

Requisition

Req # 00240926

PO #

Date: 07/30/13

*Consent
40442
9/16/13*

Bill To: x
x

Vendor : 224243
IBM CORPORATION
P.O. BOX 676673
DALLAS TX 75267-6673

Ship To: INFORMATION TECHNOLOGY DEPARTMENT
100 E. CANO, 4TH FLOOR
EDINBURG TX 78540

Contact: EDNA KIRBY
956-292-7010

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
		STATEMENT OF WORK A404JC TRANSACTION CONTRACT PERIOD START DATE: 10/01/2013 END DATE: 09/30/2018 CHARGE PERIOD: START DATE: 10/01/2013 END DATE: 12/31/2013 DO NOT DUPLICATE ORDER		
1.00	EACH	A404JC SERIAL NUMBER 0078B2895 ULTRIUM TAPE 2U AUTOLOADER OCT-DEC 2013	558.63	558.63
1.00	EACH	A404JC SERIAL NUMBER 00005BE8A IBM ESERVER P5 550 OCT- DEC 2013	1,362.06	1,362.06
1.00	EACH	A404JC SL MIDRANGE/ENTRY TAPE SYSTEMS OCT-DEC 2013	130.71	130.71
1.00	EACH	A404JC SWMA FOR AIX OCT-DEC 2013	569.43	569.43
		<u>Account No</u>	<u>Encumbrance</u>	
		3-1100-415-00-200-002-0-336	2,620.83	
			Freight	.00
			Total	2,620.83
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____



Schedule for ServiceElite

Fee. 240926

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

Name and Address of Customer:
HIDALGO COUNTY

Customer Billing Address:
HIDALGO COUNTY
INFORMATION TECHNOLOGY
100 N CLOSNER 1ST FLR
EDINBURG TX 78539-3523

Master Services Attachment Number: MAF3HBH
Statement of Work Number: A404JC
Change Authorization Number:
Customer Number: 04261394

Schedule Number: A404JC
Revised Schedule: No
Schedule Effective Date: 10/04/2012
Proposal Reference Date: 10/01/2013

Transaction Contract Period:
Start Date: 10/01/2013
End Date: 09/30/2018
Renewal Contract Period: 5 Year(s)

Charge Period Charges / Payment Plan (Inclusive of MES):
WSU One Time Charges: 0.00
SWMA ALF One Time Charges: 0.00
MMS for CISCO HW One Time Charges: 0.00
MMS for CISCO SW One Time Charges: 0.00
MMS for Nortel One Time Charges: 0.00
One Time Charges: 0.00

Maintenance Charges:
Service Charges: 1,920.69
TOTAL CHARGE PERIOD CHARGES: 2,620.83
Quarterly

Charge Period:
Start Date: 10/01/2013
End Date: 12/31/2013
Accumulated Adjustment Invoicing option: N

Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.
For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

The Parties need not sign this Schedule, unless either of us requests it.

Agreed to:

Agreed to:

By: Ramon Garcia
Name (type or print): Hon. Ramon Garcia County Judge
Date: 9/13
Authorized signature

By: _____
Name (type or print): _____
Date: _____
Authorized signature

International Business Machines Corporation



Schedule for ServiceElite

Enterprise Total for Charge Period by Customer Number Inclusive of MES:

Customer No	Customer Name	Customer Location	Charges
04261394	HIDALGO COUNTY	100 N CLOSNER, EDINBURG TX 78539-3523	2,620.83
Total			2,620.83

Note: One Time Charges are not included in the Total



Schedule for ServiceElite

Maintenance Machine List

--Eligible Machine Description-- A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date.

Mfg. Type	Mod/Feat	Add/Rem	Order/Serial Number	Related Order/Serial Number	Product Description	Qty	Type of Svc	Maint Svc	Charges	Charges Start	Charges Stop
IBM	3581	L28	Specified Location: 04261394		City, State: EDINBURG TX 78539-3523						
	IBM	9113	007882895		ULTRIM TAP 2U AUTOLOADER	1	B	1	558.63 H		
			00005BE8A		IBM ESERVER P5 550	1	B	1	1,362.06 H		
Subtotal Without MES									1,920.69		
Subtotal With MES									1,920.69		
Total Charge Period Charges for Maintenance Machine List Without MES									\$1,920.69		
Total Charge Period Charges for Maintenance Machine List With MES									\$1,920.69		

