



April 20, 2018

Dear Public Safety Partner,

Since its inception in 2011, the Rio Grande Valley Communications Group has striven to provide seamless, interoperable, and reliable Public Safety 800MHz communications to all public safety partners throughout the South Texas area. With 14 tower sites covering six counties, the RGVCG currently hosts 120 customers with a total of over 21,000 individual radios on the system. This system is managed by two full-time staff members, and currently boasts the lowest overhead cost of any similar regional communications system in Texas.

While significant expansion of the system has taken place since 2011, subscription rates have remained the same. Following lengthy discussion, the RGVCG Board of Directors has voted (pursuant to By-Laws as amended and approved on May 9, 2012 - Article VIII C) to increase the full-time subscription rate to \$11.00 per month per radio (\$132.00 per year per radio), and to increase part-time subscription rates to \$3.00 per month per radio (\$36.00 per year per radio). This fee increase will take effect at the next contract billing cycle (October 1, 2018), and is in compliance with the specifications required in the Interlocal Agreement Radio Service, Section III (Duties of Agency, F - Fee Adjustment).

The RGVCG is proud to announce that the recent upgrade of the Motorola Core software to version 7.17 is nearing completion - this major system upgrade has provided a virtual replacement of system core components, and has included upgrades and enhancements to all tower sites and dispatch terminal sites throughout the system. The RGVCG continues to work on further system enhancements, as well as additional services and coverages that will be available to user organizations.

Should you have any questions, please feel free to contact the RGVCG at [956-681-1444](tel:956-681-1444) or at rashley@mcallen.net.

Thank you for your pursuit of quality public safety here in South Texas, and your continued support of the Rio Grande Valley Communications Group.

Sincerely,

Jeff Johnston

Board Chair