- Primary role is to increase access to care and reduce barriers to specialized healthcare
- Provides health education and information to women (including pregnant women and their partners), adolescents, and men who reside in Hidalgo County.
- Provide information on the available services related to family planning, diagnostic testing, screening and counseling, medical care, case management and treatment.
- Serves as a link between Hidalgo County residents and health care services through referrals.
- Facilitates community organizing in order to provide presentations on health education to large groups or individuals - i.e. Health Fairs, Community Outreach, Community Resource Center Advocacy, County Health Clinics, and Educational Events.
- May conduct home visits alone or with a team member
- Collaborates with area health and human services providers to meet the needs of Hidalgo County residents.
- Provide advocacy on residents' behalf if necessary.
- Evaluates and screens health conditions and needs of Hidalgo County residents.
- Understands and translates services and / or health service programs

provided by clinics, hospitals and government agencies and / or non-profit programs.

- Encourages wellness and health behavior.
- Completes and documents evaluation activities.
- Prepares reports as required including daily encounter records.
- Performs phone duties and/or supports other staff members as needed.
- Attends training when directed.
- Performs other duties as assigned.

### **General Qualifications Guidelines:**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The essential duties and responsibilities noted above are representative of the knowledge, skill and / or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties.

### **Education and / or Experience:**

- High School Diploma or GED;
- Twelve (12) months experience in health promotion
- Fully bilingual (English/Spanish)

### **Certification, Licenses, Registrations:**

- **Must be Certified Health Worker through the Texas Department of State Health Services**
- Current Texas Motor Vehicle Operator License
- Must be able to be insured by the County's insurance carrier.

### **Other Skills and Abilities:**

- Computer knowledge, media and internet use knowledge;
- Must have good command of the English language including usage, spelling and grammar.
- Ability to communicate effectively orally and in writing in English and Spanish.
- Ability to be organized, efficient and confidentiality.
- Employee may be assigned other duties in addition to those listed; Duties may change according to the changing needs of the County.

## **Physical Demands:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, the employee is regularly required to talk or hear. The employee frequently is required to stand. The employee is occasionally required to walk; sit; use hands to find, handle, or feel objects, tools or controls; reach with hands and arms; climb or balance; stoop and kneel.

The employee must occasionally lift and/or move over 25 pounds. Specific vision abilities required by this job include close vision, depth perception, and the ability to adjust focus.

## **WORK ENVIRONMENT:**

The work environment characteristics described here are representative of those an employee encounter while performing the essential functions of this job.

The noise level in the work environment is usually moderate.

## **SAFETY REQUIREMENTS:**

Maintain physical conditions appropriate to the performance of assigned duties and responsibilities which may include the following:

- Sitting, standing and / or walking for extended periods of time
- operating assigned equipment

Maintain mental capacity which permits:

- making sound decisions and using good judgment
- demonstrating intellectual capabilities

Effectively handle a work environment and conditions which involve:

- working closely with others
- working in a multi-task environment

Maintain effective audio-visual discrimination and perception needed for:

- making observations
- reading and writing
- operating assigned equipment
- communication with others
- required to follow the Hidalgo County Accident Prevention Plan and department's safety regulations.