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Ricoh USA, Inc.

Vendor ID

12303344001

URL

[Vendor Website](#)

HUB Type

Non HUB

DIR Contract Number

DIR-CPO-4435

Contract Term End Date

9/25/2021

Contract Exp Date

9/25/2024

Contact Ricoh USA, Inc.
Contact

[Bill Finke](#)

Phone

(505) 681-1728

Fax

(913) 273-1567

Contact DIR
Contact

[Tara Lindgren](#)

Phone

(512) 475-4963

Fax

(512) 475-4759

Contract Overview

Ricoh USA, Inc. offers discounted Managed Print Services, Printers, Copiers, 3D Printers, Scanning, Plotting and Facsimile Equipment; Document Imaging Services/Solutions; Enterprise Content Management Products, Software and Services and Enterprise Content Management (ECM) Products, Software and Services, and Related Services to the State of Texas under this contract, acting by and through the Department of Information Resources (DIR). The Contract may be used by state and local governments, public education, other public entities in Texas, as well as public entities outside of the state. Resellers are available for this contract.

Contract Documents

- [DIR-CPO-4435 Contract PDF \(132.43KB\)](#)
- [DIR-CPO-4435 Appendix A Standard Terms and Conditions \(per Amendment 2\) PDF \(853.98KB\)](#)

- [DIR-CPO-4435 Appendix B HUB Subcontracting Plan \(Approved on 12-08-2020\) PDF \(6MB\)](#)
- [DIR-CPO-4435 Appendix C Pricing Index \(per Amendment 3\) PDF \(570.59KB\)](#)
- [DIR-CPO-4435 Appendix D Master Operating Lease Agreement PDF \(269.18KB\)](#)
- [DIR-CPO-4435 Appendix E Master Lease Agreement PDF \(247.03KB\)](#)
- [DIR-CPO-4435 Appendix F Maintenance and Sale Agreement PDF \(125.47KB\)](#)
- [DIR-CPO-4435 Appendix G Service Agreement PDF \(286.4KB\)](#)
- [DIR-CPO-4435 Appendix H Service Level Agreement PDF \(99.62KB\)](#)
- [DIR-CPO-4435 Appendix I Statement of Work PDF \(1.55MB\)](#)
- [DIR-CPO-4435 Appendix J Statement of Work Conversion Services PDF \(500.58KB\)](#)
- [DIR-CPO-4435 Appendix K Equipment Schedule to Master Lease Agreement PDF \(246.82KB\)](#)
- [DIR-CPO-4435 Appendix L Equipment Schedule to Master Operating Lease Agreement PDF \(250.31KB\)](#)
- [DIR-CPO-4435 RFO DIR-TSO-TMP-419 PDF \(3.76MB\)](#)
- [DIR-CPO-4435 Amendment 1 PDF \(152.68KB\)](#)
- [DIR-CPO-4435 Amendment 2 PDF \(210.86KB\)](#)
- [DIR-CPO-4435 Amendment 3 PDF \(143.84KB\)](#)

Electronic and Information Resources (EIR) Accessibility

Information regarding Electronic and Information Resources (EIR) accessibility of this vendor's offerings is included in the contract. Agencies purchasing products or services are responsible for complying with Texas EIR Accessibility statute and rules, as defined in TGC 2054 Subchapter M, 1TAC 206, and 1 TAC 213. For additional information, visit the Vendor Website or contact the vendor directly.

Please note that some of the documents on this page are in the PDF format. Please [download the Adobe Reader](#) in order to view these documents.

