

Requisition

Req # 00258674

PO #

Date: 06/16/14

*Account
#45188
7/8/14
6/30/14*

Bill To: x
x

Vendor: 379093

INSIGHT PUBLIC SECTOR, INC.
6820 S. HARL AVENUE
TEMPE AZ 85283

Ship To: INFORMATION TECHNOLOGY DEPARTMENT
100 E. CANO, 4TH FLOOR
EDINBURG TX 78540

Contact: EDNA KIRBY
956-292-7010

Contract No: DIR-TSO-2542

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	EACH	DIR-TSO-2542 QUOTE DB060314-1 DO NOT DUPLICATE ORDER CO TECHNICAL SERVICES - TECHNICAL SUPPORT 100 HOURS	15,000.00	15,000.00
		Account No _____	Encumbrance	
		4-1100-415-00-200-002-0-336	15,000.00	
			Freight	.00
			Total	15,000.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

Insight Public Sector
 6820 South Hart Avenue
 Tempe, A 85283

Sales Rep : Diana Berger
 Phone: 956-451-8628
diana.berger@insight.com

Design Associate: Jason Sawyers
 Phone: 800-467-4448 ext 6736
 Fax: 408-547-0327
jawyers@insight.com



Sales Quote: DB060314-1
 Date: 6/3/2014
 Buyer: County of Hidalgo
 Name: Juan De Leon
 Phone: 956-292-7010
 Email: juan@co.hidalgo.tx.us

Technical Support
 DIR Contract# DIR-TSO-2542

Part Number	Description	Quantity	List Price	Discount	Unit Price	Extended Price
Technical Services	Technical Support - 100 Hours	1	\$ 25,000.00	40.00%	\$ 15,000.000	\$ 15,000.00

Sales Quote is valid for 30 days

TOTAL \$15,000.00

TERMS AND CONDITIONS

Transaction is governed by the applicable contract between Calence, LLC dba Insight Networking and the Texas Department of Information Resources Pursuant to that contract, the warranties and disclaimers located at the following URL apply to this transaction: www.insight.com/pages/legal/web#
 The above referenced contract and warranties and disclaimers are hereby incorporated herein by this reference.
 CALENCE, LLC DBA INSIGHT NETWORKING SPECIFICALLY OBJECTS TO ANY ADDITIONAL TERMS BEING ADDED THROUGH A PURCHASE ORDER OR OTHER SIMILAR DOCUMENT OR COMMUNICATION (A PURCHASE ORDER). BY ORDERING ANY OF THE ITEMS IDENTIFIED HEREIN, CUSTOMER AGREES THAT ANY ADDITIONAL TERMS CONTAINED IN A PURCHASE ORDER SHALL NOT BECOME PART OF THE AGREEMENT BETWEEN THE PARTIES AND SPECIFICALLY THAT THE TERMS AND CONDITIONS CONTAINED HEREIN OR INCORPORATED HEREIN BY REFERENCE SHALL SUPERSEDE ANY CONFLICTING, CONTRARY, OR ADDITIONAL TERMS AND CONDITIONS IN A PURCHASE ORDER



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Cisco Systems, Inc.

URL [Vendor Website](#)
Vendor ID 1770059951100
HUB Type Non HUB
 E-Rate Qualified

DIR Contract Number DIR-TSO-2542
Contract Term End Date 5/5/2015
Contract Exp Date 5/5/2018

Cisco Systems, Inc.

Contact [Mimi Farr](#)
Phone (408) 527-2627
Fax (703) 842-8684

DIR

Contact [Airy Luangaphay](#)
Phone (512) 463-3018
Fax (512) 475-4759

How to Order

1. For product and pricing information, visit the [Cisco Systems, Inc.](#) website or contact [Mimi Farr](#) at (408) 527-2627. Reseller Vendors are also available through this Contract. Select from any Reseller Vendor contact listed below to also obtain product and pricing information.
2. Generate a purchase order, made payable to Cisco Systems, Inc. or any Reseller Vendor listed below. You must reference the DIR Contract Number **DIR-TSO-2542** on your purchase order.
3. E-mail or Fax your purchase order and quote form to your designated vendor or reseller sales representative.

[Contract Overview](#)

[Get Adobe Reader](#)

Contract: [DIR-TSO-2542](#)

[Standard Terms and Conditions PDF - 729 KB](#)

This appendix contains the standard DIR Terms and Conditions for the contract as of the date identified. Any initial exceptions to these Terms will be contained in the original contract. All subsequent changes or updates to the Terms and Conditions will be reflected in contract amendments.

[HUB Subcontracting Plan \(HSP\) PDF - 716 KB | Updated 05/28/2014](#)

The purpose of the HUB Program is to promote full and equal business opportunities for all businesses in State contracting in accordance with the goals specified in the State of Texas Disparity Study. The HSP identifies all authorized resellers and/or all subcontractors performing services.

[Pricing PDF - 94 KB | Updated 05/06/2014](#)

Pricing for available products and/or services under this contract are limited to those identified in the appendix.

[Electronic and Information Resources \(EIR\) Accessibility](#)

Information regarding Electronic and Information Resources (EIR) accessibility of this vendor's offerings is included in the contract. Agencies purchasing products or services are responsible for complying with Texas EIR Accessibility statute and rules, as defined in TGC 2054 Subchapter M, 1TAC 206, and 1 TAC 213. For additional information, visit the Vendor Website or contact the vendor directly.

[< No thanks, return to search](#)

Available Brands

Cisco
 Cisco Meraki
 Cisco Physical Security
 Cisco Physical Security Solutions
 Cisco Smartnet
 Cisco Systems

Available Products & Services

Access and Access Circuits
 Catalog
 Components
 Data Storage
 Misc IT Hardware, Peripherals, Components and Related Services
 Networking Equipment

Additional Contract Information

[Appendix D, EULA Agreement \(115 KB\)](#)
[Appendix E, Services Agreement \(295 KB\)](#)
[Appendix F, Non-Entitlement Destroyed Product \(277 KB\)](#)
[Appendix F1, Non-Entitlement Scrapped Product \(244 KB\)](#)
[Appendix F2, Non-Entitlement Stolen Product \(278 KB\)](#)
[Appendix F3, Non-Genuine Product \(287 KB\)](#)

Reseller Vendor Contacts

Vendor Name	Vendor ID	HUB Type	Contact Name	Phone/Fax	Address
Accudata Systems, Inc.	1760025821800	Non HUB	Nafessa Savant	Phone: (281) 897-6397 Fax: 281-897-5001	7906 N. Sam Houston Pkwy West, Suite 300 Houston, TX 77064
Alexander Open Systems, Inc.	1481119310200	Non HUB	Dave Bolduc	Phone: (972) 763-8900	15851 Dallas Parkway, Suite 1000 Addison, TX 75001
Austin Ribbon & Computer Supplies, Inc.	1742339797900	Woman Owned	Briana Burt	Phone: (512) 452-0651 Fax: 512-452-0691	9211 Waterford Centre Blvd, Suite 202 Austin, TX 78758

