



PROFESSIONAL SERVICES AGREEMENT

This Professional Services Agreement (this "Agreement") is made and entered into by and between Tyler Technologies, Inc., a Delaware corporation ("Tyler"), and Hidalgo County, TX (the "Client") as of the last date written below (the "Effective Date").

Background

WHEREAS, Client is a current customer of Tyler and a user of Tyler's proprietary software; and

WHEREAS, Client desires to engage Tyler to provide certain professional services related thereto, all on the terms and conditions set forth in this Agreement.

NOW, THEREFORE, in consideration of the mutual promises contained herein, along with other good and valuable consideration, the receipt and sufficiency of which all parties mutually acknowledge, Tyler and the Client agree as follows:

- A. Tyler shall furnish the services described in this Agreement, and Client shall pay the prices set forth in this Agreement.
- B. This Agreement consists of this cover and signature page and the following attachments and schedules attached hereto and to be attached throughout the term of this Agreement, all of which are incorporated by reference as if set forth at length herein: Schedule 1: Summary of Services; and Schedule 2: Terms and Conditions.

**SCHEDULE 1:
Summary of Services**

DESCRIPTION OF SERVICES	HOURS	RATE/HR.	T&M AMOUNT
Install (AbleTerm Server Assistance)	8	\$165	\$1,320
Project Management	1	\$180	\$180
No travel expenses, as all work will be completed remotely			
Client Name: Vivian Barrera Hidalgo County			
			TOTAL CONTRACT AMOUNT \$1,500

IN WITNESS WHEREOF, this Agreement has been executed by a duly authorized officer of each party hereto.

TYLER TECHNOLOGIES, INC.

CLIENT

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

SCHEDULE 2:
Terms and Conditions

1. **Services.** Tyler shall perform the services set forth in Schedule 1. The parties acknowledge and agree that Tyler will utilize its expertise and commercially reasonable efforts to produce the Client's desired result. The parties further acknowledge and agree that **TYLER DOES NOT GUARANTEE ANY RESULT IN PERFORMING THE SERVICES HEREUNDER AND CLIENT SHALL COMPLY WITH ALL TERMS AND CONDITIONS OF THIS AGREEMENT NOTWITHSTANDING THE END RESULT OF THE SERVICES.** Should the Client require additional services beyond the scope or requirements detailed in Schedule 1, such additional services will be billed at Tyler's then-current services rates.
2. **Compensation.** Tyler shall perform its services hereunder on a time and materials basis at the rates specified in Schedule 1. In addition, the Client shall reimburse Tyler for travel, lodging, and food expenses reasonably incurred by Tyler in performing its services hereunder as set forth in Schedule 1. Tyler shall invoice the Client on a monthly basis, which invoice shall be due and payable within thirty (30) days. Tyler prefers to receive payments electronically. Tyler's electronic payment information is as follows:

