



Jose Rodriguez <jose.rodriguez@hidalgo.org>

Re: Legal Review for Callyo LE Attestation Due 9/30/2025

1 message

Jacqueline Villarreal <jacqueline.villarreal@da.co.hidalgo.tx.us> Tue, Sep 16, 2025 at 4:30 PM
To: Jose Rodriguez <jose.rodriguez@hidalgo.org>
Cc: Jeffrey Luevano <jeffrey.luevano@hidalgo.org>, Norberto Leal <norberto.leal@hidalgo.org>, Michael Ochoa <michael.ochoa@hidalgo.org>, Myra Montoya <myra.montoya@hidalgo.org>, Mariano Resendez <mariano.resendez@hidalgo.org>, Robert Vina <robert.vina@da.co.hidalgo.tx.us>, Victor Garza <victor.garza@da.co.hidalgo.tx.us>

Good afternoon Mr. Rodriguez,

As previously advised, our office has no questions or concerns regarding the Callyo/Motorola Solutions Attestation. Please also see below recommended language for the agenda item, our office would recommend it be placed on the consent agenda for Commissioners Court:

Discussion, consideration, and approval of Callyo/Motorola Solutions Attestation and to authorize the Hidalgo County Sheriff to execute the attestation and any subsequent forms.

If you have any questions or concerns, please do not hesitate to contact our office.

Thank you,

Jacqueline Villarreal

Assistant District Attorney
Civil Litigation Division

Office of the Criminal District Attorney
Hidalgo County, Texas
100 E. Cano
Edinburg, Texas 78539
(956) 292-7609
(956) 292-7619 FAX
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Attachments area

On Thu, Sep 11, 2025 at 10:02 AM Jose Rodriguez <jose.rodriguez@hidalgo.org> wrote:

Good morning,

Following up on the request below, we are scheduled to present to CC on 09/23/2025.

Respectfully,
Jose L Rodriguez
Program Manager I
Hidalgo County Sheriff's Office
jose.rodriguez@hidalgo.org
956-393-6176

On Thu, Sep 4, 2025 at 3:30 PM Jose Rodriguez <jose.rodriguez@hidalgo.org> wrote:

Good afternoon Jackie,

Just wanted to get a quick follow up request for legal review. If possible could you also provide verbage for CC if this item needs to be presented to CC?

Respectfully,
Jose L Rodriguez
Program Manager I
Hidalgo County Sheriff's Office
jose.rodriguez@hidalgo.org
956-393-6176

On Fri, Aug 29, 2025 at 5:18 PM Robert Vina <robert.vina@da.co.hidalgo.tx.us> wrote:

Good Afternoon Sgt. Luevano,
We have received your request and will review. Jackie from our office will reach out to you if she has any questions.

Respectfully,
Robert Viña III
Chief Assistant District Attorney
Civil Litigation Division
Hidalgo County Criminal District Attorney's Office
Toribio "Terry" Palacios
Hidalgo County, Texas
100 East Cano Street
Edinburg, Texas 78539

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On Fri, Aug 29, 2025 at 4:06 PM Jeffrey Luevano <jeffrey.luevano@hidalgo.org> wrote:
Request for Legal to review and authorize the signature for Callyo Law Enforcement Use Attestation.

Callyo is a software that allows Investigatorsto create a burner phone where all conversations could be recorded, create a Mobile body bug allowing you to listen in on an operation such as a controlled drug buy and active video stream from a cell phone on an operation such as a controlled drug buy.

I have attached a file that shows the web page where the Attestation will be submitted titled (Law Enforcement Use Attestation) on that page there is a link to the Attestation Terms. I have also included a file with the Attestation Terms along with a proposed HCSO letterhead attestation.

please feel free to contact me if you have any questions



Sgt. Jeffrey Luevano # 5034
Texas Transnational Intelligence Center - Director
956-213-7626 (office)
956-648-3162 (cell)

----- Forwarded message -----
From: **Hike from Motorola Solutions** <hike.maissian@motorolasolutions.com>
Date: Fri, Aug 29, 2025 at 10:05 AM
Subject: [ACTION REQUIRED] Callyo LE Attestation Due 9/30/2025
To: <jeffrey.luevano@hidalgo.org>



Important Notice: Action Required for Attestation Documentation

August 29th, 2025

Hi Jeffrey,

You are receiving this because we need you to complete your Law Enforcement Attestation.

This will exempt law enforcement messaging from certain restrictions with the Mobile Carriers. This ensures critical messages are prioritized, while maintaining phone number anonymity.

HOW TO UPDATE YOUR ATTESTATION

Navigate to Callyo.com and after signing in, select the "Attestation" button at the top of your dashboard. Fill in the required steps and update any

outdated information.

1. **Contact Phone Number:** This can be your agency's main line and will be used for verification purposes if necessary.
2. **Contact Email Address:** This can be your agency's generic email address and will also be used for verification purposes if necessary.
3. **Agency's Letterhead:** The Attestation document **MUST** be submitted on your agency's official letterhead to be accepted by carriers.

SEE SAMPLE ATTESTATION BELOW:

DEADLINE SEPTEMBER 30, 2025

Please prioritize this update to avoid any interruptions to your critical SMS communications.

Failure to update your Attestation form by the deadline will jeopardize your outbound SMS messages sent from your VIP number. These messages may be suspended by carriers, leading to service disruptions and potential communication breakdowns.

REQUEST FOR YOUR ASSISTANCE:

In order for us to create the Law Enforcement campaign for the Public Restricted Use Case we are required to provide the Employer Identification Number (EIN) of the agency/department. While in many cases, the EIN # is publicly available, however, to be as accurate as possible please reply to this email with the following:

- Employer Identification Number (EIN)
- Legal Business name associated to this EIN
- Legal Business address associated with this EIN

For more information about the Callyo Law Enforcement Attestation please access our [User Guide](#).

Can't find your Originating Agency Identifier (ORI)?

Click the following Public URL link [here](#) and look up the ORI for your agency.

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