

**Fwd: Ordering EBT reader/writers and signature pads**

1 message

Clarissa Ramirez <clarissa.ramirez@wic.co.hidalgo.tx.us>

Thu, Jul 8, 2021 at 4:29 PM

To: Yolanda Velasquez <yolanda.velasquez@co.hidalgo.tx.us>

Cc: mague gonzalez <mague.gonzalez@wic.co.hidalgo.tx.us>, Hector Sandoval <hector.sandoval@wic.co.hidalgo.tx.us>

Good afternoon Yoli,
Per your request. Please read below; if the attachment does not go through, you may access it on the link below (Order info).

Thank you,

Clarissa Ramirez
Director
Hidalgo County WIC Program
3105 W. University Dr.
Edinburg, TX 78539
(956) 381-4646

----- Forwarded message -----

From: **HHSC WICClinics** <WICClinics@hhsc.state.tx.us>

Date: Thu, Nov 21, 2019 at 1:50 PM

Subject: Ordering EBT reader/writers and signature pads

To: LA001 Annette Phinney <annette.phinney@austintexas.gov>, LA003 Claudia Soto <claudia.soto@co.cameron.tx.us>, LA004 Sandra Lopez <slopez1@suclinica.org>, LA005 Dalia Aguilar <dalia.aguilar@dchstx.org>, LA007 Leslie Hibbs <Leslie.Hibbs@dallascityhall.com>, LA007 Sally Campbell <sally.campbell@dallascityhall.com>, LA010 Amanda Brogdon <brogdona@co.grayson.tx.us>, LA011 Tiffany Rice <trice@gchd.org>, LA012 Clarissa Ramirez <clarissa.ramirez@wic.co.hidalgo.tx.us>, LA013 Guillermo Walls <gwalls@ci.laredo.tx.us>, LA017 Karen Gibson <karen.gibson@uth.tmc.edu>, LA019 Ofelia Caballero <ofeliac@vidaysalud.org>, LA020 Barbara Khaleeq <barbara.khaleeq@rhnm.com>, LA020 Jenifer Gregory <jenifer.gregory@rhnm.com>, LA021 Amy Fagan <amy.fagan@wichitafallstx.gov>, LA021 Janice Piper <janice.piper@wichitafallstx.gov>, LA022 Linda Rains-Russell <lindar@wacotx.gov>, LA024 Guadalupe Fuentes <lfuentes.umd@tachc.org>, LA026 Zahra Koopaei <zahra.koopaei@houstontx.gov>, LA028 Lucy Rodarte <lucy.rodarte@lafe-ep.org>, LA029 Soudabeh Nili <snili@myaccesshealth.org>, LA030 Brandy Patteson <christina.patteson@portarthurtx.gov>, LA031 Nikki Morrow <nmorrow@bellcountyhealth.org>, LA033 Bertha Amaya <bertha.a.amaya@elpasotexas.gov>, LA034 Lois Woods <lois.woods@abilenetx.gov>, LA035 Kathleen Oliver <kathleen.oliver@dentoncounty.com>, LA036 DerryAnn Krupinsky <dkrupinsky@sanmarcostx.gov>, LA037 Kimberly Pagel <wic37@hotmail.com>, LA038 Kathrine Galvan <kathrineg2@cctexas.com>, LA039 Tecora Smith <tecora.smith@nhwic.org>, LA040 Jammie Wright <jammie.wright@beaumonttexas.gov>, LA041 Norma Sifuentes <norma.sifuentes@sanantonio.gov>, LA042 Alissa Orozco <alissa.orozco@wilco.org>, LA043 Maribel Matamoros <matamorosm@chcsc.com>, LA044 Luz Covarrubias <luz.covarrubias@cityofdelrio.com>, LA046 Rebecca Reed <beccab@brazoria-county.com>, LA048 Jolene Norbert-Harrell <jolene.norbert-harrell@phs.hctx.net>, LA049 Tammy Hernandez <tammy.hernandez@friocounty.org>, LA051 Meliza Garcia <meliza.garcia@co.san-patricio.tx.us>, LA053 Christina Rodriguez <crodriguez.achc@tachc.org>, LA054 Michelle Cummings <mfcummings@tarrantcounty.com>, LA056 Cristina Eureste <crisrina.eureste@cosatx.us>, LA058 Beth Malloy <emallo@acchd.us>, LA059 Julie Granado <jgranado@communicaresa.org>, LA060 Dorothy Thomas <dthomas@matagordaregional.org>, LA061 Mary Wall <wic6100@jaspernewton.org>, LA062 Carla Rhodes <carlar@suddenlinkmail.com>, LA063 Letasha Jones <letasha.jones@co.hardin.tx.us>, LA064 Mandi Wilcox <wic6400@medinacountytxas.org>, LA065 Kristi Kilgore <kristi.kilgore@txkusa.org>, LA067 Ginger Jones <wic6700@nctv.com>, LA069 Sarah Willow <swillow@ccsct.org>, LA070 Angela Kear <akear@chamberstx.gov>, LA071 Jannette Sepeda <njsepeda@co.collin.tx.us>, LA073 Melissa Gutierrez <melissa.gutierrez@centromedsa.com>, LA074 Dawn Means <dawnm@brownwoodtexas.gov>, LA077 Jessica Neal <jsneal@utmb.edu>, LA089 Adela Garcia <adela.garcia@christushealth.org>, LA090 Carolyn Operacz <cooperacz@lbucc.org>, LA095 Amy Carrillo <acarrillo@hillcountrymemorial.org>, LA100 Margaret Payton <margaret.payton@amarillo.gov>, LA105 Jennifer Ranspot <jranspot@milamcounty.net>, LA108 Scherry Barnes <scherry.barnes@wellnesspointe.org>, LA110 Krystal Seger <kseger@tejashealthcare.org>, LA126 JD Young <jd.young@faithmission.us>, LA126 Lea Hearnberger <lea.hearnberger@faithmission.us>, LA126 Randy Wells <randy.wells@faithmission.us>, LA130+131 Eileen Mendoza <emendoza@spcaa.org>, LA132 Benny Jasso <bjasso@capbv.org>

