

- Any client, PC client agnostic – Support of Windows, Apple and Linux computers v client for Windows or MAC; It's free. Matches and syncs with Email web client and give user off-line mode when not connected to the internet
- Microsoft Outlook: (Online, Offline, Cached Mode) Outlook Connector for full sync with Outlook (email, email folder, calendared, shared calendars, contacts, tasks) Outlook for Windows and Outlook for MAC v MAC: Full Sync with MAC Mail, iCal, Contacts, tasks v Eudora, Evolution, Thunderbird/Sunbird RSS, etc.
- Protocols: IMAP, POP on Any Mobile device – Full Mobile sync with ActiveSync (called "Exchange" in phone setup) v iPhone v Androids v Windows v Blackberry
- Self-organizing Mailboxes
- Comprehensive Shared Calendaring on Extensible model for linking message content to external web services and applications
- Efficient context switching
- Modern collaboration styles/formats
- Email included tools: EMAIL PST import Wizard EMAIL Migration Wizard EMAIL Archive and discovery
- Separate archive account is created so if an employee leaves the company you can keep the archive and delete the main email account (mailbox).
- Retention: User sets the retention to meet your companies and compliance needs.

The vendor must provide all Customer requirements for the Email Services requested. (Example – Bandwidth, server, equipment, etc.).

PART III-SELECTION AND SCHEDULES

SELECTION PROCEDURES/EVALUATION SYSTEM:

The evaluation consists of a 100-point scoring system. However, after the 100-point evaluation, Hidalgo County Commissioner's Court may elect to narrow the participating firms and request a presentation from a representative from firms that have scored at least 80 points in order to finalize ranking. Such presentation will increment the total scoring points with up to 10 additional points for a maximum of 110 total scoring points.

- A. Hidalgo County Commissioner's Court and/or an Evaluation Committee (selected and/or designated by Commissioner's Court) will review, score and evaluate the proposals received in response to this Hidalgo County request for proposals.
- B. After the RFP's have been reviewed, scored and evaluated, a grid will be presented to Commissioner's Court for the purposes of ranking.

Categories under the 100 – point scoring system include the following listed criteria:

- 1. Price of products and services – 50 points
- 2. County experience with the vendor – 25 points
- 3. Vendor experience migrating Zimbra platform – 15 points
- 4. Vendor availability – 10 points
- 5. PRESENTATION – 10 points – Hidalgo County Commissioners' Court, at its sole discretion, may elect to request a presentation from participating vendors that have scored at least 80 points in the 100 point evaluation system for up to 10 additional points in order to finalize the ranking of firms.

PRICING:

USER MAILBOXES	PRICE PER MAILBOX	PRICE ADDITIONAL USERS	MIGRATION COST
1500			
2000			
2500			

Provide details for any value-add:

TERMINATION OF SERVICES: Any contract awarded to a qualified firm will be in effect until (a) the contract expires or (b) performance of all services are completed, or (c) terminated by County with or without cause, with ninety (90) days written notice prior to cancellation, or (d) until County has engaged the services of a service provider.