



TITLE VI/NONDISCRIMINATION ANNUAL WORK PLAN & ACCOMPLISHMENTS For Calendar Year **2024**

County of Hidalgo, Texas

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INTRODUCTION

The County of Hidalgo (County), as a recipient of Federal financial assistance and under Title VI of the Civil Rights Act of 1964 and related statutes, assures that no person shall on the grounds of race, religion (where the primary objective of the financial assistance is to provide employment per 42 U.S.C. §2000d-3), color, national origin, sex, age, or disability be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination or retaliation in any federally or non-federally funded program or activity administered by the County of Hidalgo.

This Title VI/Nondiscrimination Annual Work Plan & Accomplishment Report documents Hidalgo County's Title VI Program accomplishments for the reporting period of January 1, 2024 – December 31, 2024 (the reporting period) and goals for Calendar Year 2025.

This report is prepared in accordance with 23 CFR 200.9 and the Federal Highway Administration's Title VI/Nondiscrimination Program.

TITLE VI NONDISCRIMINATION COMPONENT

This section contains the County's Title VI/Nondiscrimination Plan updates that are not included in other sections of this report.

Title VI/Nondiscrimination Plan Improvements

August 22, 2023, Hidalgo County Commissioners Court approved an updated Title VI/Nondiscrimination Plan for Hidalgo County. The updated plan may be found at hidalgocounty.us.

State Desk Audit

The County did not receive any desk audits requests during the reporting period.

PROGRAM MONITORING

This section describes the internal and external program monitoring accomplishments for the reporting period and the goals for Calendar Year 2025.

Title VI Reviews Conducted During Reporting Period

The County conducts annual reviews of any data received regarding the Title VI/Nondiscrimination Plan to monitor for continuous compliance. During the reporting period, The Texas Department of Transportation (TxDOT) did not request the County to submit a response to its Subrecipient Compliance Assessment Tool (SCAT) survey to evaluate and monitor compliance with Title VI requirements. For the reporting period, the County continued to offer language assistance services for LEP persons to ensure they have timely access to all County programs and activities.

The language assistance services available to all County Offices/Departments include:

- Language Line Services, Inc. – An over-the-phone translation service with instant access to professional interpreters in 240 languages and available 24/7 from any phone or device, using a County Office/Department access code.
- Hidalgo County Website Accessibility Feature - An online language interpreting feature that can be used by individuals requiring translation assistance.
- South Texas Interpreter for the Deaf, L.L.C. – An on-site sign language interpreting service. Interpreters can be scheduled to be on-site with a 24-hour advance notice.

Dissemination of Title VI Information

During the reporting period, guidance continued to be available through the Department of Human Resources to all County Departments/Offices on how to use language assistance services available.

The County also provided new employees with Title VI and Limited English Proficiency (LEP) Plan information.

The Hidalgo County Department of Human Resources continued to conduct in-person training sessions for current County employees. Efforts are ongoing to offer training to all county employees.

Title VI Results of Reviews Conducted During Reporting Period

The Department of Human Resources reviewed data received from County Departments/Offices for compliance and to discern needs. Information gathered resulted in goals for next year. There were no internal policy/plan reviews for this reporting period.

Calendar Year 2025 Goals

The County's goals for the 2025 Calendar Year include:

1. Continue working with all County Offices/Departments to ensure compliance with the County's Title VI/Nondiscrimination Plan.
2. Continue providing all new employees with information regarding Title VI and the Limited English Proficiency (LEP) Plan during New Employee Orientation Training.
3. Continue with in-person Title VI training of Department/Office liaisons and other individuals to return and advise their respective Department/Office of the same.
4. Continue conducting annual reviews of any data received regarding the Title VI/Nondiscrimination Plan to monitor for compliance and develop annual reports.
5. Research additional/alternative Title VI compliance methods.
6. Conduct an internal review of the County's current Title VI policy/plan for any potential updates/modifications.

LIMITED ENGLISH PROFICIENCY (LEP)

Throughout the reporting period, the County continued to obtain LEP related information from County Offices/Departments for use in its annual report and to identify and address the needs of the community.

For the reporting period, the following County Departments submitted reports related to LEP encounters:

- County Auditors
- Department of Budget and Management
- Constable Precinct 1
- Constable Precinct 2
- Constable Precinct 3
- County Court at Law 5
- Community Service Agency
- District Clerks
- District Attorney's Office
- Domestic Relations
- Elections
- Emergency Management
- Executive Office
- Facilities Management
- Fire Marshals
- Health and Human Services
- Human Resources
- Indigent Defense
- Information & Technology
- Justice of the Peace Precinct 2 Place 1
- Justice of the Peace Precinct 3 Place 2
- Justice of the Peace Precinct 4 Place 1
- Juvenile Probation
- Law Library
- Master Court 1
- Planning Department
- Precinct 1
- Precinct 3
- Precinct 4

