



SOLE SOURCE LETTER

DATE:	July 31, 2023
RECIPIENT INFORMATION:	
Name:	Hidalgo County Clerk - Honorable Arturo Guajardo
Address:	317 N Closner Blvd., Edinburg, TX 78540
Representative's Name:	Amanda Martinez - Contract Specialist II Hidalgo County Purchasing Department
Email Address:	amanda.martinez1@co.hidalgo.tx.us
SOLE SOURCE PRODUCT(S):	
Name/Description:	Cloud Search Minutes
Related Services:	<input checked="" type="checkbox"/> Implementation <input checked="" type="checkbox"/> Training <input checked="" type="checkbox"/> Maintenance <input type="checkbox"/> Customization

RE: SOLE SOURCE VENDOR

To Whom it May Concern:

This letter is to confirm that the products indicated above (whether one or more, referred to herein as the "**Sole Source Products**") are sole source products, developed, sold and distributed exclusively by GovOS, Inc., a Delaware corporation ("**GovOS**"). No division of GovOS, nor any other organization that GovOS is aware of, makes a similar or directly competing product or provides a substantially similar service, as is more fully detailed below. The Sole Source Products must be purchased directly from GovOS.

The following are the sole source reason(s) for the Sole Source Products:

- GovOS is the sole owner, publisher, distributor, servicer, and maintenance provider for the Cloud Search and the Sole Source Products are a feature that integrates with GovOS Cloud Search;
- Cloud Search is the only search engine fully integrated with GovOS's "CountyFusion's" proprietary database design, providing real time transfer of documents from CountyFusion to Cloud Search versus relying on "end of day" updates; and
- The Sole Source Products provide GovOS' distinct user interface.

GovOS proposes its proprietary products and services as a sole source offering as we believe no other product offers the unique combination of features available to the Sole Source Products' users or the ability to natively integrate with Cloud Search.

In addition to the foregoing, vendors are unable to natively load data into the Cloud Search database due to proprietary restrictions and the security access required to perform such activities. GovOS restricts such access in order to satisfy its customer's security requirements surrounding sensitive Personally Identifiable Information.

If you desire additional information, please do not hesitate to contact the undersigned at (833) 563-4533 at any time, or visit our website at <https://govos.com/>. Thank you for your interest in our solutions!

Sincerely,
GovOS, Inc.

Josh Stanley, CFO