



Final Results

Evaluation of Quotes for eLearning Platform

Date: 4/15/2026

The selected eLearning platform should directly support HCCSA employees in strengthening their ability to serve clients efficiently and professionally. Training should enhance core competencies such as customer service, case management, compliance, and program knowledge, ultimately improving service delivery and client outcomes.

Categories	Criteria	Quote #1- SKILLPATH ENTERPRISE SOLUTIONS	Quote #2- UDEMY BUSINESS	Quote #3- COURSERA FOR TEAMS
1. Content Quality & Relevance (25 Points): Variety of courses (leadership, compliance, technical skills) Relevance to HCCSA operations (case management, customer service, HR) Accreditation or certification options Frequency of content updates. 2. Platform Functionality & User Experience (25 Points): Ease of use for staff (log-in navigation) Mobile accessibility Learning paths / course recommendations Ability to assign courses. 3. Reporting & Compliance Tracking (25 Points): Completion tracking and reports Ability to export data (for Board / TDHCA) Certificates of completion Admin dashboard capabilities. 4. Cost & Value (25 Points): Cost per user / total annual cost “Unlimited learning” value Contract flexibility (annual vs multi-year) What’s included (certifications, live training, support)	Evaluator #1	100	65	80
	Evaluator #2	100	90	85
	Evaluator #3	100	90	75
Final Results	Total Score (100 Points)	300	245	240



Evaluation of Quotes Scoring Grid for eLearning Platform

Evaluator: LV Evaluator #1

Date: 4/15/2026

The selected eLearning platform should directly support HCCSA employees in strengthening their ability to serve clients efficiently and professionally. Training should enhance core competencies such as customer service, case management, compliance, and program knowledge, ultimately improving service delivery and client outcomes.

Categories	Criteria	Quote #1- SKILLPATH ENTERPRISE SOLUTIONS	Quote #2- UDEMY BUSINESS	Quote #3- COURSERA FOR TEAMS
Content Quality & Relevance (25 Points)	Variety of courses (leadership, compliance, technical skills) Relevance to HCCSA operations (case management, customer service, HR) Accreditation or certification options Frequency of content updates	25	15	20
Platform Functionality & User Experience (25 Points)	Ease of use for staff (log-in, navigation) Mobile accessibility Learning paths / course recommendations Ability to assign courses	25	15	20
Reporting & Compliance Tracking (25 Points)	Completion tracking and reports Ability to export data (for Board / TDHCA) Certificates of completion Admin dashboard capabilities	25	20	20
Cost & Value (25 Points)	Cost per user / total annual cost "Unlimited learning" value Contract flexibility (annual vs multi-year) What's included (certifications, live training, support)	25	15	20
Total Score (100 Points)		100	65	80



Evaluation of Quotes Scoring Grid for eLearning Platform

Evaluator: **EVALUATOR #2**

Date: 4-15-2024

The selected eLearning platform should directly support HCCSA employees in strengthening their ability to serve clients efficiently and professionally. Training should enhance core competencies such as customer service, case management, compliance, and program knowledge, ultimately improving service delivery and client outcomes.

Categories	Criteria	Quote #1- SKILLPATH ENTERPRISE SOLUTIONS	Quote #2- UDEMY BUSINESS	Quote #3- COURSERA FOR TEAMS
Content Quality & Relevance (25 Points)	Variety of courses (leadership, compliance, technical skills) Relevance to HCCSA operations (case management, customer service, HR) Accreditation or certification options Frequency of content updates	25	23	21
Platform Functionality & User Experience (25 Points)	Ease of use for staff (log-in, navigation) Mobile accessibility Learning paths / course recommendations Ability to assign courses	25	23	21
Reporting & Compliance Tracking (25 Points)	Completion tracking and reports Ability to export data (for Board / TDHCA) Certificates of completion Admin dashboard capabilities	25	23	21
Cost & Value (25 Points)	Cost per user / total annual cost "Unlimited learning" value Contract flexibility (annual vs multi-year) What's included (certifications, live training, support)	25	21	23
Total Score (100 Points)		100	90	86



Evaluation of Quotes Scoring Grid for eLearning Platform

Evaluator: **EVALUATOR #3**

Date: 4/17/26

The selected eLearning platform should directly support HCCSA employees in strengthening their ability to serve clients efficiently and professionally. Training should enhance core competencies such as customer service, case management, compliance, and program knowledge, ultimately improving service delivery and client outcomes.