- Public Defenders
- Purchasing Department
- Safety Department
- Sheriff's Office
- Treasurer's
- Urban County
- Veterans Services
- WIC

The majority of verbal LEP encounters occurred in Spanish and were addressed internally by Spanish-speaking employees. Due to the significant frequency and volume of these encounters, it was challenging to document each instance; however, there is no indication that any encounters went unaddressed. In addition to Spanish LEP encounters, there were sixteen Vietnamese encounters, eight Tagalog, one Arabic, one Japanese, one Hindi, one Russian, twenty-eight American Sign Language, and two Mandarin. Hidalgo County language assistance services were utilized to facilitate communication for all non-Spanish LEP encounters, ensuring effective support for individuals with limited English proficiency. The County remained committed to effectively addressing LEP encounters, and no LEP-related complaints were reported during this period.

Calendar Year 2025 Goals

The County's LEP Plan goals for the 2025 Calendar Year will include:

1. Continue to remind all County Offices/Departments to document Title VI related information and to report it accordingly.
2. Continue to provide Title VI and LEP training to County Offices/Departments.
3. Provide all County Offices/Departments with resources available for potential LEP encounters.
4. Continue to work with County Offices/Departments towards tracking all LEP encounters.
5. Continue to strengthen engagement with LEP communities through multilingual outreach efforts, and public meetings to raise awareness of available language assistance services.

6. Continue to identify and translate essential documents, forms and notices into languages commonly spoken by the LEP population.

7. Conduct regular reviews of the LEP Plan to assess effectiveness, address emerging language needs, and incorporate feedback from stakeholders and community members.

ENVIRONMENTAL JUSTICE

The County of Hidalgo addressed environmental justice issues and outreach efforts of general and grant-funded programs through County Offices/Departments that provided social services to disproportionate families or minority populations through Community Development Block Grants (CDBGs), rental assistance, housing repairs, and food vouchers.

The County continued to strive in ensuring compliance with all federal requirements including but not limited to compliance with Title VI/Nondiscrimination Plan. Applicable County Offices/Departments are responsible for gathering applicable data to make Environmental Justice evaluations.

Public involvement efforts for County projects/programs were coordinated through the respective County Offices/Departments. County Offices/Departments also gathered and included reports and other relevant information in making Environmental Justice evaluations. County Offices/Departments also conducted demographic surveys and collected public meeting comment forms to comply with the County's Title VI/Nondiscrimination Plan and to ensure public participation was considered during the development and implementation of County projects. Departments utilized the Environmental Justice Report Form to report compliance or to indicate "Not applicable".

Calendar Year 2025 Goals

The County's Environmental Justice goals for the 2025 Calendar Year include:

1. Continue to work with Offices/Departments to determine if reporting assistance is required.
2. Review the Environmental Justice and the Public Participation Plan sections in the County's Title VI/Nondiscrimination Plan and update as needed.
3. Continue to provide educational materials to County Offices/Departments.
4. Continue to promote the importance of Environmental Justice reporting to County Offices/Departments.

TITLE VI TRAINING SUMMARY

This section provides an overview of training activities conducted by the County of Hidalgo's Title VI Coordinator during the reporting period.

Training provided by the County of Hidalgo

The County continued to provide new employees with Title VI/ Nondiscrimination Plan training.

Guidance and training continued to be available through the Department of Human Resources for Title VI Department Liaisons.

Digital training materials continued to be available through the Title VI Coordinator's office.

Training attended by the County of Hidalgo

Attendance by County personnel at outside Title VI training is unavailable or unknown.

Calendar Year 2025 Goals

Title VI training goals for the 2025 Calendar Year include:

1. Development and implementation of revised Title VI training for County Offices/Department Title VI Liaisons.
2. Development and implementation of revised Title VI training for existing county employees to be administered by the Human Resources Department as needed.
3. Development and implementation of Title VI training for County employees in leadership roles.

TITLE VI COMPLAINTS SUMMARY

During this reporting period, no complaints were filed.

COMMISSIONER’S COURT ACKNOWLEDGEMENT

The County of Hidalgo, as a recipient of Federal financial assistance and under Title VI of the Civil Rights Act of 1964 and related statutes, ensures that no person shall on the grounds of race, religion (where the primary objective of the financial assistance is to employ according to 42 U.S.C. §2000d-3), color, national origin, sex, age, or disability be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination or retaliation in any federally or non-federally funded program or activity administered by the County of Hidalgo.

This annual report was adopted by the County of Hidalgo Commissioner’s Court on the ____ day of _____, 2025.

Hidalgo County Commissioners’ Court

Richard F. Cortez, Hidalgo County Judge

David L. Fuentes
Commissioner, Precinct 1

Eduardo “Eddie” Cantu
Commissioner, Precinct 2

Everardo “Ever” Villarreal
Commissioner, Precinct 3

Ellie Torres
Commissioner, Precinct 4