Bank: Wells Fargo Bank, N.A. 420 Montgomery, San Francisco, CA 94104
ABA: 121000248; Account 4124302472
Beneficiary: Tyler Technologies, Inc.- Operating
3. **Termination.** The Client may terminate this Agreement at any time by delivering a written notice of its intent to terminate to Tyler; provided, however, that the Client must pay Tyler for all costs and expenses incurred under this Agreement prior to the date of termination. Tyler may terminate this Agreement if the Client fails to pay any invoice when due or if the Client breaches any of its other obligations hereunder. Upon termination for any reason, each party shall immediately return all documentation, confidential information, and other information disclosed or otherwise delivered to the other party prior to such termination.
4. **Confidentiality.** All documents and other materials produced under this Agreement shall be deemed to be "confidential information" and the receiving party shall not disclose, use, or reproduce, or authorize any third party to disclose, use, or reproduce, any such confidential information, without the prior written approval of the disclosing party; provided, however, that the receiving party may disclose such confidential information to its employees and representatives of the receiving party as may be required to perform its obligations under this Agreement and, provided further, that the receiving party informs such persons of the existence of this confidentiality obligations and will be responsible for any breach of this such obligations by such persons. Notwithstanding anything in the foregoing to the contrary, the following shall not be deemed to be "confidential information": (i) information that is publicly known or becomes publicly known through no fault of the receiving party, (ii) information that is generally or readily obtainable by the public, or (iii) information that constitutes the general skills, knowledge, and experience acquired by either party before entering into this Agreement and thereafter.
5. **Warranty.** Tyler warrants that it shall perform services in a professional, workmanlike manner, consistent with industry standards. In the event Tyler provides services that do not conform to this warranty, Tyler will re-perform the services at no additional cost to Client.
6. **LIMITATION OF LIABILITY.**
 - 6.1. THE LIABILITY OF TYLER FOR DAMAGES ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, WHETHER BASED ON A THEORY OF CONTRACT OR TORT, INCLUDING NEGLIGENCE AND STRICT LIABILITY, SHALL BE LIMITED TO TOTAL FEES PAID TO TYLER UNDER THIS AGREEMENT.
 - 6.2. THE FOREGOING LIMITATIONS OF LIABILITY SHALL NOT APPLY WITH RESPECT TO: (A) DAMAGES OCCASIONED BY THE FRAUD, GROSS NEGLIGENCE, OR WILLFUL MISCONDUCT OF EITHER PARTY; (B) DAMAGES OCCASIONED BY VIOLATION OF A LAW APPLICABLE TO A PARTY'S PERFORMANCE UNDER THIS AGREEMENT.
 - 6.3. IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR LOSS OF BUSINESS OR LOSS OF DATA ARISING OUT OF THIS AGREEMENT, IRRESPECTIVE OF WHETHER THE PARTIES HAVE ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGE.
7. **Force Majeure.** Neither party shall be liable for delays in performing its obligations under this Agreement to the extent that the delay is caused by Force Majeure. "Force Majeure" is defined as an event beyond the reasonable control of a party, including governmental action, war, riot or civil commotion, fire, natural disaster, labor disputes, restraints affecting shipping or credit, delay of carriers, inadequate supply of suitable materials or any other cause which could not with reasonable diligence be foreseen, controlled or prevented by the party.
8. **Insurance.** Upon written request, Tyler shall provide Client with certificates of insurance evidencing the following insurance coverage: (a) Commercial general liability of at least \$1,000,000; (b) Automobile liability of at least \$1,000,000; (c) Professional liability of at least \$1,000,000; and (d) Workers compensation complying with statutory requirements.
9. **Reservation of Rights.** For the avoidance of doubt, nothing in this Agreement shall be deemed to grant to the Client any ownership or other rights in Tyler's proprietary software other than the limited use rights expressly granted under the applicable agreement between Tyler and Client for such proprietary software. Notwithstanding any other provision in this Agreement that may appear to the contrary, Client agrees not to disassemble, decompile, or otherwise reverse engineer, Tyler's proprietary software or any of its sub-components provided herein, or to allow any third party to disassemble, decompile, or otherwise reverse engineer, Tyler's proprietary software or any of its sub-components provided herein.
10. **Miscellaneous.**
 - 10.1. **Tax Exempt Status.** Client is a governmental tax-exempt entity and shall not be responsible for any taxes for any services provided for herein, whether federal or state. The fees paid to Tyler pursuant to this Agreement are inclusive of any applicable sales, use, personal property, or other taxes attributable to periods on or after the Effective Date of this Agreement.
 - 10.2. **Assignment.** Neither Tyler nor the Client shall, sell, transfer, assign, or otherwise dispose of any rights or obligations created by this Agreement without the written consent of the other party.
 - 10.3. **Counterparts.** This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.
 - 10.4. **Entire Agreement; Severability; Survival.** This Agreement together with the schedules referenced herein constitutes and the entire understanding between the parties with respect to the subject matter hereof, and supersedes all proposals, oral or written, all previous negotiations, and all other communications between the parties with respect to the subject matter hereof. If any provision of this Agreement (or any portion thereof) or the application of any such provision (or any portion thereof) to any person or circumstance shall be held invalid, illegal or unenforceable in any respect by a court of competent jurisdiction, such invalidity, illegality or unenforceability shall not affect any other provision hereof (or the remaining portion thereof) or the application of such provision to any other persons or circumstances. The provisions of Sections 4 through 10 shall survive the expiration or termination of this Agreement.
 - 10.5. **Amendment.** This Agreement shall not be modified, amended, or in any way altered except by an instrument in writing signed by the properly delegated authority of each party. All amendments or modifications of this Agreement shall be binding upon the parties despite any lack of consideration.
 - 10.6. **Relationship of Parties.** The relationship between the parties created is that of an independent contractor only. Neither party shall be considered an agent, representative, or employee of the other party for any purpose.
 - 10.7. **Governing Law.** Any dispute arising out of or relating to this Agreement or the breach thereof shall be governed by the laws of the State of Texas, without regard to or application of choice of law rules or principles.
 - 10.8. **No Third Party Beneficiaries.** Nothing in this Agreement is intended to benefit, create any rights in, or otherwise vest any rights upon any third party.
 - 10.9. **Equitable Relief.** Each party covenants, represents, and warrants that any violation of this Agreement by such party with respect to its respective obligations set forth in Section 4 shall cause irreparable injury to the other party and shall entitle the other party to extraordinary and equitable relief by a court of competent jurisdiction, including, without limitation, temporary restraining orders and preliminary and permanent injunctions, without the necessity of posting bond or security.