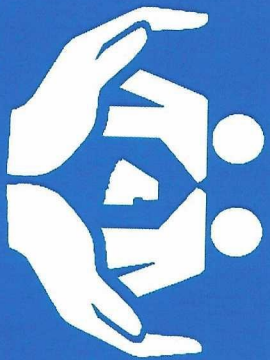


Hidalgo County Community Service Agency 2020

# SHINING A LIGHT OF HOPE

For Our Community In Dark Times





HIDALGO COUNTY  
COMMUNITY SERVICE AGENCY

# CSA PROGRAMS AT A GLANCE



Utility  
Assistance



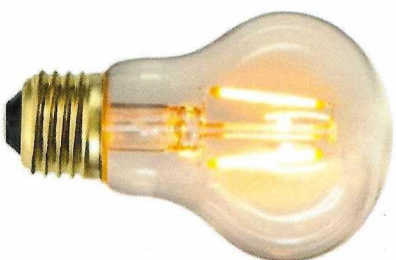
Case Management/  
Emergency  
Response



Rent and Mortgage  
Assistance

# Keeping the Lights On

Low-Income Housing Energy Assistance Program (LIHEAP)



## FINANCIAL REPORT

**\$6,042.94** Natural Gas

**\$6,847,516.71** Electricity

**\$292.50** Propane

**\$4,757.70** Purchase of heating or cooling unit

## BY THE NUMBERS

**8,502** Households Assisted

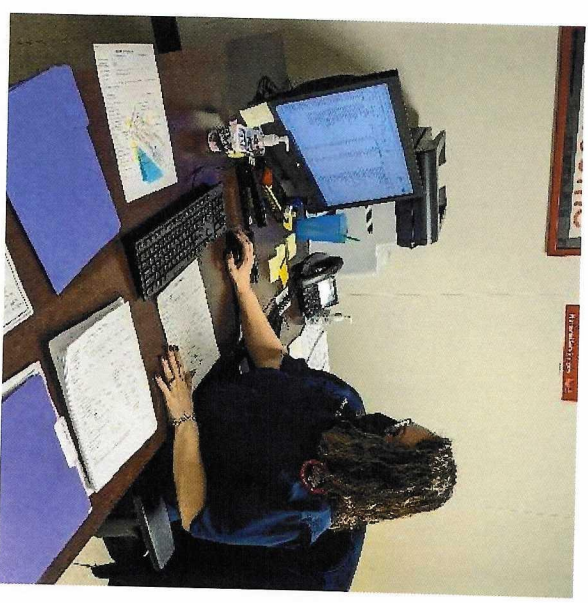
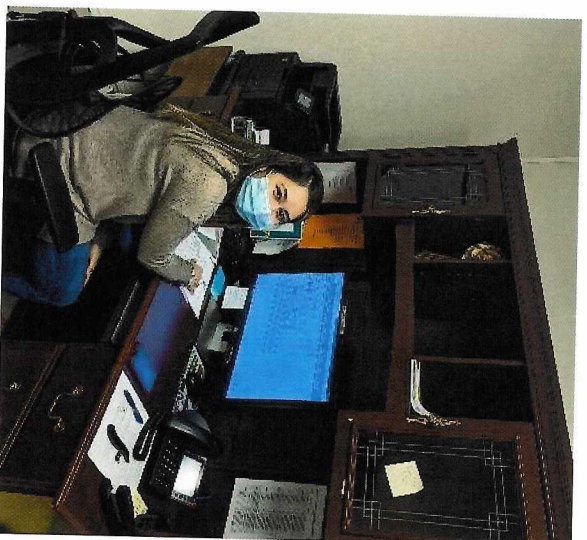
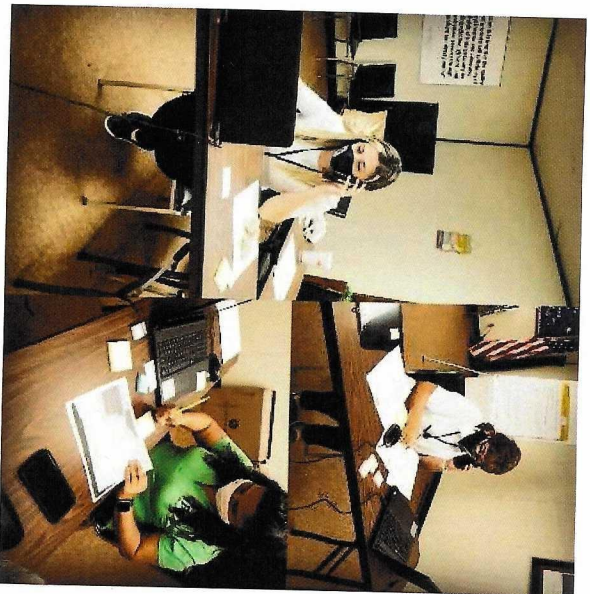
**6,284** Individuals Age 60+ Assisted

