



November 25th, 2025

Hidalgo County
Purchasing Department
2802 S Business Hwy 281
Edinburg, TX 78539

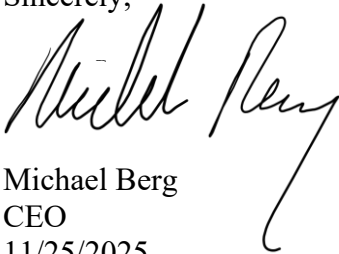
Dear Hidalgo County,

This letter is to certify that NEMO-Q, Inc., located in McKinney Texas, is the only entity in the United States and Canada that is authorized to sell, distribute, service, or warranty GALA, NQS, NQC, NQA, and NQA+.

Any service on hardware that is not approved by NEMO-Q will void the warranty on that hardware.

Any paper that is not approved by NEMO-Q will void the warranty on the printers affected.

Sincerely,



Michael Berg
CEO
11/25/2025