

Hidalgo County Veterans Services

10213 N. 10th Street, Suite B

McAllen, TX 78504

(956) 318-2436



Commissioners Court Meeting

November 26, 2019

3rd Quarter Report



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THE COUNTY OF HIDALGO TEXAS
HIDALGO COUNTY VETERANS SERVICES
10213 N. 10th Street
McAllen, TX 78504
(956) 318-2436



Felix M. Rodriguez
Veterans Service Officer

Samuel Perez Jr.
Assistant VSO

Alejandro Figueroa
Assistant VSO

Alma C. Martinez
Assistant VSO

Raymond Herrera
Assistant VSO

Felix M. Rodriguez

- Certified & National Accredited Veterans Service Officer
- United States Army Vietnam Veteran
- Served January 20, 1970 - January 20, 1973

Samuel Perez Jr.

- Certified & Accredited Assistant Veterans Service Officer
- United States Air Force Veteran
- Served March 19, 2002 - February 16, 2010

Alejandro Figueroa

- Certified & Accredited Assistant VSO
- United States Marine Corps Veteran
- Served July 28, 1997- December 03, 2000

Alma C. Martinez

- Certified Assistant Veterans Service Officer
- United States Navy Veteran
- Served September 17, 2001- December 31, 2010

Raymond Herrera

- Certified Assistant Veterans Service Officer
- United States Navy Veteran
- Served June 24, 2008 - July 15, 2012

Judge Richard Cortez - Liaison for Hidalgo County Veterans Services



Hidalgo County Veterans Services Mission Statement

To "THEM THAT HAVE BORNE THE BATTLE" Hidalgo County Veterans Services mission is to provide quality and timely professional services to veterans and their dependents. Our constituent veterans and dependents deserve no less. In carrying out our mission, Service Officers and supportive staff perform our duties with integrity and respect for our Veterans. Our Veterans Service Officers are held to the highest, professional standards. Our purpose is to advance the interests of Veterans and their beneficiaries.



Hidalgo County Veterans Services
10213 N. 10th Street, Suite B
McAllen, TX 78540
(956) 318-2436

2019 - 3rd Quarter Report

	McAllen & Mercedes Office Appointments Walk-Ins	Phone Calls	Claims Submitted
July	457	1034	639
August	472	1127	506
September	407	1113	370
2019 3rd Quarter Total	1,336	3,274	1,515