See Legend for Details



Schedule for ServiceElite

Services List

Eligible Machine Description

Customer Technical Contact Name (if applicable):
Customer Primary Technical Contact name :
Customer Primary Technical Contact phone number :

Type	Model	Serial/Order Number	Support Service	Product Group/Service Option	Qty	Charges	Services Start	Charges Start	Charges Stop
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Specified Location: 04261394 City, State: EDINBURG TX 78539-3523

SL MIDRANGE/ENTRY TAPE SYSTEMS

FULL SHIFT

130.71

3581 L28 0078B2895 SWMA FOR AIX

1

569.43

SUPPORT
SUBSCRIPTION
E5
CHARGEABLE PROCESSORS
FULL SHIFT

4

700.14
\$ 700.14

9113 550 00005BE8A

Subtotal
Total Charge Period Charges for Services List

Note: One Time Charges are not included in these totals.
See Legend for Details



Schedule for ServiceElite

Legends:

¹ Charge adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

² TYPE OF SERVICE

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective
- X) EasyServe (remotely delivered services)

³ MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Non-IBM Machines - Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 17) IBM Maintenance Services - Applications Maintenance Services for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

⁴ Charges shown are for the Charge Period

- A (C) indicates a Machine that will have usage charges billed separately.
 - An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
 - An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
 - An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElite CHS contract with duplicate Maintenance Services coverage.
 - A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
 - An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing not included.
 - An (N) indicates that the Product is a non-GSA Schedule item.
 - An (O) indicates a one time charge.
 - A (P) indicates a Machine or Service with coverage on a non-CHS contract.
 - An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.
 - An (S) indicates a manual order installation date change.
 - A (U) indicates usage charges which are measured in either feet, hours, or impressions.
 - A (W) indicates a Machine under warranty.
 - An (X) indicates On-order Products which are shown for planning purposes only.
 - A (Y) indicates On-order MES Products which are shown for planning purposes only. These charges are included in the related Machine.
- ⁵ Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates

Matilde Faz

From: Josephine L. Ramirez [josephine.ramirez@da.co.hidalgo.tx.us]
Sent: Wednesday, December 26, 2012 3:01 PM
To: 'Martha Salazar'
Cc: 'Tanya.Delira'; 'Matilde Faz'; 'Darlene Betancourt'; 'liza.lopez'
Subject: RE: Computer Maintenance Purchase Order#668259 Renewal: First Notice

I have reviewed the service agreement with IBM and approve as to the form of the agreement.

Josephine Ramirez Solis
Assistant Criminal District Attorney
County Affairs Section
Office of Criminal District Attorney
Hidalgo County, Texas
100 N Closner Rm 303
Edinburg, TX 78539
(956) 318-2313 ext. 3823
(956) 318-2079 FAX
josephine.ramirez@da.co.hidalgo.tx.us

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From: Martha Salazar [mailto:martha.salazar@co.hidalgo.tx.us]
Sent: Wednesday, December 26, 2012 11:58 AM
To: josephine.ramirez@da.co.hidalgo.tx.us
Cc: 'Tanya.Delira'; 'Matilde Faz'; 'Darlene Betancourt'; 'liza.lopez'
Subject: FW: Computer Maintenance Purchase Order#668259 Renewal: First Notice
Importance: High

Hope you had a wonderful Xmas:
Could you please review and comment as to form.
Marty

From: Edna Kirby [mailto:edna.kirby@co.hidalgo.tx.us]
Sent: Wednesday, December 26, 2012 10:32 AM
To: 'Martha Salazar'
Cc: renan.ramirez@co.hidalgo.tx.us; mike.robledo@co.hidalgo.tx.us; 'Darlene Betancourt'; 'Matilde Faz'
Subject: FW: Computer Maintenance Purchase Order#668259 Renewal: First Notice
Importance: High

Marty,

IBM Corporation

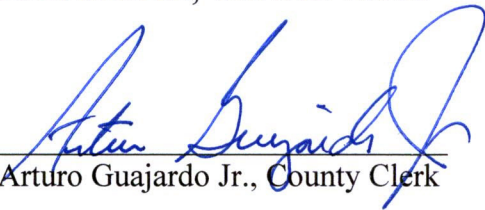
Information Technology Department

Service/Maintenance Agreement

Approved in CC on September 11, 2013

ATTEST:

HIDALGO COUNTY CLERK
100 NORTH CLOSNER
EDINBURG, TEXAS 78539


Arturo Guajardo Jr., County Clerk