CDW Government, LLC	1364230110800	Non HUB	<u>Chris Fuchs</u>	Phone: (866) 339-4117 Fax: (312) 705-8262	230 North Milwaukee Avenue Vernon Hills, IL 60061
Datavox	1760251479000	Non HUB	<u>Neil Ferguson</u>	Phone: (713) 881-7107 Fax: (713) 881-7207	6650 West Sam Houston Parkway South Houston, TX 77072
Desert Communications	1742700166800	Non HUB	<u>Sarah Cancellare</u>	Phone: (915) 584-1287 Fax: (915) 581-7697	7100 Westwind Drive Suite 300 El Paso, TX 79912
Dimension Data	11325543442	Non HUB	<u>Ryan Thomas</u>	Phone: (847) 278-6487	11730 Plaza America Dr., Suite 340 Reston, VA 21090
Direct Packet, Inc. dba OneVision Solutions	1201005886100	Non HUB	<u>Naomi Armentrout</u>	Phone: (972) 714-0540 Fax: (972) 580-8435	909 Lake Carolyn Parkway, Suite 1800 Irving, TX 75039
DISYS Solutions, Inc.	12725861145	Non HUB	<u>Jatinder Vohra</u>	Phone: (888) 286-3896 Fax: (703) 802-0798	4151 Lafayette Center Drive, Suite 600 Chantilly, VA 20151
ePlus Technology, Inc	1541904151000	Non HUB	<u>Chris Wolfe</u>	Phone: (214) 435-6011 Fax: 214-438-5284	810 Hesters Crossing Round Rock, TX 78681
FMS Technologies dba Flexile Systems	12004455437	Non HUB	<u>Betty Wells</u>	Phone: (936) 634-4200 Fax: (936) 634-2539	Po Box 218 Lufkin, TX 75902
Ford Audio-Video Systems, Inc.	1730947837200	Non HUB	<u>Toni Tobin</u>	Phone: (512) 447-1103 Ext. 2718 Fax: (512) 447-0111	2101 E. St. Elmo, Suite 130 Austin, TX 78744
Great South Texas Corporation dba Computer Solutions	1942650013800	Woman Owned	<u>Terri Gober</u>	Phone: (210) 369-0300 Fax: 210-369-0389	814 Arion Parkway, Suite 101 San Antonio, TX 78216
Greater Dallas Office Equipment, Inc dba Intelinet Systems	17522933856	Non HUB	<u>Eric Reinis</u>	Phone: (972) 331-3311 Fax: (972) 669-1222	1110 E Collins Blvd #122 Richardson, TX 75081
Insight Public Sector, Inc.	1363949000500	Non HUB	<u>Michelle Abbamonte</u>	Phone: (800) 467-4448 Fax: (480) 760-6128	444 Scott Drive Bloomington, IL 60108
Luminate Technologies, LP	18303898581	Non HUB	<u>Len Noble</u>	Phone: (713) 805-2377 Fax: (281) 945-5819	16633 Dallas Pkwy Ste 450 Addision, TX 75001
Micro Integration & Programming Solutions, Inc.	17314310461	Non HUB	<u>David Patterson</u>	Phone: (713) 785-4596 Fax: (713) 785-2276	10801 Hammerly Suite 246 Houston, TE 77043
Netera Network Integrations, LLC	1208588978500	Non HUB	<u>Kevin Wheat</u>	Phone: (972) 908-6531 Fax: (866) 406-7424	3000 Technology Drive Plano, TX 75074
Netsync Network Solutions dba: US Tech	1320030329800	Hispanic/Female	<u>Tiffany Hutto</u>	Phone: (713) 218-5000 Fax: 713-664-9964	5821 Southwest Freeway, Suite 300 Houston, TX 77057
Nexus IS, Inc.	12005494971	Non HUB	<u>Jeanne Farrenkothen</u>	Phone: (512) 402-7117 Fax: (512) 532-7333	27202 West Turnberry Lane Suite 100 Valencia, CA 91355
NWN Corporation	10435322358	Non HUB	<u>Gary Bartkus</u>	Phone: (281) 506-1147 Fax: 291-983-5599	7950 Anderson Square, Suite 108 Austin, TX 78757
PCMG, Inc. dba PCM Gov, Inc.	1330964088900	Non HUB	<u>Jishnu Banerjee</u>	Phone: (800) 625-5468 x38334 Fax: 310-630-6434	14120 Newbrook Drive, Suite 100 Chantilly, VA 20151
Pinnacle Business Systems	1731332196401	Non HUB	<u>Amber Lawhun</u>	Phone: (804) 245-9800 Fax: (800) 444-3439	3824 S. Boulevard, Suite 200 Edmond, OK 73013
Porter Burgess Company dba Flair Data Systems	1750995208500	Non HUB	<u>Karen Fairchild</u>	Phone: (214) 445-3508 Fax: (214) 373-4188	2805 North Dallas Parkway, Ste. 240 Plano, TX 75093
SHI Government Solutions, Inc.	1223695478500	Asian/Male	<u>Keith Walker</u>	Phone: 800/870-6079 x5908 Fax: 512-732-0232	1301 South Mopac Expressway Ste. 375 Austin, TX 78746
Softchoice Corporation	1133827773100	Non HUB	<u>Dave Tomke</u>	Phone: (312) 655-9162 Fax: (512) 916-9376	701 Brazos St. Suite 375 Austin, TX 78701
Sology LLC	1262044766900	Black/Female	<u>Mark Damron</u>	Phone: (972) 792-9300 Fax: (972) 792-9301	1701 Analog Drive Richardson, TX 75081
Strategic Products and Services (SPS)	453077538	Non HUB	<u>Todd Mapes</u>	Phone: (972) 349-1251 Fax: (888) 777-7280	6100 West Plano Parkway, Suite 1000 Plano, TX 75093
Synetra Inc	1752021538900	Non HUB	<u>Don Campbell</u>	Phone: (432) 561-7220 Fax: 432-561-7201	8180 Lakeview Center Odesa, TX 79765
Technology for Education dba: TFE	1742879405500	Woman Owned	<u>Cassandra Counts</u>	Phone: (254) 741-2462 Fax: 254-299-1396 Phone: (512) 814-1721	658 Alliance Parkway Hewitt, TX 76643 4209 S. Industrial Drive, Suite



APPENDIX C TO DIR-TSO-2542

PRICING INDEX

CISCO SYSTEMS, INC.

