



November 14, 2017

Yvonne Ramon
Hidalgo County
317 N Closner Blvd.
Edinburg, TX 78541

Dear Ms. Ramon,

This letter is regarding Hart InterCivic's Verity voting system and its associated software and hardware. Verity and/or its individual components, including hardware, software, and support, may only be purchased or licensed from Hart InterCivic, Inc. The license to use the software may only be issued by Hart. Maintenance for Verity software and hardware is only provided by Hart. Repair of Verity voting systems must be done by Hart InterCivic.

Verity software applications are a proprietary group of products necessary for an authorized Hart customer to accomplish ballot creation, election management, tabulation, and maintenance of the Verity equipment. The software and voting equipment will enable the customer to comply with the Help America Vote Act (HAVA) of 2002. Verity software and equipment is certified by the Texas Secretary of State for use in elections conducted in the State of Texas. Hart InterCivic, Inc. is the only vendor capable of and authorized to provide support for Hart's Verity system and products under the Verity Master Agreement between Hart and a customer.

If you have questions regarding any aspect of these Hart products and their authorized use, please do not hesitate to contact me.

Regards,

A handwritten signature in blue ink, appearing to read 'Phillip W. Braithwaite', with a large, stylized flourish at the end.

Phillip W. Braithwaite
CEO