



Alonzo "Al" Perez Jr., Mayor  
Victor Hernandez, Mayor Pro-Tem  
Carlos "Cory" Sanchez, Councilman Pl. 1  
Ricardo Sanchez, Councilman Pl.3  
Frances S. Rocha, Councilwoman Pl. 4  
Juan Jose "JJ" Ybarra, City Manager

**ELSA WIC CLINIC**  
**3105 W. UNIVERSITY DR.**  
**EDINBURG, TX 78539**

# NOTICE / AVISO

To: All commercial waste collection customers

Re: Transfer of waste collection billing

From: City of Elsa Utility Billing Department

Date: July 3, 2019

The city's waste collection services provider was recently transferred from ACI to Republic Services. The new company will be assuming the responsibility for billing for their services directly to you and all other business accounts in the city, effective during the August 2019 billing cycle.

Please expect your August waste collection billing to come directly from the service provider. We ask that you contact Republic Services directly at: 800-423-7316 should you have any questions or concerns to this regard.

El proveedor de servicios de recolección de residuos de la ciudad fue transferido recientemente de ACI a Republic Services. La nueva empresa asume la responsabilidad de facturar sus servicios directamente a usted y a todas las demás cuentas comerciales de la ciudad, efectivas durante el ciclo de facturación de Agosto de 2019.

Por favor, espere que su cobro de recolección de desechos de Agosto venga directamente del proveedor de servicios. Le pedimos que contacte a Republic Services directamente en: 800-423-7316 si tiene alguna pregunta o inquietud al respecto.

P.O. BOX 427 ELSA, TEXAS 78543 · PHONE (956) 262-2127 · FAX (956) 262-5002

The City of Elsa is an Equal Opportunity Employer and does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in employment or the provision of services.

RECEIVED  
JUL 10 2019  
C.C.



Alexandra Vela <alexandra.vela@co.hidalgo.tx.us>

---

**Address 708 Edinburg Ave. Esla**

1 message

---

**Carter, Candiss** <CCarter2@republicservices.com>  
To: Alexandra Vela <alexandra.vela@co.hidalgo.tx.us>

Fri, Sep 20, 2019 at 3:50 PM

You are requesting for the accounts to be changed into 2 sites with one container at each site.

One for Health Department and one for the Wic.

There are no penalties to make this change and this does not require a 30 day notice. We will be closing and reopening.

Thank You,

**Candiss Carter**

Associate Account Manager

9402 W Expressway 83

Harlingen, TX 78552

e ccarter2@republicservices.com

o 956-392-7030

w RepublicServices.com



We'll handle it from here.



Alexandra Vela <alexandra.vela@co.hidalgo.tx.us>

**Test**

3 messages

**Rodriguez, Omar** <ORodriguez2@republicservices.com> Tue, Sep 3, 2019 at 3:02 PM  
To: "alexandra.vela@co.hidalgo.tx.us" <alexandra.vela@co.hidalgo.tx.us>

Alexandra,

Please let me know if you get this email.

Thanks,

Omar Rodriguez  
Municipal Sales Manager  
Republic Services, Inc.  
956-367-0769

**Alexandra Vela** <alexandra.vela@co.hidalgo.tx.us> Tue, Sep 3, 2019 at 3:03 PM  
To: "Rodriguez, Omar" <ORodriguez2@republicservices.com>

Good afternoon Mr. Rodriguez,

As per our conversation earlier, can you please verify if this two locations have an exclusivity agreement with The Republic Services.

Addresses are as follows:

708 Edinburg Ave, Elsa Texas 78543  
371 E Expressway 83, Sullivan Texas 78595

Thank you,



**Purchasing Department**

Alexandra Vela Contract Specialist II  
alexandra.vela@co.hidalgo.tx.us  
2812 S. Business Hwy 281 Main: 956-318-2626 ext. 4865  
Edinburg, TX 78539 Fax: 956-292-7612

[Quoted text hidden]

**Rodriguez, Omar** <ORodriguez2@republicservices.com> Wed, Sep 4, 2019 at 8:21 AM  
To: Alexandra Vela <alexandra.vela@co.hidalgo.tx.us>

Alexandra,

Yes, Republic Services is the current exclusive provider for solid waste services in the Cities of Elsa and Sullivan.

Thank You,

Omar Rodriguez  
Municipal Sales Manager  
Republic Services, Inc.  
956-367-0769

On Sep 3, 2019, at 3:04 PM, Alexandra Vela <alexandra.vela@co.hidalgo.tx.us> wrote:

Note that (alexandra.vela@co.hidalgo.tx.us) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "infosec.phishing@republicservices.com"

[Quoted text hidden]

**From:** Barroso, Denise  
**Sent:** Wednesday, August 7, 2019 11:32 AM  
**To:** alexandra.vela@co.hidalgo.tx.us  
**Subject:** FW: Republic Services / Service Agreement

Service agreements are just verification purpose only. This is to inform of rate change.

Thank you,



We'll handle it from here.™

**Denise Barroso** Customer Reception

9402 W. Expressway 83  
Harlingen, TX 78552  
e [dbarroso@republicservices.com](mailto:dbarroso@republicservices.com)  
o 800-423-7316  
e-fax 480-718-4461  
w [republicservices.com](http://republicservices.com)

Introducing MY RESOURCE - Visit [www.RepublicOnline.com](http://www.RepublicOnline.com) Schedule a Pickup, Pay Your Bill, Manage your account, and much more from the convenience of your computer or mobile device.

**From:** Barroso, Denise  
**Sent:** Friday, July 26, 2019 3:36 PM  
**To:** mague.gonzalez@wic.co.hidalgo.tx.us  
**Subject:** Republic Services / Service Agreement

Good afternoon,

My name is Denise I am with Republic Services and we are the trash collection provider. You have currently been billed for the services through the City of Elsa, and the City has asked for Republic Services to take that responsibility and billed the customer directly. I am writing you today and attaching an agreement so we can update the account. Please review the document and verify your billing and site information, as well as site contact person and service. Once completed sign and date and return back to this email as soon as possible.

Margarita attached you will find both service agreements one for Elsa and the other for Sullivan.

Thank you,

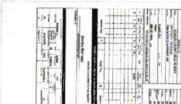


We'll handle it from here.™

**Denise Barroso** Customer Reception

9402 W. Expressway 83  
Harlingen, TX 78552  
e [dbarroso@republicservices.com](mailto:dbarroso@republicservices.com)  
o 800-423-7316  
e-fax 480-718-4461  
w [republicservices.com](http://republicservices.com)

Introducing MY RESOURCE - Visit [www.RepublicOnline.com](http://www.RepublicOnline.com) Schedule a Pickup, Pay Your Bill, Manage your account, and much more from the convenience of your computer or mobile device.



ScannedImage20...