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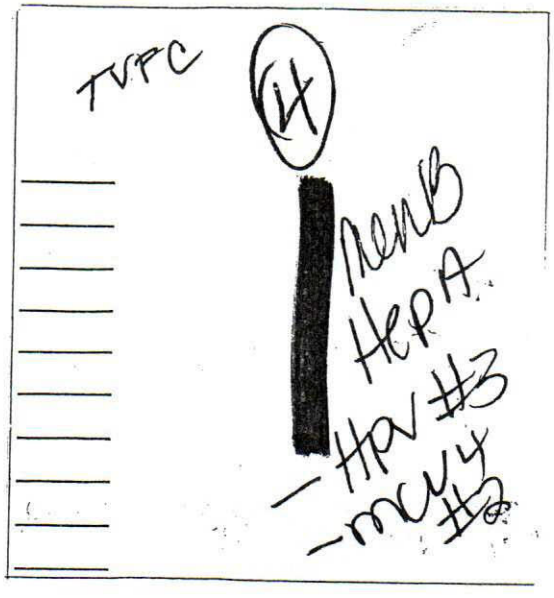
Billing Division
FEB 21 2025
Hidalgo County Health &
Human Services Department

February 19, 2025

To Whom it may concern;

I Clerk II, at the Edinburg Clinic during mid morning had the box and while charging a TVFC Immunization service got confused with the info in the paper cut outs we give to the patients, at the check out window. There was 4 immunizations given to the minor and only 3 were highlighted, there was the # 4 also written in the paper cutout, and I got confused while charging, I undercharged one immunization.
Ms. Manager and Ms. were informed of the situation.

I appreciate your attentiveness to this matter.

LN Supervisor
Edinburg Clinic -02

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