Reseller Vendor Contacts



| Vendor Name | Contact Name | Phone/Fax |
|------------------------------|--------------|----------------------------------------------------------------|
| 3N1 Office Products, Inc. | Non HUB | Joel Campisi Phone: 501-312-0050 Fax: |
| BizDoc, Inc. | Non HUB | Vick Meredith Phone: (512) 396-1027 Fax: |
| CopyNet Office Systems, Inc. | Non HUB | Matt Jackson Phone: (972) 881-2679 Fax: |
| Copyserv, Inc. | Non HUB | Ramiro Lerma Phone: (956) 461-3793 Fax: |
| Data Line Office Systems | Non HUB | Bill Irwin Phone: (806) 795-0658 Fax: |

| Vendor Name | Contact Name | Phone/Fax | |
|-----------------------------------------|---------------------|-------------------------|----------------------------------------------|
| Digital Document Solutions | Non HUB | <u>Preston Woolfolk</u> | Phone: (210) 341-4431 Fax: |
| Documation Inc. Texas | Non HUB | <u>Preston Woolfolk</u> | Phone: (210) 341-4431 Fax: |
| DocumentWorks of DFW, LLC | Non HUB | <u>Zack Mahan</u> | Phone: (817) 389-2233 Fax: |
| DOFst, LLC | Non HUB | <u>Jon Scantland</u> | Phone: (361) 575-6886 Fax: |
| Hansfax Corp DBA Seamless Solutions | Woman Owned | <u>Chuck Hansen</u> | Phone: (713) 800-6444 Fax: |
| ImageNet Consulting, LLC | Non HUB | <u>Rahil Maredia</u> | Phone: (832) 775-1213 Fax: |
| Indatatech (HUB) | Black/Male | <u>Bede Ramcharan</u> | Phone: (210) 344-0012 Fax: (210) 344-3540 |
| J.C. Delivery, Inc. | Non HUB | <u>John Malloy</u> | Phone: (972) 434-7767 Fax: |
| John R. Hibbard Company, Inc. | Non HUB | <u>Russell Hibbard</u> | Phone: (936) 564-0200 Fax: |
| Knight Office Solutions, Inc. | Non HUB | <u>John Cheney</u> | Phone: 210-340-8909 Fax: (210) 340-8755 |
| Marimon Business Systems, dba FTG-Texas | Non HUB | <u>Ron Nielson</u> | Phone: (713) 597-6763 Fax: |
| Patriot Trading Group, Ltd. | Non HUB | <u>Jim Hotze</u> | Phone: 713-664-1172 Fax: |
| Professional Business Systems | Non HUB | <u>Keith Compton</u> | Phone: (903) 737-9696 Fax: |

| Vendor Name | Contact Name | Phone/Fax | |
|---------------------------------------------|---------------------|-----------------------|----------------------------------------------|
| Remco Copy Service | Non HUB | <u>Greg Lewis</u> | Phone: (806) 354-2525 Fax: |
| Ricoh USA - Austin | Non HUB | <u>Bill Finke</u> | Phone: (505) 681-1728 Fax: |
| Ricoh USA - Dallas | Non HUB | <u>Bill Finke</u> | Phone: (505) 681-1728 Fax: |
| Ricoh USA - Houston | Non HUB | <u>Bill Finke</u> | Phone: (505) 681-1728 Fax: |
| Spindeltop Computer Systems, Inc. dba Entre | Non HUB | <u>John Hawa</u> | Phone: (409) 860-3333 Fax: (409) 860-5387 |
| Superior Copy Machines | Non HUB | <u>Claudia Miller</u> | Phone: (915) 533-9821 Fax: |
| Ubeo LLC | Non HUB | <u>George Ricks</u> | Phone: (210) 918-6000 Fax: (210) 918-6099 |
| Visual Edge, Inc. dba Zeno Imaging | Non HUB | <u>Rich Cardillo</u> | Phone: Fax: |
| Zeno Digital Solutions, LLC | Non HUB | <u>Jake Guarino</u> | Phone: (832) 203-1815 Fax: (713) 461-5134 |

How To Order

1. For product and pricing information, visit the Ricoh USA, Inc. website or contact Bill Finke at (505) 681-1728. Reseller Vendors are also available through this contract. Select from any Reseller Vendor contact listed below to also obtain product and pricing information.
2. Generate a purchase order made payable to Ricoh USA, Inc. or any Reseller Vendor listed below. You must

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Available Brands (12 total)

Anajet

Colex & Rollem

Duplo

EFI

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Available Products & Services (1 total)

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Commodity Codes (61 total)

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204-75 - Printers, Dot Matrix

204-76 - Printers, Inkjet

204-77 - Printers, Laser

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