Categories	Criteria	Quote #1- SKILLPATH ENTERPRISE SOLUTIONS	Quote #2- UDEMY BUSINESS	Quote #3- COURSERA FOR TEAMS
Content Quality & Relevance (25 Points)	Variety of courses (leadership, compliance, technical skills) Relevance to HCCSA operations (case management, customer service, HR) Accreditation or certification options Frequency of content updates	25	20	20
Platform Functionality & User Experience (25 Points)	Ease of use for staff (log-in, navigation) Mobile accessibility Learning paths / course recommendations Ability to assign courses	25	20	25
Reporting & Compliance Tracking (25 Points)	Completion tracking and reports Ability to export data (for Board / TDHCA) Certificates of completion Admin dashboard capabilities	25	25	15
Cost & Value (25 Points)	Cost per user / total annual cost "Unlimited learning" value Contract flexibility (annual vs multi-year) What's included (certifications, live training, support)	25	25	15
Total Score (100 Points)		100	90	75

QUOTE #1 - 40 SEATS- 12 MONTHS SUBSCRIPTION

Learning & Development Proposal

Client

Hidalgo County Community Service Agency - Edinburg, TX
2524 North Closner Boulevard
Edinburg, Texas 78541

Tax Exempt:

If tax exempt, client must provide tax letter to SkillPath L&D Consultant, prior to invoicing to review tax exemption.

Proposal

SkillPath Online Learning will provide Hidalgo County Community Service Agency - Edinburg, TX with a comprehensive learning and development solution for their employees. Your Digital Learning & Development Consultant will serve as your strategic partner and collaborate with you to ensure your business goals are clearly defined and achieved.

About Us

SkillPath's Online Learning Solution, LXP provides clients worldwide unlimited access to everything you need to meet your organization's learning objectives. Our products & programs are actively used by 497 of Fortune 500 companies, Federal Government agencies, non-profit organizations, and corporations in all industries and sectors.

Enterprise Learning & Development Solution Details

Proposed Solution	Seats	# of Subscription Months	Total
LXP Subscription	40	12	USD 5,000.00
LXP User Fee	40		USD 200.00
LXP Branded Client Site	1		USD 500.00
		TOTAL:	USD 5,700.00

Agreement Details

Subscription - Start Date

Subscription - Renewal Date

Total Investment

USD 5,700.00

SkillPath "Enterprise Learning Experience" Platform:

- Branded Site
- Learner Management and Communications
- Reporting Dashboard
- Platform Implementations Specialist
 - 30 days from contract activation date
- Customer Success Manager
 - 12-month Contract Term

Proposal Terms

Pricing and payment terms: Quote is valid for 30 days from the date of this proposal. Final pricing is contingent on approved scope defined by the concierge service discovery . Full payment is due to SkillPath prior to any service activation.

You may terminate a Subscription at any time during its Term: however, you must terminate a subscription to SkillPath's cloud-based services within 30 days of the date on which the subscription became effective or was renewed in order to receive a refund. If you choose to terminate the subscription within 30 days on which the subscription became effective or was renewed, you must pay a termination fee equal to one-month's subscription plus taxes and then you will receive a refund of any portion of the subscription fee you have paid for the remainder of the Term; provided.

SkillPath hereby grants User a personal, non-exclusive, non-assignable, non-shareable and non-transferable license to use and display the Materials for personal use only. User agrees not to reproduce, modify, create derivative works from, display, perform, distribute, disseminate, broadcast or circulate any Materials to any third party (including, without limitation, the display and distribution of Materials via a third part website) without express prior written consent of SkillPath. Use of Materials is only permitted with the express written permission of SkillPath.

For questions, please contact:

Tanya Knight | SkillPath Enterprise Solutions
Learning and Development Consultant
tknight@skillpath.com

TOTAL AMOUNT
\$14,400.00

PLANS

Scalable learning plans for organizations of every size

Team Plan

For your team

 2-50 people

\$30.00 a month per user

Billed annually.