**4,485** Disabled Households Assisted

**\$6,858,609.85 Total Funds Spent**

# Shining Bright During Dark Times

LIHEAP CARES 2020



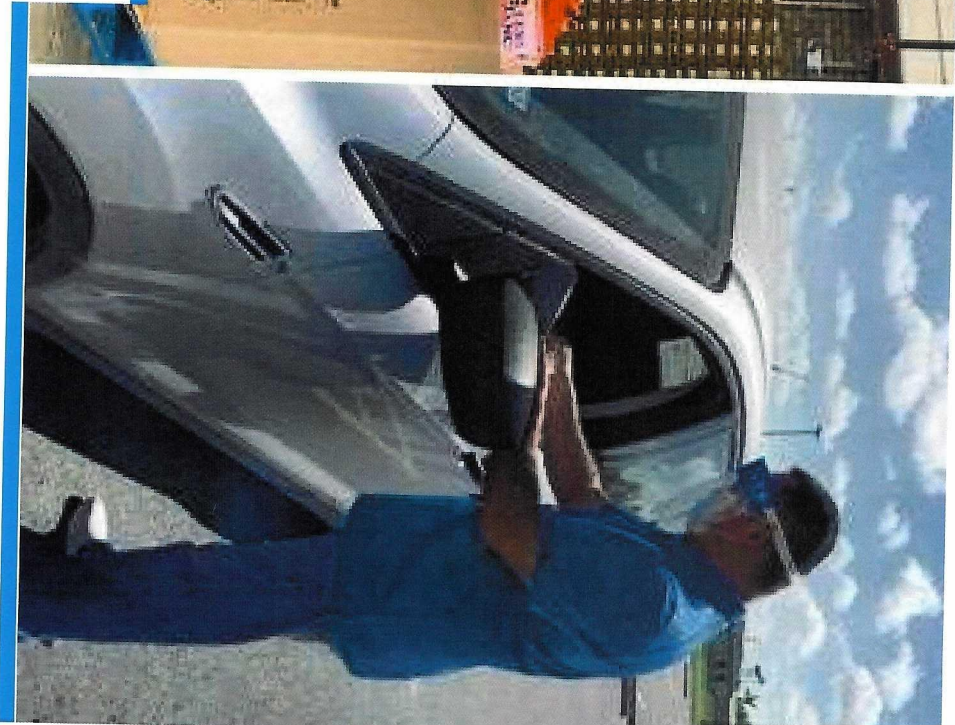
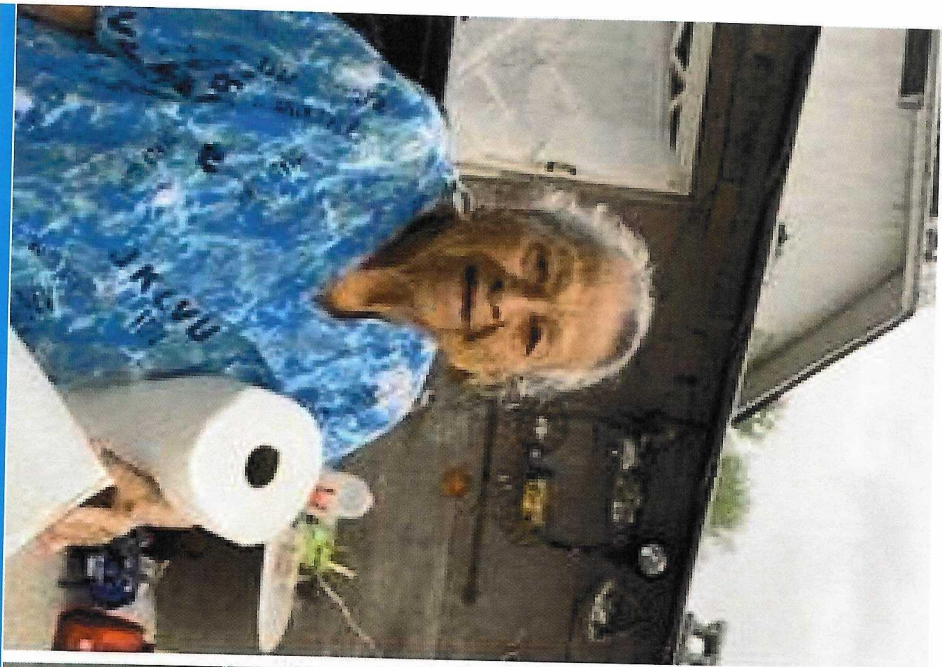
**\$193,987.92** Total Funds Spent