Cisco Hardware		Cisco SMARTnet for Government (3 Year Term) *		Cisco SMARTnet for Government (5 Year Term) *		Cisco SMARTnet for Education (1 Year Term)		Cisco SMARTnet for Education (3 Year Term) *		Cisco SMARTnet for Education (5 Year Term) *	
PRODUCT Category	Manufacturer Part Number	MSRP COST	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price
Cisco Hardware on Cisco Global Price List	See Cisco Web Page for detail	See Cisco Web Page for detail	See Cisco Web Page for detail	35.00%	Customer price will be 35.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	35.00%	Customer price will be 35.00% less than current List Price as published on Cisco's Meraki Price List	See Cisco Web Page for detail	35.00%	Customer price will be 35.00% less than current List Price as published on Cisco's Global Price List
Cisco Meraki Price List	See Cisco Web Page for detail	See Cisco Web Page for detail	See Cisco Web Page for detail	35.00%	Customer price will be 35.00% less than current List Price as published on Cisco's Meraki Price List	See Cisco Web Page for detail	35.00%	Customer price will be 35.00% less than current List Price as published on Cisco's Meraki Price List	See Cisco Web Page for detail	35.00%	Customer price will be 35.00% less than current List Price as published on Cisco's Meraki Price List
Cisco SMARTnet Services	Cisco is providing its standard warranty term for all new hardware and software purchased under the contract. Customers may purchase Cisco SMARTnet for an increased level of support which provides: 1) Global 24-hour access to experts in the Cisco Technical Assistance Center (TAC); 2) Self-help support through online communities, resources, and tools; 3) Hardware replacement options, including 2-hour, 4-hour and next business day; and 4) Operating System (OS) software updates. Below is pricing for a 1, 3, and 5 year term of service.										
SERVICE Category	Manufacturer Part Number	MSRP COST	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price
Cisco SMARTnet for Government (1 Year Term)	See Cisco Web Page for detail	See Cisco Web Page for detail	See Cisco Web Page for detail	10.00%	Customer price will be 10.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	10.00%	Customer price will be 10.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	10.00%	Customer price will be 10.00% less than current List Price as published on Cisco's Global Price List
Cisco SMARTnet for Government (3 Year Term) *	See Cisco Web Page for detail	See Cisco Web Page for detail	See Cisco Web Page for detail	17.00%	Customer price will be 17.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	17.00%	Customer price will be 17.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	17.00%	Customer price will be 17.00% less than current List Price as published on Cisco's Global Price List
Cisco SMARTnet for Government (5 Year Term) *	See Cisco Web Page for detail	See Cisco Web Page for detail	See Cisco Web Page for detail	21.00%	Customer price will be 21.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	21.00%	Customer price will be 21.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	21.00%	Customer price will be 21.00% less than current List Price as published on Cisco's Global Price List
Cisco SMARTnet for Education (1 Year Term)	See Cisco Web Page for detail	See Cisco Web Page for detail	See Cisco Web Page for detail	25.00%	Customer price will be 25.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	25.00%	Customer price will be 25.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	25.00%	Customer price will be 25.00% less than current List Price as published on Cisco's Global Price List
Cisco SMARTnet for Education (3 Year Term) *	See Cisco Web Page for detail	See Cisco Web Page for detail	See Cisco Web Page for detail	28.00%	Customer price will be 28.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	28.00%	Customer price will be 28.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	28.00%	Customer price will be 28.00% less than current List Price as published on Cisco's Global Price List
Cisco SMARTnet for Education (5 Year Term) *	See Cisco Web Page for detail	See Cisco Web Page for detail	See Cisco Web Page for detail	30.00%	Customer price will be 30.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	30.00%	Customer price will be 30.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	30.00%	Customer price will be 30.00% less than current List Price as published on Cisco's Global Price List
* If a three (3) or five (5) year prepaid term is selected, full payment is made upfront at the beginning of the subscription term. The above discounts do not assume or factor in any applicable finance or interest charges for the prepaid terms. It is the responsibility of the customer to determine the mechanism for funding.											
Cisco Technical and Maintenance Services											
These services provide technical support, flexible hardware coverage, and smart, proactive device diagnostics for hardware.											
SERVICE Category	Manufacturer Part Number	MSRP COST	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price
Cisco Technical and Maintenance Services	Please see Exhibit 3 for a complete listing of Cisco Services IDs	See Cisco Web Page for detail	See Cisco Web Page for detail	10.00%	Customer price will be 10.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	10.00%	Customer price will be 10.00% less than current List Price as published on Cisco's Global Price List	See Cisco Web Page for detail	10.00%	Customer price will be 10.00% less than current List Price as published on Cisco's Global Price List

Cisco Branded: Products and Services

- HOME
- SOLUTIONS
- INDUSTRY SOLUTIONS
- GOVERNMENT
- U.S. GOVERNMENT SOLUTIONS AND SERVICES
- RESOURCES FOR U.S. GOVERNMENT
- GOVERNMENT CONTRACTS AND FUNDING VEHICLES
- STATE AND LOCAL GOVERNMENT CONTRACTS
- CISCO-STATE OF TEXAS - DIR
 - Cisco Branded: Products and Services**

State of Texas DIR - Contract
for Cisco Branded Products and Related Services

DIR Contract Number: DIR-TSO-2542
Vendor ID: 1770059951100
HUB Type: Non HUB
Contract Term End Date: 5/5/2015
Contract Exp Date: 5/5/2018
Texas DIR Website



Related Links

- [Texas DIR Cooperative Contracts Program](#)

Price Lists

- [Texas DIR Branded Price List - Published 05192014 \(XLS - 16.4 MB\)](#)

Contact Us

[Full Contact List](#)

State of Texas DIR #DIR-TSO-2542

Offerings & Discounts	Ordering Instructions	Contract Highlights	Contract Documents
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Minimum Pricing & Discounts off Cisco US Global Price List

Scope of Offering	Discount % off MSRP
Products	
Cisco Equipment on the Global Pricelist	35.00%
Related Services	
Government - 1 Year Cisco SMARTnet Contract	10.00%
Government - 3 Year Cisco SMARTnet Contract	17.00%
Government - 5 Year Cisco SMARTnet Contract	21.00%
Education - 1 Year Cisco SMARTnet Contract	25.00%
Education - 3 Year Cisco SMARTnet Contract	28.00%
Education - 5 Year Cisco SMARTnet Contract	30.00%
Training - Cisco Learning Credits	0.00%
Partner Services	
	NTE Amount/Hour*
Enterprise Network Services I	\$285.00
Enterprise Network Services II	\$325.00
Enterprise Network Services III	\$375.00
Technician	\$180.00
Network Engineer	\$225.00
Senior Network Engineer	\$275.00
Project Manager	\$250.00
Program Manager	\$275.00

*Labor Rates Not To Exceed Hourly Rate

The discounts listed above are the **minimum guaranteed contract pricing**. This means that the Authorized Reseller Vendors listed below must provide, **at a minimum**, those discounts and cannot offer less favorable pricing discounts than the contract discounts. However, the Authorized Reseller Vendors listed below may offer any additional, incremental discounts to any eligible users under this contract and such additional discounts if offered, may be provided at the discretion and as the sole legal

