

# Requisition

Req # 00396733

PO #

Date: 06/26/19

**Bill To:**

**Vendor :** 465470  
ONLINE WEB SERVICES US, INC.  
1710 N MAIN AVE.  
DURANGO CO 81301

**Ship To:** Hidalgo County District Attorney  
100 East Cano  
Edinburg Tx 78539

**Contact:** ANA GALVAN  
956-292-7604

**Contract No:**

**Special Instructions:**

| QUANTITY | UOM  | DESCRIPTION   | UNIT PRICE   | AMOUNT   |
|----------|------|---|--|--|
| 1.00     | YEAR | DO NOT DUPLICATE ORDER<br>VICTIM SERVICE TRACKING SOFTWARE ANNUAL SUBSCRIPTION<br>FOR PERIOD 07/26/2019 THROUGH 07/26/2020<br>Account No _____<br>9-1281-412-00-080-017-6-336<br><br>DUNS NO. 080248454<br><br>REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 | 5,577.00<br><br><u>Encumbrance</u><br>5,577.00<br><br>Freight .00<br><br>Total | 5,577.00<br><br><br><br><br><br><br><br>5,577.00 |

**Authorized By:** \_\_\_\_\_



**Online Web Services US, Inc**

1710 N Main Ave  
Durango, CO 81301

Jaime Guerrero  
Hidalgo County District Attorney's Office  
100 E. Cano St.  
Edinburg, TX 78539

970-375-9099  
admin@vstracking.com

**Quote #** 1264  
**Date** 7/26/19

| Account Number | Subscription Period | Sales Rep     | Payment Terms | PO #  |
|----------------|---------------------|---------------|---------------|-------|
| 10183          | 7/26/19 - 7/25/20   | Randy Feuilly | Net 30        | 10183 |

| Date    | Description         | Amount     |
|---------|---------------------|------------|
| 7/25/19 | Annual Subscription | \$5,577.00 |

**When signed by both parties, this Quote converts to a Purchase Agreement, with the following ORDER TERMS AND CONDITIONS:**

Use of software ordered above shall be governed in all cases by the End User License Agreement agreed to between Customer and VStracking, an Online Web Services US, Inc. product, upon commencement of free trial or services, as well as by the terms set forth in this Purchase Agreement. The Total amount represents the total price for the actual license for the length of the subscription period. The undersigned Authorized Signer acknowledges that they have the authority to bind Customer to this Purchase Agreement and that Customer will be bound by this Purchase Agreement.

All prices are in U.S. Dollars. Payment terms are as set forth above. Notwithstanding anything to the contrary in this Agreement, Customer recognizes and agrees that the software services ordered on this Purchase Agreement are licensed for use by, and not sold, to Customer pursuant to the terms of this Agreement. Customer shall be liable to VStracking for all unpaid amounts, in the event of failure to pay the agreed upon amount set forth in this Purchase Agreement, VStracking has the right to terminate the License Agreement as a result of Customer breach.

**Customer**

**VStracking**

Subscription Start Date:

Subscription Renewal Date:

7/26/19

\_\_\_\_\_  
Authorized Signature

Date

\_\_\_\_\_  
Authorized Signature

7/26/19

Date

\_\_\_\_\_  
Print Authorized Name

Randy Feuilly  
Print Authorized Name

**Bill To:**  
 Hidalgo County District Attorney's Office  
 100 E Cano St  
 Edinburg, Texas 78539  
 United States

The contents of this proposal should not be duplicated, used, or disclosed in whole or in part for any other purpose other than to evaluate this proposal or solicitation without express written permission of SSG. **Information provided within this proposal is valid until the Expiration Date set forth above.**

The parties accept and agree to this Agreement, as follows:

