



Jose Rodriguez <jose.rodriguez@hidalgoso.org>

Re: Renewal of 911 Services Agreement

1 message

Robert Vina <robert.vina@da.co.hidalgo.tx.us> Thu, Feb 19, 2026 at 5:17 PM
To: Jose Rodriguez <jose.rodriguez@hidalgoso.org>
Cc: Myra Montoya <myra.montoya@hidalgoso.org>, Michelle Lopez <michelle.lopez@da.co.hidalgo.tx.us>

Good Afternoon Mr. Rodriguez,
This office reviewed the ILA for 911 Service between the HCSO and RGV911 Emergency Communications District and at this time the ILA is approved as to form.

If the Sheriff is to sign the ILA, then please ensure the agenda item reflects authorization of the same.

Please let me know if you have any questions.
Respectfully,

Robert Viña III
Chief Assistant District Attorney
County Affairs Division
Hidalgo County Criminal District Attorney's Office
Toribio "Terry" Palacios
Hidalgo County, Texas
100 East Cano Street
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On Wed, Feb 18, 2026 at 1:34 PM Jose Rodriguez <jose.rodriguez@hidalgoso.org> wrote:

Good morning,

Can the attached interlocal be reviewed for CC approval on the CC meeting on 03/03/2026. Previous interlocal agreement was approved by CC in AI-94580 at the meeting held on 03/19/2024.

Respectfully,
Jose L Rodriguez
Program Manager I
Hidalgo County Sheriff's Office
jose.rodriguez@hidalgoso.org
956-393-6176

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From: **Rocky Serna** <rocky.serna@hidalgo.org>

Date: Mon, Feb 9, 2026 at 9:05 AM

Subject: Fwd: Renewal of 911 Services Agreement

To: Michael Ochoa <michael.ochoa@hidalgo.org>, Jose Rodriguez <jose.rodriguez@hidalgo.org>, Myra Montoya <myra.montoya@hidalgo.org>

Division Chief Rocky Serna
Hidalgo County Sheriff's Office
Uniformed Services Division
Cell Phone 1-956-212-5192

----- Forwarded message -----

From: **Dennis Moreno** <dmoreno@rgv911.org>

Date: Tue, Feb 3, 2026 at 10:55 AM

Subject: Renewal of 911 Services Agreement

To: Roel Guajardo <roel.guajardo@hidalgo.org>, rocky.serna@hidalgo.org <rocky.serna@hidalgo.org>

CC: Letty Garcia <letty.garcia@hidalgo.org>

Good morning Chief Serna and Captain Guajardo,

Attached for your review is the Interlocal Agreement, which is renewed every two years. This agreement governs the operation and maintenance of the regional 9-1-1 and NG9-1-1 emergency communications system by the Rio Grande Valley Emergency Communication District 9-1-1 for the Hidalgo County Sheriff Office.

Overall, no major changes were made to the agreement. However, I do want to highlight the addition of Attachment C, which aligns with Section 2.7.3 and formalizes a notification process for higher-impact incidents. For reference, the section reads as follows:

“ 2.7.3 The Public Agency shall notify the Rio Grande Valley Emergency Communication District 9-1-1 of any actual, suspected, or credible threat, incident, or event impacting the Public Agency that is assessed as a Severity Level 3 (High) or greater, including but not limited to cybersecurity incidents, physical security threats, operational disruptions, or events that may affect the availability, integrity, or security of 9-1-1 services. Notification shall occur as soon as practicable, but no later than 24 hours from identification of the incident or threat, by completing and submitting the Rio Grande Valley Emergency Communication District 9-1-1 Attachment C: (Cyber)Security Incident Reporting Form (CSIRF) or its successor form, in accordance with District reporting procedures. This notification requirement applies regardless of whether the incident directly impacts 9-1-1 systems at the time of discovery and is intended to ensure regional situational awareness, coordinated response planning, and continuity of emergency communications services. “

As part of the renewal, Attachment C establishes a clear notification process for incidents categorized as Severity Levels 3 through 5 that may reasonably affect public safety, security, or continuity of operations.

For clarity:

- Severity Level 3 (High) refers to incidents likely to result in a demonstrable impact to public health or safety, security, economic stability, civil liberties, or public confidence within the jurisdiction.
- Severity Level 4 (Severe) refers to incidents likely to result in a significant impact to public health or safety, security, economic stability, or civil liberties.
- Severity Level 5 (Emergency) refers to incidents that pose an imminent threat to the delivery of wide-scale critical infrastructure services or governmental operations.

This requirement is intended to support regional awareness and coordination when higher-impact incidents occur that could affect emergency communications services, allowing the District and PSAP agencies to coordinate as needed to help maintain the integrity and continuity of the emergency communications network.

For your convenience, I have also included a Word version of the signature page that your city may prefill with the appropriate information. Once the agreement is executed and returned, we will provide your city with a fully executed copy.

If you or your team have any questions or would like to discuss any aspect of the agreement, please do not hesitate to contact me. Thank you for your time and continued partnership.

Best regards,



Dennis Moreno

Assistant Director

RGV9-1-1 Emergency Communication District

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