



(888) 302-1125

Page: 1 of 8
Account: 99830058857
Invoice No: 10000078585
Bill Date: May 01 2022
Name: COUNTY OF HIDALGO - ADMINISTRATION

Account Summary

Previous Balance Due \$40,913.44
PAYMENT - Apr 20 \$39,103.76CR
Unpaid Balance as of May 02 (Unpaid Balance Due Immediately) \$1,809.68
Current Charges Summary
Internet Service Charges \$4,500.00
Transport Charges \$5,680.00
Taxes and Surcharges \$48.36
Total Current Charges \$10,228.36
Total Amount Due by May 31 \$12,038.04

Business Location and Hours:

600 Ash Ave
McAllen, TX 78501
Hours: Mon. - Fri. 8:00 am - 5:00 pm

Contact Information:

Email: customerservice@sctel.co
Customer Service: (956) 687-7070 | (888) 302-1125
Fax: (888) 302-1126



Please make checks payable to SmartCom Telephone

Please detach and remit with your payment
COUNTY OF HIDALGO - ADMINISTRATION
99830058860 99830058857 10000078585 745
05/01/22 1



PO Drawer 3097
McAllen, TX 78502-3097

Table with 2 columns: Description, Amount. Row 1: Total Due By May 31, \$12,038.04. Row 2: Amount Enclosed.

273 2 SP 0.580 1

COUNTY OF HIDALGO - ADMIN
It Department
100 E Cano St Fl 4
Edinburg, TX 78539-4582



Check here for address change

SMARTCOM TELEPHONE, L.L.C.
P. O. BOX 3097
MCALLEN TX 78502-3097



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CORRESPONDENCE

Correspondence included with your payment takes longer to reach our Service Center. For a faster response, please call us at the number shown in the Helpful Numbers section of this bill.

WHEN TO PAY YOUR BILL

Your payment is due when you receive your bill. If we do not receive full payment of your bill by the close of business on the "Payment Due By" date, your account will become past due. Once past due, service is subject to disconnection without further notice. If we disconnect your service for non-payment, you must pay the past due amount and a charge to reconnect your service. You may also be required to pay a deposit.

HOW TO PAY YOUR BILL

When mailing your payment, write the amount paid in the box on the remittance stub. Also, write your account number on your check. Place your check and remittance stub in the return envelope or a standard envelope and mail to the location below:

SMARTCOM TELEPHONE
P.O. BOX 3097
MCALLEN, TX 78502-3097

CUSTOMER RIGHTS INFORMATION

If you believe that the local exchange provider or the Interexchange carrier named in this bill is not the one you chose or if you believe there are unauthorized charges on this bill, please contact: Public Utility Commission of Texas, Office of Customer Protection, P.O. Box 13326, Austin, Texas 78711-3326, 1-512-936-7120 or toll-free in Texas at 1-888-782-8477. Hearing and Speech-impaired individuals with text telephones, (TTY) may contact the Commission at (512) 936-7136. When corresponding by mail, please include your complaint and copies of the phone bills you believe show that your carrier was changed. Please contact Smartcom Telephone to switch your service back to the carrier of your choice.

Your bill may include charges for 900 and/or information services which are essentially non-communications services. You may withhold payment if you dispute these charges within 60 days. Action to collect disputed amounts will be suspended pending investigation of the dispute. Neither local or long-distance services can be disconnected for non-payment of the disputed amounts, although other action may be taken to collect amounts unpaid but not disputed. You may request 900 number blocking from Smartcom Telephone. In addition, failure to pay legitimate charges for these services may lead to involuntary blocking of calls to a 900 number. You are not billed for Pay-Per-Call services which do not comply with Federal laws and regulations.

PLEASE READ THE "MESSAGE SECTION" ON THE FIRST PAGE OF YOUR BILLING STATEMENT FOR IMPORTANT INFORMATION

CHANGE OF ADDRESS FORM

Please print

Effective date _____

Name _____

Company _____

Address _____

City, State, Zip _____

Alternate telephone number _____



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Account and Service Summary

	Service	Other	Usage	Taxes and Surcharges	Total
Account (99830058863) COURTHOUSE ANNEX					
Transport	me-6009991086	449.00	.00	3.42	452.42
Total (99830058863)		449.00	.00	3.42	452.42
Account (99830081906) COURTHOUSE ANNEX 4					
Transport	me-6009991571	449.00	.00	6.84	455.84
Total (99830081906)		449.00	.00	6.84	455.84
Account (99830084633) WIFI PROJECT					
Internet Service	dia-6009991613	4,500.00	.00	.00	4,500.00
Transport	me-6009991614	1,095.00	.00	3.42	1,098.42
	me-6009991615	1,095.00	.00	8.62	1,103.62
	me-6009991616	1,095.00	.00	5.87	1,100.87
	me-6009991772	599.00	.00	6.51	605.51
Total (99830084633)		8,384.00	.00	24.42	8,408.42
Account (99830084740) ADMIN-2 MCCOLL BLDG					
Transport	me-6009991617	449.00	.00	6.84	455.84
Total (99830084740)		449.00	.00	6.84	455.84
Account (99830087072) EMERGENCY MANAGEMENT					
Transport	me-6009991644	449.00	.00	6.84	455.84
Total (99830087072)		449.00	.00	6.84	455.84
Total		10,180.00	.00	48.36	10,228.36