| Subscription Products   |  |          |                |                   |
|---|--|----------|----------------|-------------------|
| SKU   | Product Name   | Quantity | License Metric | Billing Frequency |
| Apricot-CB  | Apricot Core Bundle<br>The Apricot Core license includes 5GB of database storage and two administrator seats. Each administrator seat is provided with basic training. | 10.00    | Per User       | Annually          |
| AprBscSupport   | Basic Support Package<br>Basic support package for Apricot   | 1.00     | Fee            | Annually          |
| GuestUserMod  | Guest User Module<br>The guest user base module provides secure web form access to external "guest" users. Additional users may be purchased on a per user basis.      | 1.00     | Fee            | Annually          |
| AVSConfiguration  | Apricot for Victims' Support Software Uplift   | 10.00    | Per User       | Annually          |
| <b>Initial 12-Month Term Amount USD</b>   |  |          |                | <b>8,680.00</b>   |
| <b>Total Contract Value (**) USD</b>  |  |          |                | <b>26,040.00</b>  |
| (*)Additional storage space may be purchased in 1 GB increments at SSG's then prevailing rates  |  |          |                |                   |
| (**)Subject to annual rate increases  |  |          |                |                   |
| <b>Subscription Term (Months):</b> 36 months from the Start Date. The Term is non-cancelable. The Start Date is the first day of the month following execution of the Quote by Client.  |  |          |                |                   |
| <b>Support Level:</b> <input checked="" type="checkbox"/> Standard<br>Fees for Support are included in the Subscription Fees  |  |          |                |                   |
| <b>Use Rights and Definitions:</b> The "Authorized Use" for ETO Impact/Apricot and add-on Products includes solely using the SaaS Services for Client's internal business purposes. Client may not under any circumstances use the SaaS Services to track and report on data specific to any agency, organization, or entity other than Client's organization unless specifically authorized in an Order Form. "Authorized Users" or "Named Users" consist solely of Client's employees and designated contractors who use the Service directly and solely in the furtherance of Client's internal business purposes. Fees are based on the number of Users communicated to Social Solutions as of the date of this Quote. Client shall report to SSG no less than annually the number of Users. An increase in the number of Users in excess of the contracted limit(s) will result in an increase in the annual fees. |  |          |                |                   |

**Professional Services and Training**

| SKU                          | Product Name   | Quantity | Sales Price | Payment Terms   |
|------------------------------|--|----------|-------------|-----------------|
| COREApricotMPVS              | Apricot Core Mission Pack for Victims Support (Implementation)<br>Template Site apricot empower(tm) implementation for Victims Support | 1.00     | \$3,600.00  | 100% Upfront    |
| <b>Total Sales Price USD</b> |  |          |             | <b>3,600.00</b> |

**Terms and Conditions:**

Pre-paid Professional Services must be used within one year of the date of execution of this Quote by Client or will expire and will not be refunded.

Travel related costs that requires SSG’s staff to travel outside of a 25-mile radius of SSG’s place of business shall be borne by Client. Travel time is billed at half the hourly rate. SSG will use reasonable efforts to obtain the most affordable travel-related methods and accommodations available, however, SSG reserves the right to utilize the most expedient travel option available in order to accommodate Client’s request for Professional Services. In addition to amounts incurred for transportation and accommodations, Client will reimburse SSG for any meals and incidental expenses incurred in the course of the on-site visit (not to exceed \$50 per day).

Unless otherwise agreed to by SSG in writing, on-site Services are billed in increments of not less than four hours.

Fees are based on Professional Services provided during normal SSG business hours, Monday through Friday, 8:30 a.m. – 5:30 p.m. local time (SSG holidays excluded), as SSG may modify upon notice to Client. Professional Services provided by SSG outside of normal SSG business hours will be subject to a premium service charge.

If Client cancels a Professional Services engagement which has not been pre-paid, less than ten (10) business days before the scheduled start date for such Professional Services, Client shall pay fifty percent (50%) of the total estimated fees for Professional Services stated on the Quote or SOW.

**Additional Terms and Conditions**

**Currency; Taxes**

All fees stated in this Quote are payable in U.S. Dollars and exclude taxes. Client is responsible for the payment of any tax amount(s) due

**Payment methods For U.S. Customers**

Fees may be paid by check, Electronic Fund Transfer, credit card or ACH.

All payments by credit card, are subject to Client completing the attached Credit Card Authorization Form.

In order to elect for ACH payments, Client must complete and execute the attached Authorization Agreement for Preauthorized Withdrawal Debits. If Client elects for ACH payments, payments will be made monthly through ACH debits, provided that for Professional Services, payment shall be made in equal installments over a period not to exceed 12 months.

**Payment methods for non-US customers**

Fees may be paid by check, Electronic Fund Transfer, or for Canada customers only, credit card. All payments by credit card, are subject to Client completing the attached Credit Card Authorization Form.

This Quote incorporates by reference the terms and conditions of the Master Services Agreement between Client and Social Solutions Global (“Agreement”). Capitalized terms not otherwise defined in this Quote have the meaning ascribed to them in the Agreement.