Cisco Technical and Advanced Services

These services are designed to assist with customers with the following types of projects:

- 1) Survey/ Design Services – Includes the discovery, design, architecture review/validation, and readiness assessment.
- 2) Implementation Services – Includes basic installation and configuration or end-to-end integration and deployment.
- 3) Optimization – Includes assessing operational environment readiness, identify ways to increase efficiencies throughout the network, and optimize Customer's infrastructure, applications and service management.
- 4) Remote Management Services – Includes continuous monitoring, incident management, problem management, change management, and utilization and performance reporting that may be on a subscription basis.
- 5) Technical/Advisory Services – Includes assessing the availability, reliability, security and performance of Customer's existing solutions.
- 6) Data Communications Architectural Design Services – Developing architectural strategies and roadmaps for transforming Customer's existing network architecture and operations management.
- 7) Statement of Work (SOW) Services – Customer-specific tasks to be accomplished and/or services to be delivered based on Customer's business and technical requirements.

SERVICE Category

EACH/Per Unit

DIR Customer Discount % from MSRP

DIR Customer Price

EACH/Per Unit

Cisco Advanced / Technical Services **

Statement of Work Services

	Resource Hourly Rate (Rate to Exceed)			
	Year 1	Year 2	Year 3	Year 4
Network Engineer - 004	\$ 296.13	\$ 297.98	\$ 276.65	\$ 292.98
Network Engineer - 005	\$ 279.29	\$ 287.67	\$ 299.17	\$ 314.13
Network Engineer - 006	\$ 381.46	\$ 310.51	\$ 342.94	\$ 339.07
Network R. Engineer - 007	\$ 526.51	\$ 536.41	\$ 549.87	\$ 567.35
Network Engineer - 008	\$ 550.69	\$ 561.21	\$ 575.65	\$ 594.44
Network Engineer - 009	\$ 502.10	\$ 559.64	\$ 609.38	\$ 629.02
Network Engineer - 010	\$ 412.34	\$ 429.86	\$ 447.05	\$ 469.21
Network Engineer - 011	\$ 416.21	\$ 452.71	\$ 481.22	\$ 505.28
Network R. Engineer - 012	\$ 507.79	\$ 529.03	\$ 573.55	\$ 573.14

Final price is based on a customer and Cisco approved statement of work (SOW). Please see note below for more detailed information

** The hourly rates provided are a not to exceed (NTE) rate. Cisco will use the NTE rate to calculate a cost to deliver a statement of work (SOW). Cisco will use the NTE rates, required level of effort needed to produce the client approved deliverables, and skill set to determine the price of the SOW. For each customized SOW, Cisco will provide a fixed cost for the agreed upon deliverables. Any travel costs that are incurred for the specific SOW will be billed for separately. Individual hours, or blocks of hours may not be purchased separately. Because the SOW is offered at a fixed price, Cisco does not keep time cards.

Partner Services

Subject to Cisco's approval and the certifications held by its partners, partners can also offer services such as: Installation/Re-installation; Asset Tagging; Staging/Deployment; Image loading; Image Consulting; System and Server Configuration; Rack and Stack Configuration; Maintenance; and Training. Other services may be available

SERVICE Category

EACH/Per Unit

DIR Customer Discount % from MSRP

DIR Customer Price

EACH/Per Unit

Partner Services ***	Not To Exceed (NTE) Hourly Rate	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit
Enterprise Network Services I	\$ 265.00	0.00%	\$ 265.00	265.00
Enterprise Network Services II	\$ 325.00	0.00%	\$ 325.00	325.00
Enterprise Network Services III	\$ 375.00	0.00%	\$ 375.00	375.00
Network Engineer technician	\$ 180.00	0.00%	\$ 180.00	180.00
Senior Network Engineer	\$ 225.00	0.00%	\$ 225.00	225.00
Project Manager	\$ 275.00	0.00%	\$ 275.00	275.00
Program Manager	\$ 275.00	0.00%	\$ 275.00	275.00

*** On behalf of resellers that will be added to the contract as subcontractors, Cisco is providing Not to Exceed (NTE) NTE hourly rates for Partner Services. These rates are valid for the four (4) year term of the contract. Once Cisco adds resellers to the contract, we will solicit resellers for their specific hourly rates, if they wish to provide such services.

Cisco Learning Credits

To provide Tezas DIR customers with access to training and development on Cisco's products and services, we are pleased to offer Cisco Learning Credits for purchase under the contract. Cisco Learning Credits are available for purchase at \$100 per credit on the U.S. Global Price Lists and sold in packages of 18, 180, 500, and 1800 (Table 10). They can be added to any Cisco hardware, software, or solution purchase and redeemed within one (1) year from activation on the Cisco Learning Credits Management Tool (LCMT). Cisco Learning Credits can be redeemed for high-quality, authorized training from a Cisco Learning Partner or their affiliated organizations, or Cisco Advanced Services Education.

OPTIONAL ITEMS

	Manufacturer Part Number		EACH/Per Unit	DIR Customer Discount % from MSRP	DIR Customer Price	EACH/Per Unit
Cisco Learning Credits (Qty 10)	TRN-CL-C-000	\$	1,000.00	0.00%	\$	1,000.00
Cisco Learning Credits (Qty 100)	TRN-CL-C-001	\$	10,000.00	0.00%	\$	10,000.00
Cisco Learning Credits (Qty 500)	TRN-CL-C-002	\$	50,000.00	0.00%	\$	50,000.00
Cisco Learning Credits (Qty 1,500)	TRN-CL-C-003	\$	150,000.00	0.00%	\$	150,000.00

VOLUME DISCOUNTS

Not available						
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June 11, 2014

Statement of Work # 14127538

NETWORK SUPPORT SERVICES

I. PARTIES:

"Insight"
Insight Public Sector, Inc.
444 Scott Dr.
Bloomington, IL 60108
Attn: David Avila

"Customer"
Hidalgo County
100 N. Closner Blvd.
Edinburg, TX 78539-3523
Attn: Renan Ramirez

II. ENTIRE AGREEMENT:

This Statement of Work ("SOW") is subject to the Contract for Cisco Branded Equipment and Related Services, DIR Contract No. DIR-TSO-2542 dated May 5, 2014 (the "Agreement") between Cisco Systems, Inc. and State of Texas Department of Information Resources ("DIR") with Insight as an authorized reseller. This SOW, including the Agreement and all documents either attached or incorporated by reference, make up the entire agreement with respect to the subject matter in this SOW. Terms not defined in this SOW have the meaning attributed to them in the Agreement unless otherwise specified in this SOW.

III. SCOPE OF SERVICES: Insight is pleased to perform the following services ("Services") under the terms and conditions of this Statement of Work (SOW).

