

HIDALGO COUNTY HEALTH & HUMAN SERVICES
PHARR CLINIC
300 W. HALL ACRES, SUITE B.
PHARR, TX 78577
956-787-1531

03/12/2024

Ianelly Serna
Billing Specialist
956-383-6221 Ext: 7395

This is to inform you on date of service 03/05/2024 Receipt No. 103085 I accidentally charged our previous fee of \$5.00 for each vaccine. Charged should have been \$10.00 for each vaccine. I apologize for the error.

Respectfully



Rose Mary Ochoa
Clerk Manager
Pharr Clinic

March 26, 2024

To Whom It May Concern:

On 03/25/2024, approximately around 8:00AM. A client for Prenatal Care was not charged full amount for the services. The client had an appointment for her maternity physical exam, the total charges was sixty dollars. However, the clerical staff only charged her thirty dollars. Billing department was contacted the next day, spoke with Maveli and was informed of the clerical error.

Clerical Staff: Clarissa Sosa
Printed Name

Clarissa Sosa Clerk II
Signature

Clerk Manager: Rose Mary Ochwa
Printed Name

Rose Mary Ochwa
Signature Clerk Manager

R.N Supervisor: _____
Printed Name

Signature