**Client:** Hidalgo County District Attorney's Office

**Social Solutions Global, Inc. (“SSG”)**

**Authorized Signature:**

**Authorized Signature:**

**Print Name:**

**Title:**

**Print Name:**

**Title:**

Date:

Date:

DRAFT

# CIVICORE VICTIM SERVICES CASE MANAGEMENT SYSTEM



SUBMITTED BY: JORDAN BROWN (JORDAN@CIVICORE.COM)



1580 LINCOLN STREET  
SUITE 600  
DENVER CO 80203

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## COMPANY BACKGROUND

Dedicated to providing affordable, high-quality technology solutions to nonprofits, public agencies, and foundations, CiviCore combines both expert software development with a deep understanding of those working in nonprofit and public sector agencies. More importantly, CiviCore has successfully completed software development projects similar in scope and design to the effort described in this proposal.

Founded in 2000, CiviCore has developed more than 500 web-based applications for a range of nonprofit clients across the United States, Canada, Central America and Australia. Our objective is to help our clients improve the delivery of their services and reach their goals through the creative use of high-quality/low-cost technology that can make their organization more efficient, dynamic, and visible to the community. We are interested in working closely with your organization, listening to your needs, and developing and supporting custom applications that take into consideration constraints on budget and staff time.

As a result, CiviCore has built one of the most comprehensive suites of information technology solutions in the market and has one of the highest implementation success rates of any technology firm across all sectors.

## SEMI-CUSTOM OR CUSTOM CONFIGURED APPROACH

The proposal is for a semi-custom development of the application management system. CiviCore systems are not developed from scratch but are developed on top of a multi-tenant application architecture. This architecture allows a single code base to be reused by multiple clients saving significant cost and effort in the development process. However, applications built on top of this architecture may be tailored to the unique needs of the organization. The benefits of this approach are highly tailored software that facilitates the work of your organization and provides opportunity for continued upgrades and improvements over time.

## APPLICATION OVERVIEW

This proposal is for a semi-custom development of a participant management tracking system. CiviCore systems are not developed from scratch, but are developed on top of a multi-tenant application architecture. This architecture allows a single code base to be reused by multiple clients saving significant cost and effort in the development process. However, applications built on top of this architecture may be tailored to the unique needs of the organization. The benefits of this approach are highly-tailored software that facilitates the work of your organization and provides opportunity for continued upgrades and improvements over time. This approach generally requires more involvement from client organizations as their effort is required as part of the customization process. CiviCore will provide training and on-going hosting, maintenance and assistance to you as part of this proposal.

## GENERAL FUNCTIONALITY

Your CiviCore application will have the following high-level features:

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### WEB-BASED

- Accessible from any internet connection, the platform gives you and your staff the ability to enter and retrieve data from your desktop or any device with an internet connection and a web browser.
- Password-protected platforms with individualized user screens make navigation easy and data entry accurate and safe.

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### CUSTOM CONFIGURED

- Custom configurations are created to meet your core set of needs. Starting with an understanding of those defined requirements, CiviCore will work with your staff to design the data structures, elements and functions of the new database.
- Easy-to-use and learn “button and tab” structure that is flexible and customizable. All data entry forms, instance lists, data elements, choice lists, etc., are customizable using this structure.

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### SECURITY

- An initial set of security access levels meets needs of the various user communities within your organization.
- Security segmentation provides user, role and program specific views and logins that restrict access to subsets of the entire database. CiviCore will work with your team to create the right set of accounts to ensure that the proper level of access is defined for system users. A deeper discussion of CiviCore’s security is included in the appendices.

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## UNLIMITED CONCURRENT USER ACCESS

- Unlimited user access, allowing platform access at any given time and location without incurring additional charges.

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## COMPREHENSIVE REPORTING, AD-HOC SEARCH & EXPORT

- Easy-to-use reporting and search capability gives your staff flexibility to retrieve information out of the database for reports, data exports, and other purposes.
- Select any combination of data elements in the database, filter in a multitude of ways, create data calculations (counts, averages, minimums, maximums, etc.), create a result set, and save the search for later use.
- Easily export information into Microsoft Excel to create mail merges, mass emailing or further analysis of data. Please see appendices for more information.

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## EMAIL COMMUNICATIONS

- Complete email management system is included in the CiviCore application.
- Create custom mailing lists based on common factors using the “search” facility.
- Send emails based on specific need and save list for future use.
- Compose and send email blasts to contacts identified in specific lists.
- Attach and embed links to internet resources such as maps, directions, waivers, etc.

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## REMINDERS

- Create reminders and alerts to notify other staff to follow-up on specific tasks.

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## DUPLICATE CHECK

- Compare data elements for contacts, merge records identified as duplicates, and choose which values remain in a single record.

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## DOCUMENTS

- Upload and store documents specifically associated with each contact and other records in the system.