[Start your trial](#)


[or buy now](#)

- ✓ Access to 28,000+ top courses
- ✓ Certification prep for 200+ exams
- ✓ Practice tests and AI-powered coding exercises
- ✓ Goal-focused recommendations
- ✓ AI Role Play to build real-world skills
- ✓ In-course AI Assistant for personalized learning
- ✓ Analytics and adoption reports
- ✓ Admin recommendations to direct learners

 **Udemy** business

Enterprise Plan

For your whole organization

 More than 20 people


Contact sales for pricing

[Request a demo](#)

- ✓ Access to 30,000+ top courses
- ✓ Certification prep for 200+ exams
- ✓ Practice tests, AI-powered coding exercises, and AI Role Plays
- ✓ Technical and business skills assessments
- ✓ Goal-focused recommendations and customizable content
- ✓ Advanced analytics and insights
- ✓ Multi-Language course collection
- ✓ Dedicated customer success team
- ✓ Labs, workspaces, and pre-built learning paths with add-on
- ✓ AI features for learners and organizations
- ✓ Enhanced support with Premium Support add-on

AI Fluency

From AI foundations to Enterprise transformation

 More than 20 people

Contact sales for pricing

AI Readiness Collection

Build org-wide AI fluency fast with 50 curated courses + AI Assistant to accelerate learning.


or

AI Growth Collection

Scale AI and technical expertise with 800+ specialized courses and 30+ role-specific learning paths in multiple languages.

Leadership Academy

Cohort learning that drives transformation

 Groups of 25 or more

[Contact us →](#)

Request nonprofit pricing, available for all registered 501(c)3 organizations.

*Add-on plans and Japanese and Korean collections are available for an additional fee. Contact a Udemy Business representative to [learn more](#).

ADD-ONS Available on Enterprise Plan

More ways to enhance your learning platform

- ✓ Labs
- ✓ Workspaces
- ✓ Pre-built certification paths

[Contact us →](#)

+ Premium Support

Accelerate time to value with faster implementation, stronger adoption, and maximized learning time.

- ✓ Proactive guidance
- ✓ Technical advisory
- ✓ Priority support

[Contact us →](#)

+ AI Role Play Enhanced

Scale soft skills practice with AI-powered, custom role play scenarios and interactive video avatars.

- ✓ Create custom Role Plays
- ✓ Interactive Video Role Plays

[Contact us →](#)

+ AI Connectors

Access relevant learning through AI assistants, seamlessly integrating skill development into the flow of work.

- ✓ Enterprise-grade security (SOC 2, ISO 27001, GDPR)

[Contact us →](#)

Compare features

Team

[Start your trial >](#)

Enterprise

[Request a demo >](#)

Course Management

Course assignment with custom messaging

—



Custom user groups

—



Advanced group management

—



Assign learning content to employees or teams

—



Create custom Role Plays (Requires AI Role Play Enhanced add-on)



Analytics & Reports

User adoption



Individual user engagement



Skill insights



Skills proficiency dashboard



Course insights



Overall user activity



Lab activity report (Requires Pro add-on)



Advanced engagement reporting and dashboard for custom content



Learner Experience

Udemy business

	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Coding exercises		
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Quizzes		
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Practice tests		
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Notes		
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Q&A		
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Assessments		
	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Video Role Plays (Requires AI Role Play Enhanced add-on)		
	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Pre-built Udemy paths (Requires Pro add-on)		
	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Multi-modal labs (Requires Pro add-on)		
	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Udemy business

—



Integrations

Single sign-on

—



Reporting API

—



Course API

—



User list API

—



LMS integrations

—



Integration guidance (Requires Premium Support add-on)

—



Support

24/7 customer support





Dedicated technical account manager (Requires Premium Support add-on)



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Train your people in their native language. Our Multi-Language course content includes 19,000+ courses in Arabic, French, German, Hindi, Indonesian, Italian, Japanese*, Korean*, Mandarin, Polish, Portuguese, Russian, Spanish, Turkish, and Vietnamese.

**Note: Available only with the Premium collection add on*

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Reviewers recommend
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Business



QUOTE #3 - 40 SEATS- 12 MONTH SUBSCRIPTION

coursera for teams

TOTAL AMOUNT WITH DISCOUNT \$9,576.00

1 Account details — 2 Payment details

Account details

Full name

John doe

Work email

john.doe@organization.com

Organization name

Organization.pvt.ltd

Organization type

Select type

Continue to pay

By submitting your information in the form above, you agree to our [Terms of Use](#) and [Privacy Notice](#). We may use this information to contact you and/or use data from third parties to personalize your experience.

Billing cycle

Annual Quarterly

Number of licenses (between 5-125)

- 40 +

Pay \$957.60 USD less in total with annual billing as compared to quarterly billing. Renews automatically unless canceled.

Purchase summary

Billing cycle	Annual
Price per license	\$399 USD/year
Number of license	40
Subtotal	\$15,960 USD
Promotion 40%	\$6,384 USD
<i>All applicable taxes are included</i>	
Total payment (Annual)	\$9,576 USD

[14-day refund policy](#) on your purchase

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