

84314 Hard Drive Removal Request - 123 West Mahl - 10-12-22

User Name	Assigned To	Status	Days Old
Sonia Gonzalez Email: sonia.molina@co.hidalgo.tx.us Phone: (956)318-2615	Robert Vela Email: robert.vela@co.hidalgo.tx.us Hidalgo County Technology Pct 4 Area / I.T. Dept	Closed	2h 28m
Priority:	0		
Level:	1 - Tier 1 Support		
Location:	Pct 4 Area / County Judges Office		
Class:	Hardware (Computer, Monitor, Printer, Time Clock)		
Project:			
Assets:			
Dates:	12-Oct-2022 Last Updated: 12-Oct-2022 11:32 AM (UTC-6) Closed: 12-Oct-2022		
Scheduled Date:			
To-Do List:			
	No files found.		

Closed

Vela, Robert

12-Oct-2022 11:32 AM (UTC-6)

RAM memory and hard drive are removed from the laptop. S/N: ZZGEG8156ZZ8542

Ticket was CLOSED by Robert Vela.

Transfer

Garza, Rudy

12-Oct-2022 09:06 AM (UTC-6)

Rudy Garza transferred this Ticket to Robert Vela.

Transfer

Garza, Rudy

12-Oct-2022 09:05 AM (UTC-6)

Rudy Garza transferred this Ticket to Antonio Silva.

Initial Post

Gonzalez, Sonia

12-Oct-2022 09:04 AM (UTC-6)

Our Office of Emergency Management is requesting the removal of the hard drive from asset #48270 (laptop) currently located at the OEM Warehouse (7517 N. 281, Edinburg, TX). Asset is currently listed to be surplus in the upcoming AI-87889 for Commissioners Court.

Initial Log

Gonzalez, Sonia

12-Oct-2022 09:04 AM (UTC-6)

This ticket was created with using Routing Rule #6(Last) Last Resort and assigned to New Work Order Queue