



Invoice 133297885

Protection1.com

Account Number	Invoice Date	Payment Due Date	PO Number	Amount Due
951405570	03/04/2020	03/29/2020		\$160.00

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Questions?

Call Toll-Free:

1-800-642-2874

Hearing Impaired:

1-800-395-6137

Email:

customerservice@adt.com



Description	Qty	Unit Price	Amount
HIDALGO COUNTY WIC PROGRAM 722 S BREYFOGLE ROAD STE 106 Job# 200252853 Labor Charge	2	\$80.00	\$160.00
Sub Total			\$160.00
INVOICE AMOUNT DUE			\$160.00

FOOD/SERVICES RECEIVED BY:

3-18-2020

INVOICE RECEIVED BY:

Genette Hernandez

INVOICE NO 133297885 ACCT NO. 951405570

P.O. NO.

ACCT. NO 01292-441.00.350.001-0-413

AMOUNT DUE: \$ 430

APPROVED BY:

Clara Ramirez

Thank you for choosing ADT

You will be charged a \$25.00 fee for any payment returned. Make checks payable to ADT LLC and please include your account number.

Please detach this portion and send with your payment.



P.O. Box 49292 - Wichita, KS 67201

Invoice Number	133297885
Account Number	951405570
Invoice Date	03/04/2020
Payment Due Date	03/29/2020
Amount Due	\$160.00
Amount Enclosed	\$

Please check box if your billing address has changed, and indicate changes on back.

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10z - #10 - 29 - 33
HIDALGO COUNTY WIC PROGRAM#
MARGARITA GONZALEZ
3105 W. UNIVERSITY DR
EDINBURG TX 78539

PROTECTION 1 / ADT
PO BOX 219044
KANSAS CITY MO 64121-9044

RECEIVED
MAR 18 2020
133297885 5

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Service Work Order

Job # 200252853

Customer HIDALGO COUNTY WIC PROGRAM#
Site HIDALGO COUNTY WIC PROGRAM
CS# J0615865
Address 722 S BREYFOGLE ROAD STE 106
 REF: BLDG C
 MISSION, TX 78572-6584

Customer# 951405570
Site# 950173161

Site Phone 956 584-3334

Requested By Margarita, Gonzalez
Service Plan ATM062-ASG T&M-77/19.25(30min/15)

Phone 956 381-4646

System Type NA32-NAPCO GEM P801
Panel Location
Job Request COMPL-TS--Comm./Phone Problems
Estimated Hours 2.0
Commitment 2/25/2020 08:00-12:00

SYSTEM NOT COMMUNICATING COMM FAIL. NO ESP. QUOTED \$77.00/\$19.25\$ BATT CHARGE. CONTACT MARGARITA GONZALEZ @ (956) 381 4646, CALL WHEN EN ROUTE. CS#: J0615865 - NAPCO GEM P801.

Comments

Feb 24 2020 11:20AM Amanda Contreras

Amanda Contreras (170718) assigned this job to Eduardo Flores (173721) and changed the commitment date and time from 2/25/2020 1:00 PM - 5:00 PM to 2/25/2020 8:00 AM - 12:00 PM.

Feb 25 2020 8:27AM Eduardo J Flores

I called to the customer, spoke with Ms Margarita Gonzalez, she want to reschedule later today because this location open until 9:00am, I advised to local branch coordinator

Feb 25 2020 8:28AM Eduardo J Flores

we need to reschedule, the business open until 9:00am

Feb 25 2020 11:51AM Eduardo J Flores

{1 of 3} upon arrival keypad showing comm failure, troubleshoot system, found panel phone line low voltage 7.2v and not dail tone, according to the customer the alarm need to be connected it to phone number (956)584-3327, that number I could not find on

Feb 25 2020 11:51AM Eduardo J Flores

{2 of 3} customer's phone dmarc, only I found (956) 583-2424 for tax office security system, I connected the Wic security system to that number in the return line but, not was approved by the customer, the customer will be call the IT tech to provide

Feb 25 2020 11:51AM Eduardo J Flores

{3 of 3} the number where the wic office system need to be connect it, I advised to local branch supervisor Rey S., the customer going to call us when the number is ready to connect the system

Feb 28 2020 11:05AM Amanda Contreras (last edited Feb 28 2020 11:06AM)

spk to Margarita, still needs to get with IT department and will call back once done

Assignment Date	Status	Technician	En-Route	On Site	Cleared
2/25/2020 08:00	R	91400-Eduardo J Flores	07:30	07:59	09:40
2/25/2020 08:00	C	91400-Eduardo J Flores	09:40	10:06	11:52

Item #	Item Description	Cost Each	Quantity
	Parts	\$0.00	
	Labor	\$160.00	
	Total	\$160.00	
	Payments	\$0.00	

Tax \$0.00

Balance Due \$160.00

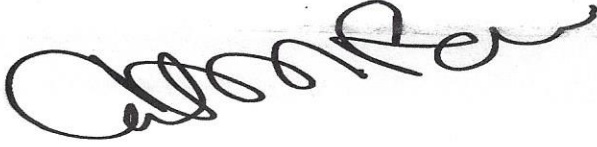
Service Company Instructions

Site Instructions

Customer (Printed)

X

Customer Signature 1 2/25/2020 11:42 AMCT

A handwritten signature in black ink, appearing to read "C. [unclear]", written over a horizontal line.

Store Stamp (if required)