A. Service Description:

Scope and Approach

Insight will perform the following Services:

- Provide network services support for Hidalgo County
- Provide troubleshooting for Network routing and switching issues
- Document findings and recommendations

Location

The Services will be performed at the following Customer location(s):

- 100 N. Closner Blvd., Edinburg, TX 78539-3523

B. Insight's Responsibilities: Insight will provide the applicable and necessary labor, supervision, maintenance, consultation, materials, and/or tools to perform the Services and provide the Deliverables described in this SOW. For purposes of this SOW, "Deliverables" means any materials produced in the course of performing Services listed or specifically required to be delivered to Customer under this SOW.

C. Customer's Responsibilities: The estimated duration and associated fees presented in this SOW are based on the following Customer Responsibilities. Should any element(s) of these be lacking during execution of Services, additional time, associated fees, and expenses may be required.

Customer is responsible for the following:

- Customer will provide a project contact with decision-making authority to support the scope of services described in this SOW and ensure the proper personnel are scheduled to review each completed Service or Developed Work upon notification of completion by Insight.

- If applicable, Customer will provide site contacts for each Customer location. Each such contact will provide Insight with sufficient detail regarding his/her site, and will coordinate or perform required onsite work, as reasonably requested by Insight and Customer IT, for the duration of the project.
- Customer will provide Insight the necessary access to internal experts, location(s), critical systems, applications, workspace and equipment (telephones, faxes, LAN connectivity, printer access, dial-out modem lines, passwords, keys, etc. as applicable) required at each field location to complete the project. Access to Customer systems will be provided to Insight via either onsite direct access or remote/VPN access. If Customer does not allow remote/VPN access to Customer systems and remote work is necessary, then Customer will make local resources available to be utilized by Insight to accommodate for this lack of access. If Customer cannot provide access or local resources, then additional project duration, labor hours, travel expenses, and others costs may be incurred and due to Insight by Customer.
- Customer will provide the necessary hardware, software, tools and permits required for the successful completion of the project prior to Insight's arrival. Further, Customer is responsible for all licensing requirements to be compliant per their own agreements.
- Customer is responsible for all product and material, including distribution and transport of Customer-owned product and material, unless otherwise specified in writing. Product and material is defined as any item purchased, owned and/or provided by Customer (or others) that Insight is required to use for fulfillment of any Services described herein.
- Customer is responsible for providing adequate and secure onsite storage for all Customer-owned product and material unless otherwise specified in writing.
- If applicable, Customer will be responsible for: (a) back-up and/or data migration of existing data unless otherwise agreed to by Insight; (b) computer system and network designs; and (c) component selection as it relates to the performance of the computer system and/or the network.
- Customer and its employees, contractors, and agents will: (a) cooperate with any reasonable request of Insight, (b) provide input throughout the project and will review progress at review meetings requested by Insight; and (c) provide Insight with access to all of Customer's information, documentation and technology, necessary for Insight to perform the Services, including a list of all Customer and third-party contacts necessary for Insight to do so. Such cooperation, input, access, and license are critical to this project, and Customer's representation at all review meetings is essential. If applicable, Insight is hereby granted and shall have a nonexclusive, royalty-free license, during the term of the Services, to access and use the Customer Technology solely for the purposes of delivering the Services to Customer. "Customer Technology" shall mean any intellectual property owned by Customer that will be used by Insight in performing the Services under this SOW.
- Customer agrees to hold information designated in writing as confidential or proprietary by Insight in strictest confidence and not to copy, reproduce, sell, assign, license, market, transfer or otherwise disclose such information to third parties or to use such information for any purpose whatsoever, except to perform the Customer's obligations hereunder and except as otherwise permitted by this SOW or applicable Texas law. Nothing herein transfers to Customer any title to or ownership rights in any such information; and, upon written request of Insight, Customer shall promptly return or delete any such information which it has in its possession.

D. Deliverables: Insight will provide the following Deliverables:

- Documented findings and recommendations

E. Resource Team:

Project Sponsor, Hidalgo County – Renan Ramirez
Account Executive, Insight – Diana Berger
Services Director, Insight – John Brooks
Services Manager, Insight – David Avila
SOW Prepared by, Insight – Steve Lopez/Aimee Davis

F. Change Request Procedure: If an alteration to the scope of work in this SOW, including Deliverables, hours needed to complete work, milestones and related pricing, is identified by either Party; it shall be brought to the attention of the other party's management by completing and submitting a Change Request Form, which is incorporated into this SOW as Attachment 1. Each Party's respective management will review the form to determine whether a modification to the scope is necessary and what effect the implementation of such change may have on the project. If any such change causes an increase or decrease in the cost or time required for performance of the work, the price and/or delivery schedule shall be equitably adjusted and identified within the Change Request Form. Estimated turn-around time for such determination is 5 days. If both Parties mutually agree to implement the change in scope, the Change Request Form will be incorporated into the SOW as an addendum when signed by authorized representatives of both Parties. If either Party rejects a request for a change in scope or if the Parties cannot agree on an adjustment, Insight shall proceed to fulfill its obligations in accordance with this SOW as previously agreed upon.

IV. SCHEDULE: The project start date will be mutually determined upon receipt of this signed SOW and, if applicable, a valid Purchase Order (PO). A minimum lead time of 20 business days from the date of SOW signature may be required for scheduling purposes.

A. Estimated Duration: The Services, which include up to 100 hours, will be provided through 06/30/2015.

V. PRICING/INVOICING:

A. Time and Materials:

This engagement will be billed on a time and materials basis. Actual costs incurred by Customer will be based on the daily minimum listed in the Pricing Notes below or actual time worked, whichever is greater. Customer will not reimburse Insight for travel expenses, if any are required. Customer will reimburse Insight for any taxes incurred. If Customer believes they are tax-exempt and/or the services provided are not subject to any taxes, Customer will provide Insight with the proper documentation required by the taxing jurisdiction where the services are performed.

Charges will be calculated based on the following rates:

Resource Type	Estimated Hours	Hourly Rate	Estimated Price
Network Maintenance Support	100	\$150.00	\$15,000.00
Total Estimated Engagement Price			\$15,000.00

Note: With the exception of the hourly rate, the table above provides budgetary estimates only

1. Pricing Notes:

- a. Pricing is valid for 30 days from the date of this SOW.
- b. The estimated time to complete this engagement is approximately [Enter range of total number of work hours] total work hours. This estimated timeframe is based upon Customer providing necessary access to internal experts, location(s), all critical systems, applications, and hardware required to complete project.
- c. Customer acknowledges that cancellation of this engagement may cause Insight to incur non-refundable travel expenses and other costs. Accordingly, if Customer cancels this

engagement less than ten (10) business days, but more than three (3) business days prior to the start date of this engagement, Customer shall pay Insight the fees equivalent to 10% of the total cost of this engagement, or \$2,500, whichever is less. If Customer cancels this engagement less than three (3) business days prior to the start date of this engagement, Customer shall pay Insight all fees due for this engagement as if it had been fully performed or \$12,500, whichever is less. Such cancellation shall be in writing and shall be effective when received by Insight.