## BY THE NUMBERS

**410** Households Assisted

**1,457** Individuals

**405** Individuals Age 22-44

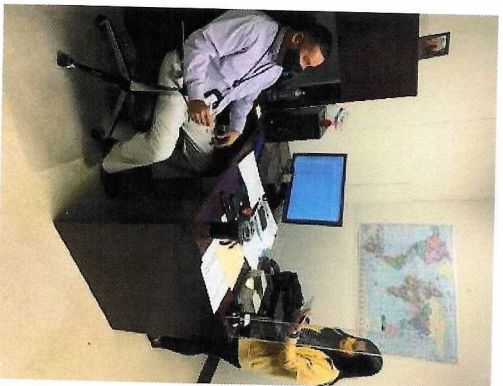


**CSBG**

# Fighting The War On Poverty

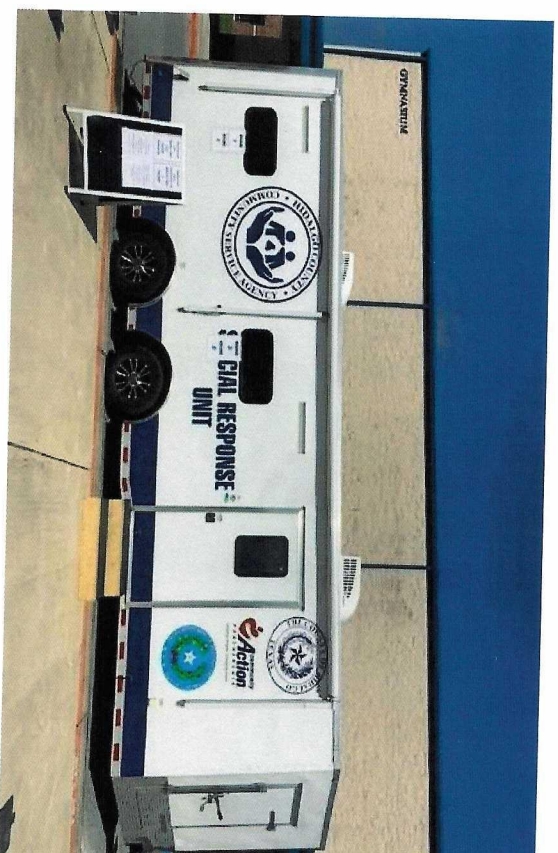
# Family Support

Through the CSBG program, a professional Case Manager will work with clients to guide them in financial education, goal planning, and problem-solving by providing resources in education, job training and employment opportunities



# Disaster Response

Hidalgo County Community Service Agency provides emergency assistance to stabilize individuals and families in crises due to house fires or natural disasters.



