



# HIDALGO COUNTY SHERIFF'S OFFICE

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## SHERIFF J. E. "EDDIE" GUERRA

Date 09/20/2022

NCIC Inmate Communications  
PO Box 551  
Longview, TX 75606

Dear Mr. Bill Pope:

As the Elected Sheriff, the Hidalgo County Sheriff's Office is directing and authorizing you to provide LEO Technologies, LLC with an Application Programming Interface (API) to all inmate communications supported by NCIC Inmate Communications. originating from all correctional facilities under contract with the Hidalgo County Sheriff's Office and NCIC Inmate Communications. Please begin the technical exchanges to have the API functioning by the close of business 05/31/2022. This directive is in support of several investigations pertinent to my Office.

LEO Technologies, LLC is a technology firm providing proprietary hardware and software to the Public Safety and National First Responders. Several of LEO Technologies, LLC employees are current and former law enforcement officers and have made meaningful cases across the United States already. LEO Technologies, LLC offers the following Software as a Service (SaaS) our agency believes will enhance the safety and security of our facility for agency personnel and inmates alike:

- Verus Analytical System: Proprietary and automated analytical software applied to of all inmate phones calls originating within a correctional facility; searchable, model driven analytical processing that provides searches, reports, and intelligent notifications to potential criminal events. It is a pointer system that comes with the support of POST Certified Specialists who support the needs of the department at the agencies direction. Verus is not a traditional transcription tool. It allows qualified and vetted end users to vector into inmate communications placed on authorized devices based on numerous search types in near real-time.

In order to achieve processing at scale, programmatic (API) access to the phone providers endpoint is required. This can come in the form of a secure REST or SOAP web service. This API should define a schema of objects pertaining to the call detail record that will be returned as well as a method of downloading the corresponding audio file. These files should be able to be retrieved in bulk and require some level of secure authorization. Ideally this process should be configurable to scale so that requests can be made in appropriate intervals to keep up with the incoming volume.

Thank you very much for your time and timely attention to this request.  
Respectfully,

Sheriff Eddie Guerra