

Zimbra**heidi.ortiz@co.hidalgo.tx.us**

RE: Jail Lobby/Intake Kiosks & Deposit/Release Services

From : Pedro Luis Ramirez
<pedro.ramirez@hidalgoso.org>

Thu, Mar 01, 2018 05:58 PM

 1 attachment

Subject : RE: Jail Lobby/Intake Kiosks &
Deposit/Release Services

To : Heidi Garcia Ortiz
<heidi.ortiz@co.hidalgo.tx.us>

Cc : Monica Guajardo
<monica.guajardo@hidalgoso.org>,
Sabrina Rodriguez
<sabrina.rodriguez@hidalgoso.org>

Ms. Garcia Ortiz,

I reviewed the draft RFP on the kiosks. It looks good, it contains the services we are requiring. In regards to the following bullet point:

- The ability to enhance the current check release method with the ability to release via debit card for the inmate to retrieve 100% of released funds with **no fee to the inmate or Hidalgo County.**

We would like the ability to release via debit card as an available option that we can tap into some time after we enter into the contract. Our idea is to first try out the kiosk and see how that change will affect our facility before adapting another new process concurrently (release via debit card). Also towards the end of the bullet point, it states that no fee to the inmate. Based on conversations with vendors, there is no fee if the money is withdrawn within the first 72 hours or so, I don't know if it would be a good idea to add something to that effect. Such as 'no fee if funds are withdrawn within a specified period of time'.

Other than that it looks good, what is the next step in the process?

Sincerely,

Pedro Luis Ramirez, MBA, MPP

Accountant IV
Hidalgo County Sheriff's Office • Financial Services Division
Edinburg, Texas 78542 • Phone: (956) 393-6151

pedro.ramirez@hidalgoso.org



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From: Heidi Garcia Ortiz [mailto:heidi.ortiz@co.hidalgo.tx.us]
Sent: Monday, February 05, 2018 1:50 PM
To: Pedro Luis Ramirez, MBA, MPP
Cc: Monica Guajardo; Sabrina Rodriguez
Subject: Jail Lobby/Intake Kiosks & Deposit/Release Services

Hi Pedro:

Here you go.

--

Heidi Garcia Ortiz, Buyer III
Hidalgo County Purchasing Department
2802 S. Business Hwy 281
Edinburg, TX 78539
956-292-7000 Ext. 4877
956-292-7612 Fax
956-900-4455
heidi.ortiz@co.hidalgo.tx.us



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