# BY THE NUMBERS



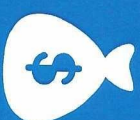
273 Households  
Avoided Eviction



309 Households  
Obtained  
Temporary  
Shelter



169 Prescription  
Payments



221 Households  
Obtained Safe &  
Affordable  
Housing



1,128 Individuals  
Received Food  
Bags



1,164 Individuals  
Received Home  
Repairs



661 Individuals  
Received  
Transportation  
Services



9 Individuals  
enrolled in  
Domestic Violence  
Programs



1,420 Individuals  
Received Gift  
Cards for Basic  
Essentials



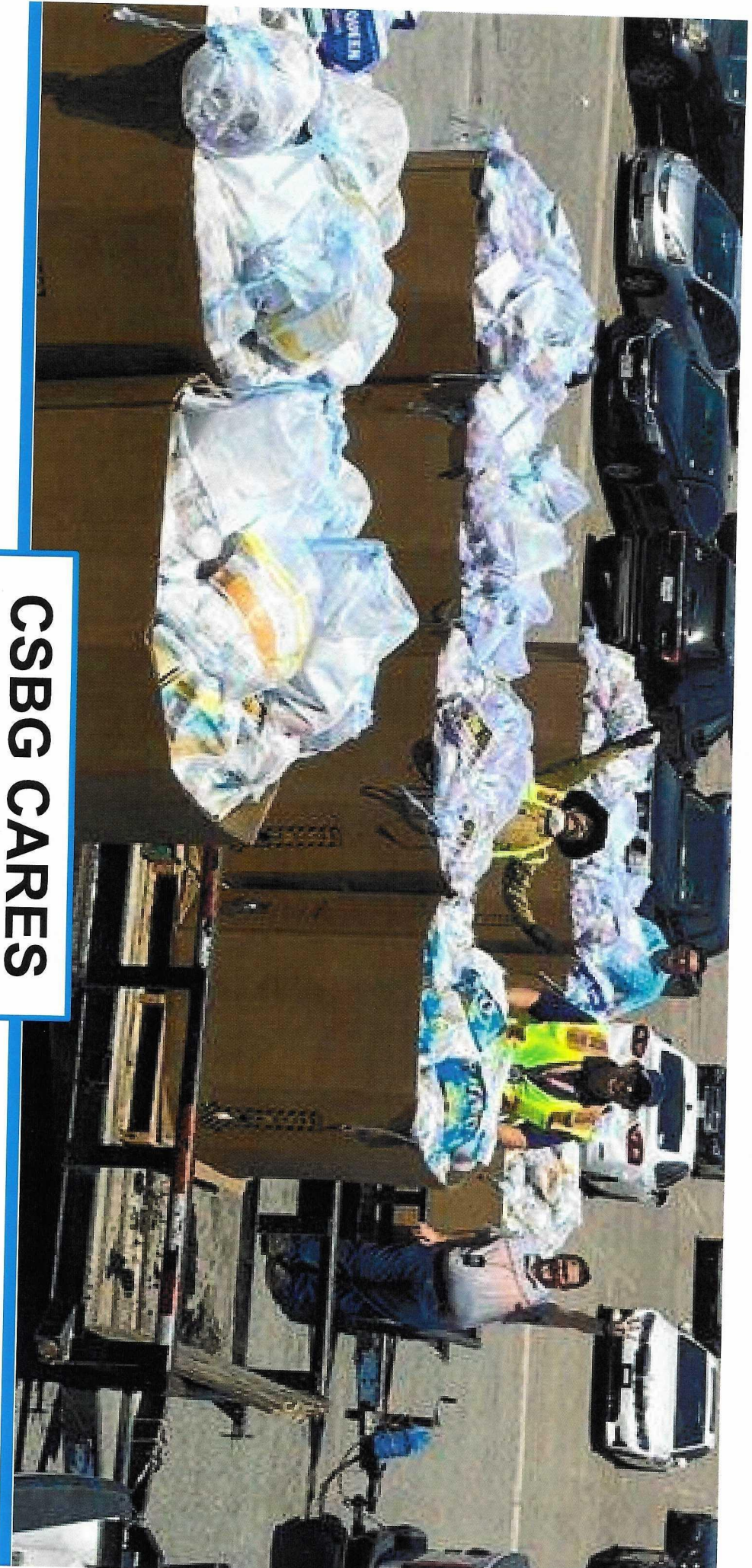
59 Heating Units  
Distributed



51 Individuals  
Received  
Financial Aid  
Assistance



9,633  
Households  
Served



**CSBG CARES**

**Lessening the Impact of COVID-19**

# TYPES OF ASSISTANCE OFFERED



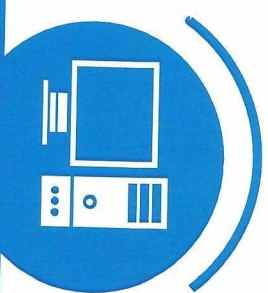
## Food

Over 10,000 food bags were purchased from the Food Bank of the RGV and distributed among all Hidalgo County Precincts



## Health

Operation COVID Shield



## Education

Providing Hidalgo County Head Start Students with technology.