- d. Services will be provided on an as-needed basis, subject to Vendor resource availability as determined in Vendor's discretion. Hidalgo County will notify Vendor, in writing, of each Service request. Each Service request will be invoiced for a minimum of either 4 hours for onsite assistance, or 2 hours for telephone assistance. In the event Hidalgo County has not utilized the hours by June 30, 2015, any remaining hours will be forfeited.
- e. If an Insight engineer arrives on site per an agreed upon schedule and is unable to start or complete the project due to any Customer, site, and/or equipment issues, a fee equal to time expended and applicable travel expenses will be incurred. Insight will have 10 business days to schedule the return visit, if required.
- f. This statement of work assumes Services will be performed over a consecutive timeframe unless otherwise provided herein.
- g. Insight is not responsible for delays or repeated tasks caused by factors outside Insight's control. These factors include, but are not limited to, availability of Customer personnel, equipment, and facilities. Customer will compensate Insight for any out-of-scope work requested by Customer on an hourly basis at Insight's standard hourly rates (unless otherwise agreed to in writing by the parties).

B. Invoicing:

Insight will invoice Customer on a monthly basis for the actual hours worked, plus any taxes incurred (if applicable), and Customer will be required to pay each invoice within 30 days from the date that Customer receives the invoice, per Texas Government Code, chapter 2251.

VI. SPECIAL TERMS, CONDITIONS AND ASSUMPTIONS:

- A. Project Kickoff:** A project kickoff meeting will be held to review project expectations, discuss IT infrastructure design, discover any possible problems/risks, and formulate an appropriate plan (including a firm engagement schedule and downtimes).
- B. Business Hours:** Work will be performed during normal business hours unless otherwise mutually agreed upon. Normal business hours are defined as an 8-hour day, Monday through Friday, excluding designated Insight Holidays.
- C. Project Specific Assumptions:** The estimated duration and associated fees presented in this SOW are based on the following assumptions. Should any element(s) of these be lacking during execution of the Services, additional time, associated fees, and expenses may be required.
 1. Insight will provide an inventory spreadsheet of product and material pre- and post-installation that will be submitted as part of the Deliverables (if specified in the Deliverables section). However, Insight is NOT responsible for Customer-owned product and material during any phase of the project/program.
 2. If applicable, any onsite skills transfer that takes place during this project will not replace the manufacturer's formal system implementation and administration classes.
 3. All Services will be performed over a consecutive timeframe unless otherwise provided herein or agreed to by Insight in writing. Insight will schedule resources upon receipt and acceptance of a fully executed SOW and a Purchase Order (to the extent required) from Customer. Insight will use commercially reasonable efforts to take into account Customer's

- schedule, but in all events the performance of the Services is subject to the availability of Insight personnel and resources, as determined by Insight. Any cancellations or changes in a project schedule that are requested by Customer and that do not proximately result from an act or omission by Insight will be subject to a charge of 4 hours billed at the rate of \$150.00 per hour.
4. Any onsite skills transfer that takes place during this project will not replace the manufacturer's formal system implementation and administration classes.
 5. Insight has no obligation to mount, affix, or otherwise fasten any cable, hardware, or other product to any building or structure (inside or outside), and Insight has no obligation to run cable above, under, behind, or through any ceiling, floor, or wall of any building or structure. If such services are requested by Customer, such services may be performed by Insight only to the extent permitted by applicable law and will be subject to a change request for additional services.
 6. Each Party agrees that personnel will not be asked to perform, nor volunteer to perform, engineering and/or consulting tasks that lie outside the skill sets and experience of personnel. Personnel have the right to decline a service request if the request falls outside their scope of experience and expertise.
 7. This engagement does not include:
 - a. Electrical or cabling services
 - b. Formal user training
 8. Any changes to the scope and/or assumptions will require joint written approval. This may extend the duration of the engagement and/or require additional resources, resulting in additional cost to Customer.
- D. Constraints:** Work that is not included in the Scope section is considered to be out of scope. Any out of scope work must be verified and pre-authorized by Insight prior to commencement through the Change Request process.
- E. Reference:** Upon successful completion of the engagement, Insight may use the Project as a reference for external purposes. This may include verbal endorsements, printed advertisements, and other marketing references to prospective customers and third parties. Any reference activity will be mutually agreed upon in writing by Insight and Customer.
- F. Case Study:** Upon successful completion of the engagement, Insight may ask Customer to serve as an account case study for Insight. If Customer agrees, Insight will prepare a marketing release for publication of non-confidential aspects of the Project (to be reviewed in advance by Customer), in conjunction with Customer's name.

BY SIGNING BELOW, THE UNDERSIGNED AGREE THEY ARE BOUND BY THE TERMS OF THIS SOW AND THE AGREEMENT.

INSIGHT

CUSTOMER

By: _____
 Authorized Representative
Print Name: _____
Title: _____
Date: _____

By: Ramon Garcia
 Authorized Representative
Print Name: Hon. Ramon Garcia
Title: County Judge
Date: 7/3/14

The following section must be completed before this SOW can be processed:

Approved by Commissioners' Court
6/30/14 RD

Invoicing Procedures:

1. Method (CUSTOMER TO SELECT ONE OPTION BELOW):

Mail Invoice - Hard copy invoice will be mailed to:
Company Full Name: _____
Address: _____
Attention: Accounts Payable or: _____
Accounts Payable Contact: _____
Phone: _____

Email Invoice - Invoice copy will be sent electronically via e-mail to:

2. PO Process (CUSTOMER TO SELECT ONE OPTION BELOW):

Customer issues system-generated POs or internal reference numbers for service engagements.

Please fill in the PO Number below and attach a hard copy of the PO to this signed SOW.
Note: Services cannot be performed until a hard copy of the PO is received, or Billing Reference is provided.

PO Number: _____

PO Release Number (if applicable): _____

Internal Billing Reference Number/Name: _____

Customer does NOT issue system-generated PO for service engagements.

Accordingly, performance of and payment for any Services under this SOW do not require, and are not contingent upon, the issuance of any PO or other similar document.



CHANGE REQUEST FORM			
CHANGE REQUEST # [INSERT CHANGE REQUEST #]			
Customer	Original Project Name	Original SOW #:	
Insight Services Manager	Customer Project Sponsor	Request Date	
Purchase Order to Apply to Changes: PO # _____			
<u>Change Request Summary</u>			
Original Scope Task			
Reason for Change			
Description of Change			
Project Schedule			
Project Pricing			
Deliverables			
<u>Signatures</u>			
Insight Authorized Signer:		Date	
Print Name:	Title:		
Customer Authorized Signer:		Date	
Print Name:	Title:		

Matilde Faz

From: Josephine L. Ramirez [josephine.ramirez@da.co.hidalgo.tx.us]
Sent: Monday, February 06, 2012 1:45 PM
To: 'Martha Salazar'
Cc: 'Matilde Faz'; 'Darlene Betancourt'; norma.silva@da.co.hidalgo.tx.us
Subject: RE: Quote 012212DB-1 - 40 Maintenance Hours

I have reviewed and approve as to the form of the attached agreement.