## CORE SYSTEM FUNCTIONALITY

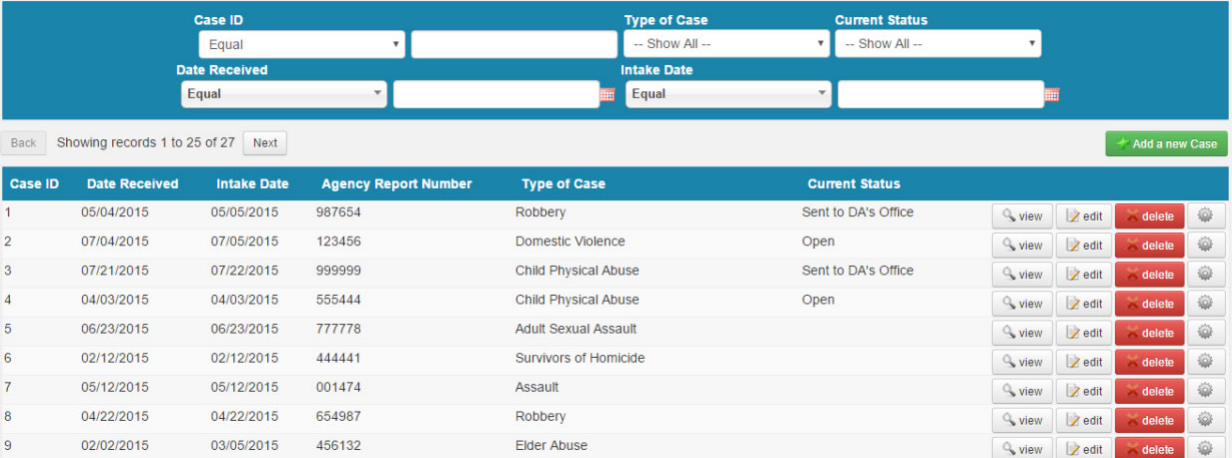
At a high level, the new system will contain the functional system requirements based on our understanding of your needs from our demonstration calls.

## CASE MANAGEMENT

The following is a list of tabs and fields associated with the Case management functionality.

### Cases Filter List

The following image represents the case list tab that is a part of the case management functionality. This list allows you to search and filter by different criteria that you choice.



The screenshot displays the Case Management interface. At the top, there are filter fields for Case ID, Type of Case, Current Status, Date Received, and Intake Date. Below the filters, there are navigation buttons for 'Back', 'Showing records 1 to 25 of 27', and 'Next'. A green button labeled 'Add a new Case' is located on the right side. The main part of the interface is a table with the following columns: Case ID, Date Received, Intake Date, Agency Report Number, Type of Case, Current Status, and a set of action buttons (view, edit, delete, and a gear icon).

| Case ID | Date Received | Intake Date | Agency Report Number | Type of Case          | Current Status      | view | edit | delete | gear |
|---------|---------------|-------------|----------------------|-----------------------|---------------------|------|------|--------|------|
| 1       | 05/04/2015    | 05/05/2015  | 987654               | Robbery               | Sent to DA's Office |      |      |        |      |
| 2       | 07/04/2015    | 07/05/2015  | 123456               | Domestic Violence     | Open                |      |      |        |      |
| 3       | 07/21/2015    | 07/22/2015  | 999999               | Child Physical Abuse  | Sent to DA's Office |      |      |        |      |
| 4       | 04/03/2015    | 04/03/2015  | 555444               | Child Physical Abuse  | Open                |      |      |        |      |
| 5       | 06/23/2015    | 06/23/2015  | 777778               | Adult Sexual Assault  |                     |      |      |        |      |
| 6       | 02/12/2015    | 02/12/2015  | 444441               | Survivors of Homicide |                     |      |      |        |      |
| 7       | 05/12/2015    | 05/12/2015  | 001474               | Assault               |                     |      |      |        |      |
| 8       | 04/22/2015    | 04/22/2015  | 654987               | Robbery               |                     |      |      |        |      |
| 9       | 02/02/2015    | 03/05/2015  | 456132               | Elder Abuse           |                     |      |      |        |      |

### Case Information Form and Case Tabs

The following image represents the case information tab that is a part of the case management functionality. CiviCore will work with you to include the data fields on this form necessary for your organization.

**Case Information**

**Intake Information**

|   |                                       |                                 |
|---|---------------------------------------|---------------------------------|
| <b>Law Enforcement Agency</b><br>Larimer County Sheriff | <b>Agency Report Number</b><br>987654 | <b>Court Case Number</b><br>123 |
| <b>Type of Case</b><br>Adult Sexual Assault             | <b>Other Type</b>                     |                                 |
| <b>Incident Date</b><br>05/04/2015                      | <b>Intake Date</b><br>05/05/2015      |                                 |

**Assignments**

### Victimizations Form

The following image represents the victimizations tab that is a part of the case management functionality. CiviCore will work with you to include the data fields on this form necessary for your organization.

