

84102 Hard Drive Removal Request

| User Name | Assigned To | Status | Days Old |
|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|---------------|------------|
| Sonia Gonzalez Email: sonia.molina@co.hidalgo.tx.us Phone: (956)318-2615 | Antonio Silva Email: antonio.silva@co.hidalgo.tx.us Hidalgo County Technology Pct 4 Area / I.T. Dept | Closed | 7d 23h 32m |
| Priority: | 0 | | |
| Level: | 1 - Tier 1 Support | | |
| Location: | Pct 4 Area / County Judges Office | | |
| Class: | Hardware (Computer, Monitor, Printer, Time Clock) | | |
| Project: | | | |
| Assets: | | | |
| Dates: | 29-Sep-2022 Last Updated: 7-Oct-2022 11:10 AM (UTC-6) Closed: 7-Oct-2022 | | |
| Scheduled Date: | | | |
| To-Do List: | | | |
| | No files found. | | |

Closed

Silva, Antonio

7-Oct-2022 11:10 AM (UTC-6)

done ==> removed hard drive and memory

Ticket was CLOSED by Antonio Silva.

Transfer

Garza, Rudy

29-Sep-2022 02:07 PM (UTC-6)

Rudy Garza transferred this Ticket to Antonio Silva.

Initial Post

Gonzalez, Sonia

29-Sep-2022 11:38 AM (UTC-6)

Our Office of Emergency Management would like to request the hard drive removal of **asset #63454 Dell Optiplex 9020**. It has been submitted for surplus. It is currently located at our OEM Warehouse (7517 N. 281, Edinburg, TX 78542). May you have any questions or concerns please do not hesitate to contact us.

Initial Log

Gonzalez, Sonia

29-Sep-2022 11:38 AM (UTC-6)

This ticket was created with using Routing Rule #5(Last) Last Resort and assigned to New Work Order Queue