

SCOPE OF SERVICES:

Hidalgo County (hereinafter referred to as "COUNTY") is soliciting proposals for "Direct Primary Care Services for All Hidalgo County Employees" (on an as needed basis) in order to enter into contract(s) for the service. The scope of the work/services will encompass all aspects of Direct Primary Care Services for All Hidalgo County Employees and requires extensive knowledge and experience across all lines of coverage. The information provided in the Request for Proposals (hereinafter referred to as "RFP") is only to be used for the purpose of preparing a proposal for "Direct Primary Care Services for All Hidalgo County Employees"

The clinic will provide prompt quality care for employees and dependents at no cost to the employee. The focus for employer clinics is to improve employee health and education which leads to positively impacting employee health and engagement. In addition to the support for employee personal health, the clinic will provide improved services for work-related injuries and integrated solutions for injury management.

The clinic will provide quality care at a lower cost to the county's employees, reducing costs to our self-insured plan. Additionally, other expected savings may include employee productivity impact, reduced absenteeism impact, recruitment and retention impact, and improved management/quicker return to work for workplace injuries.

1. Provide to all employees a clinic to address personal health and occupational health needs that are not dependent on the services knowledge or support of a single provider or person but an integrated organization with resources, support, staff and experience to support personal health and on the job injuries.
2. Primary Care which provides participants with comprehensive, coordinated care and other Client-offered health programs.
3. Preventative Services which include performing annual physicals and well-woman exams. Assessing gaps in preventative care during routine visits. Providing biometric screening, influenza vaccinations and other vaccine administration.
4. High risk and condition management which is provided in conjunction with annual preventative and routine visits to the Health Center.
5. Acute/Urgent Care which includes providing acute care, symptom treatment and health management in the Health Center and where technology is enabled, care may be provided virtually. Utilizing a Registered Nurse to chaperone a virtual visit. Providing comprehensive evidence-based management programs for acute diseases. Performing medical treatments and minor surgical procedures. Prescribing, administering and monitoring ongoing medications, leveraging e-prescribing functionality, history of prescriptions from community providers, and copay information before writing the prescription.
6. Women's Health which is specialized primary care services available to women including: providing preventative screening and services. Providing contraception planning services in collaboration with participant's to meet current and future contraception needs. Providing hormonal replacement therapy for the relief of symptoms associated with menopause. Providing education with materials

on various women's health topics, including breast self-awareness through breast self-exams and annual mammography for early breast cancer detection.

7. Referral management- participants are referred to appropriate specialists and inpatient hospitals as medically appropriate and aligned with client's health plan quality networks.
8. Laboratory Services- provide clinical laboratory services that includes point-of-care laboratory testing as well as test collection for offsite processing.
9. Lifestyle Medicine- incorporate a lifestyle medicine approach to address modifiable behaviors including nutrition, movement, sleep, stress/emotional wellbeing, substance use, hydration and getting outdoors.
10. Biometric Screening – providing biometric screening tests that include lipid panel, glucose, blood pressure height, weight, waist circumference, and body fat percent. Referring employees with abnormal biometric screening results to onsite providers. Providing employees with utilization reports with de-identified data, except when results are tied to qualification for incentive programs.
11. Health Promotion and Health Education Services-providing both targeted, real-time education and content relevant to subpopulations, including leveraging “teaching moments” at screenings, e.g., blood pressure screenings, clinic biometric screenings, and other health education programming. Supporting the County's wellness program by participating in the County's wellness events as needed.

Hidalgo County has contracted with Aetna, the county's current medical third party administrator, to provide certain claims and healthcare payment administration for the county's health plan and will administer payment to the Direct Primary Care provider.

Days and Hours of Operation:

Services are provided Monday through Friday-including weekend schedules. Hours of operation are Monday through Friday, 8:00 a.m. through 5:00 p.m., early morning, evening and weekends strongly preferred or as mutually agreed to by the Parties from time to time.

Locations:

Multiple locations throughout Hidalgo County is preferred.

QUALIFICATIONS:

Hidalgo County is soliciting to contract with qualified Licensed Physician. The person directly performing the health services is required to be a licensed physician in the State of Texas and shall have training and experience. Credentials, qualifications to perform necessary services must be submitted. Photostat copies are acceptable.

PERSONNEL AND STAFFING:

Health Center Manager/Nurse Practitioner
Licensed Practical Nurse
Receptionist/Medical Assistant

The proposers should provide an organizational chart for the project and a summary paragraph of the project work to be performed by each proposed staff member. Biographic summaries that highlight the experience relevant to the specific project responsibilities should be provided for all proposed personnel. There is a one (1) page limitation for each biographic summary provided. Information regarding the firm's credentials, education and experience with other "Employee Related Evaluation Services" is required and will be scored accordingly during the evaluation process.

Eligibility:

Client's employees and dependents who participate in Client's medical plans are eligible to receive Services at the Health Center (collectively, the "Participants")

The county has approximately 4,013 employees. Provide the cost on a Per Employee or Per Member per month for the services mentioned in this document. There should be an attributed employee count should you choose to contract on a PEPM or PMPM basis.

If services mentioned in this document will be billed by service provided, include a fee schedule with CPT codes, service description, and cost. Additionally, if laboratory services, define if services will be in house or sent to an outside vendor. **SAMPLE Pricing Schedule attached for reference purposes only.**