**General Information**

**Is This The Primary Victimization In The Case?**

**\* Primary Victimization Victim**  
Test Test, Primary Case Victim  
Remove Select

**\* Offender**  
Jillian Smith, Primary Case Victim  
Remove Select

**Relationship of Offender to Victim**  
Family/Household Member

**\* Victimization Type**

- Adult Physical Assault - Aggravated
- Adults Sexually Abused/Assaulted as Children
- Burglary
- Child Pornography
- Domestic Violence
- Hate Crime: Racial/Religious/ Gender/ Sexual Orientation/Other
- Adult Physical Assault - Simple
- Arson
- Caregiver Abuse
- Child Sexual Abuse/Assault
- DUI/DWI Incidents
- Human Trafficking: Labor
- Adult Sexual Assault
- Bullying (Verbal, Cyber, or Physical)
- Child Physical Abuse or Neglect
- Domestic and/or Family Violence
- Elder Abuse or Neglect
- Human Trafficking: Sex

Save and Add Additional Persons to this Victimization Save Cancel

### Victim Services Form

The following image represents the victim services tab that is a part of the case management functionality. CiviCore will work with you to include the data fields on this form necessary for your organization.

**\* Recipient** **Advocate who Preformed the Service**

Select Select

**\* Funding Source**

Select

**Length of Service in Hours**

hours

**\* Date Provided**

02/05/2016

minutes

**\* Service Provided**

-- Select --

**\* Victim Compensation Application Filed**

Yes  No

### Protection Orders Form

The following image represents the protection order tab that is a part of the case management functionality. CiviCore will work with you to include the data fields on this form necessary for your organization.

**\* Person**

Select

**\* Defendant or Suspect**

Select

**Date filed** **County Filed**

02/05/2016  Larimer

**\* Status**

Requested  Granted  Offered

**PO Type**

-- Select --

**Bond**

**Terms**

### Court Dates Form

The following image represents the court dates tab that is a part of the case management functionality. CiviCore will work with you to include the data fields on this form necessary for your organization.

**Victim Specialist**

Select

\* **Person**

Select

\* **Court Date & Time**

8:25 AM 02/05/2016

\* **Reason for Court Date**

-- Select --

**Court House**

Select

**Court Room**

-- Select --

**Docket Number**

Save Cancel

## Referrals Form

The following image represents the outbound referrals tab that is a part of the case management functionality. CiviCore will work with you to include the data fields on this form necessary for your organization.

**Recipient**

Select

**Referral Date**

02/05/2016

\* **Referral Agency**

Select

\* **Provided By**

Select

**Notes**

Save Cancel

## Case Status Form

The following image represents the case status tab that is a part of the case management functionality. Keep updated case status information and a history of case status over time. CiviCore will work with you to include the data fields on this form necessary for your organization.

## 1, Larimer County Sheriff, Incident Date 05/04/2015

The screenshot shows the 'Status' tab selected in the navigation menu. The interface includes a search bar with 'Status' and 'Status Date' filters. Below the search bar, it indicates 'Showing 3 record(s)' and provides an 'Add a new case status' button. A table lists the following records:

| Status                        | Status Date | Entered By        | Entered Date        | view | delete |
|-------------------------------|-------------|-------------------|---------------------|------|--------|
| Sent to Records for Discovery | 02/05/2016  | TJ Bowen          | 02/05/2016 01:27 AM |      |        |
| Sent to DA's Office           | 11/25/2015  | Larissa Taylor    | 11/25/2015 05:17 AM |      |        |
| Open                          | 05/29/2015  | Austin Perez-Mesa | 08/06/2015 09:34 AM |      |        |

### Case Documents

The following image represents the documents tab that is a part of the case management functionality. CiviCore will work with you to include the data fields on this form necessary for your organization.

## 1, Larimer County Sheriff, Incident Date 05/04/2015

The screenshot shows the 'Documents' tab selected in the navigation menu. The interface includes a search bar with 'Document Name' and 'Type' filters. Below the search bar, it indicates 'Showing 3 record(s)' and provides an 'Add a new document' button. A table lists the following records:

| Document Name          | Type   | Document | view | edit | delete |
|------------------------|--------|----------|------|------|--------|
| Case Update Letter     | Letter |          |      |      |        |
| Client Services Letter | Letter |          |      |      |        |
| Release Form           | Letter |          |      |      |        |

## CONTACT MANAGEMENT

### Contact or Persons Information Form and Tabs

The following image represents the contact information tab that is a part of the contact management functionality. CiviCore will work with you to include the data fields on this form necessary for your organization.

