

SOLUTION DELIVERY & ACCEPTANCE



GENERAL INFORMATION

SD&A DATE: (M/DD/YY) 9/26/18	SD&A PREPARER NAME: Guadalupe, Wilfredo	
CUSTOMER NAME: HIDALGO COUNTY	PROJECT NAME / DESCRIPTION: PS-INSLASERFICHE	
PROJECT LOCATION STREET ADDRESS: 2802 S BUSINESS HIGHWAY 281	CITY, STATE, ZIP: EDINBURG, TX, 78539	
NAME AND TITLE OF AUTHORIZED CUSTOMER CONTACT: Martha L. Salazar	CONTACT PHONE: (956) 318-2626	CONTACT EMAIL: martha.salazar@co.hidalgo.tx.us

SERVICE AGREEMENT INFORMATION

ORACLE SALES ORDER NO. (REQUIRED): 66348982	SERVICE AGREEMENT TYPE & DATE: Statement of Work -	RICOH PROJECT MANAGER OR ESDI MANAGER: Guadalupe, Wilfredo
ORIGINAL SOW LOG ID#: DR21432564	SALES REP NAME: Acevedo, Aissa Valeria (Aissa)	SALES REP MANAGER: 0

PROJECT DELIVERABLE/MILESTONE/INFORMATION (DETAILED DESCRIPTION)

The solution(s) has been installed, licensed, configured and distributed per the approved Technical Design Document and any/all Change Orders associated with this project. RICOH has also fulfilled all training requirements and has provided all documentation as outlined in the Statement of Work.

ATTACHMENT: Y N

SERVICE CODES (FOR T&M/TRAVEL FEE BILLING)

EDP CODE	DESCRIPTION OF SERVICES	QTY/ HOURS	UNIT PRICE	EXTENDED PRICE
			\$0.00	\$0.00
			\$0.00	\$0.00
			\$0.00	\$0.00
			\$0.00	\$0.00
TOTAL COST			\$0.00	\$0.00

ACKNOWLEDGEMENT: By signing below, customer ("Customer") acknowledges and confirms that the deliverables, milestones and/or project referenced above has been completed and all testing and acceptance criteria have been satisfied in all respects as of the date of this form. Accordingly, Ricoh USA ("RICOH") is authorized to invoice for the unpaid or outstanding fees and charges relating thereto, which shall be due and payable in accordance with the terms of the Service Agreement.

01/15/2019

DATE

AUTHORIZED CUSTOMER REPRESENTATIVE SIGNATURE

Purchasing Director

TITLE

Martha L. Salazar, CPPB

AUTHORIZED CUSTOMER REPRESENTATIVE (PRINT NAME)

26/Sep/18

DATE

RICOH AUTHORIZED PREPARER SIGNATURE

Guadalupe Wilfredo

Project Manager

TITLE