

[Home](#) > [Explore DIR Contracts](#)

Contract Number

**DIR-CPO-4435**Contract Term Date: **09/25/23** ⓘContract Expiration Date: **09/25/24** ⓘ

Vendor Information

**[Ricoh USA, Inc.](#)**Vendor ID: **1230334400105**HUB Type: **Non HUB** ⓘRFO: **DIR-TSO-TMP-419**Contract Status: **Active****VENDOR CONTACT:**[Bill Finke](#) ↗

Phone: (505) 681-1728

[Vendor Website](#) ↗**DIR CONTACT:**[Jennifer Kim](#) ↗

## Contract Overview

Ricoh USA, Inc. offers discounted Managed Print Services, Printers, Copiers, 3D Printers, Scanning, Plotting and Facsimile Equipment; Document Imaging Services/Solutions; Enterprise Content Management Products, Software and Services and Enterprise Content Management (ECM) Products, Software and Services, and Related Services to the State of Texas under this contract, acting by and through the Department of Information Resources (DIR). The Contract may be used by state and local governments, public education, other public entities in Texas, as well as public entities outside of the state. Resellers are available for this contract. DIR has exercised the automatic renewal option for this Contract. This renewal extends the contract through 9/25/2023.

## Contract Details & Ordering Information

[Products & Services](#)[Commodity Codes](#)[Brands](#)[Contract Documents](#)[How to Order](#)[Resellers](#)**MORE INFORMATION**[Vendor Website](#) ↗

Visit this Vendor's website to view the latest product, service, and pricing information.

### Contract Documents

Contract documents include all essential contract documents for your procurement file.



PDF (132 KB)

[DIR-CPO-4435 Contract](#)

Date posted: 09/25/2019



PDF (854 KB)

[DIR-CPO-4435 Appendix A Standard Terms and Conditions \(per Amendment 2\)](#)

Date posted: 10/14/2020



PDF (1 MB)

[DIR-CPO-4435 Appendix B HUB Subcontracting Plan \(Approved on 07-07-2021\)](#)

Date posted: 07/08/2021



PDF (138 KB)

[DIR-CPO-4435 Appendix C Pricing Index \(per Amendment 5\)](#)

Date posted: 06/10/2021



PDF (269 KB)

[DIR-CPO-4435 Appendix D Master Operating Lease Agreement](#)

Date posted: 09/25/2019



PDF (247 KB)

[DIR-CPO-4435 Appendix E Master Lease Agreement](#)

Date posted: 09/25/2019



PDF (125 KB)

[DIR-CPO-4435 Appendix F Maintenance and Sale Agreement](#)

Date posted: 09/25/2019



PDF (286 KB)

[DIR-CPO-4435 Appendix G Service Agreement](#)

Date posted: 09/25/2019



PDF (100 KB)

[DIR-CPO-4435 Appendix H Service Level Agreement](#)

Date posted: 09/25/2019



PDF (2 MB)

[DIR-CPO-4435 Appendix I Statement of Work](#)

Date posted: 09/25/2019



PDF (501 KB)

[DIR-CPO-4435 Appendix J Statement of Work Conversion Services](#)

Date posted: 09/25/2019



PDF (247 KB)

[DIR-CPO-4435 Appendix K Equipment Schedule to Master Lease Agreement](#)

Date posted: 09/25/2019



PDF (250 KB)

[DIR-CPO-4435 Appendix L Equipment Schedule to Master Operating Lease Agreement](#)

Date posted: 09/25/2019



PDF (4 MB)

[DIR-CPO-4435 RFO DIR-TSO-TMP-419](#)

Date posted: 09/25/2019



PDF (153 KB)

[DIR-CPO-4435 Amendment 1](#)

Date posted: 03/18/2020



PDF (211 KB)

[DIR-CPO-4435 Amendment 2](#)

Date posted: 10/14/2020



PDF (144 KB)

[DIR-CPO-4435 Amendment 3](#)

Date posted: 11/09/2020



PDF (125 KB)

[DIR-CPO-4435 Amendment 4](#)

Date posted: 03/02/2021



PDF (153 KB)

[DIR-CPO-4435 Amendment 5](#)

Date posted: 06/10/2021

## Getting Started

Through our various program areas, DIR helps State Agencies, local government, and other organizations save money with the purchasing power of Texas.

### 1

Learn about the ways to [buy through DIR](#), [eligibility](#), and [tips for finding what you need](#).

### 2

[Search our 700+ contracts](#) to find one that offer the products or services you need.

# 3

Order from the Vendor. DIR's discounts are a starting point—negotiate further to save more! See [tips for procurement professionals](#).

## Can't find what you're looking for?

Explore additional products and services offered through DIR.

[All Products and Services](#) >

### About File Formats

Some documents on this page are in the PDF format. Please download the [Adobe Reader](#) in order to view these documents.



300 W. 15th Street  
Suite 1300  
Austin, TX 78701  
512-475-4700

[About DIR](#)  
[Contact DIR](#)  
[Careers](#)

[News](#)  
[Calendar](#)  
[SIGN IN](#)



### Program Areas

- Cooperative Contracts
- Open Data Portal
- Communications Technology Services
- Data Center Services
- Information Security
- Texas.gov Services
- Technology Planning, Policy and Governance

### Helpful Links

- Capitol Complex Directory
- Statewide Search
- Veterans Portal
- Homeland Security
- SAO Fraud Reporting
- Texas.gov
- Stay Connected
- Paginas en Español

©2023 Texas Department of Information Resources

[Privacy & Site Policies](#)

[Accessibility](#)

[Ethics Policy](#)

[Public Information Requests](#)