## SYSTEM USER REMINDERS

The system will allow system users the ability to set reminders to staff related to clients, cases, and other records in the system. The reminders can appear on the system dashboard homepage until marked as complete. The following image represents the reminder functionality that allows users to schedule reminders at the contact or case level.

| Assigned To  | Message   | Start Date | Date Needed | view | edit | delete |
|--------------|---|------------|-------------|------|------|--------|
| Agency User  | Remember to call Gabi about...                            | 02/03/2016 | 02/19/2016  | view | edit | delete |
| System Admin | this is a test to see if my person and case comes through | 10/30/2015 | 12/18/2015  | view | edit | delete |

## SYSTEM REPORTS

### VOCA Grant Reports

*My VOCA Report* allows users to quickly and easily run reports for any date range to pull the core data elements found on the quarterly federal VOCA grant reporting guidelines. The tool takes data from the system and categorizes and counts information relevant and appropriate for VOCA reporting needs. The tool counts the following data points found on the federal VOCA reporting sheet:

- New vs. Continuing designations (client can opt-out of this count if necessary)
- Population Demographics
- Victimization Types
- Special Classifications
- Service data including number of individuals served and number of services provided

\*\*Disclaimer: CiviCore worked directly with VOCA personnel to configure a reporting tool reflective of the formatting and calculation requirements of VOCA data tracking. However, the integrity of the reports generated by this tool depend on the accurate mapping of values and precise data entry procedures of you, the client. Please confirm all calculations before submitting your report.

### Report Information

Date Range: Standard | SELECT YEAR: 2018 | SELECT QUARTER: First Quarter | [Make Report](#)

[Print to PDF](#)

| Reporting Period   |            | Agency Information |                         |
|--------------------|------------|--------------------|-------------------------|
| First Quarter 2018 |            | Agency Name        | Demo Agency             |
| Start Date         | 01/01/2018 | Fiscal Year        | 01/01/2018 - 12/31/2018 |
| End Date           | 03/31/2018 |                    |                         |

### I. Population Demographics

1. TOTAL number of individuals who received services during the reporting period. 4

2. TOTAL number of anonymous contacts received during the reporting period. 0

3. Of the number of individuals entered in question 1, how many were **NEW** individuals who received services from your agency for the first time during the reporting period. 4

4. If your organization cannot track new individuals, please check the box below indicating such.  We cannot track new individuals

5. Demographics (for NEW individuals identified in Question 3).

| Race/Ethnicity                             | Population | Number of NEW Individuals |
|--|------------|---------------------------|
| American Indian/Alaskan Native             |            | 1                         |
| Asian                                      |            | 1                         |
| Black/African American                     |            | 0                         |
| Hispanic or Latino                         |            | 0                         |
| Native Hawaiian and Other Pacific Islander |            | 0                         |
| White Non-Latino/Caucasian                 |            | 1                         |

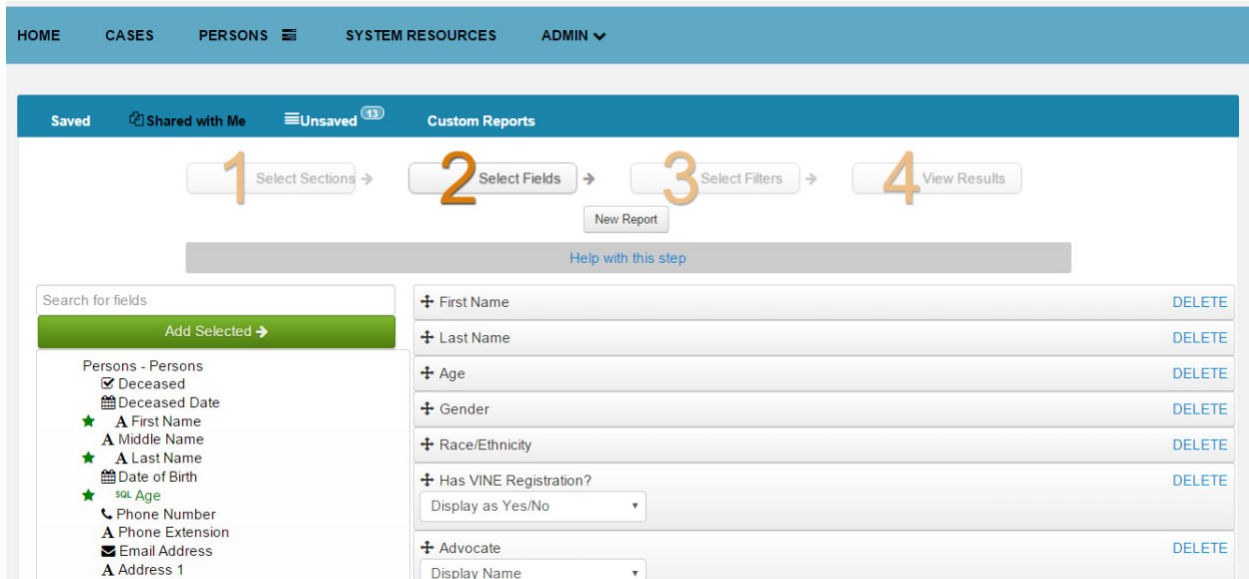
Additional functionality includes the ability for agencies to customize which data points they track, when their state’s subgrantee award period (fiscal year start date), a ‘Print to PDF’ feature for easy record-keeping and distribution, and other customizations that allow the agency to refine the data collected and reported to VOCA.

