



**Re: Benefit Express**

1 message

David Cantu <david.cantu@da.co.hidalgo.tx.us>

Wed, Aug 19, 2020 at 3:24 PM

To: Yolanda Velasquez <yolanda.velasquez@co.hidalgo.tx.us>

Cc: "ramirez, josephine" <josephine.ramirez@da.co.hidalgo.tx.us>, "garza, victor" <victor.garza@da.co.hidalgo.tx.us>, "vina, robert" <robert.vina@da.co.hidalgo.tx.us>

Good Afternoon Ms. Velasquez,

Thank you for providing the additional information and clarifications from benefitexpress. It is our understanding that the purchasing department is satisfied with the additional information. At this time our office has no further concerns and approves as to form of the proposed agreement between the County of Hidalgo and benefitexpress.

Sincerely,

On Wed, Aug 19, 2020 at 11:08 AM Yolanda Velasquez <yolanda.velasquez@co.hidalgo.tx.us> wrote:

Good morning everyone,

Mr. Cantu Benefit Express has replied to concerns. Please see below and advise if okay to proceed with Agenda for the 25th.

Respectfully,

Yolanda

----- Forwarded message -----

From: **Flora Vazquez** <flora.vazquez@co.hidalgo.tx.us>

Date: Wed, Aug 19, 2020 at 10:58 AM

Subject: Re: Benefit Express

To: Yolanda Velasquez <yolanda.velasquez@co.hidalgo.tx.us>

Morning Yoli,

Lorraine's response below:

**RE: Clarification of contract**      Inbox



**Lorraine Holly**

10:46 AM (10 minutes ago)

to me

Hi Flora,

Good morning and happy Wednesday!

I was able to speak with the Legal Team to capture our responses below:

- 1) **At paragraph 8.3, we recommend obtaining clarification as what the "manual rate for configuration" actually is before entering into the contract; and**
  - a. The "manual rate for configuration and transfer" refers the manual process hours that may be needed in order to configure Hidalgo County's files and data for a new administrator in the event that they chose to leave benefitexpress. This rate is listed in the pricing schedule, so the County would know what would be applicable in that circumstance. This is also optional. If our assistance is not needed in the way of formatting files and data for another system, these fees will not apply. Hidalgo County will always have access to its data and can manage extracting / formatting data independent of benefitexpress.
- 2) **At paragraph 1.3, the request for 210 days' notice for termination without cause appears excessive and is outside what the County generally agrees to for notice requirement. Please advise if this is not what is intended.**
  - a. Yes, the request for 210 days' notice was intended. We were able to remove paragraph 8.4 which removed any fees associated with early termination; however, for our business processes, the more notice we have in advance, the easier it is for us to manage things internally, as well as, from a financial perspective.

I hope this info is helpful – please let us know if there are additional questions or concerns or if you'd like to hop on a call to discuss. I'm free today until 1pm CT and then after 3:30pm CT.

Thank you,

Lorraine

On Tue, Aug 18, 2020 at 4:22 PM Yolanda Velasquez <yolanda.velasquez@co.hidalgo.tx.us> wrote:

Good afternoon Ms. Flora,

We have gotten the approval of contract for BE. But legal has the following concerns;

Additionally, our office has the following concerns:

- 1) At paragraph 8.3, we recommend obtaining clarification as what the "manual rate for configuration" actually is before entering into the contract; and
- 2) At paragraph 1.3, the request for 210 days notice for termination without cause appears excessive and is outside what the County generally agrees to for notice requirement. Please advise if this is not what is intended.

Yoli

Flora Vazquez

DBM - Employee Benefits Division

O (956) 292-7025

Hidalgo County  
2020 Census



*united we count*  
*unidos contamos*

F (956) 318-2610



David R. Cantu

Assistant District Attorney  
Civil Litigation Division  
Office of the Criminal District Attorney  
Hidalgo County, Texas  
100 E. Cano  
Edinburg, Texas 78539  
(956) 292-7609  
(956) 292-7619 FAX  
[david.cantu@da.co.hidalgo.tx.us](mailto:david.cantu@da.co.hidalgo.tx.us)