

Zimbra**oliverio.delagarza@co.hidalgo.tx.us**

Fwd: Order#0162631941

From : Jane J. Lopez <jane.lopez@co.hidalgo.tx.us>
Subject : Fwd: Order#0162631941
To : Oliverio <oliverio.delagarza@co.hidalgo.tx.us>

Tue, Feb 06, 2018 04:33 PM

📎 1 attachment

See below

From: furnituredirect@staples.com
To: "Jane J. Lopez" <jane.lopez@co.hidalgo.tx.us>
Sent: Tuesday, February 6, 2018 8:32:04 AM
Subject: Re: Order#0162631941

Hello Jane,

We aren't going to pickup the extra items that were in the bundle you received.

You were not charged for this of course. I see Brooke sent you the packing slips for the credit and reshipment. You are welcome to keep or donate or dispose of any items you don't want.

Thanks,

Jill D.

Customer Service Professional

STAPLES

Business Advantage

T: (877) 826-7755

F: (877) 609-7770

E: cftfurnituresupport@staples.com

#itsprotime

Summon your inner pro herewww.staplesadvantage.com

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Case # 31865403

Original Message Follows: -----

Good morning, please explain by extra item. Please advise. Tks.

From: furnituredirect@staples.com
To: "Jane J. Lopez" <jane.lopez@co.hidalgo.tx.us>
Cc: "Brooke Marshall" <Brooke.Marshall@Staples.com>
Sent: Tuesday, February 6, 2018 7:20:22 AM
Subject: Re: Order#0162631941 (KMM57246174V23206L0KM)

Hello Jane,

Please keep, donate or dispose of the extra items.

If you have any questions or concerns please reply to this email.

Thank you,

Jill D.

Customer Service Professional

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Case # 31865403

Original Message Follows: -----

Good afternoon. Please see attached of received delivery today. We had a damaged hutch, which we returned 1/30/2018. Today we received the whole bundle. Please advise. Tks.

--

Jane Lopez

Clerk II

(956)292-7026

The County of Hidalgo, Texas

Public Affairs Division

100 E. Cano St. Floor 1

Edinburg, TX 78539

--

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