*My VOCA Report* also allows the agency to define their mapping preferences for gender, race/ethnicity, services, and victimizations.

*Please note: The tool may not contain all state-specific VOCA reporting requirements. If your state collects additional information not included at the Federal level you must track that information outside of this tool using Ad-Hoc Reporting or another method.*

### Ad-Hoc Reporting

The following image represents the Ad-hoc search capability that is a part of the case management functionality.



## SYSTEM USERS - MULTIPLE USER SECURITY PROFILES

The system will allow for a few user profiles with varying access to system data. Profiles will include a full System Admin, a Middle Admin, and a View Only profile. The following image represents the system user tab.



## PERSONNEL DATA

The following image represents the Personnel tab that is a part of the personnel management functionality, where you can connect volunteers, advocates, and individuals with other roles in the case. CiviCore will work with you to include the data fields on this form necessary for your organization.

|                      |                      |           |
|----------------------|----------------------|-----------|
| First Name           | Last Name            | Inactive? |
| <input type="text"/> | <input type="text"/> | No        |

Showing 12 record(s).

[Add Personnel](#)

| First Name | Last Name | Role(s)  | Email Address  | Phone Number |  |
|------------|-----------|--|--|--------------|--|
| David      | Brown     | Volunteer  |  |              | <a href="#">view</a> <a href="#">edit</a> <a href="#">delete</a> |
| Claire     | Ham       | Advocate<br>Court Officer<br>Judge<br>Law Enforcement Officer<br>Probation Officer<br>Victim Specialist<br>Volunteer | <a href="mailto:cham@ecso.org">cham@ecso.org</a>     | 720-555-6378 | <a href="#">view</a> <a href="#">edit</a> <a href="#">delete</a> |
| Riley      | Harren    | Advocate   | <a href="mailto:rharren@csp.org">rharren@csp.org</a> | 720-555-8237 | <a href="#">view</a> <a href="#">edit</a> <a href="#">delete</a> |
| Harry      | Lewis     | Volunteer  |  |              | <a href="#">view</a> <a href="#">edit</a> <a href="#">delete</a> |
| Joey       | Masters   | Advocate   | <a href="mailto:jmasters@pp.org">jmasters@pp.org</a> | 720-555-0876 | <a href="#">view</a> <a href="#">edit</a> <a href="#">delete</a> |

## PROPOSED PROJECT TIMELINE FOR PHASE I IMPLEMENTATION

| TASK NAME   | PROPOSED ANTICIPATED DELIVERABLES   | START DATE                                     | DURATION FROM CLIENT SIGNOFF |
|---|-------------------------------------|--|------------------------------|
| <b>Project Planning</b>                           | Project Kickoff Meeting             | Based upon date of the project kickoff meeting | 1 week                       |
| <b>Database Review and Revisions</b>              | Final pre-testing version of system |  | 8 weeks                      |
| <b>System Testing and Data Import</b>             | Tested and corrected system         |  | 2 weeks                      |
| <b>System Live, Hosting and Maintenance Begin</b> | Live system                         |  | 1 day                        |
|   |                                     |  |                              |
| <b>Transition to Support and Training</b>         | Live System Adjustments             |  | 8 weeks                      |
| <b>Support</b>                                    | Ongoing                             |  | ongoing                      |

## PRICING

*This price quote is valid for the database development project described above for which a signed contract has been received by CiviCore within 90 calendar days of the date of this proposal. CiviCore reserves the right to update this price quote should a contract not be executed prior to this date. All amounts are in US Dollars.*

## GENERAL AND SPECIFIC FEATURES

### DATABASE IMPLEMENTATION

#### Basic Customization and Training

\$4,950.00

This fee includes the database design, programming, review and revisions as outlined in the plan. It also includes testing of the database and training.