# BY THE NUMBERS



1,480

Households  
Avoided Eviction



169 Mortgage  
Payments



123 Households  
Avoided  
Foreclosure



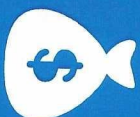
910 Utility  
Payments



78 Individuals  
Assisted With  
Educational  
Resources



164 Prescription  
Payments



1,873 Rent  
Payments



10,400 Food Bags  
Distributed



509 Individuals  
Received  
Transportation  
Services



3,949 Individuals  
Received  
Services



1,182  
Households  
Served

# BRAVO ZULLU

Serving the Veterans of Hida

## FINANCIAL REPORT

\$339,431.35 Electricity

\$5,568.65 Natural Gas & Water

**\$345,000** Total Funds Spent

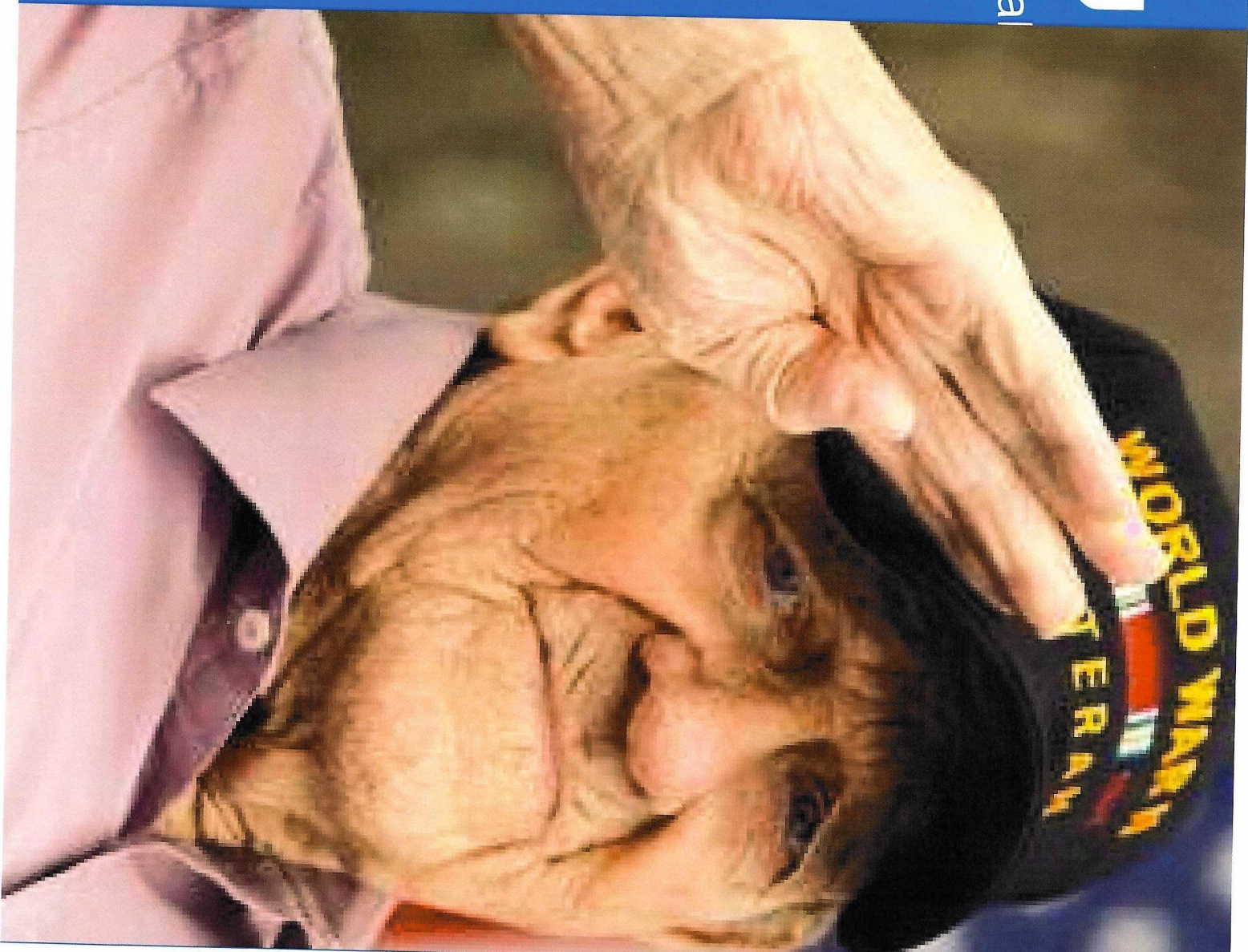
## BY THE NUMBERS

152 Water & Gas Payments

4,545 Utility Payments

147 Referrals to Partnering

Veterans Agencies



# REMOR

Keeping Rural County Residents In Their Households When All  
Hope Seems Lost...



## FINANCIAL REPORT

\$416,884.12 Mortgage Payments

\$151,491.47 Rent Payments

## BY THE NUMBERS

714 Mortgage Payments

250 Rent Payments

206 Households Avoided Eviction

601 Households Avoided Foreclosure



## AMERICORPS RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)

### BY THE NUMBERS

486 Volunteers  
60,963 hours x \$24.00 = **\$1,463,112** (Value of  
services rendered)



## SENIOR COMPANIONS PROGRAM (SCP)

### BY THE NUMBERS

71 Volunteers  
210 Clients Served  
82,545 hours x \$24.00 = **\$1,981,080** (Value of  
services rendered)

## FOSTER GRANDPARENT PROGRAM (FGP)

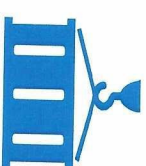
### BY THE NUMBERS

45 Volunteers Servicing 270 Children in 38 Head Start Centers  
64,800 hours x \$24.00 = **\$1,555,200** (Value of services rendered)