ACCOUNT (99830058863) COURTHOUSE ANNEX

Smartcom Transport

Monthly Service

Monthly Service from May 01 through May 31

me-6009991086 (METRO-E - 1 GB - PO 788523) (A LOC: 100 E E CANO ST, EDINBURG)					
METRO ETHERNET - 1Gb			**		449.00
Total for me-6009991086					449.00
Total Monthly Service Charges					449.00

** Indicates an item for which non-payment will result in disconnection of basic service.

Total SmartCom Transport Charges 449.00

Taxes and Surcharges

Transport					
Municipal Right-of-Way Fee - Edinburg		1 @ 3.42			3.42
Total Taxes and Surcharges					3.42
Total for Account 99830058863					452.42



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ACCOUNT (99830081906) COURTHOUSE ANNEX 4

Smartcom Transport

Monthly Service

Monthly Service from May 01 through May 31

Table with 2 columns: Description and Amount. Rows include me-6009991571 (METRO-1 - 1 GB - PO 817221), METRO ETHERNET - 1Gb, and Total Monthly Service Charges.

** Indicates an item for which non-payment will result in disconnection of basic service.

Total SmartCom Transport Charges 449.00

Taxes and Surcharges

Table with 2 columns: Description and Amount. Rows include Transport Municipal Right-of-Way Fee - Edinburg and Total Taxes and Surcharges.

Total for Account 99830081906 455.84



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ACCOUNT (99830084633) WIFI PROJECT

Smartcom Internet

Monthly Service

Monthly Service from May 01 through May 31

Table with 2 columns: Description and Amount. Rows include: dia-6009991613 (FIBER DIA - 10G x 10G - 100 E E CANO ST, EDINBURG) Non-Regulated Charges SMARTFIBER SVC - 10 GB 4,500.00 Total for dia-6009991613 4,500.00 Total Monthly Service Charges 4,500.00 Total SmartCom Internet Charges 4,500.00

Smartcom Transport

Monthly Service

Monthly Service from May 01 through May 31

Table with 2 columns: Description and Amount. Rows include: me-6009991614 (HCISO SUBSTATION) (A LOC: 3003 E MILE 11 N, WESLACO) (Z LOC: 100 E E CANO ST, EDINBURG) Non-Regulated Charges METRO ETHERNET - 2Gb 1,095.00 Total for me-6009991614 1,095.00 me-6009991615 (SULLIVAN CITY WIC CLINIC) (A LOC: 371 E EXPRESSWAY 83, SULLIVAN CITY) (Z LOC: 100 E E CANO ST, EDINBURG) Non-Regulated Charges METRO ETHERNET - 2Gb 1,095.00 Total for me-6009991615 1,095.00 me-6009991616 (ALAMO FACILITY) (A LOC: 1429 S TOWER RD, ALAMO) (Z LOC: 100 E E CANO ST, EDINBURG) Non-Regulated Charges METRO ETHERNET - 2Gb 1,095.00 Total for me-6009991616 1,095.00 me-6009991772 (MISSION TOWER) (A LOC: 1201 W GRIFFIN PKWY, MISSION) (Z LOC: 100 E E CANO ST, EDINBURG) METRO ETHERNET - 1Gb ** 599.00 Total for me-6009991772 599.00 Total Monthly Service Charges 3,884.00

** Indicates an item for which non-payment will result in disconnection of basic service.



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Total SmartCom Transport Charges 3,884.00

Taxes and Surcharges

Table with 3 columns: Description, Quantity, and Amount. Includes Transport fees for various municipalities and a total for account 99830084633.

ACCOUNT (99830084740) ADMIN-2 MCCOLL BLDG

Smartcom Transport

Monthly Service

Monthly Service from May 01 through May 31

Table with 3 columns: Description, Quantity, and Amount. Includes METRO-E 1 GB service and monthly service charges.

** Indicates an item for which non-payment will result in disconnection of basic service.

Total SmartCom Transport Charges 449.00

Taxes and Surcharges

Table with 3 columns: Description, Quantity, and Amount. Includes Transport fees for Edinburg and a total for account 99830084740.



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ACCOUNT (99830087072) EMERGENCY MANAGEMENT

Smartcom Transport

Monthly Service

Monthly Service from May 01 through May 31

Table with 2 columns: Description and Amount. Includes rows for me-6009991644 (METRO-E - 1 GB), METRO ETHERNET - 1Gb, and Total for me-6009991644.

** Indicates an item for which non-payment will result in disconnection of basic service.

Total SmartCom Transport Charges 449.00

Taxes and Surcharges

Table with 2 columns: Description and Amount. Includes rows for Transport Municipal Right-of-Way Fee - Edinburg and Total Taxes and Surcharges.

Balances by Invoice

Table with 4 columns: Invoice Number, Invoice Date, Invoice Credits/Debits, and Outstanding Balance. Lists previous invoices and their current balances.



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