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Texas Department of Information Resources

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Ricoh USA, Inc.

Vendor ID

12303344001

URL

[Vendor Website](#)

HUB Type

Non HUB

DIR Contract Number

DIR-CPO-4435

Contract Term End Date

9/25/2021

Contract Exp Date

9/25/2024

Contact Ricoh USA, Inc.

Contact

[Bill Finke](#)

Phone

(505) 681-1728

Fax

(913) 273-1567

Contact DIR

Contact

[Tara Lindgren](#)

Phone

N/A

Fax

(512) 475-4759

Contract Overview

Ricoh USA, Inc. offers discounted Managed Print Services, Printers, Copiers, 3D Printers, Scanning, Plotting and Facsimile Equipment; Document Imaging Services/Solutions; Enterprise Content Management Products, Software and Services and Enterprise Content Management (ECM) Products, Software and

Services, and Related Services to the State of Texas under this contract, acting by and through the Department of Information Resources (DIR). The Contract may be used by state and local governments, public education, other public entities in Texas, as well as public entities outside of the state. Resellers are available for this contract.

Contract Documents

- [DIR-CPO-4435 Contract PDF \(132.43KB\)](#)
- [DIR-CPO-4435 Appendix A Standard Terms and Conditions PDF \(352.82KB\)](#)
- [DIR-CPO-4435 Appendix B HUB Subcontracting Plan PDF \(1.11MB\)](#)
- [DIR-CPO-4435 Appendix C Pricing \(per Amendment 1\) PDF \(287.74KB\)](#)
- [DIR-CPO-4435 Appendix D Master Operating Lease Agreement PDF \(269.18KB\)](#)
- [DIR-CPO-4435 Appendix E Master Lease Agreement PDF \(247.03KB\)](#)
- [DIR-CPO-4435 Appendix F Maintenance and Sale Agreement PDF \(125.47KB\)](#)
- [DIR-CPO-4435 Appendix G Service Agreement PDF \(286.4KB\)](#)
- [DIR-CPO-4435 Appendix H Service Level Agreement PDF \(99.62KB\)](#)
- [DIR-CPO-4435 Appendix I Statement of Work PDF \(1.55MB\)](#)
- [DIR-CPO-4435 Appendix J Statement of Work Conversion Services PDF \(500.58KB\)](#)
- [DIR-CPO-4435 Appendix K Equipment Schedule to Master Lease Agreement PDF \(246.82KB\)](#)
- [DIR-CPO-4435 Appendix L Equipment Schedule to Master Operating Lease Agreement PDF \(250.31KB\)](#)
- [DIR-CPO-4435 RFO DIR-TSO-TMP-419 PDF \(3.76MB\)](#)
- [DIR-CPO-4435 Amendment 1 PDF \(152.68KB\)](#)

Electronic and Information Resources (EIR) Accessibility

Information regarding Electronic and Information Resources (EIR) accessibility of this vendor's offerings is included in the contract. Agencies purchasing products or services are responsible for complying with Texas EIR Accessibility statute and rules, as defined in TGC 2054 Subchapter M, 1TAC 206, and 1 TAC 213. For additional information, visit the Vendor Website or contact the vendor directly.

Please note that some of the documents on this page are in the PDF format. Please [download the Adobe Reader](#) in order to view these documents.

Reseller Vendor Contacts



Vendor Name	Contact Name	Phone/Fax
3N1 Office Products, Inc.	Non HUB	Joel Campisi Phone: 501-312-0050 Fax:
American Business Equipment	Non HUB	Bob Ferguson Phone: (432) 563-1418 Fax: (432) 563-2751
BizDoc, Inc.	Non HUB	Vick Meredith Phone: (512) 396-1027 Fax:
Complete Business Systems, Inc.	Non HUB	Jay Knight Phone: (903) 323-7600 Fax:
CopyNet Office Systems, Inc.	Non HUB	Matt Jackson Phone: (972) 881-2679 Fax:
Core Business Solutions, Inc	Non HUB	Bill Irwin Phone: (806) 795-0658 Fax: (956) 971-8357
Digital Document Solutions	Non HUB	Preston Woolfolk Phone: (210) 341-4431 Fax:
DOFst, LLC	Non HUB	Jon Scantland Phone: (361) 575-6886 Fax:
Entre	Non HUB	John Hawa Phone: (409) 860-3333 Fax:
Hansfax Corp DBA Seamless Solutions	Woman Owned	Chuck Hansen Phone: (713) 800-6444 Fax:

Vendor Name	Contact Name	Phone/Fax
ImageNet Consulting, LLC	Non HUB	Rahil Maredia Phone: (832) 775-1213 Fax:
Instant Data Technologies	Black/Male	Bede Ramcharan Phone: (210) 344-0012 Fax: (210) 344-3540
J.C. Delivery, Inc.	Non HUB	John Malloy Phone: (972) 434-7767 Fax:
John R. Hibbard Company, Inc.	Non HUB	Russell Hibbard Phone: (936) 564-0200 Fax:
Knight Office Solutions, Inc.	Non HUB	John Cheney Phone: 210-340-8909 Fax: (210) 340-8755
Merrimak Capital Company LLC	Non HUB	Marsha Quinn Phone: (415) 475-4107 Fax: (415) 884-5644
Patriot Trading Group, Ltd.	Non HUB	Jim Hotze Phone: 713-664-1172 Fax:
Professional Business Systems	Non HUB	Keith Compton Phone: (903) 737-9696 Fax:
Remco Copy Service	Non HUB	Greg Lewis Phone: (806) 354-2525 Fax:
Superior Copy Machines	Non HUB	Claudia Miller Phone: (915) 533-9821 Fax:
Ubeo LLC	Non HUB	George Ricks

Vendor Name	Contact Name	Phone/Fax	
			Phone: (210) 918-6000 Fax: (210) 918-6099
Zeno Digital Solutions, LLC	Non HUB	Jake Guarino	Phone: (832) 203-1815 Fax: (713) 461-5134

How To Order

1. For product and pricing information, visit the [Ricoh USA, Inc.](#) website or contact [Bill Finke](#) at (505) 681-1728. Reseller Vendors are also available through this contract. Select from any Reseller Vendor contact listed below to also obtain product and pricing information.
2. Generate a purchase order made payable to [Ricoh USA, Inc.](#) or any Reseller Vendor

Available Brands (12 total)

Anajet

Colex & Rollem

Duplo

EFI

Enson

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Available Products & Services (1 total)

Printers Copiers Scanners - MFP - Peripherals

[Show more](#)

Commodity Codes (61 total)

204-74 - Printer Sharing Devices

204-75 - Printers, Dot Matrix

204-76 - Printers, Inkjet

204-77 - Printers, Laser

204-78 - Printers Pen Plotter

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