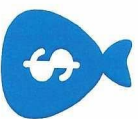
# HCCSA EXECUTIVE SUMMARY 2020



Total Number of Households  
that Avoided Eviction  
**2,354**



Total Number of Households  
that Avoided Foreclosure  
**724**



Total Number of Rent  
Payments  
**4,821**



Total Number of  
Mortgage Payments  
**2,891**



Total Number of Utility  
Payments  
**82,406**



Total Number of  
Prescription Payments  
**164**

**TOTAL DIRECT ASSISTANCE TO  
HIDALGO COUNTY RESIDENTS**

**\$8,188,776.31**





# BUILDING RELATIONSHIPS...

Working together makes it possible to provide services for our families in need. Together, we work toward promoting growth, sustainability and a sense of community for our neighbors.

AMIGOS DEL VALLE RGV  
AREA AGENCY ON AGING  
BAYLOR HUNGER INITIATIVE  
CATHOLIC CHARITIES OF THE RGV  
DRISCOLL CHILDREN'S HOSPITAL – BROWNSVILLE  
DRISCOLL CHILDREN'S HOSPITAL – MCALLEN  
EL MILAGRO CLINIC

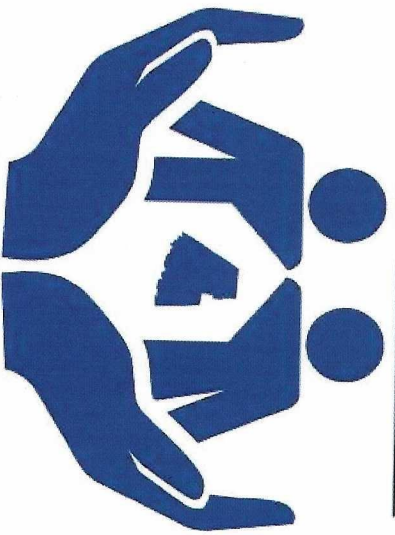
ENDEAVORS  
FOOD BANK OF THE RGV  
HARLINGEN VA OUTPATIENT CLINIC

HEB  
HIDALGO COUNTY HEAD START PROGRAM  
HIDALGO COUNTY PRECINCT 1  
HIDALGO COUNTY PRECINCT 2  
HIDALGO COUNTY PRECINCT 3  
HIDALGO COUNTY PRECINCT 4  
HIDALGO COUNTY VETERANS COMMISSION  
HOPE FAMILY HEALTH CENTER  
LUPE

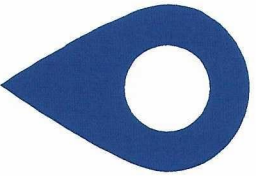
MCALLEN VA OUTPATIENT CLINIC  
MUJERES UNIDAS  
NUESTRA CLINICA DEL VALLE  
OPERATION LONE STAR  
PROYECTO DESAROLLO HUMANO  
REFUGEE SERVICES OF SOUTH TEXAS  
REGION ONE

SALVATION ARMY  
SUPERIOR HEALTH PLAN  
TEXAS A&M AGRILIFE EXTENSION  
TEXAS RIO GRANDE LEGAL AID  
TEXAS VETERANS COMMISSION  
TEXAS WORKFORCE COMMISSION  
UNITED WAY OF SOUTH TEXAS  
VALLEY INTERFAITH  
WORKFORCE SOLUTIONS

**HIDALGO COUNTY**  
COMMUNITY SERVICE AGENCY

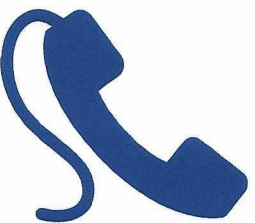


**HCCSA**



**LOCATION**

2524 N. Closner Blvd.  
Edinburg, TX 78541



**PHONE NUMBER**

956-383-6240



**WEBSITE**

[www.hidalgocsa.org](http://www.hidalgocsa.org)