Hidalgo County Veterans Services

McAllen Office

10213 N. 10th Street, Suite B

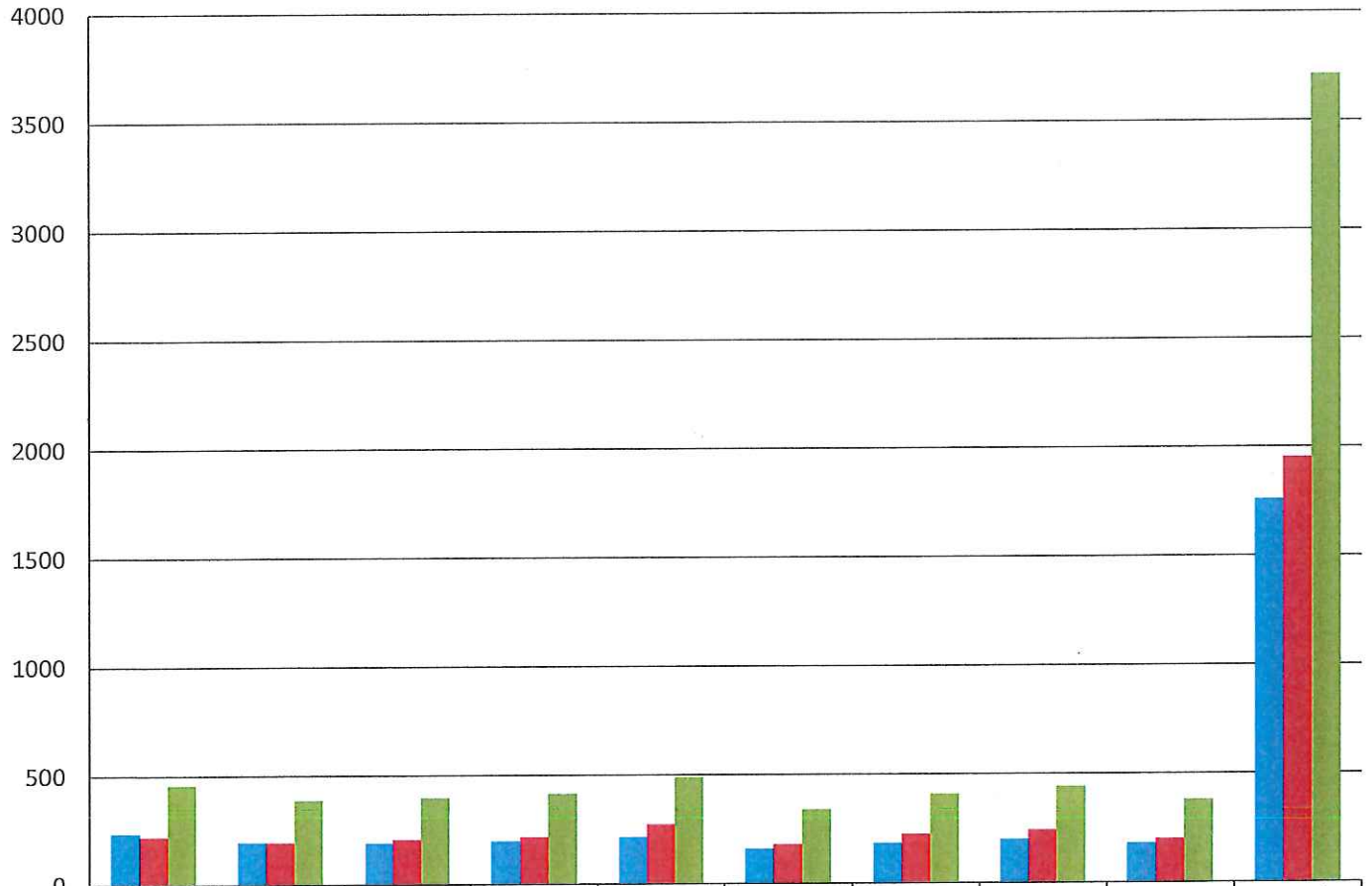
McAllen, TX 78504

(956) 318-2436

2019 Appointments & Walk-Ins

	Appointments	Walk-ins	Total
1ST Quarter	622	618	1240
2nd Quarter	574	668	1242
3rd Quarter	563	666	1229
Total	1759	1952	3711

**Hidalgo County Veterans Services
McAllen Office
January - September 2019
Appointments & Walk-Ins**



■ Appointments	236	195	191	198	216	160	183	200	180	1759
■ Walk-Ins	220	193	205	216	273	179	225	242	199	1952
■ Total	456	388	396	414	489	339	408	442	379	3711

