



LAW ENFORCEMENT USE ATTESTATION

Dear Customers:

We understand that the reliability of voice, video and messaging communications is paramount to conducting safe operations and prosecuting criminal cases and thank you for trusting Callyo for that mission.

Over the past two years, Callyo, a Motorola Solutions company, has invested significant time and financial resources in adapting to rapidly changing telecommunications regulations. Some of our accomplishments include achieving 100% compliance ("A" Attestation) for [STIR/SHAKEN](#) to ensure Callyo is never treated as a robocall, as well as complying with A2P (Application to Person) messaging requirements for successful delivery of text messages.

While these measures have kept the lines of communication open, Callyo remains subject to carrier-level content filtering mechanisms designed to eliminate fraud, abuse, and unwanted content. Some of that content (such as narcotics and prostitution terminology) may be legal, but is still subject to filtering and potential non-delivery. It is important to note that this isn't a Callyo issue alone. All software applications that send traffic over cellular networks are now becoming subject to last-mile content filters.

Fortunately, due to the diligence of Motorola Solutions' legal, regulatory and product teams, we have arrived at a milestone agreement with the major carriers to bypass content filtering by classifying Callyo's communications as law enforcement traffic, while still preserving the absolute anonymity of your covert communications. For total clarity, with this change, protections remain in place to prevent a suspect or defense counsel from identifying a Callyo number as

associated with law enforcement. This is a major accomplishment and step forward for public safety.

What we need from you: In order to activate this new classification of Callyo's traffic to alleviate filtering concerns, all Callyo customers must complete the following "Law Enforcement Use Attestation." We cannot achieve reclassification until every last customer form is complete.

If you have authority to bind your agency to legal agreements, please complete the form on previous page. If you do not, please contact a representative at your agency who does to complete the form on your behalf. If you have any questions, we ask that you submit them in writing to callyo.support@motorolasolutions.com so that we may direct them to the appropriate team.