Cc: Wilson,Rob (HHSC/DSHS) <Rob.Wilson@hhsc.state.tx.us>

Dear WIC Directors,

Here is information on how to order EBT reader/writers and signature pads:

<https://txwic.egnyte.com/fl/z0PjKYqslj/TXIN#folder-link/TXIN/Computers%20and%20Equipment/Signature%20Pads%20and%20EBT%20Reader-Writers>

This information is also included in the attached MS Word document.

Local Agencies can email sales@solisystems.com to get quotes for reader/writers.If you are not getting a timely response from Soli (2-3 business days), please feel free to email Rob.Wilson@hhsc.state.tx.us and I can work on escalating your quote request with Soli.

If you have broken reader/writers, please send them to the WIC Warehouse in Austin. We may be able to get replacement units through the manufacturer's warranty. Please include a note indicating why the units are being returned.

Building 2, Suite 275

[4616 West Howard Lane](#)

[Austin TX 78728](#)

Finally, we have a ***very limited*** number of reader/writers available for shipment to WIC Local Agencies. If you need three (3) or fewer reader/writers, please call the Texas State Service Desk at 800-650-1328 and we will be happy to help. Unfortunately we do not have any signature pads available for shipment.

Thank you very much!


Rob

Rob.Wilson@hpsc.state.tx.us | 512 341 4450

Manager, WIC IT Customer Service and Support

Texas Health and Human Services

*Upcoming Out of Office: December 2-6

 **Order Info -- EBT Reader-Writer and Signature Pad.docx**
116K



Peripherals Ordering Info

Questions about this can be sent to TXIN@hhsc.state.tx.us.

EBT Reader-Writers



- **Company:** Solis Systems
- **Item:** CyberJack Dual-interface smart card reader with custom SoliSystems firmware for EBT eWIC CyberJack
- **Contact:**
 - o 214.256.3083
 - o sales@solisystems.com
 - o http://www.solisystems.com/?page_id=403#sthash.xvrAEohd.dpbs
- **Description:**
 - o The cyberJack Universal for eWIC is a secure smart card reader with dual-interface capabilities. With custom firmware for the eWIC smart card, the cyberJack Universal allows host applications to utilize the security provided by the SAMeWIC to manage the eWIC smart card by managing all of the security keys right from the SAMeWIC vs. the software; making it an extremely secure method of dealing with the eWIC smart card. The cyberJack Universal is currently deployed in various parts of Europe utilized in financial application dealing with chip+pin payment cards, making it one of the most secure desktop smart card readers in the world.

Signature Pads

- **Company:** Wacom
- **Item:** Wacom STU-430 - signature terminal - USB
 - o (Mfg. Part: STU430 | CDW Part: 3535526 | UNSPSC: 43211720)
- **Contact:**
 - o <https://www.wacom.com/en-tw/enterprise/business-solutions/hardware/signature-pads/stu-430>
- **Description:**
 - o The STU-430 is a full-featured, monochrome signature pad with a thin design and a low-profile, flat surface. The 4.3-inch screen is large enough to capture longer signatures as well as to accommodate soft buttons in addition to the signature area. The transfective LCD is easily readable in varying light conditions. The STU-430 is extremely durable, featuring Wacom's patented maintenance-free EMR technology with no less than 1024 pressure levels and a hardened glass surface that protects the LCD screen and is highly resistant to scratches. For security an AES-256/RSA-2048 encryption comes along with the STU-430. The integrated pen holder doubles as a USB cable lock to prevent accidental disconnection of the USB cable.