### MONTHLY HOSTING

#### Ongoing maintenance/hosting

\$250.00

Monthly hosting: This is an monthly fee to host, support, and maintain your system, which begins in the first month that the system is live. It includes daily data backup, system monitoring and customer service support. The proposed system will be hosted on a secure server located behind a firewall and all communication between client and server will use SSL to ensure a secure connection.

### IMPORT OF LEGACY DATA - OPTIONAL

CiviCore will review your current legacy system and evaluate the complexity of the import. Based on this review, CiviCore can give a more accurate estimate of the import hours.

\$150 / hour

## FUTURE DEVELOPMENT COSTS

Future development and customizations to the platform will be charged at a rate of \$150 per hour.

# CERTIFICATE OF INTERESTED PARTIES

FORM 1295

1 of 1

Complete Nos. 1 - 4 and 6 if there are interested parties.  
 Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.

**OFFICE USE ONLY  
 CERTIFICATION OF FILING**

Certificate Number:  
 2019-521937

Date Filed:  
 07/26/2019

Date Acknowledged:

**1 Name of business entity filing form, and the city, state and country of the business entity's place of business.**  
 Online Web Services US, Inc.  
 Mancos, CO United States

**2 Name of governmental entity or state agency that is a party to the contract for which the form is being filed.**  
 Hidalgo County

**3 Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.**  
 00376342  
 VSTracking software as a service

| 4 | Name of Interested Party | City, State, Country (place of business) | Nature of interest (check applicable) |              |
|---|--------------------------|--|---------------------------------------|--------------|
|   |                          |  | Controlling                           | Intermediary |
|   |                          |  |                                       |              |
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|   |                          |  |                                       |              |

**5 Check only if there is NO Interested Party.**


**6 UNSWORN DECLARATION**

My name is Randy Feuilly, and my date of birth is 6/26/1956.

My address is 515 W Grand Ave, Mancos, CO, 81328, USA.  
(street) (city) (state) (zip code) (country)

I declare under penalty of perjury that the foregoing is true and correct.

Executed in USA County, State of CO, on the 26 day of July, 2019.  
(month) (year)

  
 \_\_\_\_\_  
 Signature of authorized agent of contracting business entity  
 (Declarant)

# CERTIFICATE OF INTERESTED PARTIES

FORM **1295**

1 of 1

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**5 Check only if there is NO Interested Party.**

**6 UNSWORN DECLARATION**

My name is \_\_\_\_\_, and my date of birth is \_\_\_\_\_.

My address is \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_.  
(street) (city) (state) (zip code) (country)

I declare under penalty of perjury that the foregoing is true and correct.

Executed in \_\_\_\_\_ County, State of \_\_\_\_\_, on the \_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.  
(month) (year)

\_\_\_\_\_  
 Signature of authorized agent of contracting business entity  
 (Declarant)



A NEW WAY TO SIGN IN - If you already have a SAM account, use your **SAM email** for login.gov.

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**⚠️ ALERT:** SAM.gov will be down for scheduled maintenance Saturday, 08/10/2019, from 8:00 AM to 1:00 PM (EDT).

**⚠️ ALERT:** CAGE is currently experiencing a high volume of registrations, and is working them in the order in which they are received. When your registration is assigned to a CAGE Technician, you will be contacted by CAGE, if necessary, for any additional information.

## Entity Dashboard

Online Web Services US, Inc.  
DUNS: 080248454 CAGE Code: 7MCB8  
Status: Active  
Expiration Date: 05/08/2020  
Purpose of Registration: All Awards

515 W Grand Ave Unit D  
Mancos, CO, 81328-9245 ,  
UNITED STATES

[Entity Overview](#)

[Entity Registration](#)

[Core Data](#)

[Assertions](#)

[Reps & Certs](#)

[POCs](#)

[Exclusions](#)

[Active Exclusions](#)

[Inactive Exclusions](#)

[Excluded Family Members](#)

RETURN TO SEARCH

### Entity Overview

#### Entity Registration Summary

**Name:** Online Web Services US, Inc.  
**Doing Business As:** Online Web Services  
**Business Type:** Business or Organization  
**Last Updated By:** Randy Feuilly  
**Registration Status:** Active  
**Activation Date:** 06/06/2019  
**Expiration Date:** 05/08/2020

#### Exclusion Summary

Active Exclusion Records? No



IBM-P-20190627-1414  
WWW2

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