Josephine Ramirez Solis
Assistant Criminal District Attorney
County Affairs Section
Office of Criminal District Attorney
Hidalgo County, Texas
100 N Closner Rm 303
Edinburg, TX 78539
(956) 318-2313 ext. 3823
(956) 318-2079 FAX
josephine.ramirez@da.co.hidalgo.tx.us

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From: Martha Salazar [mailto:martha.salazar@co.hidalgo.tx.us]
Sent: Friday, February 03, 2012 5:00 PM
To: josephine.ramirez@da.co.hidalgo.tx.us
Cc: 'Matilde Faz'; 'Darlene Betancourt'; norma.silva@da.co.hidalgo.tx.us
Subject: FW: Quote 012212DB-1 - 40 Maintenance Hours
Importance: High

Ms. Josie:
Have you responded?
Marty

From: Martha Salazar [mailto:martha.salazar@co.hidalgo.tx.us]
Sent: Thursday, February 02, 2012 1:12 PM
To: 'josephine.ramirez@da.co.hidalgo.tx.us'
Cc: 'norma.silva@co.hidalgo.tx.us'; 'Matilde Faz'
Subject: RE: Quote 012212DB-1 - 40 Maintenance Hours
Importance: High

Yes, this vendor has an awarded contract under the Department of Information Resources (DIR). In turn, the vendor has issued this SOW for the services we are requesting. We further has verified that the pricing is in accordance with DIR contract. The vendor requires the signature thus acceptance the SOW.
Marty

From: Josephine L. Ramirez [mailto:josephine.ramirez@da.co.hidalgo.tx.us]
Sent: Thursday, February 02, 2012 11:48 AM
To: 'Martha Salazar'
Cc: norma.silva@co.hidalgo.tx.us; 'Matilde Faz'
Subject: RE: Quote 012212DB-1 - 40 Maintenance Hours

Am I reading this right? This vendor already has an agreement in place with the state and our agreement is subject to those terms and conditions?

Josephine Ramirez Solis
Assistant Criminal District Attorney
County Affairs Section
Office of Criminal District Attorney
Hidalgo County, Texas
100 N Closner Rm 303
Edinburg, TX 78539
(956) 318-2313 ext. 3823
(956) 318-2079 FAX
josephine.ramirez@da.co.hidalgo.tx.us

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From: Martha Salazar [mailto:martha.salazar@co.hidalgo.tx.us]
Sent: Thursday, February 02, 2012 11:40 AM
To: josephine.ramirez@da.co.hidalgo.tx.us
Cc: norma.silva@co.hidalgo.tx.us; 'Matilde Faz'
Subject: FW: Quote 012212DB-1 - 40 Maintenance Hours
Importance: High

Ms. Josephine:
Please review and comment as to form.
Marty

From: Matilde Faz [mailto:matilde.faz@co.hidalgo.tx.us]
Sent: Thursday, February 02, 2012 11:32 AM
To: 'Martha Salazar'
Cc: 'Darlene Betancourt'
Subject: FW: Quote 012212DB-1 - 40 Maintenance Hours

Here it is Ms. Marty I have emailed it on 1/31 this is for Legal review.
Thanks!



Matilde (Marty) Faz

THE COUNTY OF HIDALGO, TEXAS

Purchase Order Specialist II

Purchasing Department

2802 South Highway 281

Edinburg, Texas 78539

☎ (956) 318-2626 ext. 4854

☎ (956) 318-2629

✉ matilde.faz@co.hidalgo.tx.us

"Life is not about waiting for the storms to pass...it's about learning how to dance in the rain!"
*Always remember to forget the troubles that pass your way; but **never** forget the blessings that come each day.*
I wish you the very best of the New Year and hope that 2012 brings you health and prosperity in the coming year.

From: Matilde Faz [mailto:matilde.faz@co.hidalgo.tx.us]
Sent: Tuesday, January 31, 2012 1:38 PM
To: 'Martha Salazar'
Cc: 'Darlene Betancourt'
Subject: FW: Quote 012212DB-1 - 40 Maintenance Hours

Ms. Marty as per the vendor's request they need this to be sign (see attached). Need legal review for next Commissioner's Court meeting.
Thanks!



Matilde (Marty) Faz

THE COUNTY OF HIDALGO, TEXAS

Purchase Order Specialist II

Purchasing Department

2802 South Highway 281

Edinburg, Texas 78539

☎ (956) 318-2626 ext. 4854

☎ (956) 318-2629

✉ matilde.faz@co.hidalgo.tx.us

"Life is not about waiting for the storms to pass...it's about learning how to dance in the rain!"
*Always remember to forget the troubles that pass your way; but **never** forget the blessings that come each day.*

I wish you the very best of the New Year and hope that 2012 brings you health and prosperity in the coming year.

From: Edna Kirby [mailto:edna.kirby@co.hidalgo.tx.us]
Sent: Tuesday, January 31, 2012 1:10 PM
To: 'Matilde Faz'
Subject: FW: Quote 012212DB-1 - 40 Maintenance Hours

REQ. 209762 (CALENCE)

Regards,

Edna Kirby

edna.kirby@co.hidalgo.tx.us

Administrative Assistant II

100 E Cano 4th Floor

Edinburg, Texas 78539

p. 956.292.7010 Ext. 6017

f. 956.318.2152

Hidalgo County, Texas

From: Berger, Diana [mailto:Diana.Berger@insight.com]
Sent: Tuesday, January 31, 2012 10:58 AM
To: Edna Kirby
Cc: Rosenbaum, Maby
Subject: RE: Quote 012212DB-1 - 40 Maintenance Hours

Hi Edna,

The SOW is attached. Sorry for the delay!

-db-

From: Edna Kirby [mailto:edna.kirby@co.hidalgo.tx.us]
Sent: Tuesday, January 31, 2012 10:36 AM
To: Berger, Diana
Cc: Rosenbaum, Maby
Subject: FW: Quote 012212DB-1 - 40 Maintenance Hours
Importance: High

Hi,

Can you give me status on SOW?

Regards,

Edna Kirby

edna.kirby@co.hidalgo.tx.us

Administrative Assistant II

100 E Cano 4th Floor

Edinburg, Texas 78539

p. 956.292.7010 Ext. 6017

f. 956.318.2152

Hidalgo County, Texas

From: Berger, Diana [mailto:Diana.Berger@insight.com]
Sent: Thursday, January 26, 2012 11:06 AM
To: Edna Kirby
Cc: Rosenbaum, Maby; Avila, David
Subject: RE: Quote 012212DB-1 - 40 Maintenance Hours

Maby,

Can you provide an update?

