



Daniela Grandstaff <daniela.grandstaff@jpd.co.hidalgo.tx.us>

Fwd: cc Tkt 90290 | Removal of Hard Drive & RAM

1 message

Yessica Castillo <yessica.castillo@jpd.co.hidalgo.tx.us>
To: Daniela Grandstaff <daniela.grandstaff@jpd.co.hidalgo.tx.us>

Wed, Sep 20, 2023 at 3:38 PM

----- Forwarded message -----

From: **Tech Erick Vargas - Hidalgo County Technology** <gm0dd6.aiqskr@app.sherpadesk.com>
Date: Wed, Sep 20, 2023 at 2:48 PM
Subject: cc Tkt 90290 | Removal of Hard Drive & RAM
To: Yessica Castillo <yessica.castillo@jpd.co.hidalgo.tx.us>

The following PCs have been checked and have been cleared of their Hard Drives and RAM.

Optiplex 745

Tag:47210

S/N:FX8GDD1

Optiplex 745

Tag:47223

S/N:8C9GDD1

Optiplex 745

Tag:47238

S/N:9F8GDD1

Optiplex 745

Tag:47242

S/N:3J9GDD1

Optiplex GX620

Tag:45557

S/N:F6GVP91

Optiplex 790

Tag:55203

S/N:58ZGHS1

Optiplex 780

Tag:NA

S/N:9FNGNN1

Optiplex 780

Tag:NA

S/N:9FPHNN1

Optiplex 790

Tag:55207

S/N:590FHS1

Optiplex 790

Tag:55202

S/N:58ZFHS1

Optiplex 780

Tag:

S/N:9FSJNN1

Optiplex 790

Tag:55205

S/N:590GHS1

Optiplex 790

Tag:55206

S/N:590HHS1

Optiplex 790

Tag:52397

S/N:9FQHNN1

Optiplex 780

Tag:52311

S/N:9FLHNN1

Optiplex 780

Tag:52297

S/N:9FMGNN1

Optiplex 780

Tag:55204

S/N:591FHS1

Optiplex 780

Tag:52306

S/N:9FKJNN1

Optiplex 780

Tag:53202

S/N:9FRGNN1

Optiplex 780

Tag:51989

S/N:8ZQMLN1

Optiplex 5070

Tag:78083

S/N:5KQBB03

Optiplex 5070

Tag:78086

S/N:5JG4B03

SHUTTLE

(No TAG or S/N)

Optiplex GX110

Tag:36514

S/N:2DDBK01

Optiplex GX110

Tag:36513

S/N:7DSBK01

Optiplex THERMALTAKE PC

(No TAG or S/N)

Optiplex THERMALTAKE CASE

(No TAG or S/N)

HYPER X PC

Tag:60169

S/N:00834408

THERMALTAKE

Tag:62373

S/N:05Y125558

Optiplex GX270

Tag:42372

S/N:FGWPM41

Ticket was CLOSED by Erick Vargas.



IT HelpDesk

90290

Removal of Hard Drive & RAM

Organization Hidalgo County

Instance Technology

User Paulette Mata

paulette.mata@jpd.co.hidalgo.tx.us

Phone:956 587-6200 EXT 702

Technician Erick Vargas

Level 1 - Tier 1 Support

Location Pct 4 Area / Juvenile Probation Department

Class Hardware (Computer, Monitor, Printer, Time Clock)

Initial Post

Mata, Paulette

18-Sep-2023 01:31 (UTC-6)

Good afternoon,

We have about 25 computers that need the hard drives and RAMs removed.

Please note that these computers are located at the **Boot Camp in Weslaco**.

Please let me know if you have any questions.

cmd reopen reopen

[HelpDesk Support Software by Sherpadesk](#)

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Jessica Castillo

Facility Administrator

Judge Mario E. Ramirez, Jr. Juvenile Justice Center
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