



Fire Systems

Honeywell International
12 Clintonville Road
Northford, CT 06472-1610 USA

203-484-7161
www.notifier.com

To whom it may Concern:

We have received your request for the password(s) for your fire alarm system(s). **NOTIFIER** is a manufacturer of sophisticated Fire Alarm and Detection controls and associated devices. **NOTIFIER** systems are supplied through a nationwide and international network of Engineered System Distributors (ESDs). Authorized **NOTIFIER** ESDs meet and maintain strict standards of training on **NOTIFIER** products and are kept abreast of product enhancements and technical issues through regular updates and mailings. With the growing complexity and the use of sophisticated software in analog intelligent systems, this continuous communication and training are critical elements in assuring **NOTIFIER** products are serviced and maintained to the highest level.

Analog intelligent systems are further protected by the use of software passwords. These passwords establish a method of protection against unauthorized access to varying levels of system programming. Unauthorized and/or untrained entrance into the software programming may lead to system changes that could alter expected operations, system performance and configuration.

NOTIFIER's Limited Warranty states, "...This warranty is void if the product is altered or repaired by anyone other than **NOTIFIER®** or as expressly authorized by **NOTIFIER®** in writing, or is serviced by anyone other than **NOTIFIER®** or its authorized distributors. This warranty is also void if there is a failure to maintain the products and systems in which they operate in a proper and workable manner. ..."

With regards to your request to provide the decoded passwords for your fire alarm system panel(s), the following information must be provided. Please follow these instructions.

**MUST
Do All
4 Steps**



→ **Request for password must be received in writing from the system owner on their corporate letterhead. Please include the system cryptic code displayed when requesting the password and the address of the panel location.**

→ **An individual with the authority to sign a binding agreement on behalf of the owner must execute the **NOTIFIER** Password Agreement document. The **NOTIFIER** Password Agreement document must be signed and notarized**

→ **The Original request on Corporate Letterhead and the Original signed & Notarized Agreement must be returned to **NOTIFIER**. No copies or faxes will be accepted.**

→ **The password will be released to the owner or owner's representative identified on the notarized agreement via phone only after NOTIFIER has received the original signed and notarized documents.** Please note that in giving you this password you are expressly acknowledging that you shall use the password at your sole risk and that you agree to indemnify **NOTIFIER** and our distributor from any liability arising out of the use of this password.

Your fire alarm/life safety system is a highly specialized complement of equipment and design. **NOTIFIER** products are unsurpassed in Quality and Dependability. However, you may only be assured of its reliability by using qualified professionals trained and authorized by **NOTIFIER** to sell, service and install **NOTIFIER** products

For questions on password process please email Notifier.Tech@Honeywell.com

For immediate help please call either: 203-871-5256, 203-871-5254 or 203-871-5258, and someone will return your call.

Sincerely,

Honeywell Fire Systems
Technical Support
12 Clintonville Rd
Northford, CT 06472
Notifier.tech@honeywell.com

Attch: **NOTIFIER**® Password Agreement