-db-

From: Edna Kirby [mailto:edna.kirby@co.hidalgo.tx.us]
Sent: Thursday, January 26, 2012 10:25 AM
To: Berger, Diana
Subject: RE: Quote 012212DB-1 - 40 Maintenance Hours
Importance: High

Diana,

How is the SOW coming along?

Regards,

Edna Kirby
edna.kirby@co.hidalgo.tx.us
Administrative Assistant II
100 E Cano 4th Floor
Edinburg, Texas 78539
p. 956.292.7010 Ext. 6017
f. 956.318.2152
Hidalgo County, Texas

From: Berger, Diana [mailto:Diana.Berger@insight.com]
Sent: Tuesday, January 24, 2012 5:14 PM
To: Edna Kirby
Cc: Rosenbaum, Maby
Subject: RE: Quote 012212DB-1 - 40 Maintenance Hours

Hi Edna!

Yes, we will require a signature. We will provide a SOW document asap.

Thanks!

-db-

From: Edna Kirby [mailto:edna.kirby@co.hidalgo.tx.us]
Sent: Monday, January 23, 2012 11:28 AM
To: Berger, Diana
Subject: Quote 012212DB-1

Hi Diana,

Does Quote 012212DB-1 in the amount of \$6,040.00 require any signatures?

Regards,

Edna Kirby
edna.kirby@co.hidalgo.tx.us
Administrative Assistant II
100 E Cano 4th Floor
Edinburg, Texas 78539
p. 956.292.7010 Ext. 6017
f. 956.318.2152
Hidalgo County, Texas

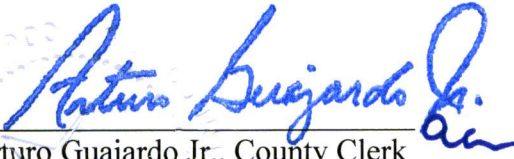
INSIGHT PUBLIC SECTOR, INC.

Information Technology Department

TECHNICAL SUPPORT AGREEMENT
Approved in CC on June 30, 2014

ATTEST:

HIDALGO COUNTY CLERK
100 NORTH CLOSNER
EDINBURG, TEXAS 78539


Arturo Guajardo Jr., County Clerk

CC CONSENT JUNE 30, 2014

T520976 (\$789.00, \$487.00, and \$243.50) submitted by Terracon (PO# 705563) for the Mile 17.5 Project between Ware and Rooth Road.

- C. **AI-45209** 1. Requesting authority to exercise the **FIRST (1ST) YEAR** of the additional two (2) one (1) year terms as provided in the current contract for: "**BOTTLED WATER SERVICES**" (on an as needed basis) for the Hidalgo County, under the same rates, terms and conditions with **MOUNTAIN GLACIER, LLC** - effective 08/30/14.
 2. Requesting authority to exercise the **third (3rd) year** of the additional four (4) one (1) year terms as provided in current contract# E-13-162-04-30 (C-11-099-05-24) for: "Ground Water, Gas Monitoring and Groundwater Data Evaluation at Closed Landfill Site" located at Hidalgo County Precinct No. 4, under the same rates, terms and conditions with **MODERN TECHNOLOGY-MODERN ENVIRONMENT**.
- D. **AI-45212** Requesting approval of payment for Invoice # 3596 in the amount of \$ 14,713.60 for professional services submitted by R. Gutierrez Engineering Corporation through Contract C-14-085-04-08 (WA#4) for the Pct. 2 Owassa Road project.
- E. **AI-45188** Requesting authority to purchase 100 hours of remote technical support and execute required agreement for the County wide network through our membership/participation with (DIR) Department of Information Resources awarded vendor Insight Public Sector, Inc. DIR-TSO-2542 in the total amount of \$15,000.00 through the following requisition #258674, effective upon approval (4-1100-415-00-200-002-0-336):
- F. **AI-45191** Acceptance and approval of Supplemental Agreement #1 to Amended WA#1 in connection to Agreement (C-13-132-06-25) with LeFevre Engineering & Management Consulting, LLC for the purposes of "job specific" PROJECT: Sunflower Road Park Project Phase I located in Hidalgo County Precinct No. 4.
- G. **AI-45168** Acceptance & approval of Invoice No. 1142 in the amount of \$11,024.25 submitted by contracted vendor, Prodigy Construction Management, LLC, C-13-276-09-10, for the provision of construction management services for: "Repair and Renovation for the 1st and 2nd Floors of the Former Administration Building Project."
- H. **AI-45166** Acceptance and approval of invoice No. 21 in the amount \$6,961.39 submitted by Alcocer Garcia Associates, Inc., contracted architect for the, "Remodel/Renovation of Existing Old Administration Building (1st & 2nd floors) Project" C-08-131-08-07.
- I. **AI-45077** Requesting authority to enter into a new 36-month (capital) lease copier agreement for a Ricoh Aficio MP 2553SP through Hidalgo County membership/participation with (DIR) Department of Information Resources awarded vendor, Ricoh USA/GE RICOH USA contract DIR-SDD-1674 through assigned Requisition #257595 in the amount of \$101.15/month-equipment and B/W Service Impressions @ \$15.75/month with a total of \$116.90/month to include the signing of required documents by Co. Judge or court member, effective upon CC approval.

AI-45188

Purchasing Department 14. A.

CC CONSENT

Meeting

Date: 06/30/2014

Date:

Submitted For: R. Ramirez-Ch. Info. Ofcr.-HC Submitted By: Matilde Faz, PURCHASING DEPT.

Department: PURCHASING DEPT.

Information

CAPTION

Requesting authority to purchase 100 hours of remote technical support and execute required agreement for the County wide network through our membership/participation with (DIR) Department of Information Resources awarded vendor Insight Public Sector, Inc. DIR-TSO-2542 in the total amount of \$15,000.00 through the following requisition #258674, effective upon approval (4-1100-415-00-200-002-0-336):

BACKGROUND

Fiscal Impact

FISCAL YEAR: 2014

ACCT. #: 4-1100-415-00-200-002-0-336

FUNDS AVAILABLE Y/N?: Yes

MATCHING FUNDS Y/N?: No

BUDGETARY IMPACT:

Attachments

Requisition

Quote

Price verification

Scope Of Work

Legal's Approval

Form Review

Inbox

Reviewed By

Date

Purchasing Department

Marty Salazar

06/24/2014 03:23 PM

Purchasing Department

Marty Salazar

06/24/2014 03:23 PM

Budget & Management

Auditor's Office

Form Started By: Matilde Faz

Started On: 06/23/2014 03:15 PM