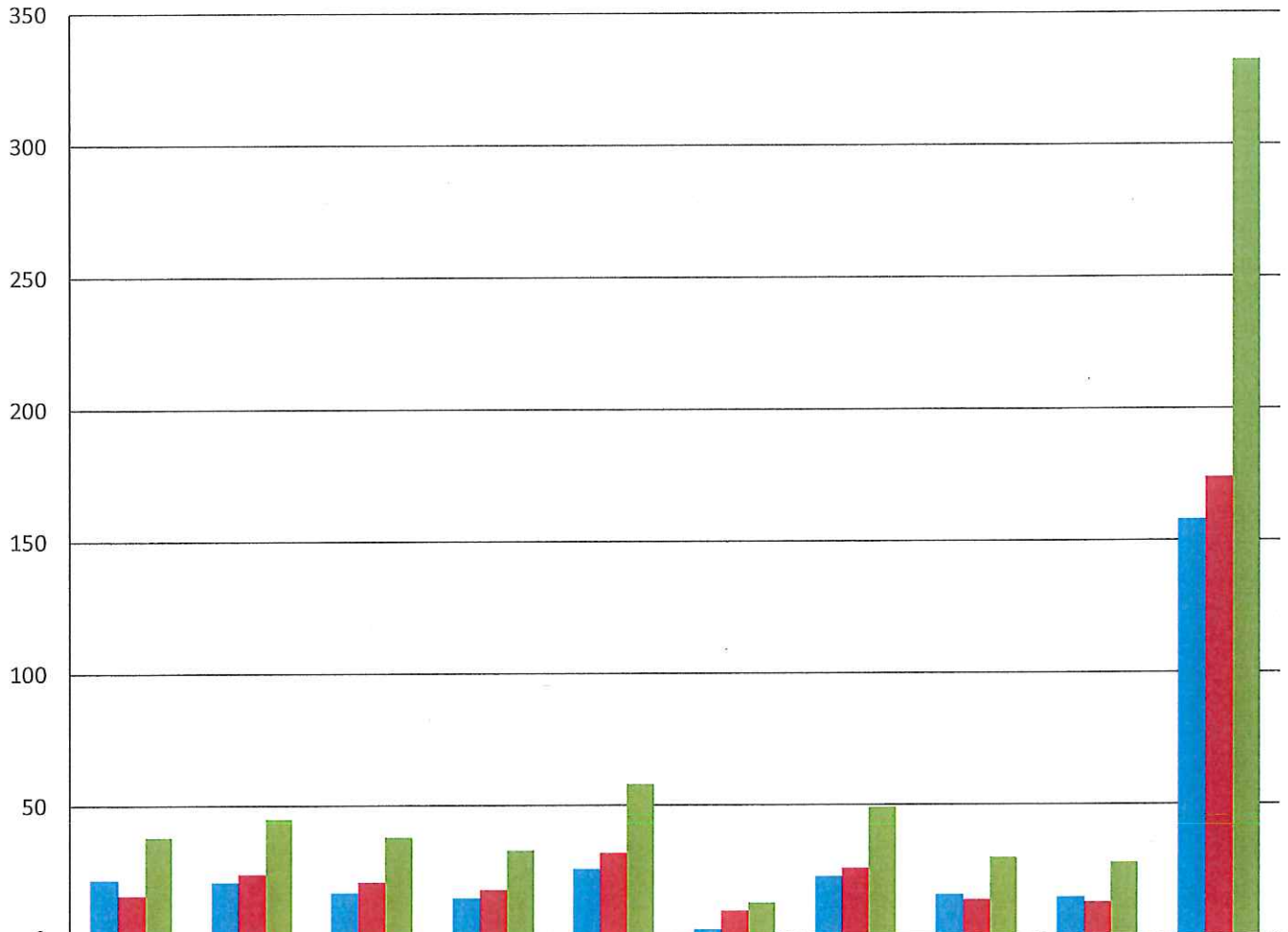


Hidalgo County Veterans Services
Mercedes Office
400 S. Ohio
Mercedes, TX 78570

2019 Appointments & Walk-Ins

	Appointments	Walk-Ins	Total
1ST Quarter	60	61	121
2nd Quarter	44	60	104
3rd Quarter	54	53	107
Total	158	174	332

**Hidalgo County Veterans Services
Mercedes Office
January - September 2019
Appointments & Walk-Ins**



	January	February	March	April	May	June	July	August	September	Total
■ Appointments	22	21	17	15	26	3	23	16	15	158
■ Walk-Ins	16	24	21	18	32	10	26	14	13	174
■ Total	38	45	38	33	58	13	49	30	28	332

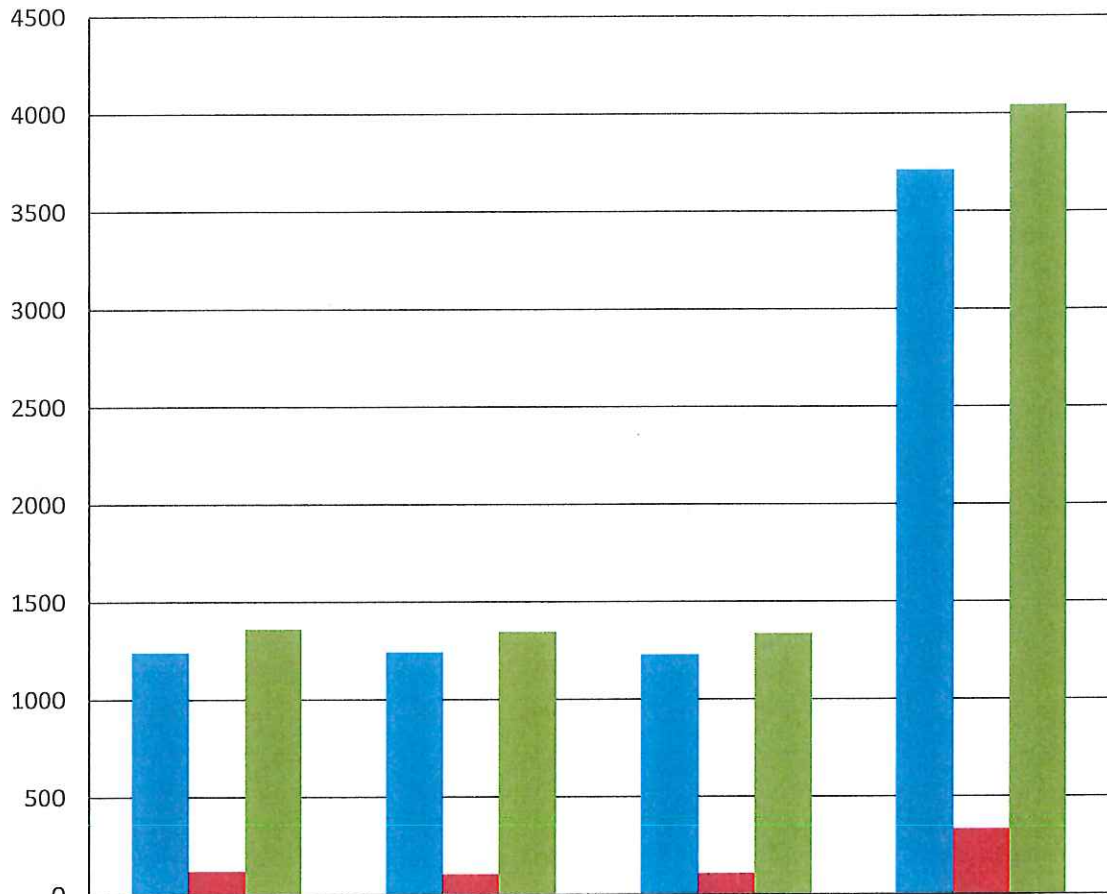


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**McAllen & Mercedes Office
2019 Appointments & Walk-Ins**

	McAllen Office	Mercedes Office	Total
1ST Quarter	1240	121	1361
2nd Quarter	1242	104	1346
3rd Quarter	1229	107	1336
Total	3711	332	4043

Hidalgo County Veterans Services McAllen & Mercedes Office 2019 Quartely Graph Appointments & Walk-Ins



	1st Quarter	2nd Quarter	3rd Quarter	Total
McAllen	1240	1242	1229	3711
Mercedes	121	104	107	332
Both	1361	1346	1336	4043



REPORTS

Today is: Nov. 21, 2019
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(samperzjr) | [Logout](#)

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RECOVERIES	TOTAL AWARDS BY YEAR - FOR PERIODS: JAN 01, 2019 TO DEC 31, 2019		
	For year	Number of claims	Amount
Total awards by year Show me award totals for: <input type="text" value="2019"/> ▾ <input type="button" value="Submit"/>	2019	280	\$ 4,659,058.32

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